

September 11, 2025

IN THIS ISSUE:

**Eligibility Requirements & Payment
Areas of Concentration Changes
Year 3 Language Assistance Milestone
Year 4 Milestones
Year 4 QIC Meetings
Report Organization Changes
NCQA Health Accreditation Deadline
ASU TIPQIC Dashboards
AHCCCS Online Year 3 TI 2.0 Application Portal
Contact Us**



**Targeted
Investment
Program**

ELIGIBILITY REQUIREMENTS & PAYMENT

Eligibility

The Targeted Investments Program (TI 2.0) eligibility is assessed each year. Participating Organizations must meet eligibility requirements as well as milestone requirements to be considered for payment. TI 2.0 participants will demonstrate compliance with eligibility criteria by completing the annual application process through the [AHCCCS Online TI 2.0 Application Portal](#) at the end of each program year. For more information on Eligibility for TI 2.0 visit: [TI 2.0 Program Eligibility](#)

1. Be in good standing with AHCCCS and maintain active status in the [AHCCCS Provider Enrollment Portal](#).
2. Maintain active clinic licensure as required by Arizona Department of Health Services for your organization's clinics provider type.
3. Maintain accurate clinic information on the National Plan and Provider Enumeration System (NPPES), [National Provider Identification \(NPI\) Registry](#).
4. Maintain commitment to adopt the new Health Information Exchange and bi-directional data sharing.

AHCCCS TI Payment Team Review Process

Qualifying for payment under the TI 2.0 Program is not solely based on meeting application requirements (Milestones); payment also takes into consideration the eligibility factors outlined below. Payment methodologies vary by participating program type.

Participation is limited to organizations that serve a relatively large number of AHCCCS members to ensure meaningful incentives and broad member impact. Organizations are evaluated per Managed Care Organization (MCO).

Refer also to Targeted Investments Program [Payment webpage](#) for more information. The TI Payment Team follows a structured process to validate eligibility. If the TI Organization does not meet the following criteria, the Organization may be excluded from TI Payment:

1. **TIN Review:** Confirm the Tax Identification Number is eligible, active, and in good standing with AHCCCS Provider Enrollment.
2. **Provider Type Review:** Ensure applications are matched to the correct provider type(s) for the Area of Concentration (BH, PCP, Justice). Refer also to the TI 2.0 website for [Eligible Provider Types](#).
3. **Site-Level Review (By TIN and Address):** Validate site participation using NPI, APEP, licensure, and TI Application Portal Submissions.
4. **Threshold Eligibility Criteria Evaluation:** Participation is limited to organizations that serve a relatively high volume of qualifying primary care health outpatient or behavioral health outpatient services to ACC and ACC-RBHA members during the most recent program year. This ensures meaningful incentives and broad member impact. Organizations are evaluated individually by Managed Care Organization (MCO).
5. **Behavioral Health (BH):** The number of qualifying BH outpatient service units provided to ACC and ACC-RBHA members during the fiscal year evaluated.
6. **Primary Care (PCP):** The number of qualifying unique AHCCCS members served under ACC and ACC-RBHA during the fiscal year evaluated. Please note that CMS now requires that this be determined based on utilization, rather than attribution.
7. **Justice Clinics (Justice):** The number of unique AHCCCS members served. Year 1 payments were Block payments for eligible “Primary” clinics.

Year 1 Threshold Eligibility

Thresholds are subject to change on an annual basis.

Area of Concentration	TIN Level Threshold
BH (Service Units)	2,000
PCP (Member)	140
Justice (Member)	1

AHCCCS TI 2.0 Program process requires that TI Program payments must exceed **\$200 per MCO payment.**

AREA OF CONCENTRATION CHANGES

In Year 1 and Year 2 of the Targeted Investments Program (TI 2.0), participating organizations (by TIN) were allowed to add additional Areas of Concentration (AOCs) during the annual application/attestation process. As the program progresses into Year 4 and Year 5, organizations are no longer permitted to add new AOCs. The AOCs submitted in each organization's Year 2 application will remain fixed for the remainder of the program. If your organization has any questions, please contact the TI team at targetedinvestments@azahcccs.gov.

YEAR 3 LANGUAGE ACCESS MILESTONE - SEPTEMBER DEADLINE

Milestone M2C - Update and Implement Policies and Procedures for Language Access Services

- Begin tracking ASAP.
- Must be completed in September.
- Submit form utilizing the AHCCCS Microsoft Form below.
- For at least one participating clinic in each county.
- Tracking must occur for a minimum of two consecutive weeks.
- Attest in the Portal (when it is available) BUT complete and submit the Form by 9/30/2025.

