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YEAR 2 APPLICATION UPDATES

Congratulations to participating organizations for completing Year 2 of the Targeted Investments (TI 2.0) Program!

All processes related to Year 2 milestone deliverables (e.g., HRSN screening and referral protocols) should have been developed by 9/30/2024. Participants are expected to begin implementing these processes at the start of Year 3 (10/1/2024). Participants are not expected to implement the Year 3 “closed loop” component of any process milestones (e.g., HRSN, Dental varnish, Caregiver screening) or begin tracking members to meet the 85% audit requirement until 3/31/2025.

Participants will submit a Year 2 application for the TI 2.0 Program through the [AHCCCS Online TI 2.0 Application Portal](#) when it becomes available in December 2024. Desk aids, website resources and information sessions are in development to help support participants. Announcements of these resources will be shared through email and on the TI website.

The Year 2 application will consist of 3 main objectives:

1. **Year 2 Attestation:** Participants will attest if they have met the milestone requirements (language will be provided).
2. **Year 2 Milestones Documentation Upload:** Participants will upload required documentation for their area of concentration (Adult PCP, Adult BH, Peds PCP, Peds BH or Justice).
3. **Selecting Participating Clinics:** Participants will select clinics that participated in Year 2 (October 1, 2023 - September 30, 2024) of the TI 2.0 program.

Applications are legally binding and correspond with payment. Participants can review prior years’ applications at any time. Participants are required to keep all documents and attestation records on file for a minimum of 7 years.

TI 2.0 YEAR 2 APPLICATION PREPARATIONS

Organizations will submit a Year 2 application for the TI 2.0 Program through the [AHCCCS Online TI 2.0 Application Portal](#). The portal will not be available until December 2024. The AHCCCS TI team will make an announcement through email when it is open.

In the meantime, organizations are encouraged to prepare for the Year 2 application by

completing the following tasks (if applicable):

- 1) Finalize milestone documentation specified on the [TI 2.0 Milestone Resources website](#) and rename the documents to align with [Document Validation](#) naming conventions guidance.
- 2) Ensure that your organization is meeting the Year 1 program requirements. The [TI 2.0 Eligibility Requirements website](#) details the EHR/HIE commitment and Year 1 processes that must be implemented by 10/20/2024. Participants that submitted an application in Year 1 through the TI portal or email may change the originally selected eligibility processes and/or add a new area of concentration (new eligibility processes) during the Year 2 application process.
- 3) Confirm staff can access the [AHCCCS Online TI 2.0 Application Portal](#).
- 4) Confirm each participating facility's information in the AHCCCS Provider Enrollment Portal, ADHS Licensure, and the NPI registry are accurate (consistent). Specifically:
 - Review [NPI guidelines](#) to create a new facility NPI(s) (if needed). If a facility NPI is not needed, add all clinic locations to the "secondary location" of the group/organization NPI in the [NPPES NPI Registry](#). Email the Enumerator for any related questions: customerservice@npienumerator.com.
 - Review current AHCCCS enrollment via AHCCCS Provider Enrollment Portal (APEP) and ensure effective dates and service addresses are accurate for each facility and individual provider. Submit an enrollment application for any licensed clinics not already enrolled with AHCCCS.
 - Unlicensed PCP facilities only: Review ADHS [Health Care Institution Exemption Attestation Form](#) and apply for a facility license(s) as needed. AHCCCS will follow-up with participants if applicable.

TI 2.0 YEAR 1 PAYMENT

AHCCCS continues to validate Year 1 applications for more than 800 clinics. This process is essential for accurate calculation of payments, integrity of the program, CMS reporting, future AHCCCS provider enrollment requirements, and, ultimately, minimizing the potential recoupment of incentives. Participants' timely cooperation with AHCCCS' outreach to confirm and understand discrepancies in participating addresses, NPIs, licensure, etc. is expected and appreciated.

Year 1 participation must be finalized before AHCCCS can begin calculating payments. AHCCCS will finalize participation by 11/30/2024 to distribute payment as soon as possible in CY2025.

TI 2.0 PCP Payment

Due to recent CMS guidance, the TI 2.0 payment methodology for PCP participants is changing from "number of AHCCCS members assigned to eligible providers at the participating clinic as of the last day of the program year" to "number of unique AHCCCS members served at a TI participating clinic throughout the program year." AHCCCS will directly inform PCP participants and health plan TI Liaisons as the methodology is finalized.

