



NUMBER 4XX - ACUTE NETWORK STANDARDS

Effective Date: 10/01/2013

Revision Date: Staff responsible for policy: DHCM Operations

I. Purpose

This policy applies to Acute Care, Comprehensive Medical and Dental Program (CMDP) and Children's Rehabilitative Services (CRS) Contractors, (hereafter referred to as Contractors). The Contractor shall develop and maintain a provider network that is sufficient to provide all covered services to AHCCCS members [42 CFR 438.206(b)(1)]. This policy establishes network standards for Hospitals, Primary Care Providers (PCP), Dentists and Pharmacies by county and GSA. If established network standards cannot be met, it must be explained in the Network Development and Management Plan. See ACOM Policy 415.

II. Definitions

GSA Geographic Service Area, an area designated by AHCCCS within which a Contractor of record provides, directly or through subcontract, covered health care service to a member enrolled with that Contractor of record, as defined in 9 A.A.C. 22, Article 1.

PCP Is defined as the following provider types: 08-MD, 31-DO, 19-NP, 18-PA; responsible for the management of a member's health care.

III. Policy

A. General Requirement

Contractors shall have in place an adequate network of providers capable of meeting contract requirements. The information that follows describes the minimum network requirements by Geographic Service Area (GSA).



B. Geographic Service Areas (GSA)

Counties have been assigned to GSAs; Minimum Network Standards have been set by GSA.

County	GSA
Apache (01)	04
Cochise (03)	14
Coconino (05)	04
Gila (07)	08
Graham (09)	14
Greenlee (11)	14
La Paz (29)	02
Maricopa (13)	12
Mohave (15)	04
Navajo (17)	04
Pima (19)	10
Pinal (21)	08
Santa Cruz (23)	10
Yavapai (25)	06
Yuma (27)	02



Split zip codes occur in some counties. Split zip codes are those which straddle two different counties. Enrollment for members residing in these zip codes is based upon the county and GSA to which the entire zip code has been assigned by AHCCCS. The Contractor shall be responsible for ensuring that all members residing in the zip code that is assigned to the county in which it is contracted to provide services are able fully access care. The split zip codes assignments are as follows:

ZIP CODE	SPLIT BETWEEN THESE COUNTIES	COUNTY ASSIGNED TO	ASSIGNED GSA
85140	Pinal and Maricopa	Maricopa	12
85120	Pinal and Maricopa	Maricopa	12
85142	Pinal and Maricopa	Maricopa	12
85192	Gila and Pinal	Gila	8
85342	Yavapai and Maricopa	Maricopa	12
85358	Yavapai and Maricopa	Maricopa	12
85390	Yavapai and Maricopa	Maricopa	12
85643	Graham and Cochise	Cochise	14
85645	Pima and Santa Cruz	Santa Cruz	10
85943	Apache and Navajo	Navajo	4
86336	Coconino and Yavapai	Yavapai	6
86351	Coconino and Yavapai	Coconino	4
86434	Mohave and Yavapai	Yavapai	6
86340	Coconino and Yavapai	Yavapai	6
85143	Pinal and Maricopa	Maricopa	12

In Pima and Maricopa counties, the Contractor must have a network that is able to provide PCP, dental and pharmacy services so that 90% of members do not need to travel more than 15 minutes or 10 miles from their residence. If outpatient specialty services (OB, family planning, and pediatrics) are not included in the primary care provider contract, at least one subcontract is required for each of these specialties within the established time and distance standard.



Contractors serving Pima or Maricopa counties must also obtain at least one hospital contract in each service district listed below.

HOSPITALS IN MARICOPA COUNTY (By service district, by zip code)

DISTRICT 1

85006 Banner Good Samaritan Medical Center
85008 Maricopa Medical Center
85013 St. Joseph's Hospital Phoenix
85020 John C. Lincoln Hospital – North Mountain
85281 St. Luke's Medical Center

DISTRICT 2

85015 Phoenix Baptist Hospital
85027 John C. Lincoln Hospital – Deer Valley
85031 Maryvale Hospital Medical Center
85037 Banner Estrella Medical Center
85306 Banner Thunderbird Medical Center
85308 Arrowhead Community Hospital
85338 West Valley Hospital
85351 Banner Boswell Medical Center
85375 Banner Del E. Webb Medical Center

