CMS PART PERFORMANCE TRACKING
NATIONAL MEDICAID CONTINUITY

			MOLINA COMPLETE CARE			MERCY CARE (MC)			UNITEDHEALTH CARE COMMUNITY PLAN (UHCCP)			BANNER UNIVERSITY FAMILY CARE (BUFC)									HEALTH CHOICE (HC)								ARIZONA COMPLETE HEALTH (ACEH)									CARELON (CY)								
		# STANDARDS ARE MET = 100 NOT MET = 0 TOTAL POSSIBLE = 700		CENTRAL			CENTRAL			CENTRAL			CENTRAL			NORTH						CENTRAL			NORTH					CENTRAL			NORTH						CENTRAL			NORTH			
Contract Statement	Review 1: 2020 - March 31, 2021		GILA	MARICOPA	PIMA	GILA	MARICOPA	PIMA	GILA	MARICOPA	PIMA	GILA	MARICOPA	PIMA	COCHISE	GRAHAM	GREENLEE	LA PAZ	PIMA	SANTA CRUZ	YUMA	GILA	MARICOPA	PIMA	APACHE	COCHISE	MOHAVE	NAVAJO	YAVAPAI	GILA	MARICOPA	PIMA	COCHISE	GRAHAM	GREENLEE	LA PAZ	PIMA	SANTA CRUZ	YUMA	GILA	MARICOPA	PIMA	APACHE	COCHISE	MOHAVE	NAVAJO	YAVAPAI
DOCUMENTED UPLOADED	The PCs to submit (except in EP-Medicine Subgroup) of the Contract Star Reported by HSAG (Health Services Advisory Group)																																												
Evaluation Item 1	MA OUTPATIENT AND E/I, ADULT Standard: 90% of members are within 15 min or 10 miles (Ter Pima and Maricopa Counties) 90% of members within 30 miles (for other counties)	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	0	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	0	100	100	100	100
Evaluation Item 2	MA OUTPATIENT AND E/I, PEDIATRIC Standard: 90% of members within 30 minutes or 30 miles	100	N/A	100	N/A	N/A	100	N/A	N/A	100	N/A	N/A	100	N/A	N/A	N/A	N/A	N/A	100	N/A	N/A	N/A	100	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100	N/A	N/A	N/A	N/A	N/A	N/A
Evaluation Item 3	CARDIOLOGIST, ADULT Standard: 90% of members within 35 minutes or 30 miles (Ter Pima and Maricopa Counties) 90% of members within 75 minutes or 60 miles (for other Counties)	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Evaluation Item 4	HOSPITAL Standard: 90% of members within 45 minutes or 30 miles (Ter Pima and Maricopa Counties) 90% of members within 90 minutes or 60 miles (for other Counties)	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Evaluation Item 5	OBGYN Standard: 90% of members within 45 minutes or 30 miles (Ter Pima and Maricopa Counties) 90% of members within 90 minutes or 75 miles (for other Counties)	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
Evaluation Item 6	PHARMACY Standard: 90% of members within 12 minutes or 8 miles (Ter Pima and Maricopa Counties) 90% of members within 30 minutes or 30 miles (for other Counties)	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	0	0	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	0	100	100	100	100
Evaluation Item 7	PCP, ADULT Standard: 90% of members within 15 minutes or 10 miles (Ter Pima and Maricopa Counties) 90% of members within 45 minutes or 30 miles (for other Counties)	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	0	100	100	100	100	100	100	100	100	100
	TOTAL	700	600	700	600	600	700	600	600	700	600	600	700	600	600	600	600	600	700	600	600	600	700	600	600	600	600	600	600	600	700	600	600	600	600	600	500	700	600	600	700	600	600	600	600	600

Footnotes

- Evaluation Items do not include HSAG/BS Providers
- Pediatric Time and Distance Measures (BH Outpatient and E/I, Cardiologist, Dentist, PCP) are not included in evaluation due to low populations
- MSC evaluation is not included - all Contractors are required to contract with all MSCs - and all are contracted
- For Contractors that have an ACC LOB and a RBHA LOB the evaluation items are utilized for ACC LOB only
- Evaluated by Geographic Service Area (GSA) specific scoring for all evaluation items

Contractor	Central (2600)	Central Ranking	South (2400)	South Ranking	North (2400)	North Ranking
MOLINA COMPLETE CARE	1800	1	NA	NA	NA	NA
MERCY CARE (MC)	1800	1	NA	NA	NA	NA
UNITEDHEALTH CARE COMMUNITY PLAN (UHCCP)	1800	1	NA	NA	NA	NA
BANNER UNIVERSITY FAMILY CARE (BUFC)	1800	1	4300	1	NA	NA
HEALTH CHOICE (HC)	1800	1	NA	NA	2700	2
ARIZONA COMPLETE HEALTH (ACEH)	1800	1	4200	2	NA	NA
CARELON (CY)	1800	1	NA	NA	3600	1

EVALUATOR FULL NAME (FIRST AND LAST)	Christina Quast
EVALUATOR TITLE	Deputy Assistant Director of Managed Care Operations
DATE	Oct 7, 2021
SIGNATURE	Christina Quast Christina Quast (Oct 7, 2021 13:58 PDT)
EVALUATOR FULL NAME (FIRST AND LAST)	Jay Dunkleberger
EVALUATOR TITLE	Network Administrator
DATE	Oct 7, 2021
SIGNATURE	Jay Dunkleberger (Oct 7, 2021 14:47 PDT)