Referring, Ordering, Prescribing, Attending Provider (ROPA) High-level Overview of Proposed Exception Processing

AHCCCS has found flexibility regarding full registration for those provider types who are <u>not normally registerable</u> with our program, including at this time Pharmacists and residents and interns.

To support this flexibility since edits cannot tell without informing data whether a provider qualifies for this exception, our intent is to implement a new table and related processes to capture these types of providers NPI information from the associated boards/sources and will expect that this table be used as a proxy for ROPA requirements in these situations.

Steps to be taken -

Implement a new Reference table that will allow us to capture the NPI and other key information (NPI, name, license/certification #) for all providers who fall under provider types not eligible to register with AHCCCS (i.e. Pharmacists, Residents and Interns, etc.) but who may act as a Referring, Ordering, Presciribing or Attending provider.

Modify Claims and Encounters editing processes to uitlize this table as a secondary check by Claims and Encounters editing processes when validating that the NPI's submitted as Referring, Ordering, Prescribing or Attending providers are either AHCCCS registered providers or noted as valid exceptions on this table.

We will also evaluate potential impacts to timing for the requirement of hard edits pending completion of this enhancement and issue a decision/direction prior to 11/1/2020.

Referring, Ordering, Prescribing, Attending Provider (ROPA) Editing Decision Flow

Referring, Ordering, Prescribing or Attending Provider NPI required by service or by billing policy?**

No – Continue normal processing

Yes - Is NPI present?

No – Fail appropriate edit for missing/invalid Referring, Ordering, Prescribing or Attending Provider NPI

Yes – Is NPI found actively associated to an AHCCCS registered Provider?

Yes - Continue normal processing

No – Is NPI found on ROPA Exception Provider Table?

Yes - Continue normal processing

No – Fail appropriate edit for missing/invalid Referring, Ordering, Prescribing or Attending Provider NPI

^{**}Please note as previously stated in the Q&A the implementation of ROPA is not intended to alter current billing or policy requirements for when a ROPA provider is required.