

Introduction

Welcome!

The AHCCCS Reinsurance System Training Manual is designed to help facilitate your passage through the PMMIS* Reinsurance System, via the Arizona Department of Administration (DOA) mainframe.

* Prepaid Medical Management Information System

Objectives

By the time you have completed this manual, you'll be able to do the following:

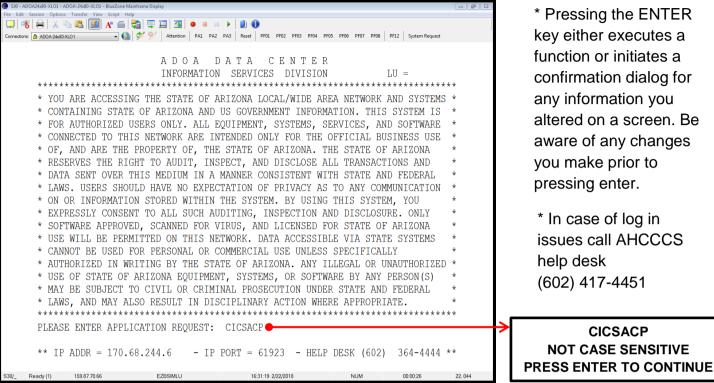
- Complete the PMMIS sign on process
- Effectively maneuver through the Reinsurance system
- Understand pend reasons and how to appropriately audit associated Reinsurance Cases and associated encounters

Overview

In the following sections, you will be presented information set up in a standard format. The various screens you will be using will be displayed, along with detailed information about each screen.

Sign on procedure

The screen below is the first screen that will appear when signing onto the PMMIS system, at this point you enter your application request sign on. (Please note that PMMIS has been switched to black and white for the sake of clarity, stock colors may be seen further below.)



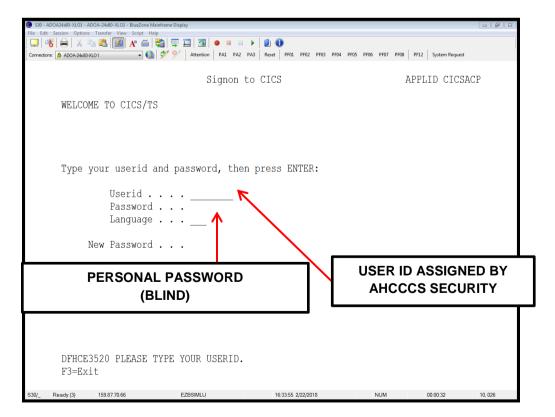
* Pressing the ENTER key either executes a function or initiates a confirmation dialog for any information you altered on a screen. Be aware of any changes you make prior to pressing enter.

* In case of log in issues call AHCCCS help desk (602) 417-4451

CICSACP NOT CASE SENSITIVE

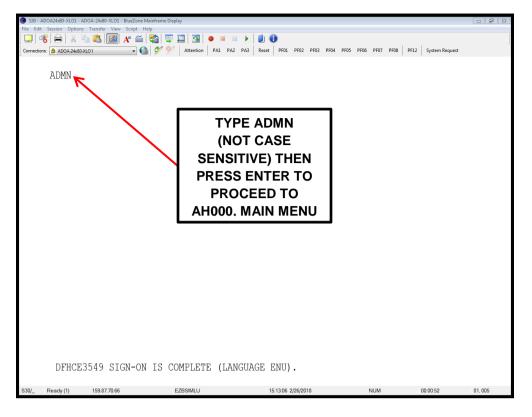
Next Step

Then you will enter your User ID and Password



* New PMMIS users will enter their AHCCCS Security Sign-on as their Password and follow system instructions

SIGN-ON (Continued)



EXTRA FORMAT

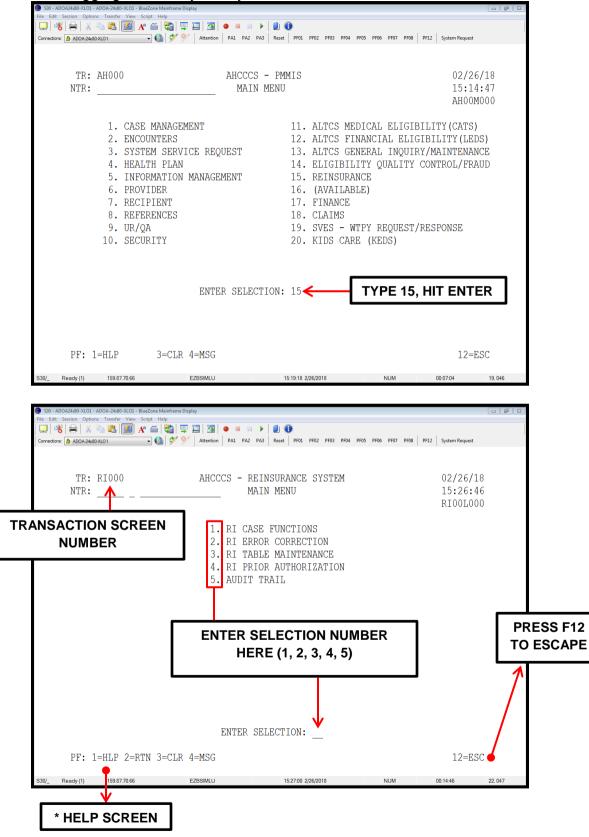
The extra system is based on various menu lists. Each menu has its own list of screens that can be accessed regarding that menu title. Your security level will only allow you to access certain screens.