UPCOMING PROGRAM DELIVERABLES

Area of Concentration* (AOC)	Deliverable	Deadline
NCQA ONLY	NCQA Specific Milestone Documents	November 8, 2024 Upload Documents through Google Form

ALL PARTICIPANTS	QIC Year 3 Online Project B	December 31, 2024 Submit in Canvas <ul style="list-style-type: none"> • Project Charter • Process Map
ALL PARTICIPANTS	Submit milestones documentation for your Area of Concentration (Adult PCP, Adult BH, Peds PCP, Peds BH, Justice)	January 10, 2025 Submit through the AHCCCS Online TI 2.0 Year 2 Online Portal once available in December 2024.
ALL PARTICIPANTS	QIC Year 3 Online Project B	March 31, 2025 Submit in Canvas <ul style="list-style-type: none"> • Root Cause Analysis • PDSA Cycle
ALL PARTICIPANTS	QIC Year 3 Online Project C	June 30, 2025 Submit in Canvas <ul style="list-style-type: none"> • Project Charter • Process Map
ALL PARTICIPANTS	QIC Year 3 Online Project C	September 30, 2025 Submit in Canvas <ul style="list-style-type: none"> • Root Cause Analysis • PDSA Cycle

*Area of Concentration (AOC) refers to organizations participating in one or more of the following TI projects: Adult PCP, Adult BH, Peds PCP, Peds BH or Justice.

[Download poster](#) with deadlines for your reference.

UPCOMING VIRTUAL MEETINGS

AHCCCS, ASU TIPQIC, and subject matter experts will host optional virtual Office Hour meetings to provide assistance throughout the program.

- **Office Hours** often feature general content. They are informal and unstructured meetings with the intent to address concerns, questions and comments from TI 2.0 organizations. Some Office Hour Sessions are designated to address specific questions or topics. Discussions are recorded for internal use only to ensure succinct information can be added to milestone guidance and the AHCCCS TI website.
- **Information Sessions**, hosted by the AHCCCS and ASU TIPQIC teams, are structured presentations covering a specific topic and addressing a few follow up questions. These meetings are recorded and slides will be shared following each session.
- **Year 3 Quality Improvement Collaborative (QIC) Sessions** are structured and facilitated by the ASU TIPQIC team to foster peer collaboration on meeting milestones and process improvement. Organizations must have a representative in attendance to satisfy the attendance portion of the QIC milestone (5% annually). REGISTER BELOW. These sessions will be recorded and published to the [ASU TIPQIC](#). For more information, contact the ASU TIPQIC team at

- **NCQA Health Equity (HE) Accreditation General Office Hours** will be facilitated by AHCCCS to foster high-level discussion as it relates to NCQA HE Accreditation relationship to TI milestones, cross-sector collaboration, and systemic challenges. Attendance is optional but highly encouraged for those seeking HEA.
- **NCQA HE Accreditation Technical Assistance Office Hours** will be facilitated by NCQA with intent to address HE Accreditation questions (e.g., clarify documentation needed to satisfy a required element). Recordings and meeting notes are available in the NCQA Portal.

Meeting Type	Area of Concentration	Date/Time (Arizona Time)	Registration Link
Office Hours	All	Monday, November 4, 2024 11:00 a.m.	Register Here
TI Year 3: QIC 1	All	Thursday, November 7th, 2024 11:30 AM	Register Here
NCQA HE Accreditation General Office Hours (AHCCCS led)	NCQA Participants Only	Wednesday, November 13, 2024 12:00 p.m.	Contact TI Team
Office Hours	All	Monday, November 18, 2024 12:00 p.m.	Register Here
NCQA HE Accreditation Technical Assistance Office Hours (NCQA led)	NCQA Participants Only	Wednesday, November 20, 2024 2:00 p.m.	Contact TI Team
Information Session: Year 2 Application Preparation	All	Monday, December 2, 2024 11:00 a.m.	Register Here
Information Session: Year 2 Application Preparation	All	Monday, December 9, 2024 12:00 p.m.	Register Here
NCQA HE Accreditation General Office Hours (AHCCCS led)	NCQA Participants Only	Wednesday, December 11, 2024 12:00 p.m.	Contact TI Team
Office Hours	All	Monday, December 16, 2024 12:00 p.m.	Register Here

Office Hours	All	Friday, December 20, 2024 11:00 a.m.	Register Here
Office Hours	All	Monday, January 6, 2025 12:00 p.m.	Register Here
Office Hours	All	Monday, January 13, 2025 11:00 a.m.	Register Here
Office Hours	All	Monday, January 27, 2025 11:00 a.m.	Register Here
TI Year 3: QIC 2	All	Thursday, February 6th, 2025 11:30 AM	Register Here
TI Year 3: QIC 3	All	Thursday, May 8th, 2025 11:30 AM	Register Here
TI Year 3: QIC 4	All	Thursday, August 7th, 2025 11:30 AM	Register Here

NOTE: Meeting dates are subject to change. If changes occur, registrants will be notified by email.

CONTACT US

Stay connected with the TI Team by attending [Office Hour sessions](#), submit a [Support Ticket](#), or contact the AHCCCS TI team at targetedinvestments@azahcccs.gov.

Review past newsletters on the [TI Website](#).

DEADLINE CORRECTION DETAILS

The deadline was corrected to **November 8, 2024** for the following deliverable: **NCQA Specific Milestone Documents**.

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