

INFORMATION TECHNOLOGY (IT) SYSTEMS DEMONSTRATION PROVISIONS

- All data provided to the Offeror either for response or processing will be “mock” data created by AHCCCS.
- All Offerors will receive the same "mock" data files and scenarios.
- All mock scenarios will be designed to allow the Offeror to utilize an automated system or a manual process. Offerors may consider utilization of software tools such as Ultra edit to assist in the review of EDI files.
- Formats and content for "processing summaries" from Offerors to AHCCCS will be provided by AHCCCS with each related data exchange provided.
- Initial and Daily 834 enrollment files will not exceed 50 records per iteration.
- Initial and subsequent claims scenarios will not exceed 50 records per iteration and will be based upon members, providers and reference data supplied by AHCCCS as components of this exercise.
- Encounter submissions will be based upon claims adjudicated as paid by the Offeror as part of the claims scenarios exercises. Do not include denied claims as encounter submissions for purposes of these exchanges.
- First and second eligibility and claims status inquiries will not exceed 5 records per iteration and will be based upon member data supplied by AHCCCS as components of this exercise.
- Provided file data and scenarios will be simple and represent the most common situations for that type of exchange.
- A high-level overview of this process will be provided during the Technical Interface Meeting.
(Reference Section H, Instructions to Offerors, Paragraph 2, Prospective Offerors' Conference and Technical Interface Meeting)
- Data exchanges from AHCCCS to the Offeror will be available as early as 6:00 p.m. the day prior to, but no later than, 7:00 a.m. Arizona time on the dates noted on the calendar.
- Data exchanges from the Offeror to AHCCCS must be delivered no later than 5:00 p.m. Arizona time on the dates noted on the calendar.
- AHCCCS will pre-validate all data exchanges provided to ensure the accuracy of the data as well as the expected results.
- As this exercise is intended to be iterative and many exchanges directly impact or build upon prior exchanges, AHCCCS intends to evaluate each Offerors “processing summaries” and responses, and provide feedback no later than 5:00 p.m. the next business day as to the actual expected results of each exchange. This will allow the Offeror to make necessary internal corrections prior to their next exchange.

- A centralized SFTP testing folder will be created on the existing AHCCCS SFTP test server, and Offerors provided access, to **pick up** the "mock" data files and scenarios from AHCCCS.
- Individual and secure SFTP testing folders will be created, and Offerors provided access, for the **submission** of processing summaries and responses to AHCCCS.
- All scenarios will be based upon and will require the offeror to utilize member, provider and reference data supplied to the Offeror by AHCCCS. Contracted rates, discounts and penalties should not be applied; only the AHCCCS Fee Schedule provided in the Reference File extract should be used.
- No data exchanges or question/answer windows are scheduled or expected for weekends or holidays.
- A process will be established to allow for a formal question and answer period during each of the days specified on the calendar. Questions received between 8:00 a.m. and 12:00 p.m. Arizona time will be answered, if appropriate, no later than 3:00 p.m. the same day. All questions and responses will be made available to all Offerors.
- Claims scenarios will be for Professional, Institutional and Dental formats only and will not include NCPDP Pharmacy formats.
- In order to provide the required *Summary* responses, certain responses will require more than one entry. A standard forty spaces will be provided for each response with the exception of the Initial Daily 834 which allows for fifty spaces. However, not all responses will require completion of all 40 spaces, or in the case of the Initial Daily 834 Exchange, all 50 spaces.