There are certain elements that are consistent across several screens. These elements are detailed below as well as further in this manual. (Please note that the background color as well as the color of various text fields will vary depending on your display settings, colors represented below are stock settings.)

S30 - ADOA24x80-XLO1 - ADOA-24x80-XLO1 - BlueZone Mainframe Display					
File Edit Session Options Transfer View Script Help					
Connections: ADOA-24x80-XL01	tention PA1 PA2 PA3 Reset PF01 PF02 PF03	PF04 PF05 PF06 PF07 PF08	PF12 System Request		
TR: RI105 ACT: I NTR:CASE NUMBER:	RED AHCCCS - REINSURANCE RECASE MAINTENANCE	USER-ID:	02/27/18 10:37:48 RI21L105	BE	E TEXT MAY NOT ALTERED AND IS FORMATIONAL
AHCCCS ID: HEAL H PLAN:	RECIPIENT: PLAN NAME:				-
CASE TYPE: CTRT YEAR:	CASE DESC: FFS (Y/N):	••••	S DENOTE FIELDS		
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DRAW ATTENTION, AND OFTEN SITUATIONAL	PMT PCT:				PF MEANS "PROGRAM FUNCTION", THE
TTL PAID:	TTL ALLOWED: TTL PREM TAX: 11	15.03			NUMBERS REPRESENT THE FUNCTION KEYS ON
CVG PKG(S):				, I	OUR KEYBOARD (F1, F2,
PF: 1=HLP 2=RTN 3=CLR 4=M	SG 5=PRV 6=NXT 7=EXCP		11=CMT 12=ESC		ETC.), AND WHAT FOLLOWS THE "="
S30/_ Ready (1) 159.87.70.66 EZBS	MLU 10:38:18 2/27/2018	NUM	00:20:55 05.015	1	SYMBOL IS A SHORT
				1	HAND DESCRIPTION OF
					WHAT THAT KEY DOES
					ON THIS SCREEN.

EXTRA FORMAT (CONTINUED)

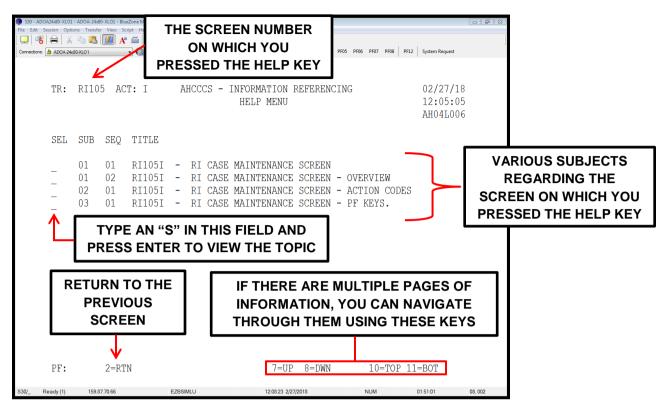
After logging into the system you will see the menu listed below.



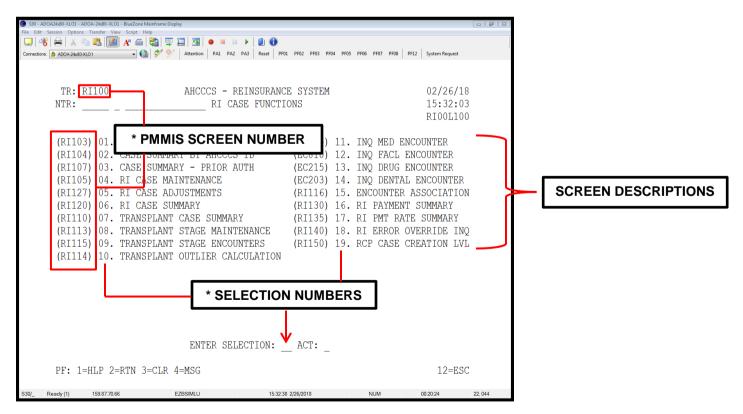
* See the next page for details regarding the help screen.

HELP SCREEN

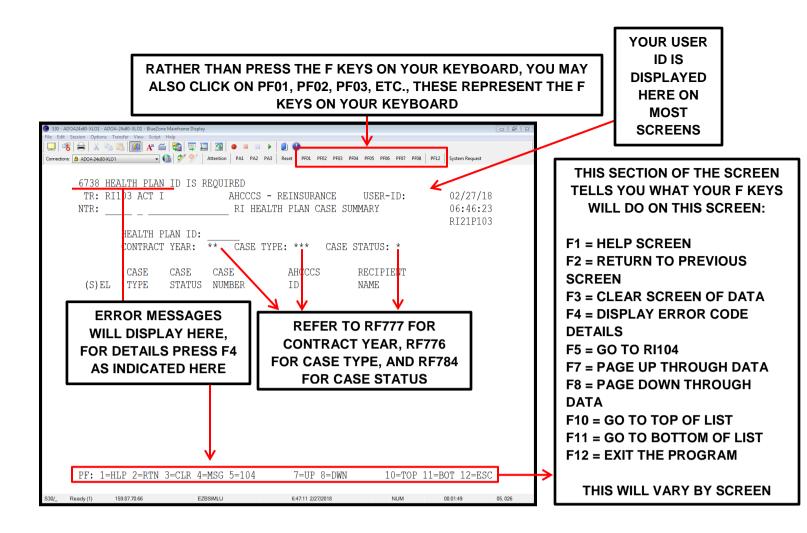
Below you can see an example help screen for RI105. The subjects will vary but the layout is consistent. See below for details.

