August 29, 2024

AHCCCS
Arizona Health Care Cost Containment System
Targeted Investments Project News

This newsletter specifically addresses Year 2 application: deadlines, timeline, requirements, support, and FAQs. Contact the AHCCCS TI Team at **targetedinvestments@azahcccs.gov** for questions.

TI 2.0 YEAR 2 APPLICATION PREPARATION

1. Finalize milestone documentation specified on the **TI 2.0 Milestone Resources website** and rename the documents to align with the naming convention included in the Document Validation for each milestone.

2. Ensure that your organization is meeting the program requirements. The **TI 2.0 Eligibility Requirements webpage** details the EHR/HIE commitment and Year 1 processes that must be implemented by 10/20/2024. Participants that submitted an application in Year 1 via the TI 2.0 portal or email may change the originally selected eligibility processes and/or add a new area of concentration (new eligibility processes) during the Year 2 application process.

3. Confirm staff can access the **AHCCCS Online TI 2.0 Application Portal**.

4. Confirm each participating facility's information in AHCCCS Enrollment, ADHS Licensure, and the NPI registry are accurate (consistent). Specifically:

- Review **NPI guidelines** to create a new facility NPI(s) (if needed). If a facility NPI is not needed, add all clinic locations to the "secondary location" of the group/organization NPI in the **NPPES NPI Registry.** Email the Enumerator for any related questions: **customerservice@npienumerator.com**.

- Review current AHCCCS enrollment via **AHCCCS Provider Enrollment Portal (APEP)** and ensure effective dates and service addresses are accurate for each facility and individual provider. Submit an enrollment application for any licensed clinics not already enrolled with AHCCCS.

- Unlicensed PCP facilities only: Review ADHS **Health Care Institution Exemption Attestation Form** and apply for a facility license(s) as needed**. AHCCCS will follow-up with participants in the Fall for next steps.**

UPCOMING TI 2.0 PROGRAM DELIVERABLES

Generally, participants submit an application for each year of the TI 2.0 program through the AHCCCS Online TI 2.0 Application Portal. Participants will:1) attest if they have met the milestone requirements (language is provided), and 2) upload required documentation.

Unless otherwise specified below, all **Year 2 Milestone processes must be developed by 9/30/2024, as participants are expected to implement these processes beginning of Year 3 (10/1/2024).**

The AHCCCS Online TI 2.0 Application Portal will not be available to receive the Year 2 documentation until late November 2024. AHCCCS will notify participants when it is open.

Applications are legally binding as they correspond with payment. Participants can review prior years' applications at any time. Participants are required to keep all documents and attestation records on file for a minimum of 7 years.

TI 2.0 Upcoming Deadlines

Area of Concentration (AOC)	Deliverable	Deadline
ALL PARTICIPANTS- Milestone #5	AHCCCS Health Equity Collaboration Analysis	**8/31/2024 Email completed workbook** to **AHCCCS TI Inbox** OR Complete the **Google Form**
ADULT BH ONLY- Milestone #6	PSI Perinatal Mental Health Training and Certification Exam.	**9/25/2024 - 9/27/2024** Last opportunity to complete both **training requirements** before the exam deadline. **Register on the PSI Website. 10/31/2024** Pass the PMH-C exam
PARTICIPANTS PURSUING NCQA HEA ONLY- Milestone #5	AHCCCS- Modified NCQA HEA 2024 Gap Analysis	**9/30/2024** Email completed workbook to **AHCCCS TI Inbox**
ALL PARTICIPANTS- Milestone #1	TIPQIC Online Projects	**9/30/2024** Submit to **Canvas**: - Root Cause Analysis - PDSA
ALL PARTICIPANTS- All Milestones	Year 2 milestone processes, procedures, and evidence as specified in the milestones and document validation criteria documents.	**9/30/2024** Create milestone documents: - update policies to include all document validation requirements, - date them, - and change the name to reflect the appropriate naming convention.

