

Transfer of RBHA Services - Competitive Contract Expansion - YH20-0002
MAJOR DECISIONS – I
09/20/2019

Decisions are Subject to Change

MAJOR DECISIONS FOR YH20-0002 COMPETITIVE CONTRACT EXPANSION	
<input type="checkbox"/> RBHA Term of Contract Changes	<p>In order to maintain the current delivery system for specialized services administered by the Regional Behavioral Health Authorities (RBHAs), and to extend the opportunity for performance evaluation of the AHCCCS Complete Care (ACC) Plans, AHCCCS is extending the Central RBHA contract term with Mercy Care by one year to end September 30, 2021, and is ending the term of contract for the Greater Arizona Contracts on September 30, 2021. These modifications support the statewide changes in service responsibility to be implemented effective October 1, 2021.</p>
<input type="checkbox"/> Competitive Contract Expansion (CCE)	<ul style="list-style-type: none"> ● AHCCCS intends to expand the provision of services for one ACC plan in each Geographic Service Area (GSA), utilizing a Competitive Contract Expansion (CCE), to include, but not be limited to, the following expanded services: Integrated Services for Title XIX/XXI eligible individuals determined to have a Serious Mental Illness (SMI), Grants and Non-TXIX/XXI funded services. The effective date for this contract expansion will be October 1, 2021. Additional information regarding crisis and housing services will be posted by mid-November 2019. ● By authorizing a single plan in each GSA for provision of services to individuals determined to have SMI, AHCCCS continues its commitment to enhancing the performance of the AHCCCS contracted health plans and the system of care. AHCCCS is dedicated to supporting recipient and family voice, comprehensive contractual oversight, and timely resolution of concerns. ● Only ACC Plans currently serving in a given GSA are eligible to compete for the provision of expanded services in that GSA. In addition, for the South GSA, only those ACC Plans serving all counties in the South GSA will be eligible to compete for the expanded services.
<input type="checkbox"/> GSAs to be Served	<p>The ACC Plans awarded the contract expansion as a result of the CCE will be responsible to provide the expanded services throughout the entire ACC GSA. ACC GSAs are as follows:</p> <ul style="list-style-type: none"> ● North GSA includes Mohave, Coconino, Apache, Navajo, and Yavapai counties. ● Central GSA includes Maricopa, Gila, and Pinal counties. ● South GSA includes Pima, Santa Cruz, Yuma, La Paz, Cochise, Graham, Greenlee counties, and zip codes 85542, 85192, and 85550.

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<input type="checkbox"/> Opt Out Process	<p>Similar to the current process included in the AHCCCS 1115 Waiver, and subject to continued approval by the Centers for Medicare and Medicaid Services (CMS), Title XIX/XXI members who are determined to have SMI will have the option to opt-out of receiving physical health services though their single ACC Plan responsible for integrated expanded services if one or more of the following conditions are met:</p> <ol style="list-style-type: none"> 1. Either the beneficiary, beneficiary’s guardian, or beneficiary’s physician successfully dispute the beneficiary’s diagnosis as SMI; 2. Network limitations and restrictions prevent a beneficiary from receiving services from the beneficiary’s preferred provider, or from receiving an established provider course of care recommendation, e.g. if a beneficiary’s preferred provider is not contracted with the plan serving individuals with SMI, or there is only one provider in a service area and the provider is not contracted with the ACC Plan serving individuals with SMI; 3. The member establishes that, due to the enrollment and affiliation with the ACC Plan serving individuals with SMI as a person with an SMI, there is demonstrable evidence to establish actual harm or the potential for discriminatory or disparate treatment in: <ol style="list-style-type: none"> a. The access to, continuity, or availability of acute care covered services; b. Exercising client choice; c. Privacy rights; d. Quality of services provided; or e. Client rights under Arizona Administrative Code, Title 9, Chapter 21. <p>A member who opts-out of receiving physical health services from the single ACC Plan responsible for integrated expanded services will be transferred to a different ACC Plan in the same GSA in order to receive physical health services. The member will remain enrolled with the original ACC Plan for behavioral health services.</p>
<input type="checkbox"/> American Indian/Alaska Native Options	<p>AHCCCS is exploring the expansion of services offered under the AHCCCS American Indian Health Program (AIHP): Integrated Services for Title XIX/XXI eligible individuals determined to have a Serious Mental Illness (SMI), Grants, and Non-Title XIX/XXI funded services. Additional information will be posted mid-November 2019. AIHP is available statewide and is not limited to a particular GSA.</p>