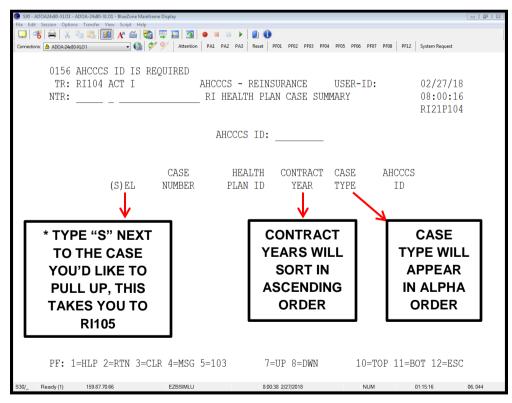


EXTRA FORMAT (CONTINUED)



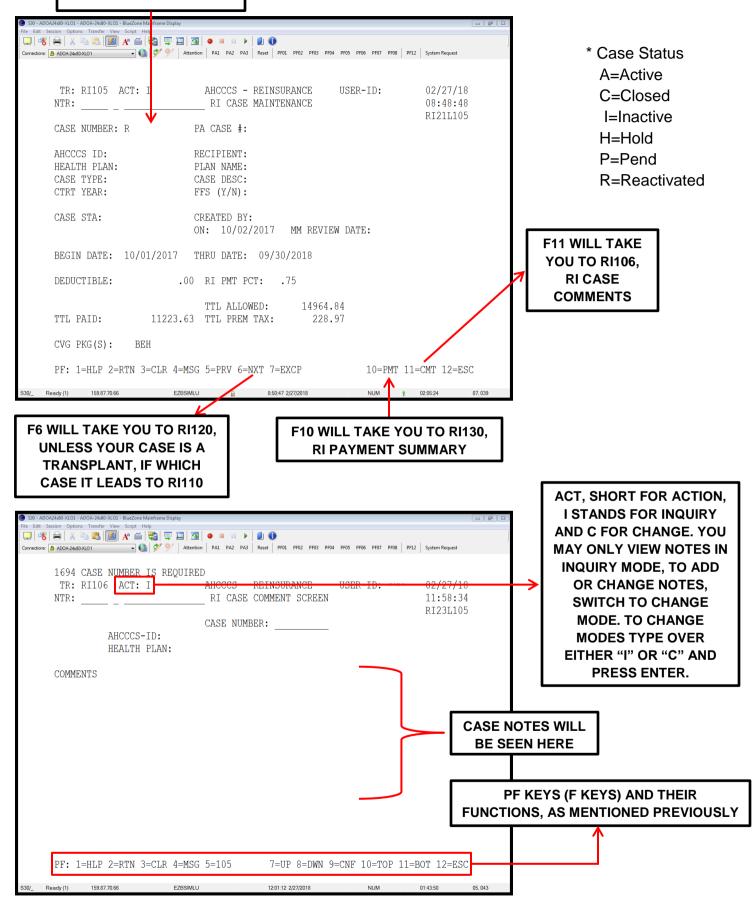
* The screen number you're currently on is displayed next to "TR:" To go to a specific screen you can enter the screen number you want to go to next to the "NTR:" line or type the selection number next to the screen description in the "ENTER SELECTION" field.