ALL PARTICIPANTS	Year 1 application process and procedures.	**10/20/2024** Implement Year 1 Application Process Requirements.
ALL PARTICIPANTS- All Milestones	Submit all milestones deliverables.	**11/21/2024 - 12/21/2024:** Submit the **AHCCCS Online TI 2.0 Year 2 Online Portal** once available.

NEW YEAR 2 MILESTONES DOCUMENTS NAMING CONVENTION

TI 2.0 organizations can use the updated Document Validation Criteria to label milestone documentation that will be uploaded to the AHCCCS Online TI 2.0 Application Portal.

Click on links the below to view the naming conventions located in the Milestones Document Validation (Version date: 8/27/2024):

- **Adult PCP Document Validation**
- **Adult BH Document Validation**
- **Peds PCP Document Validation**
- **Peds BH Document Validation**
- **Justice Document Validation**

NOTE: The 8/27/2024 version of the Document Validations will be available on the **TI Milestones Resources** webpage in September.

TI 2.0 MILESTONES

This newsletter and the "**TI 2.0 Year 2 Milestone Resource**" website links to the current milestones (version date: 7/31/2024). AHCCCS updates the milestones to address questions, concerns, and discrepancies identified over time. All milestone revisions are available to view on the **Milestone Edits log**, which specifies:

Minor "Clarifications," most revisions to date, consistently align with the intent and do not require an additional activity/ deliverables. These edits are real-time, hence the need to link to the milestone documents. AHCCCS may notify all impacted participants when there is widespread misunderstanding.

Significant "Policy Changes" reflect a change in direction and/or additional activity. AHCCCS notifies all impacted participants as soon as the need is identified. The milestone will provide ample time for participants to meet the updated milestone.

Year 2 & Year 3 TI 2.0 Milestones by Area of Concentration (Version Date: 7/31/2024):
- **Adult Primary Care**
- **Pediatric Primary Care**
- **Adult Behavioral Health**
- **Pediatric Behavioral Health**
- **Justice**

UPCOMING VIRTUAL MEETINGS

Meeting Type	Area of Concentration	Date/Time (Arizona Time)	Registration Link
Office Hours Topic: G Codes	All	Wednesday, September 4, 2024 12:00 p.m.	**Register Here**
Office Hours	All	Monday, September 9, 2024 12:00 p.m.	**Register Here**
NCQA HE Accreditation General Office Hours (AHCCCS led)	NCQA Only	Wednesday, September 11, 2024 12:00 p.m.	**Register Here**
Office Hours	All	Monday, September 16, 2024 11:30 a.m.	**Register Here**
Office Hours	All	Monday, September 23, 2024 11:00 a.m.	**Register Here**
Office Hours	All	Monday, September 30, 2024 11:00 a.m.	**Register Here**

NOTE: Office Hour dates are subject to change. If changes occur, registrants will be notified by email.

FREQUENTLY ASKED QUESTIONS

The Q&A below summarizes the frequently asked questions asked by TI 2.0 organizations. Refer to the **TI 2.0 Website FAQ** for additional FAQs.

HRSN Screening / CommunityCares

Q: Is it possible to track referrals and monitor closures internally without using CommunityCares?

> **A:** Yes

Q: Do I have to use the CommunityCares / Unite Us platform?

> **A:** For TI purposes- No. TI participants need to create closed loop referral protocols with their community partners and track/ send these data to AHCCCS. The CommunityCares platform is ideal, as data will eventually be reportable. Other participants leverage ACO/CIN partners to manage the referral and send data to AHCCCS, and few, particularly those with internal referrals and/or community partners not interested in a CLRS, will develop independent tracking mechanisms to submit data to AHCCCS each month (e.g., Excel Spreadsheet).

> **A:** For DAP purposes- Yes. At least 10 referrals per DAP participant (e,g, 77, IC, MD, DO) must be submitted per month. For SDOH DAP CYE 2024, internal referrals and off-platform cases are allowed in some circumstances. Speak with your CommunityCares advisor to learn more. Please review the **DAP 2025 Public Notice** to remain updated on upcoming DAP milestones.