The link to the AHCCCS Microsoft Form for language assistance services tracking has been updated in both Milestone documents and Document Validations (Document Version Date: 8-22-2025). There was a technical issue with the original form that could only be resolved by creating a new link. Use the following link to the Form to complete this M2C requirement: <https://forms.office.com/r/vu4rqsy89Z>.

YEAR 4 MILESTONES - REVIEW & COMMENT PERIOD

As we prepare for Year 4 of the Targeted Investments (TI) 2.0 Program, we invite participating organizations to review performance measures and milestone requirements that will guide incentive payments for Year 4 (October 1, 2025 – September 30, 2026). To view the Year 4 requirements, visit the [TI 2.0 Milestones webpage](#).

Year 4 Milestones Overview

1. **Milestone 1** – Performance Measures
2. **Milestone 2** – Screening and Referral Systems for Nonmedical Drivers of Health
3. **Milestone 3** – Closed Loop Referral System (CLRS)
4. **Milestone 4** – Quality Improvement Collaboratives (QICs)

Comment Period and Feedback Request

We welcome your feedback and suggestions on the Year 4 Milestones. Please submit your comments to the TI Team by **5 PM on September 16, 2025** to targetedinvestments@azahcccs.gov. Your input is valuable in ensuring clarity and alignment as we move into the next phase of the TI 2.0 Program.

YEAR 4 – QUALITY IMPROVEMENT COLLABORATIVES (QIC) MEETINGS

Quality Improvement Collaborative (QIC) meetings are structured and facilitated by the ASU TIPQIC team to foster peer collaboration on meeting the TI 2.0 Milestones. QIC Meetings are **required** for Milestone attainment. Participating Organizations must have a representative in attendance to satisfy the attendance portion of the QIC Milestone. Refer to [TI 2.0 Milestones webpage](#) for Year 4 QIC requirements.

For meeting information including meeting materials, contact the ASU Team at the following email: TIPQIC@asu.edu.

QIC October Meetings:

- Justice #1: October 15, 2025, 12:00 PM to 1:00 PM ([Register Here](#))
- Adult PCP #1: October 21, 2025, 12:00 PM to 1:00 PM ([Register Here](#))
- Peds PCP #1: October 28, 2025, 12:00 PM to 1:00 PM ([Register Here](#))
- Peds BH #1: October 29, 2025, 1:00 PM to 2:00 PM ([Register Here](#))*
- Adult BH #1: October 30, 2025, 12:00 PM to 1:00 PM ([Register Here](#))

NOTE:

Please remember to manually add the calendar invite to your respective calendar.

**The October 29th meeting (Peds BH #1) begins at 1:00 PM, which differs from the standard 12:00 PM start time for other October sessions.*

NCQA HEALTH ACCREDITATION - SEPTEMBER DEADLINE

The deadline to schedule your NCQA Health Equity Accreditation Survey has been extended to **September 30, 2025** (previously August 31, 2025).

Participants pursuing accreditation are welcome to attend the NCQA-Led Health Equity Accreditation Office Hours held on the **last Wednesday of each month at 12:00pm (Arizona Time)**. These sessions provide an opportunity to ask questions and clarify documentation needed to satisfy the required elements.

For meeting details and materials, contact the NCQA Team at: targetedinvestments@ncqa.org.

REPORT ORGANIZATION CHANGES

Please ensure your organization's information is current by notifying the TI 2.0 ASU TIPQIC Team of any new staff or ownership changes. Submit a support ticket to the Team to report these organizational updates. Keeping this information up to date is crucial for ensuring that important program details such as payment information are communicated to the appropriate individuals.

[Submit A Ticket](#)

ASU TIPQIC DASHBOARDS

The ASU TIPQIC team has created three Tableau dashboards for TI 2.0 to help your organization achieve its milestones. To help you get started, they have developed two PDF guides with [step-by-step instructions on accessing the dashboards](#) and [interpreting your data](#) effectively. If you have any questions about your dashboards or need assistance accessing them, please email at TIPQIC@asu.edu.

[View Dashboards](#)

AHCCCS ONLINE YEAR 3 TI 2.0 APPLICATION PORTAL

The [AHCCCS Online TI 2.0 Year 3 Application Portal](#) will open in 2026. All participating organizations must complete an application through the AHCCCS Online TI 2.0 Portal each program year to be considered for payment. When it is open, participants will be able to select their participating clinics, upload Year 3 milestone documentation, and submit attestation. To ensure a smooth experience when the portal opens, participants should log into the TI Portal at least once every 30 days using their Username and Password to keep their account active and ensure access when the Year 3 portal becomes available.

CONTACT US

Stay connected with the TI Team by attending [Office Hour sessions](#), submit a [Support Ticket](#), or contact the AHCCCS TI team at targetedinvestments@azahcccs.gov.

Review past newsletters on the [TI Website](#).

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