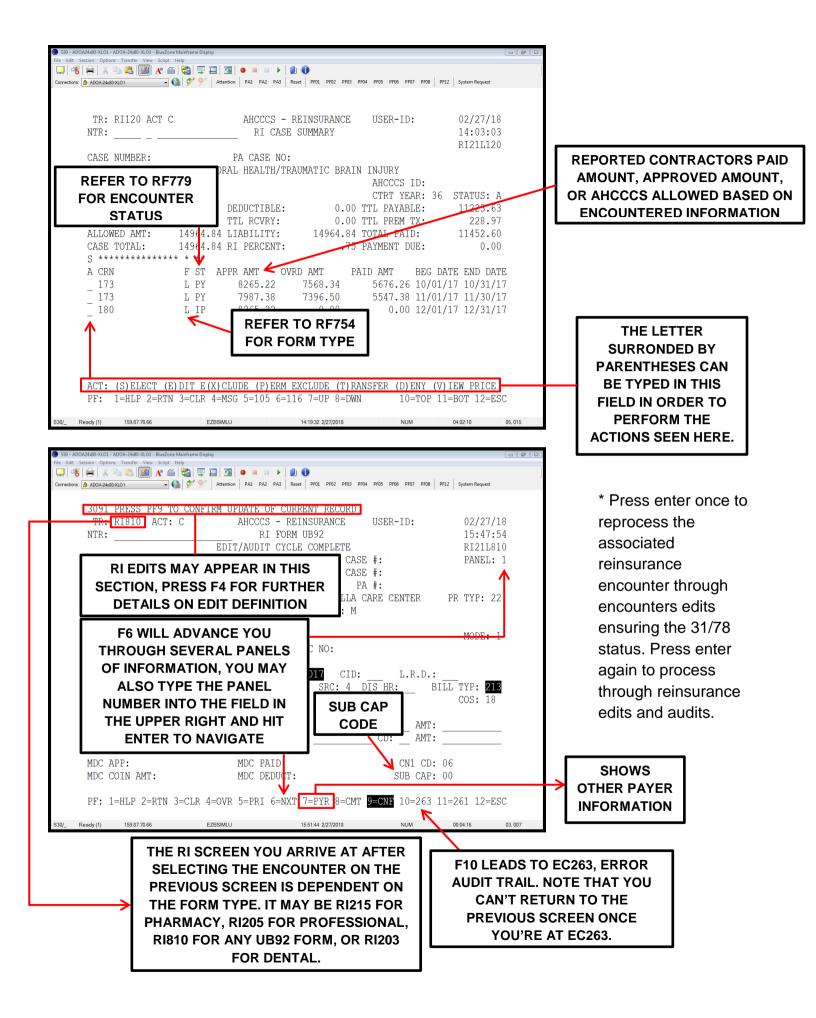




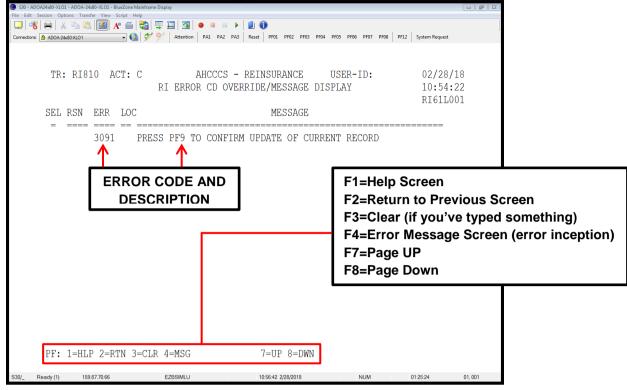
* The "s" key consistently stands for "select" and is found on many screens. Please remember this for future reference.

MANUALLY TYPE IN THE CASE NUMBER HERE



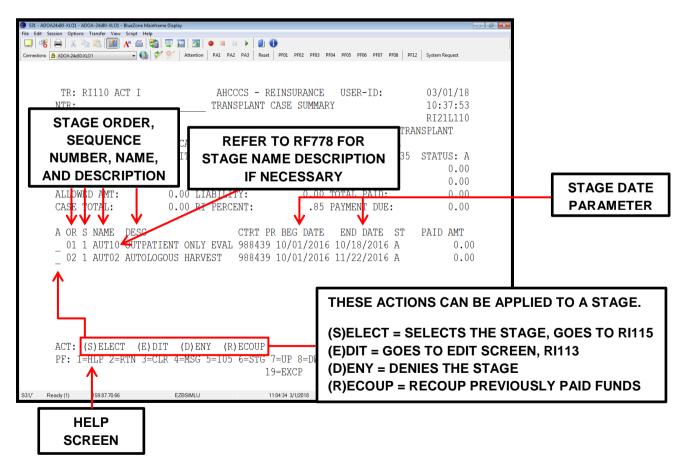


The error screen, for your viewing pleasure.

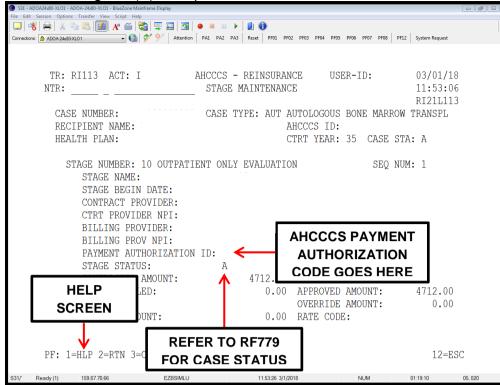


Transplant Screen

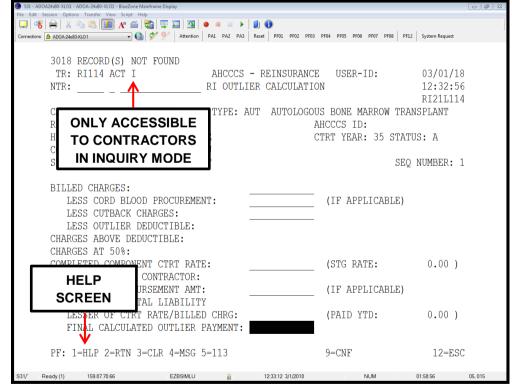
The following screen is seen when advancing from RI105 to a transplant case.



After selecting the (E)DIT option on RI110.



