





MEMBER ID				
BANNER UNIVERSITY HEALTH CARE				
Objective: PACCIS expects Objectives to be achieved when it improves the system of care for individuals with SAM. Alignment through the pursuit of innovation and advancing best practices. Describe opportunities for improvement the Office considers to be realistic and potential strategies to meet the objective.				
<ul style="list-style-type: none"> 1. Advancing an evidenced integrated care model to improve member health outcomes. 2. Co-occurring SAM/SUD service delivery. 3. Improving access to evidence-based individual behavior health services and the delivery system framework to access meaningful services. 4. Increasing evidence health care and primary nursing practices, and 5. Utilizing technology to maximize member engagement. 				
Submission Evaluation Considerations				
Advancing a more integrated care model for better outcomes				
Co-occurring SAM/SUD service delivery				
Improving evidence-based behavioral health services and the delivery system framework to access meaningful services				
Security evidence health care				
Utilizing technology to maximize member engagement				
Other member considerations				
MEMBER/CLINIC/CARE	MERCY CARE (MC)	BANNER UNIVERSITY HEALTH CARE (BUHC)	HEALTH CHOICE (HC)	AMERICA COMPLETE HEALTH (ACOMPHLETH) (CT)
INTEGRATED CARE/CO-OCcurring				
<p>Officer clearly described the approach for advancing integrated care for members. Officer described innovative strategies for engaging providers to support integrated care, including the M&E System Integration Framework, an integrated SAM model and PCP Collaborative Care Model. Officer did not clearly describe outcomes results or outcomes goals for its proposed strategies.</p>	<p>Officer described its integrated care approach for serving members with co-occurring SAM/SUD service needs through implementation of evidence-based practice and expansion of specialty health programs that include PACCIS initiatives, including the SAM model and PCP Collaborative Care Model. Officer did not clearly describe how it would engage providers to support integrated care.</p>	<p>Officer clearly described an integrated care strategy that includes a member centered approach to engage members and providers to support best practice and member care, including its Integrated Care Management program and development of an eSAM/Co-occurring Care Model. Officer provided outcomes data to demonstrate the efficacy of its proposed strategies.</p>	<p>Officer described its approach for care of its members with co-occurring SAM/SUD service needs through its evidence-based practice and care management program and Care 4 All member digital and tools. Officer did not describe clearly how its strategies will engage providers to promote integrated care or show member engagement. Officer did not clearly describe outcomes goals for its approach, but did not clearly describe how these goals align with actual performance results.</p>	<p>Officer described its integrated care approach that builds on current programs and services to the support of provider-generated, coordinated integrated organizations through an Accountable Care Organization (ACO) program. Officer provided outcomes data to demonstrate the efficacy of its strategies. Officer described provider strategies to promote integrated care, including Project ECHO and evidence synthesis PCP results, but did not clearly describe how it would engage providers to support integrated care.</p>
<p>Officer described its member centered approach for serving individuals with co-occurring SAM/SUD service needs through implementation of evidence-based practice and expansion of specialty health programs that include PACCIS initiatives, including the SAM model and PCP Collaborative Care Model. Officer did not clearly describe how it would engage providers to support integrated care.</p>	<p>Officer described its member centered approach for serving individuals with co-occurring SAM/SUD service needs through implementation of evidence-based practice and expansion of specialty health programs that include PACCIS initiatives, including the SAM model and PCP Collaborative Care Model. Officer did not clearly describe how it would engage providers to support integrated care.</p>	<p>Officer clearly described a multi-faceted, member centered approach for serving individuals with co-occurring SAM/SUD service needs, including development of its peer support model and development of SAM Center of Excellence.</p>	<p>Officer described its approach for serving individuals with co-occurring SAM/SUD service needs that includes strategies to enhance provider expertise, strengthen member engagement and engagement of other support organizations for support services for its members with co-occurring SAM/SUD service needs.</p>	<p>Officer described its approach for serving individuals with co-occurring SAM/SUD service needs through implementation of its SAM Focused Integrated Care Model and Wellness and Recovery Program. That includes use of its specialized, multidisciplinary care management teams and of peer support, its SAM/SUD Readmission Prevention Program and utilization of M&E technology. Officer did not clearly describe how its approach engages members and providers.</p>