Q: Do TI participants need an updated CommunityCares Agreement (CCA) when the previous CCA does not address all TI requirements?

> **A:** No. The CCA (old and current) does not include this information. To satisfy the TI milestone, providers must submit (through the AHCCCS Online TI 2.0

Year 2 Portal) a process/protocol identifying the staff/position responsible for updating those items (listed, specifically) in the "Notes" section of the practice information.

Q: What is in the numerator and denominator for Year 3 Milestone #4 (HRSN Screening processes)?

A: To ensure the HRSN screening processes created in Year 2 are implemented, members seen within the first 6 months of Year 3 are counted toward the denominator. Those that had an HRSN screening in the past 12 months of that visit or otherwise refused an offered HRSN count towards the numerator. Members not seen between 10/1/2024 and 3/31/2025 are not included in either.

Q: Is the HRSN screening supposed to be done annually OR is it supposed to be done at each visit?

A: At least annually or anytime their living environment changes.

G Codes

Q: Is it acceptable to use a G code as a stand alone code?

A: No. G code is a no-pay code. It needs to be submitted with another payable service code.

Q: Has AHCCCS opened these G codes?

A: No, it is a no-pay code.

Q: I've had claims rejected or denied for including G codes before. Are MCOs aware?

A: Yes, AHCCCS and MCOs have made system adjustments the past few months to accommodate. As long as the claim details support the separate payable service (e.g., provider type, place of service), the payable service line will be approved/ paid and the G code will be denied as a no-pay code. Participants can email the **TI Inbox** when a claim following these requirements is rejected by an AHCCCS MCO.

Adult BH Milestone #6: PSI Training

Q: What providers are eligible for Perinatal Mental Health Certification (PMH-C)?

A: Qualified behavioral health providers and prescribers are defined by PSI. Generally, the provider must be licensed by the Arizona Board of Behavioral Health. Contact PSI at **psi.arizona1@gmail.com** for questions.

Q: How many people need the Perinatal Mental Health Certification (PMH-C)?

A: See the list below:

1) **Participants with 5 or more clinics** participating must have one licensed behavioral health provider or prescriber or physician per every five participating clinics.

2) **Participants with less than four** participating clinics must have per 100 pregnant members.

3) **Participants with less than three** participating clinics may utilize an external BHP with PMH-C (including virtual) instead of directly certifying their own staff.

See the **Adult BH Document Validation** for more details.

Peds PCP Milestone #6: Dental Varnish

Q: Will the TI 2.0 Program milestone require dental varnish application once per year, or more often?

A: In alignment with AHCCCS policy, TI participants must offer dental varnish at each well-visit from initial tooth eruption until the member's 5th birthday.

Q: Who is qualified to apply dental varnish for reimbursement in a primary care outpatient setting?

A: Current policy allows the following AHCCCS provider types:
- CN- Clinical Nurse
- 08- MD-Physician
- 18- Physician's Assistant
- 31- DO-physician Osteopath
- 46- Independent RN
- 90- QMB only provider

NOTE: The provider must complete required training, and MCOs likely require proof of training before reimbursing (AMPM431).

Q: What services are covered, and which service code is used on the claim?

A: CPT 99188.

The application of topical fluorides and fluoride varnish in a medical clinic is covered regardless of the services billed by a dentist. Medical providers should only offer the varnish when the member has not received the service in the past 3 months. Members that refuse the service, receive the service, and/or indicate the service was performed by another provider in the past 3 months count towards the Year 3 numerator.

NOTE: The use of a prophylaxis paste containing fluoride or fluoride mouth rinses does not meet the AHCCCS standard for fluoride treatment.

CONTACT US

Stay connected with the TI Team by attending **Office Hour sessions**, submit a **Support Ticket**, or contact the AHCCCS TI team at **targetedinvestments@azahcccs.gov**.

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