Outlier Calculation (After keying F6 on RI113)



After selecting a stage from RI110.

TR: RI115 AC NTR:	CT: I	AHCCCS - 1 TRANSPLANT		YOU CAN SO	RT ENCOUN	TERS BY CLAIM TYPE
ASSOCIA ENCOUNT FORM TIPE: RECIPIENT	ERS (A, B, C	GOUS BONE MARROW ' TPATIENT ONLY EVA , D, I, O, L) _ <	LUATION	A = PROFESSI B = ALL UB TY OUTPATIENT, C = PHARMAC D = DENTAL	PE CLAIMS	(INPATIENT, RSING FACILITY)
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- 17: - 17: 17: - 17: 17:	A A	PR 07/15/2017 PR 07/15/2017 PR 07/15/2017 PR 07/15/2017	250.00	.00	68.82 11.46 10.84	
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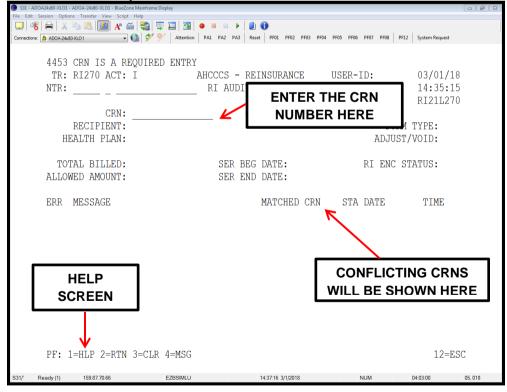
Reinsurance Payment Summary

	- ADOA24x80-XLO1 - ADOA-24x80-XLO1 - BlueZor	ne Mainframe Display		- # X
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	NTR:			13:23:37
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				RI31L130
	CASE NUMBER:			
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		DEDUCTIBLE:		
	INVOICE AND	TTL RCVRY:	0.00 TTL PH	REM TX: 3139.12
	GO TO RI135	37958.73 LIABILITY:	237958.73 TOTAL	PAID: 157017.79
	00 10 KH33	37958.73 RI PERCENT:	.85 PAYMEN	T DUE: 48386.25
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	V			
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		RETURN		
	SCREEN			
		TO RI105		
			4	
	V	V		
	PF: 1=HLP 2=RTN	3=CLR 4=MSG 5=105	7=UP 8=DWN	10=TOP 11=BOT 12=ESC
S31/	Ready (1) 159.87.70.66	EZBSIMLU	13:23:44 3/1/2018	NUM 02:49:28 05.015

Reinsurance Payment Rate Detail

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	NTR:	RI PM1	F RATE DETAIL		13:43:40	
					RI31L135	
	CASE NUMBER:	INV NUN	BER: AC			
	CASE TYPE:					
	RECIPIENT:			AHCCCS ID:		
	HEALTH PLAN:			CTRT YEAR: 35	STATUS. A	
			G: 0.00	TTL PAYABLE:	202264.92	
		TTL RCVRY:		TTL PREM TX:		
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	HELP					
	SCREEN					
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S31/	Ready (1) 159.87.70.66	EZBSIMLU	13:43:49 3/1/2018	NUM	03:09:33	05,015

RI Audit Summary RI270



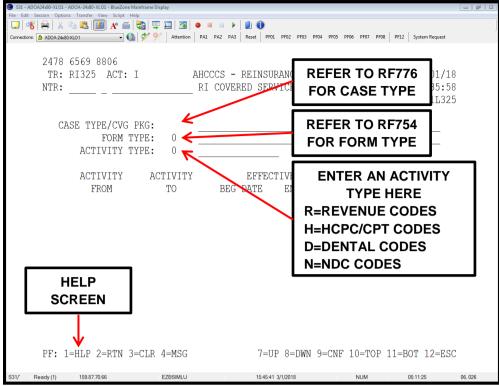
Recoupment Details

🌒 S31 - ADOA24x80-XLO1 - ADOA-24x80-XLO1 - BlueZone Mainframe Display	
File Edit Session Options Transfer View Script Help	
Connections: 🚵 ADOA-24x80-XLO1 🚽 🔞 Ў Ў Attention PA1 PA2 PA3 Reset PF01 PF02 PF03 PF04 PF05 PF06 PF07 PF0	8 PF12 System Request
TR: RI127 ACT I AHCCCS - REINSURANCE USER-ID:	02/01/10
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RECIPIE AMOUNT WILL BE SHOWN HERE AHCCCS ID:	
HEALTH CTRT YEAK:	ADJUSTMENT
DEDUCTIBLE: 0.00 TTL PAYABLE:	TO AN RI CASE
TTL RCVRY: 0.00 TTL PREM TX:	
ALLOWED AMT: 237958.73 LIABILITY: 237958.73 TOTAL PAID:	FROM AN AUDIT
CASE TOTAL: 237958.73 RI PERCENT:	REVIEW
CASE IDIAL: 23/938.73 RI PERCENI: .83 PAIMENI DUE:	
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ADJUSTMENT SEQ ADJUSTMENT	
TYP DESCRIPTION NUM AMOUNT	
PF: 1=HLP 2=RTN 3=CLR 4=MSG 5=CAS 7=UP 8=DWN 9=CNF 10=TOP	11=BOT 12=FSC
11. I HE 2 KIN 5 CEK 4 H56 5-CR5 7-01 0-DWN 5-CNI 10-101	11-001 12-000
S31/ Ready (1) 159.87.70.66 EZBSIMLU 14-54-54 3/1/2018 NUM	04:20:38 05. 015
	01.20.00 00,010