DISTRICT 3

85032 Paradise Valley Hospital
85054 Mayo Clinic Hospital
85251 Scottsdale Healthcare – Osborn
85255 Scottsdale Healthcare – Thompson Peak
85261 Scottsdale Healthcare – Shea

DISTRICT 4

85140 Banner Ironwood Medical Center
85201 Arizona Regional Medical Center
85202 Banner Desert Medical Center
85206 Banner Baywood Medical Center
85209 Mountain Vista Medical Center
85224 Chandler Regional Medical Center
85234 Banner Gateway Medical Center
85281 Tempe St. Luke's Hospital
85296 Mercy Gilbert Medical Center



HOSPITALS IN PIMA COUNTY (By service district, by zip code)

DISTRICT 1

85719 University Medical Center
85741 Northwest Medical Center
85745 Carondelet St. Mary's Hospital
85775 Northwest Medical Center Oro Valley

DISTRICT 2

85711 Carondelet St. Joseph's Hospital
85713 University Physicians Hospital at Kino Campus
85717 Tucson Medical Center

DRAFT



Contractors serving the GSAs and counties outside of Maricopa and Pima counties must maintain a sufficient network to meet the medical service needs of its members. The following maps detail the minimum network standards in each GSA, by identifying the major cities or towns in each GSA/county as well as the minimum network requirements for each provider category in each city or town. In certain instances, cities or towns outside of the boundary for the GSA have been identified. This is to allow members to access services in the most geographically convenient location possible and to prevent members from having to travel much greater distances to obtain care. The Contractor is required to meet minimum network requirements in these cities or towns as identified below.

The following abbreviations are used for each provider category: H – Hospitals; P – Primary Care Providers (medical doctors, doctors of osteopathy, certified nurse practitioners and physician assistants); D – Dentists; and, Ph – Pharmacies.

For example: The minimum network standard for Page, Arizona is outlined in the *GSA 4* map below as follows: H, P, D, Ph. Thus, the Contractor must be contracted, minimally, with one hospital, one primary care provider, one dentist and one pharmacy in Page. Similarly, the minimum network standard for Eloy, Arizona is outlined in the *GSA 8* map below as follows: P, D. Thus, the Contractor must be contracted, minimally, with one primary care provider and one dentist in Eloy.

Please note that the Contractor serving the following GSAs/counties may meet the minimum network standards for hospitals by obtaining contracts with physicians with admission and treatment privileges, including the use of hospitalists.



COUNTIES: LA PAZ AND YUMA

Geographic Service Area 2

Hospitals

Blythe, CA
Lake Havasu City
Parker
Yuma

Primary Care Providers

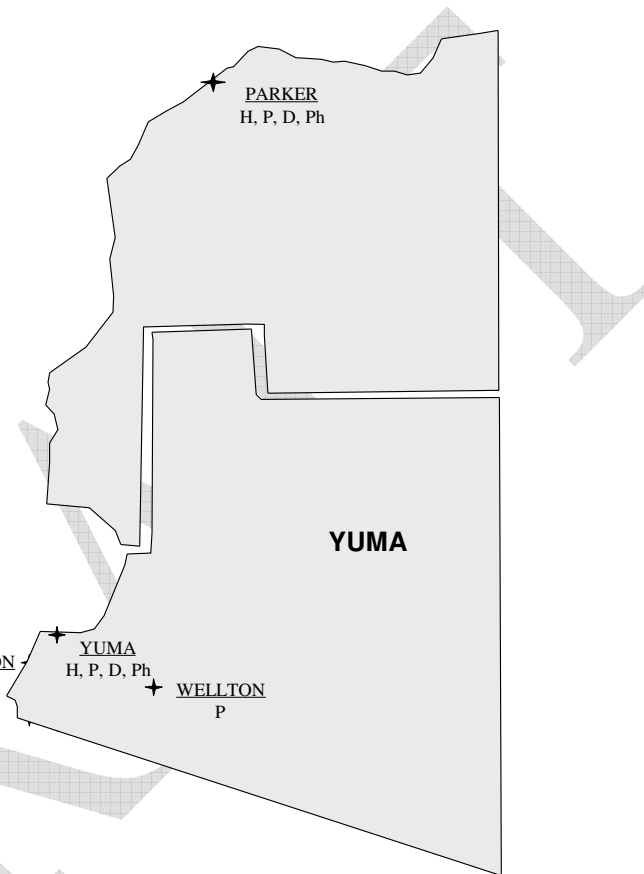
Blythe, CA
Lake Havasu City
Parker
San Luis
Somerton
Wellton
Yuma

