M1.1	Participate in the Targeted Investment Program Quality Improvement Collaborative (QIC) offered by the Arizona State University. The QIC will support TI Program participants by providing interim updates on their milestones, assist with quality improvement, offer HEDIS® technical assistance, and facilitate peer learning.

5% of Annual Payment

Milestone Measurement Program Year 2 (October 1, 2023 – September 30, 2024)	Milestone Measurement Program Year 3 (October 1, 2024 – September 30, 2025)
By September 30, 2024, attest that: A. The organization's representative must have attended 100% of the Year 2 QIC group meetings (February 5, 2024; May 9, 2024; August 8, 2024).	*By September 30, 2025, attest that:* B. The organization's representative must have attended 100% of the Year 3 QIC group meetings (November 7, 2024; February 6, 2025; May 8, 2025; August 7, 2025).

M1.2	Participate in the Targeted Investment Program Quality Improvement Collaborative (QIC) offered by the Arizona State University. The QIC will support TI Program participants by providing interim updates on their milestones, assist with quality improvement, offer HEDIS® technical assistance, and facilitate peer learning.

10% of Annual Payment

Milestone Measurement Program Year 2 (October 1, 2023 – September 30, 2024)	Milestone Measurement Program Year 3 (October 1, 2024 – September 30, 2025)

Targeted Investments Year 2 and Year 3 Milestones

By September 30, 2024, attest that:
 	
A. One representative from the participating organization has registered for the online learning platform.
 	
B. The organization's representative has submitted a TI online project representing at least one project for each area of concentration by the required due dates that meet minimum scoring rubric requirements. Organizations participating in multiple areas of concentration may satisfy the milestone for two areas of concentration with the same age cohort (e.g., Adult BH and Adult PCP). Online Project instructions are accessible through Canvas.
 	
    Project A
 	
    a. Project Charter and Process Map are due June 30, 2024.
 	
    b. Root Cause Analysis and PDSA Cycle are due September 30, 2024.
	By September 30, 2025, attest that:
	
	C. One representative from the participating organization has registered for the online learning platform.
	
	D. The organization's representative has submitted a TI online project representing at least two projects for each area of concentration by the required due dates that meet minimum scoring rubric requirements. Organizations participating in multiple areas of concentration may satisfy the milestone for two areas of concentration with the same age cohort (e.g., Adult BH and Adult PCP). Online Project instructions are accessible through Canvas.
	
	    Project B
	
	    a. Project Charter and Process Map are due December 31, 2024
	
	    b. Root Cause Analysis and PDSA Cycle are due March 31, 2025
	
	    Project C
	
	    c. Project Charter and Process Map are due June 30, 2025
	
	    d. Root Cause Analysis and PDSA Cycle are due September 30, 2025

Core Component 1 Specifications	
System Collaboration Opportunities	Health Plans, Accountable Care Organizations (ACOs), Clinically Integrated Networks (CINs) (collectively defined henceforth as Networks), participating providers, community service providers, subject matter experts, and other stakeholders are encouraged to join the QIC discussions. Networks may be able to assist participants with projects (e.g., root cause analyses).
Additional Resources	**TIPQIC website**, **Adult PCP Document Validation**

M2	Implement the National Culturally and Linguistically Appropriate Services (CLAS) Standards, developed by the U.S. Department of Health and Human Services Office of Minority Health. Implementation shall include:

Implement the National Culturally and Linguistically Appropriate Services (CLAS) Standards, developed by the U.S. Department of Health and Human Services Office of Minority Health. Implementation shall include:

1. Completing an organizational evaluation of current practices and identifying a plan for implementing CLAS Standards that are not yet in place.

2. Building and supporting a culturally and linguistically diverse practice team.

3. Offering language assistance services to individuals who have limited English proficiency and/or other communication needs informed by the identified language needs of attributed members.

4. Designing, implementing and improving programs that provide culturally appropriate services that meet the needs of the attributed members.

15% of Annual Payment

Milestone Measurement Program Year 2 (October 1, 2023 – September 30, 2024)	Milestone Measurement Program Year 3 (October 1, 2024 – September 30, 2025)

By September 30, 2024:
 	
A. Upload the completed National CLAS Standards implementation checklist and a plan for implementing CLAS Standards that are not yet in place.
 	
B. Upload documentation demonstrating how the practice recruits and supports a culturally and linguistically diverse practice team.
 	
C. Attest that the processes described in milestone 2B (Standards 2-4) have been implemented by 9/30/2024.
 	
D. NCQA ONLY- Upload documentation that the practice expects will satisfy the requirements for:
   a. NCQA HE 1.A and
   b. NCQA HE 1.B.
	By September 30, 2025:
	
	E. Upload documentation demonstrating how the practice implements CLAS Standards 5-13.
	
	F. Attest that the processes described in milestone 2E have been implemented by 9/30/2025.
	
	G. NCQA ONLY- Upload documentation that the practice expects will satisfy the requirements for:
	   a. NCQA HE 3.A,
	   b. NCQA HE 3.B,
	   c. NCQA HE 3.C,
	   d. NCQA HE 3.D,
	   e. NCQA HE 5.A (Factors 1-5),
	   f. NCQA HE 5.B, and
	   g. NCQA HE 6.D (Factors 2, 4, and 6).