RI Override Summary

File Edit Section Options Transfer View Script Help Image: Section Optio	
Connection: ADDA-224803.001 Connection: AddA-224803.001 Attention PAL PA2 PA3 Reset PF01 PF03 PF04 PF05 PF06 PF07 PF08 PF12 System Request TR: RI140 ACT I AHCCCS - REINSURANCE USER-ID: 03/01/18 NTR: RI OVERRIDE SUMMARY 15:20:23 RI31L140 CASE NUMBER:	
TR: RI140 ACT I AHCCCS - REINSURANCE USER-ID: 03/01/18 NTR: RI OVERRIDE SUMMARY 15:20:23 RI31L140 CASE NUMBER:	
NTR: RI OVERRIDE SUMMARY 15:20:23 RI31L140 CASE NUMBER:	
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NTR: RI OVERRIDE SUMMARY 15:20:23 RI31L140 CASE NUMBER:	
CASE NUMBER:	
CASE NUMBER:	
CASE NUMBER:	
RECIPIENT: AHCCCS ID:	
HEALTH PLAN: CTRT YEAR: 35 STATUS: A	
DEDUCTIBLE: 0.00	
TTL RCVRY: 0.00 TTL PAYABLE: 202264.92	
ALLOWED AMT: 237958.73 LIABILITY: 237958.73 TOTAL PAID: 153878.67	
CASE TOTAL: 237958.73 RI PERCENT: .85 PAYMENT DUE: 48386.25	
CRN/ ERROR ERROR OVRD OVRD	
(S) EL SEO CODE DESC REASON DATE	
17 7.720 EXACT DUPLICATE FOUND 0015 20171204	
- 17 A623 STATUS CODE B ALREADY PAID 0015 20171204	
- 17 R023 SIAI0S CODE D'ARAEADI FAID 0015 2017/204 18 H583 REINSURANCE CLAIM RECEIVED 0015 20180118	
-	
18 H583 REINSURANCE CLAIM RECEIVED 0015 20180118	
_ 18 H583 REINSURANCE CLAIM RECEIVED 0015 20180216	
PF: 1=HLP 2=RTN 3=CLR 4=MSG 5=105 7=UP 8=DWN 10=TOP 11=BOT 12=ESC	
S31/ Ready (1) 159.87.70.66 EZBSIMLU 15.22.15 3/1/2018 NUM 04:47:59 0.5, 0	15

RI Covered Services



An example of a completed RI325 screen.

S31 - ADOA24x80-XLO1 - AD e Edit Session Options					- 6
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nections: 🙆 ADOA-24x80-XU			PA1 PA2 PA3 Reset PF01 PF02 PF03 PF04	PF05 PF06 PF07 PF08 PF12 System Request	
		V			
		-			<u> </u>
	I325 ACT:	: 1	AHCCCS - REINSURANCE		
NTR:			RI COVERED SERVICES	16:01:1	4
				RI21L32	5
CAS	E TYPE/CVG	G PKG: HEM	HEMOPHILIA REINSURANCE		
OT ID.		TYPE: I	UB I/P		
	ACTIVITY		REVENUE CODE		
	ACTIVITI	IIPE: K	REVENUE CODE		
	ACTIVITY	ACTIVITY			
	FROM	TO	BEG DATE END DATE		
	0000	0999	10/01/1994		
PF: 1=	HLP 2=RTN	3=CLR 4=MSG	7=UP 8=DWN 9=	CNF 10=TOP 11=BOT 12=ES	С
Ready (1)	159.87.70.66	EZBSIMLU	16:19:04 3/1/2018	NUM 05:44:48	03,007

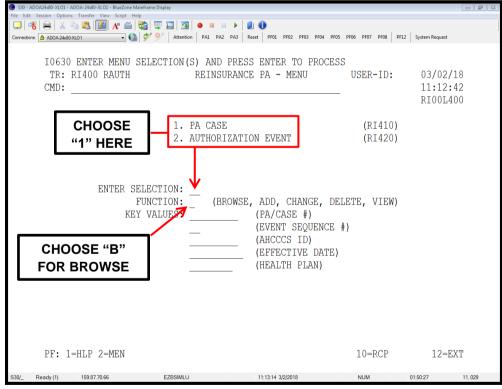
* What you can see here is that for a HEM case type the I , inpatient, claim type is a covered service and that all revenue codes between 0000 to 0999 are accepted as of 10/01/1994.

