

Re: MSIC Processing of Secondary Claims - Request for change in handling



Lori Petre <lori.petre@azahcccs.gov>

Fri, Sep 20, 2:51 PM

My apologies, resending attachment with the "draft" removed. Thanks.

On Fri, Sep 20, 2019 at 2:34 PM Lori Petre <lori.petre@azahcccs.gov> wrote:
Please see below and let us know if you have questions, thanks!

----- Forwarded message -----

From: **Lori Petre** <lori.petre@azahcccs.gov>

Date: Fri, Sep 20, 2019 at 2:30 PM

Subject: MSIC Processing of Secondary Claims - Request for change in handling

To: (CRF) Mike Ferguson <MFerguson@care1staz.com>, (MCC) Cassie Leavitt <cleavitt@magellanhealth.com>, (SHCA) Amanda Pizzolanti <amanda.pizzolanti@steward.org>, CMDP Jason Winfrey <jason.winfrey@azdcs.gov>, Kellie Manders <MandersK@mercycares.org>, Patricia Gilman <patricia.gilman@uhc.com>, Rodd J. Mas <rodd.j.mas@azcompletehealth.com>, Ryan Thomsen <Ryan.Thomsen@bannerhealth.com>

Cc: Quast, Christina <Christina.Quast@azahcccs.gov>, Alison Lovell

<alison.lovell@azahcccs.gov>, Matthew Isiogu <matthew.isiogu@azahcccs.gov>

Several weeks ago I reached out to all MCO's related to T1015 secondary processing issues brought to our attention by the MSIC's. Thank you all for your timely and thoughtful responses.

After careful evaluation of your feedback we are asking that MCO's implement one of the below options for the handling of T1015 secondary claims only.

1. Hold the T1015 claim for a set period waiting for the EOB from the primary payer and process once received;
- or
2. Pay the T1015 claim, which then will be audited by the payer within a reasonable time period to ensure that the related services have been submitted and paid. If services have not been submitted and paid the T1015 claim may be subject to recoupment.

An updated version of the MSIC Billing Rules is attached and we will be updating the applicable section of the AHCCCS FFS Billing Manual to also reflect these options.

Please let us know if you have any questions, and supply us with an indication of the option you elect as well as the anticipated time frames for implementation.

Thank you!
Attachments area