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TI 2.0 APPLICATION IMPORTANT CHANGES

Updated: EHR Criteria (PCP, BH, Justice)

Contexture is adopting a new platform (expected 2025) and has ceased agreeing to new Scopes of Work (SOW) to connect new Electronic Health Record (EHR) systems to the current platform. Thus, the TI 2.0 requirement of an EHR system capable of bi-directional exchange of data and SOW by 9/30/2023 may unintentionally exclude providers currently transitioning EHR systems. AHCCCS has updated the TI 2.0 application requirement as follows:

Option 1: If an organization already has an EHR system capable of bi-directional exchange of a core data set with Contexture: **Applicants must upload a signed scope of work**, dated no later than 9/30/2023, to connect the system to Contexture's new HIE platform once available.

OR

Option 2: If an organization does not have an EHR system capable of bi-directional exchange of a core data set with Contexture: **Applicants must upload a commitment letter**, signed by the organization's Chief Executive Officer or individual in an equivalent position as of 9/30/2023, that identifies the EHR system and the intent to connect to Contexture's new HIE platform once available.

To view the full news release, visit www.contexture.org/HIEPlatform. If you have questions, contact your HIE account manager or email GetConnected@contexture.org.

Updated: HRSN Screening Tool Requirement (BH, PCP)

TI 2.0 applicants choosing to satisfy the 1st process requirement related to screening and coordinating services that meet each individual's whole person care needs will need to adopt an HRSN screening tool that includes, at minimum, all 8 required domains. **Three new domains**, marked with an asterisk, have been recently added to align with the agency's whole-person care initiative:

1. Housing instability,
2. Utility assistance,
3. Food insecurity,
4. Transportation needs,
5. Interpersonal safety,
6. *Employment instability,*
7. *Criminal justice/legal involvement,* and
8. *Social isolation/peer support.*

Applicants may elect to satisfy other process requirements to meet the minimum eligibility criteria, but **these domains will be required for related Year 2 and Year 3 milestones**. To view the full list of TI 2.0 application requirements, visit the [TI website](#).

Updated: TIP 2.0 Justice Clinic Parameters

Several provider agencies interested in participating in TIP 2.0 Justice plan to establish new clinics that best meet the needs of the population, but it is unlikely the clinics will be open, licensed, and enrolled prior to the application deadline (9/30/2023). To accommodate this in alignment with the goal of expanding to new counties, AHCCCS will allow applications for facilities that expect to be enrolled with AHCCCS prior to the end of Year 2 (9/30/2024). The following will be considered when reviewing applications:

- If there is competition for the population, all else equal, another clinic currently serving the population will be chosen vs. a clinic to-be.
- The application (Commitment Letter) must be submitted via email to targetedinvestments@azahcccs.gov no later than **5 p.m. (MST/AZ Time) 9/30/2023**.
- Payments can only be made once per program year to valid clinic provider IDs, so a clinic-to-be will not receive the first "block" payment until Y2 payments are calculated (Fall, 2025).
- Approved applications that do not provide services by 9/30/2024 will be removed from the program.

****Consistent with this change, applicants do not need to contract with all Plans serving the GSA until 9/30/2024****

Updated: TIP 2.0 Justice Scoring Criteria

AHCCCS updated the "scoring" criteria of the TIP 2.0 Justice application commitment letters, used to identify the "best" clinics that will be selected to participate, to include the following:

- Provision of services from multiple **certified** peer and family support specialists that have either:
 - 1) earned supplemental education from a peer run organization (PRO) specializing in forensic support (e.g., CHEEERS, Hope Lives/ Vive La Esperanza, Hope Inc.), and/or
 - 2) participated in the eight-hour forensic peer support training program offered through the Arizona Peer and Family Career Academy.
- Explanation of how the clinic will apply Risk Needs Responsivity (RNR) principles to ISPs and service provision (e.g., services meeting SDOH needs, cognitive based groups, etc.) based on Criminogenic Risk. *(Required for applicants working with multiple justice partners)*
- Data sharing arrangements between justice partner(s) and the clinic, including, at minimum, methods of screening for Criminogenic Risk and communicating results.

Updated: Application Summary Documents

The TI 2.0 Application Summary Documents will be updated to include a supporting documents checklist. This resource will be used during the application process to outline all documents and accompanying elements that are required for each area of concentration (PCP, BH, Justice). The updated Application Summary Documents will be available on the [TI 2.0 website](#) by mid-June 2023.

TI 2.0 PROGRAM EVENTS

TI 2.0 Application Portal Live Demonstration

AHCCCS will demonstrate the process of submitting the application via TI 2.0 application portal during both of the September TI 2.0 Information Sessions. Resources with instructions, including a recording of the demonstration and information session, will be published by September 1, 2023. If applicants experience technical difficulties with the application portal there is an opportunity to request assistance via the [Provider Interest Form](#) by September 25, 2023.