RI Approved Amount Determination

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	1694 CASE NUMBER	IS REQUIRED I AHCCCS -	DEINGIIDANCE	USER-ID.	03/02/18	
	NTR:	RI APPROV	ED AMT DETE	RMINATION	10:45:20	
					RI31L290	
	CASE:	LINKED CASE NO:				
	CRN:			INPUT MD:	FACTOR NDC:	
	RI: APPR:	PAID:		OVERRIDE:		
	NI. AIIN.	INID.		OVERALDE.		
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	MDC: APPR:	COIN:		DEDUCT:		
	OTH INS:			MDC PD:		
	AHC ALLOW:	BILLED:		PLAN PD:		
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S30/_	Ready (1) 159.87.70.66	EZBSIMLU	10:56:45 3/2/2018	NUM	01:33:58	05.009

* This screen details the RI approved amount for a specific CRN, except for transplants.

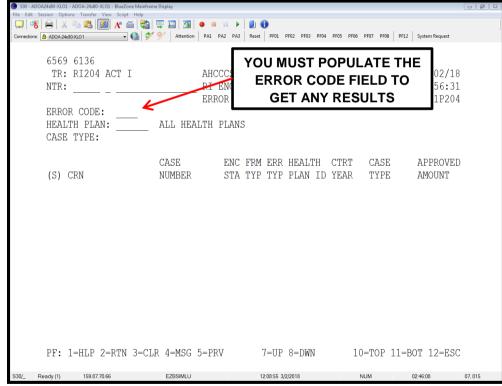
Prior Authorization Screen



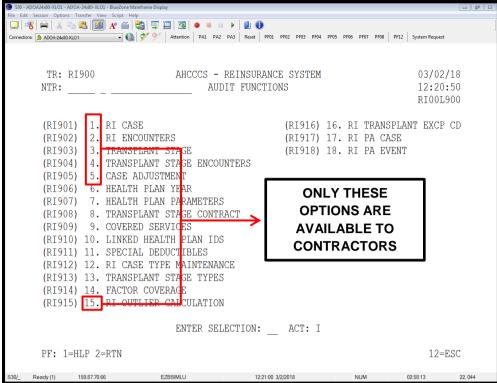
Prior Authorization screen RI410

🔘 S30 - Al	🌒 530 - ADOA24680-XLO1 - ADOA-2460-XLO1 - BlueZone Mainframe Display							
File Edit	Session Opti	ons Transfer View Script Help						
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Connection	IS. B ADOA-240	30-ALO I			rios rios rios rios rios rios rizz system reques			
		5 SELECT ADD(A RI410 RCASE		U), EXPAND(E), REPLICA RANCE PA CASE BROWSE	ATE(R), OR VIEW(V,I) USER-ID: 03/02 11:37	-		
LE	NTEF	R "V" TO VIE	W		ALT/SEC ID: N RI31			
	SEL	PA CASE NO	AHCCCS ID	EFFECTIVE DATES		' NO		
		FA CASE NO	ANCCUS ID	ELECTIVE DATE?	SIA PLANID KI CASE	NU		
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S30/_	Ready (1)	159.87.70.66	EZBSIMLU	11:38:23 3/2/2018	NUM 02:15:36	06.008		

