

Reminder - Billed Charges on Encounters



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to (CRF), (MCC), (SHCA), MCP, Patricia, Rodd, Ryan, UHC, (ACH), (MCP), CIC), Bob, Cheri, CMDP, Debra, Kelly, Kim, Matt, Rachel, Sean, Terri, Todd, Vince, Vincent, Carlos, Laura, Lynn, Sherry, Gina, David, Christina

We have noticed a recent uptick in what appear to be invalid billed charges on submitted encounters.

Just a reminder that it is important that providers bill and MCO's encounter actual billed charges on encounters even when these claims are reimbursed at contracted rates. Billed charges should reflect the usual and customary costs for the service not the amount contracted for plan payment.

AHCCCS will continue to monitor and follow-up with individual MCO's as needed.

Any questions let us know. Thank you for your attention to this matter.