Save the Date: TI 2.0 TIPQIC Kick-Off Meeting

The TI 2.0 QIC kick-off meeting will be held in-person on Monday, February 5, 2024 at the ASU Memorial Union located at 301 E Orange St. Tempe, AZ 85281. Representatives from all TI 2.0 organizations will be required to attend in person. Attendance will be credited towards the QIC milestone and will affect payment. More information on required personnel will be disclosed at a later date.

TI 2.0 INFORMATION SESSIONS

Information Sessions Announcement

AHCCCS will continue to host monthly TI 2.0 Information Sessions for all prospective applicants through September, 2023. Please contact the TI team at targetedinvestments@azahcccs.gov if an individual presentation would be meaningful for your organization or coalition. The next TI 2.0 Information Session will be held on **Monday, June 5 at 12 p.m. (MST/AZ Time)**

Participants can register for the information sessions by clicking on the registration links below.

Information sessions are co-led by the AHCCCS TI and Arizona State University (ASU) Targeted Investments Program Quality Improvement Collaborative (TIPQIC) teams. Participants can expect an overview of TI 2.0 initiatives, eligibility requirements, enrollment deadlines, program deliverables, and TIPQIC assistance. Attendees will have the opportunity to ask questions during the live information sessions.

IMPORTANT: Registrants must manually save their Zoom meeting link to their calendars and join via their own individual registration link to participate. Zoom will not automatically save the information session to your calendar.

Register for the information sessions by clicking on the registration button below.

DATE	TIME (MST/AZ TIME)
Mon., June 5, 2023	12 p.m.
Fri., July 14, 2023	12 p.m.
Mon., Aug. 7, 2023	12 p.m.
Fri., Sept. 8, 2023 <i>*Includes TI 2.0 application portal tutorial</i>	12 p.m.
Mon., Sept. 25, 2023 <i>*Includes TI 2.0 application portal tutorial</i>	12 p.m.

[Register Here](#)

TI 2.0 PROVIDER APPLICATION ASSISTANCE

Provider Interest Forms

TI 2.0 application requirements are available on the [TI 2.0 website](#). The deadline to submit an application for the TI 2.0 program is **September 30, 2023 by 5 p.m. (MST/ AZ time)**. Another newsletter will announce when the application portal is available (expected September 1, 2023).

TI 2.0 applicants must upload required policies and procedures when submitting the application. The AHCCCS TI team is committed to supporting providers in their application process by offering an opportunity to review eligibility criteria and applications before the September 30, 2023 application deadline. To increase the value of this support and reduce the time spent discussing revisions, providers must submit material that is nearly complete or as close as possible to the final expected application submission.

AHCCCS strongly encourages interested provider organizations to submit a TI 2.0 [Provider Interest Form](#) to request assistance. Providers benefit from completing the form early by: 1) confirming the clinics meet eligibility criteria prior to creating the required policies and procedures, 2) confirming the created policies and procedures meet eligibility criteria, and 3) expediting the application review process to receive an eligibility letter shortly after the application deadline. The following deadlines help AHCCCS meet this commitment:

Mid-June, 2023:

AHCCCS will publish Application Summary Documents for each area of concentration (PCP, BH, Justice) which will include important information on process requirements, supporting documents and required elements.

6/30/2023: Justice-only

Provider organizations must submit a [Provider Interest Form](#) before 6/30/2023 to request justice partnership concept, use-case, or negotiation review (TIP Justice 2.0 applicants only).

July 2023:

AHCCCS will contact provider organizations that requested pre-application document review via the [Provider Interest Form](#) to begin the process.

8/30/2023:

Provider organizations may submit a [Provider Interest Form](#) to request priority **application assistance and pre-application document review** prior to submitting the official application through the AHCCCS Online portal.

9/1/2023:

AHCCCS will launch the TI 2.0 application through the [AHCCCS Online Portal](#). The portal will close 9/30/2023 at 5 p.m.

9/25/2023:

Provider organizations may submit a [Provider Interest Form](#) to request priority **application portal submission assistance without document review**. Applicants that do not request application submission assistance by this date will receive application assistance on a first-come, first-serve basis.

9/30/2023:

Provider organizations must submit the TI 2.0 application, with required policies and procedures, prior to 5 p.m. The deadline will not be extended for organizations that procrastinate or encounter last-minute application snafus.

Preparing for the TI 2.0 Application

- 1) [Review TI 2.0 eligibility criteria](#) and prepare required documentation with the minimum required elements specified in Document Validation criteria that will be published mid-June.
- 2) Confirm that clinics under your organization's TIN will meet the updated EHR requirement.
- 3) Complete the [Provider Interest Form](#).
- 4) Confirm that you have an [AHCCCS Online Account](#) with access to the Targeted Investments Portal.

