

EXHIBIT D: TRANSITION REQUIREMENTS

The receiving Contractor is responsible for allowing transitioning members (for October 1, 2022 enrollment) access to providers as specified below. At the Contractor's discretion, additional transition time may be allowed as appropriate. Although AHCCCS recognizes the importance of a smooth transition and preserving the existing relationships between providers and members, in order for the member to continue receiving services from a provider, the provider must agree to serve the member and may participate as an in-network provider or sign a single case agreement.

ACC-RBHA TRANSITION REQUIREMENTS		
Service Type	Provider Type	
Non-Title XIX/XXI	Specialist	The Contractor shall allow members receiving Non-Title XIX/XXI services (i.e., acupuncture, traditional healing, child care, and room and board) at the time of transition to continue to receive services from their established provider for the duration of their treatment or six months, whichever occurs first, regardless of whether or not the specialist participates in the Contractor's provider network, while the member, Contractor, and/or Contractor care manager finds a provider within the Contractor's provider network.
Housing	Specialist	The Contractor shall allow members receiving Permanent Supportive Housing (PSH) subsidy or operational support from the AHCCCS Housing Administrator to continue to receive supportive service transition and care coordination. This shall include review of member's housing lease, Service Plan housing goals, update of housing goals, if necessary, status of other housing supportive services (e.g., employment, benefit enrollment, life skills, natural supports) and site visit to housing. The Contractor shall establish a care coordination meeting with receiving and relinquishing providers to ensure continuity of care and to ensure all member's Service Plan goals are met, including housing stability goals. Member may elect to continue behavioral health services or other ongoing care related to their housing stability and placement from established provider subject to the applicable standards in this Exhibit.

SECTION I: EXHIBITS

EXHIBIT D: TRANSITION REQUIREMENTS

CCE NO. YH20-0002

<p align="center">BH Services (including Case Management and Peer and Family Support)</p>	<p align="center">Specialist</p>	<p>The Contractor shall allow members receiving behavioral health treatment at the time of transition to continue to receive services from their established provider for the duration of their treatment or six months, whichever occurs first, regardless of whether or not the specialist participates in the Contractor’s provider network, while the member, Contractor, and/or Contractor care manager finds a provider within the Contractor’s provider network.</p>
<p align="center">CRS Services</p>	<p align="center">Specialist</p>	<p>The Contractor shall allow members receiving an active course of treatment for a serious and chronic physical, developmental, or behavioral health condition to receive the services from their established provider for the duration of their treatment or six months, whichever occurs first, regardless of whether or not the specialist participates in the Contractor’s provider network.</p>
<p align="center">Services requiring ongoing care not generally provided by a primary care provider (Active Treatment)</p>	<p align="center">Specialist</p>	<p>The Contractor shall allow members receiving an active course of treatment to treat a serious and chronic physical, developmental, or behavioral health condition to continue to receive the services from their established provider for the duration of their treatment or six months, whichever occurs first, regardless of whether or not the specialist participates in the Contractor’s provider network, while the member, Contractor, and/or Contractor care manager finds a provider within the Contractor’s provider network.</p>
<p align="center">Services provided by any provider who meets the definition of a primary care provider (including Case Management)</p>	<p align="center">PCP</p>	<p>The Contractor shall provide a six-month transition period for members who have an established relationship with a PCP who does not participate in the Contractor’s provider network, during which the member may continue to seek care from their established PCP while the member, Contractor, and/or Contractor care manager finds an alternative PCP within the Contractor’s provider network.</p>
<p align="center">Obstetrics</p>	<p align="center">OB/GYN Specialist</p>	<p>The Contractor shall ensure pregnant individuals in active treatment for pregnancy with a non-contracted provider be allowed to continue receiving treatment from the non-contracted provider through the anticipated delivery and postpartum visits.</p>

[END OF EXHIBIT D: TRANSITION REQUIREMENTS]

[END OF SECTION I: EXHIBITS]