Dentists

Blythe, CA
Lake Havasu City
Parker
San Luis
Yuma

Pharmacies

Blythe, CA
Lake Havasu City
Parker
Somerton
San Luis
Yuma



H=Hospital P=Primary Care Physician D=Dentist Ph=Pharmacy



COUNTIES: APACHE, COCONINO, MOHAVE, AND NAVAJO

Geographic Service Area 4

Hospitals

- Bullhead City
- Flagstaff
- Gallup, NM
- Kanab, UT
- Kingman
- Lake Havasu City
- Needles, CA
- Page
- Payson
- Show Low
- Springerville
- St. George, UT
- Winslow

Primary Care Providers

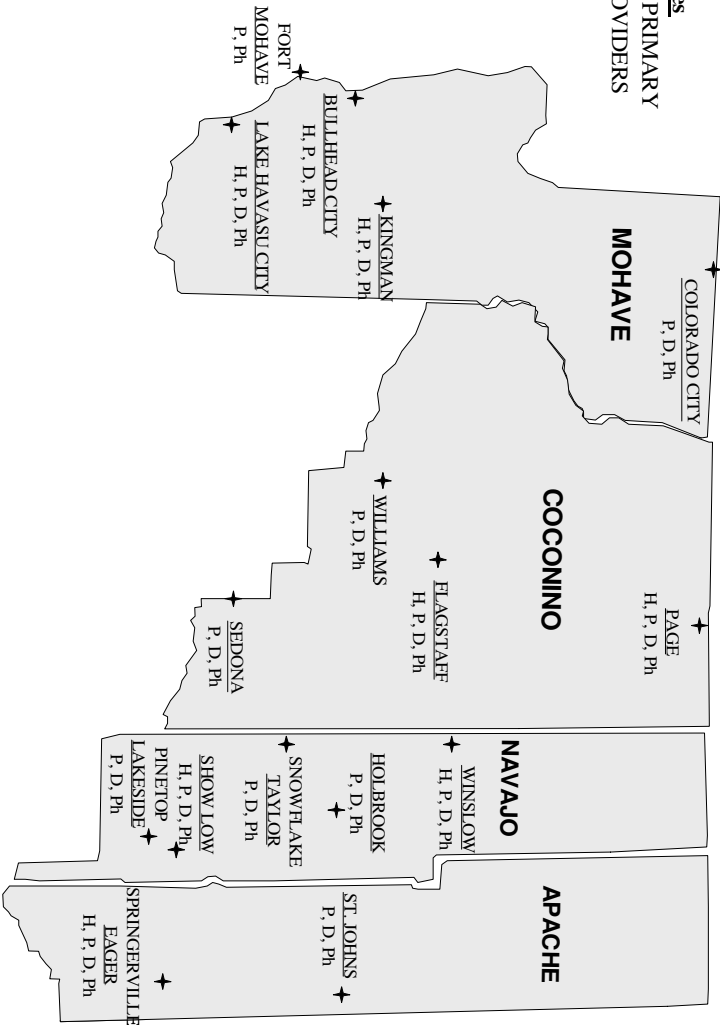
- Bullhead City
- Colorado City or Hilldale or Kanab, UT
- Flagstaff
- Fort Mohave
- Gallup, NM
- Holbrook
- Kingman
- Lake Havasu City
- Page
- Payson
- Sedona
- Show Low or Pinetop or Lakeside
- Snowflake or Taylor
- Springerville or Eager
- St. George, UT or Mesquite, NV
- St. Johns
- Williams
- Winslow

Dentists

SAME AS PRIMARY CARE PROVIDERS (except for Fort Mohave, no dentist required)