<p>Officer described strategies to expand access and improve service delivery, including the development of SAM/SUD through education and collaboration. Officer described its approach to expansion of SAM/SUD service delivery and development of SAM/SUD Center of Excellence. Officer did not clearly describe its approach to support providers.</p>	<p>Officer described strategies to expand access and improve service delivery, including the development of SAM/SUD through education and collaboration. Officer did not clearly describe its approach to support providers.</p>	<p>Officer clearly described member centered strategies to expand access and improve service delivery, including the development of SAM/SUD through education and collaboration. Officer did not clearly describe its approach to support providers.</p>	<p>Officer described its strategy to expand access and improve service delivery, including the development of SAM/SUD through education and collaboration. Officer did not clearly describe its approach to support providers.</p>	<p>Officer described member centered strategies to expand access and improve service delivery, including the use of Mobile Engagement, Recovery Teams, development of SAM/SUD Teams, its First Episode Response Program, and development of a new telehealth/peer support program. Officer did not clearly describe its approach to support providers.</p>
<p>Officer clearly described a strategy to address health disparities that includes development of a Specialty Outreach Program of health equity Collaborative care, use of its Local Experience Hub. Officer clearly described its strategy to engage members to engage in self-advocacy.</p>	<p>Officer described its strategy to address health disparities that includes development of a Specialty Outreach Program of health equity Collaborative care, use of its Local Experience Hub. Officer clearly described its strategy to engage members to engage in self-advocacy.</p>	<p>Officer described a member centered approach to addressing health disparities and described the treatment of SAM/SUD with SAM. Officer clearly described its approach to addressing data, including data, training and working data with providers. Officer did not clearly describe its initiatives to address health disparities.</p>	<p>Officer described its strategy to address health disparities for members with SAM. Officer did not clearly describe its approach to addressing data, including data, training and working data with providers. Officer did not clearly describe its initiatives to address health disparities.</p>	<p>Officer described a strategy to address health disparities that includes use of a Health Equity department that will be shared with providers. Development of a new Collaborative Center of Excellence for serving SAM/SUD members and SAM/SUD members, development of a wellness and recovery program for members with SAM and evidence synthesis and support for relapse.</p>
<p>Officer described innovative strategies for using technology to engage members, including smart mobile decision on-based data, but not engaging members targeted to sub-population care as proposed and peer support services and individual reporting resolution, app to support health care and identification of behavioral therapy and a gamification app to help members learn skills to control their symptoms. Officer described its Four Change Center to engage and reach members to address digital literacy gaps.</p>	<p>Officer described strategies for using technology to engage members, including health-related data, social media platforms and telehealth. Officer did not clearly describe how its approach maximizes member engagement.</p>	<p>Officer described its strategy for using technology to engage members, including health-related data, social media platforms and telehealth. Officer did not clearly describe how its approach maximizes member engagement.</p>	<p>Officer described strategies for using technology to engage members, including health-related data, social media platforms and telehealth. Officer did not clearly describe how its approach maximizes member engagement.</p>	<p>Officer described innovative strategies for using technology to engage members, including innovation in traditional, digitally peer support services and SAM/SUD members, development of a wellness and recovery program for members with SAM and evidence synthesis and support for relapse.</p>
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MEMBER ID	
BANNER AND CONGRESS NATIONAL	
EVALUATING TEAM RESPONSE	
EVALUATOR FULL NAME (FIRST AND LAST)	Carol Loiselle
EVALUATOR TITLE	Quality Management Manager
DATE	Nov 4, 2021
SIGNATURE	
EVALUATOR FULL NAME (FIRST AND LAST)	Jaqueline L. Letsock
EVALUATOR TITLE	Assistant Director, DHCM
DATE	Nov 4, 2021
SIGNATURE	 Jaqueline L. Letsock (Nov 4, 2021 06:54 PDT)
EVALUATOR FULL NAME (FIRST AND LAST)	Megan Woods
EVALUATOR TITLE	Integrated Care Administrator
DATE	Nov 5, 2021
SIGNATURE	 Megan Woods (Nov 5, 2021 11:11 PDT)
EVALUATOR FULL NAME (FIRST AND LAST)	Scott Wittman
EVALUATOR TITLE	Assistant Director, DHCM
DATE	Nov 4, 2021
SIGNATURE	 Scott Wittman (Nov 4, 2021 09:07 CDT)