PCP Project Applicants must also ensure the AHCCCS provider enrollment accurately reflects the TIN's 01-group service address(es) in APEP. Applicants must also confirm APEP and contracted Health Plans have current records for belly-button providers (e.g., DO, MD, NP, and PA) including:

- a) Term date of providers no longer working for organization and
- b) Effective date, service locations, specialties, and Tax ID affiliation of actively employed providers.

OPEN FOR PUBLIC COMMENT: ACOM 325 PCP ASSIGNMENT POLICY

AHCCCS is collecting public comment on proposed changes to PCP Assignment policy for Targeted Investments 2.0 participants through 6/26/2023. Stakeholders, particularly PCP organizations that have expressed concerns about roster accuracy, are strongly encouraged to [submit comments](#) conveying their support and/or concerns that will affect AHCCCS's decision to implement the [ACOM325 policy](#) as proposed.

The proposed policy requires ACC and ACC-RBHA Health Plans to reconcile enrollees' PCP assignment based on each member's residence (geography) and chosen PCP. The latter can be indicated via the member's direct communication with the Health Plan or the member's healthcare utilization, when applicable. Members that received healthcare services in the past 36 months must be assigned to a PCP at an organization that provided the service. Members that have not received healthcare services in the past 36 months must be assigned to a PCP near their known residence. Providers are responsible for ensuring AHCCCS and Health Plans are up-to-date on currently employed providers, their specialties, and their service locations.

The proposed ACOM325 supports the Targeted Investment 2.0 program's health equity and care coordination initiatives and addresses PCP assignment concerns raised by Health Plans and Providers over the past 6 years. Providers must know which members they are responsible for to conduct meaningful outreach efforts, such as: engaging the individual for services, assessing the cultural preferences of their patient population, and communicating availability of culturally and linguistically appropriate services. When assigned membership only receives services from other outpatient providers organizations, providers lose faith in their PCP assignment panel and choose to focus limited resources on patients served. This throttles the impact of outreach and neglects individuals that do not have a relationship with a PCP- arguably, those most in need of engagement. Health Plans will have the flexibility to implement this policy within the given parameters; AHCCCS can provide implementation recommendations upon request.

TI 1.0 YEAR 6

Year 6 Performance Hardship Letter Submission

TI 1.0 participating organizations that experienced staffing hardships (e.g., shortages, high-turnover) that significantly affected their ability to improve Year 6 performance are encouraged to contact the AHCCCS TI team to consider in final performance measure target attainment determinations. Please submit a written summary accompanied by supporting data to the AHCCCS TI team at targetedinvestments@azahcccs.gov by June 30, 2023.

Year 6 Payment

Year 6 of the Targeted Investments program ended on 9/30/2022. AHCCCS and ASU continue to finalize performance measure target attainment calculations that will drive payment.

Year 6 final performance results will be finalized and communicated to participants in Summer 2023. Participants can expect Year 6 payment by December 31, 2023.

Have You Communicated Year 6 Organization Changes?

Did your organization undergo any changes since Year 6? This may impact your TI incentive payment and TI 2.0 eligibility! TI participants are responsible for clearly communicating changes in participating sites and updating AHCCCS Provider Enrollment for the group, facility, and non-facility provider IDs via APEP as well as updating contracted AHCCCS Health Plans. This includes, but is not limited to, situations where the participating organization:

- Relocated or moved to another service address,
- Closed a TI Participating site,
- Merged with other organizations,
- Changed TI participation status,
- Changed provider type, or
- Changed service provider IDs.

Please note that Health Plans and AHCCCS do not notify each other of any changes, so changes must be communicated to both. PCP participants, in particular, must ensure Health Plans have an accurate listing of current non-facility providers and their service locations. To ensure your changes do not interfere with timely receipt of your incentive payments, participants must do the following:

- 1) Confirm or update the [AHCCCS Provider Enrollment Portal \(APEP\)](#) to reflect the correct *service* address, including the suite number when applicable;**AND**
- 2) Notify your contracted Health Plans of any changes;**AND**
- 3) Notify the Targeted Investments team of changes by completing this [Report A Change](#)” Google form.

TECHNICAL ASSISTANCE AVAILABLE WITH CONTEXTURE

[Contexture](#), formerly Health Current has joined with Colorado's CORHIO to form a new regional health information exchange organization. Technical assistance from Contexture is available to provide TI participants with technical assistance on data use and exchange. This includes strategies for making effective use of incoming data, such as using health information technology and securely sharing clinical data in order to improve care coordination, identifying and managing patient populations, and developing high risk patient registries. Contact your Contexture account manager or GetConnected@contexture.org for assistance.

CONTACT US

Email targetedinvestments@azahcccs.gov if you have any questions or concerns.

Thank you,

The Targeted Investments Team

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