Pharmacies

SAME AS PRIMARY CARE PROVIDERS



H=Hospital P=Primary Care Physician D=Dentist Ph=Pharmacy



COUNTY: YAVAPAI

Geographic Service Area 6

Hospitals

Cottonwood
Flagstaff
Maricopa County
Prescott

Primary Care Providers

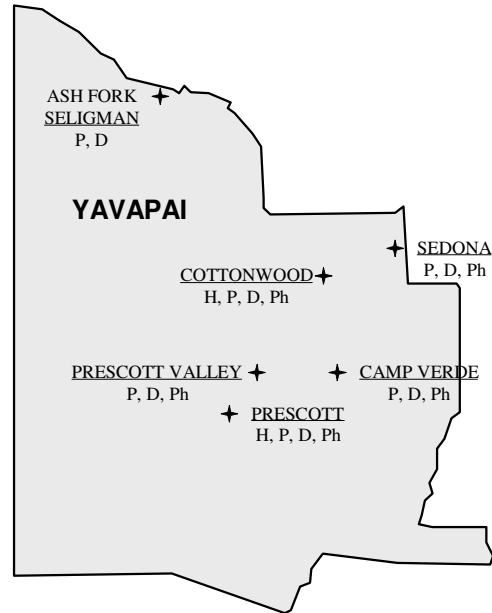
Ash Fork or Seligman
Camp Verde
Cottonwood
Maricopa County or Wickenburg
Prescott
Prescott Valley
Sedona

Dentists

SAME AS PRIMARY CARE PROVIDERS

Pharmacies

SAME AS PRIMARY CARE PROVIDERS
(except for Ash Fork/Seligman,
no pharmacy required)



H=Hospital P=Primary Care Physician D=Dentist Ph=Pharmacy



COUNTIES: PINAL AND GILA

Geographic Service Area 8

Hospitals

- Casa Grande
- Globe
- San Tan Valley
- Payson

Primary Care Providers

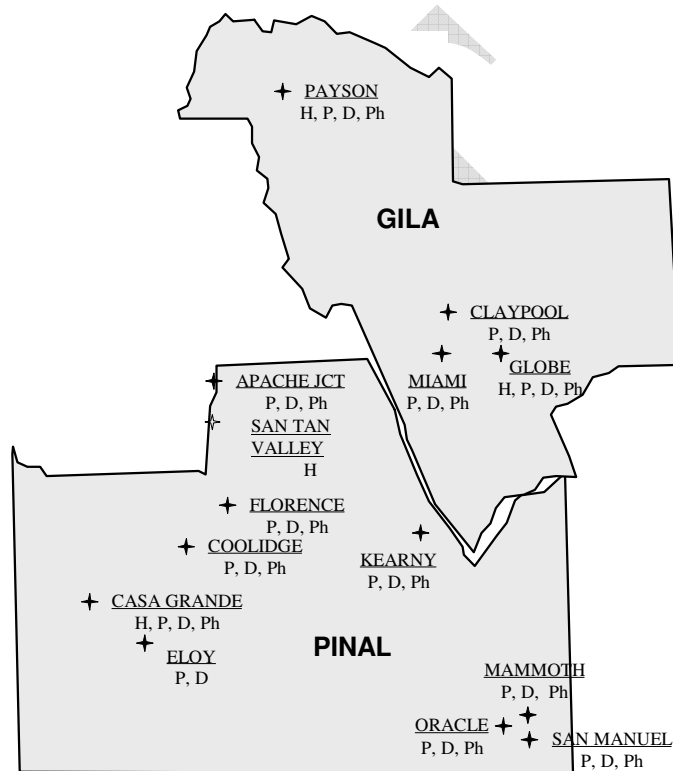
- Apache Junction
- Casa Grande
- Coolidge or Florence
- Eloy
- Globe or Miami or Claypool
- Kearney
- Mammoth or San Manuel or Oracle
- Mesa or Gilbert or Queen Creek
- Payson

Dentists

- Apache Junction
- Casa Grande
- Coolidge or Florence
- Eloy
- Globe or Miami or Claypool
- Kearney
- Mammoth or San Manuel or Oracle
- Mesa or Gilbert or Queen Creek
- Payson

Pharmacies

- Apache Junction
- Casa Grande
- Coolidge or Florence
- Globe or Miami or Claypool
- Kearney
- Mammoth or San Manuel or Oracle
- Mesa or Gilbert or Queen Creek
- Payson