RI Encounter Error Summary

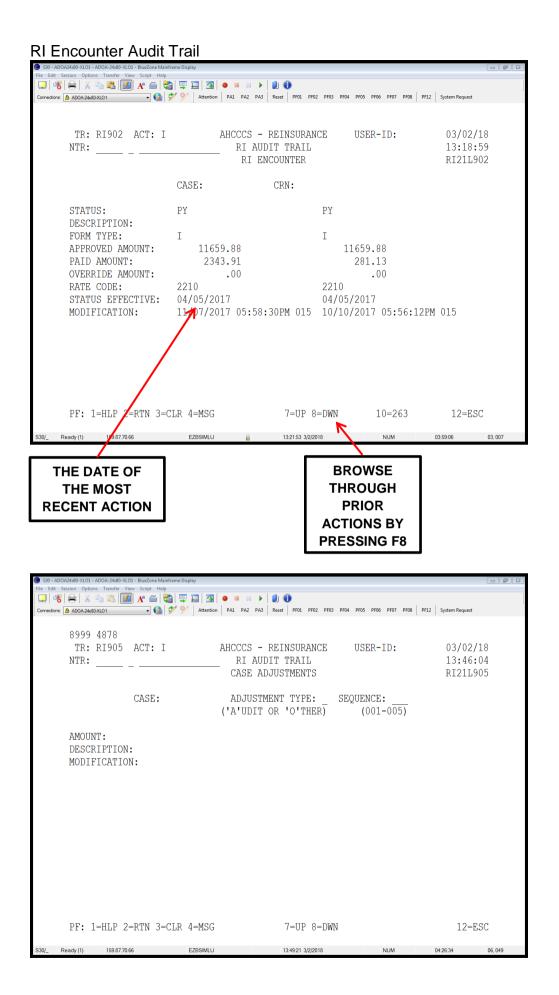


Audit Screens



RI Case Audit Trail

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nections: 🔒 ADOA-24x80-XLO1 🔹 😡	🐓 所 Attention PA1 PA2 PA	3 Reset PF01 PF02 PF03	PF04 PF05 PF06 PF07 PF08	PF12 System Request
TR: RI901 ACT:	I AHCCCS -	REINSURANCE	USER-TD:	03/02/18
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		CASE		RI21L901
		- Gribb		TTELED 01
	CASE:			
STATUS:	А	А		
HEALTH PLAN ID:				
CONTRACT YEAR:				
CASE TYPE:				
AHCCCS ID:				
BEGIN DATE:	10/01/2016	10/	01/2016	
END DATE:	09/30/2017	09/	30/2017	
PAYMENT PCT:	.75		.75	
DEDUCTIBLE:	25000.00	2	5000.00	
TOTAL VALUE:	34154.48	3	4154.48	
PAID YTD:	6865.86		6865.86	
FFS IND:	Ν	Ν		
PRR PLAN AMT:	.00		.00	
RI PA NUM:				
MM RVW DAT:				
MODIFICATION:	02/07/2018 06:44	1:37PM 015 01/	03/2018 11:21:2	3PM 015
	1			
PF: 1=HLP 2=RTN 3	=CLR 4=MSG	7=UP 8=DWN		12=ESC
Ready (1) 159.87.70.66	EZBSIMLU	12:44:04 3/2/2018	NUM	03:21:17 06, 038
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Audit Trail For Transplant Stages

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CASE	: ST	· · · · · · · · · · · · · · · · · · ·	QUENCE: 1	
		(NAME)	(SEQ)	
STATUS:				
SERVICE BEG DATE: SERVICE END DATE:				
CONTRACT PROVIDER:				
BILLING PROVIDER:				
BILLING AMOUNT:				
APPROVED AMOUNT:				
PAID AMOUNT:				
OVERRIDE AMOUNT:				
RATE CODE:				
PAY AUTHORIZATION:				
MODIFICATION:				
PF: 1=HLP 2=RTN 3=CLR	4=MSG	7=UP 8=DWN		12=ESC
S30/_ Ready (1) 159.87.70.66	EZBSIMLU	15:01:58 3/2/2018	NUM	05:39:11 06, 025
\$30 - ADOA24x80-XLO1 - ADOA-24x80-XLO1 - BlueZone Mainframe [

S30 - ADOA24x80-XL01 - ADOA-24x80-XL01 - BlueZou			
File Edit Session Options Transfer View Script			
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Connections: ADOA-24x80-XLO1 -	🔞 🌮 У 🛛 Attention 🛛 PA1	PA2 PA3 Reset PF01 PF02 PF03 PF04 PF05 PF06 PF	07 PF08 PF12 System Request
5450 NO RECORDS	FOUND FOR SELECT	'ION CRITERIA	
TR: RI904 ACT	T AHCC	CS - REINSURANCE USER-ID	: 03/02/18
NTR:		RT AUDIT TRAIL	15:02:28
NII(•		ANT STAGE ENCOUNTERS	
	TRANSPL	ANT STAGE ENCOUNTERS	RI21L904
	CASE:	STAGE: SEQUENCE: 1	
	CRN:	(NAME) (SE	Q)
STATUS:			
FORM TYPE:			
MODIFICATION:			
PF: 1=HLP 2=RTN	3=CLR 4=MSG	7=UP 8=DWN	12=ESC
1			
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Reports available via the AHCCCS SFTP Server for Contractor use and reference:

Reinsurance Pend Report RI91L205 Reinsurance Remittance Advice RI81L310 Reinsurance Case Summary RI91L105 **Reinsurance Case Initiation RI91L100** Reinsurance Case Reconciliation RI91L315 (Available in Comma Delimited format or Report Text Format) RI COMMAFIL.RI91L100.INIT.HP .CSV RI COMMAFIL.RI91L105.SUMM.HP .CSV RI COMMAFIL.RI91L315.RECON.HP .CSV .CSV RI_COMMAFIL.RI91L205.PEND.HP_ RI COMMAFIL.RI91L310.REMIT.HP .CSV RI 91M100.INITIATION.____.TXT RI 91M105.SUMMARY. .TXT RI 91M315.RECONCILIATION. _.TXT RI 91M310.REMITTANCE. .TXT

RI91L100 - Case Initiation Report

This report is a basic summary of case information for all cases created during the previous month's Reinsurance Case Creation cycle. It reports and details all Encounters that associated to those cases initiated within the reporting period.

RI91L105 - Case Summary Report

This report is a summary of case information for all cases active during the monthly RI cycle and lists Reinsurance Encounter status information for all Encounters associated to the case. It reports summary totals of Case Allowed, Liability, Premium Tax, and Paid amounts as well as detailed descriptions of each Encounter applied to the Reinsurance case.

RI91L315 - Case Reconciliation Report

This report is a basic summary of case information with a detailed listing of all Encounters that potentially apply to an active Reinsurance case but are not yet associated to the case. It includes Encounters in the Edit/Audit process to permit reconciliation of Encounter records with Reinsurance records.

RI91L205 - Pended RI Encounters

This report is a summary of case information for all active cases that have pending Reinsurance Encounters during that reporting period. It lists the edit codes, edit descriptions and edit counts.

RI91L310 - Remittance Advice

This report is generated after the monthly Reinsurance payment cycle. It is a summary of all financial activity applied to only those Reinsurance cases that were included in the payment run. Financial activity and Reinsurance Encounters detailed in the Remittance Advice include payments, replacements, voids and denials.