H=Hospital P=Primary Care Physician D=Dentist Ph=Pharmacy



COUNTY: SANTA CRUZ

Geographic Service Area 10

Hospital

Nogales

Primary Care Providers

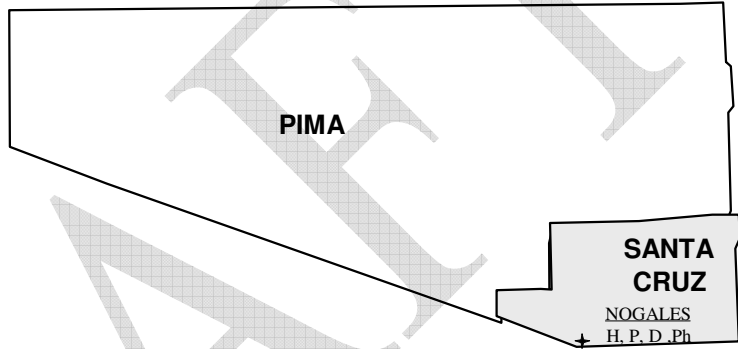
Nogales

Dentists

Nogales

Pharmacies

Nogales



H=Hospital P=Primary Care Physician D=Dentist Ph=Pharmacy



COUNTY: MARICOPA

Geographic Service Area 12



H=Hospital P=Primary Care Physician D=Dentist Ph=Pharmacy



COUNTIES: COCHISE, GRAHAM AND GREENLEE

Geographic Service Area 14

Hospitals

- Benson
- Bisbee
- Douglas
- Safford
- Sierra Vista
- Tucson
- Willcox

Primary Care Providers

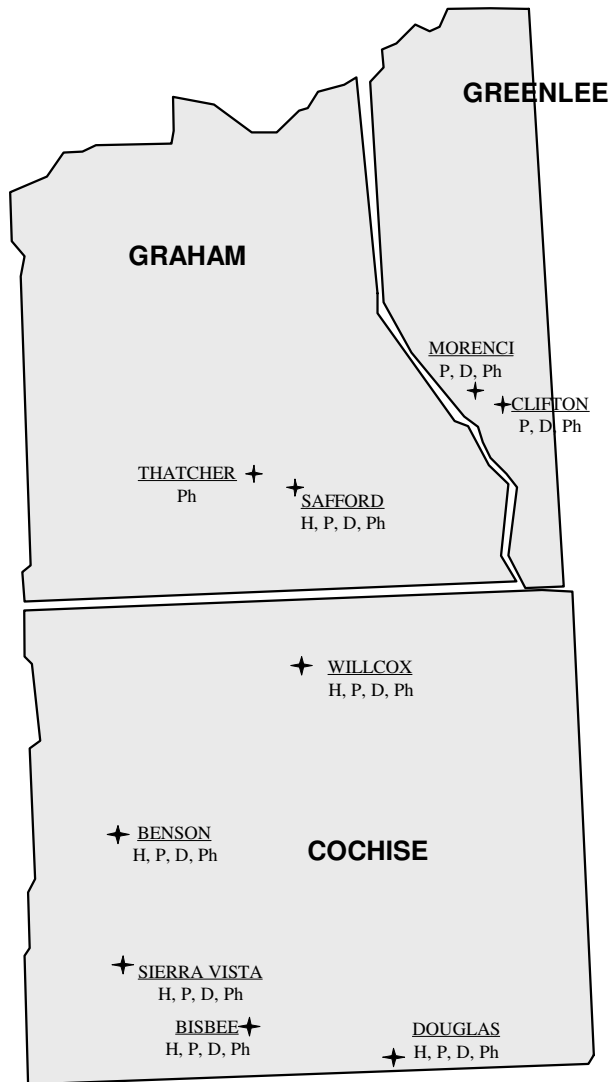
- Benson
- Bisbee
- Douglas
- Morenci or Clifton
- Safford
- Sierra Vista
- Willcox

Dentists

- Benson or Willcox
- Bisbee
- Douglas
- Morenci or Clifton
- Safford
- Sierra Vista

Pharmacies

- Benson
- Bisbee
- Douglas
- Morenci or Clifton
- Safford or Thatcher
- Sierra Vista
- Willcox



H=Hospital P=Primary Care Physician D=Dentist Ph=Pharmacy