Core Component 2 Specifications	
System Collaboration Opportunities	Entities are responsible for implementing CLAS standards specific to the patient population they are responsible for. Practices are responsible for their attributed members, Plans are responsible for their enrollees, and AHCCCS is responsible for all members. Although Plans and AHCCCS have the largest responsibility, experience in this work, and resources to efficiently correspond with all members, providers are best equipped to collect patient and provider attributes. Communicating to the member that there is an adequate network of diverse and culturally competent providers increases their comfortability in seeking services.
Additional Resources	AZ CLAS Supplemental Toolkit (ADHS), Adult PCP Document Validation **Example Implementation Plan Template:** http://cfs.cbcs.usf.edu/projects-research/_docs/Implementation_Resources.pdf
CLAS Training Resources	**HHS: CLAS in Maternal Healthcare- E-Learning (free):** https://thinkculturalhealth.hhs.gov/education/maternal-health-care?utm_campaign=fyi_newsletter&utm_medium=email&utm_source=govdelivery **HHS: Fundamentals of CLAS- Youtube video (free):** https://www.youtube.com/watch?v=HOkFwCTVHSU **Quality Interactions: Variety- E-Learning (varies by price):** https://www.qualityinteractions.com/courses **Washington Governor's Interagency Council on Health Disparities: 4 E-Learning Modules (free):** https://healthequity.wa.gov/councils-work/clas-standards-training-and-resources **U of A: Introduction to Culturally and Linguistically Appropriate Services (CLAS) and Minority Health Disparities- E-Learning ($38):** https://www.vlh.com/shared/courses/course_info.cfm?courseno=1802 **MATTC: Free CLAS Training- Instructor Led Virtual Training (free 8/7/2024, else $4K):** https://attcnetwork.org/news/free-clas-training/
Methodology (Attributed Members)	Provider attribution is consistent with the methodology used for performance measures (currently TI 1.0 Y6 methodologies). Generally: PCP participants are responsible for AHCCCS members seen for primary care services

Core Component 2 Specifications	
	and patients empaneled-to but not seen by the practice when the patient does not seek PCP services from another outpatient facility. AHCCCS and ASU welcome feedback to improve these attribution methodologies in a standardized format with available data (e.g., "we'll send you a list of members" satisfies neither criteria). AHCCCS requires Health Plans to reconcile PCP assignment with the member's claims history by October, 2024 (and quarterly thereafter).
Examples	**Practices can meet this milestone in many ways, but should roughly approximate the level of effort described in the following example.** **Example:** an organization identifies through analyses of its patient population that its American Indian populations have lower rates of diabetes control compared to the population average. The organization interviews patients and local community organizations and identifies that American Indians experience challenges going to their providers' office and, once they arrive, they do not feel that providers consider their preferences. The organization requires cultural competence training for all practice staff to better understand the patients' concerns and preferences before developing a treatment plan. The organization also partners with local American Indian organizations to hold regular pop-up clinics in the community where patients can go to receive education, routine screening, and treatment for diabetes.

Targeted Investments Year 2 and Year 3 Milestones

M3	Implement a process for screening for health-related social needs (HRSN) and connecting members seen to CBOs to address individual social needs. Implementation shall include:

Implementation shall include:

1. **Screening members served by the practice annually using an evidence based, standardized HRSN screening tool that includes (at least) the following domains: housing instability, utility assistance, food insecurity, transportation needs, interpersonal safety, social isolation/support, employment, and justice involvement.**

2. **Documenting screening results in the member's Electronic Health Record (EHR) and claims (i.e. G codes and Z codes) and establishing processes to maintain confidentiality of patient data.**

3. **Identifying, selecting and establishing partnerships with CBOs, especially those focused on shelter, food, utility assistance and transport, to deliver resources and/or interventions. Practices should prioritize relationships with CBOs that address social needs that are prevalent within the practice population.**

4. **Developing referral and communication processes with each CBO to refer members for community resources and/or interventions using the statewide closed-loop referral system (CommunityCares) or other mediums as preferred by the CBO.**

5. **Making referrals and tracking the status of member referrals to CBOs to ensure receipt of services and/or interventions.**

6. **Ensuring practice team members are effectively sharing and receiving referral data from CBOs, through CommunityCares or other means.**

7. **If utilizing a network sponsored closed loop referral system, the MCO, ACO, or CIN can demonstrate TI participating providers' compliance with items 3-7 for their contracted MCOs by sending reports of HRSN screening and referral data to AHCCCS. Clinics contracted with any health plans not covered under an ACO or CIN (or under an MCO, ACO, or CIN without a sponsored closed loop referral system) must work directly with CBOs to achieve items 3-7 (e.g., mutually developed referral processes for members not managed by the MCO, ACO, or CIN).**

20% of Annual Payment

Milestone Measurement Program Year 2 (October 1, 2023 – September 30, 2024)	Milestone Measurement Program Year 3 (October 1, 2024 – September 30, 2025)
By September 30, 2024: A. Upload documentation that outlines how the practice educates the member, obtains consent, performs HRSN screening and discusses screening results. B. Upload documentation on the practice's process to document screening and referral results in the practice EHR.	*By September 30, 2025:* H. Attest that all the organization's participating practices used the specified HRSN screening tool and processes outlined in milestone 3.A-3.G (e.g., patient was offered an HRSN screening in the past 12 months) for at least 85% of the population seen by the practice between April 1, 2025 and September 30, 2025 (numerator and denominator values may include results where individuals opt out of the screening).

C. Attest that G and Z codes are utilized to document screening and referral details through claims by 9/30/2024.

D. Upload documentation on the practice's process to protect data sharing and confidentiality.

E. ==NCQA ONLY==- Upload documentation that the practice expects will satisfy the requirements for:

    a. NCQA HE 2.F

    b. NCQA HE 2.G

F. Upload documentation on the practice's processes to maintain a registry of community service providers through CommunityCares or another CLRS (N/A if no CLRS are utilized).

G. Upload documentation on the practice's processes to maintain a registry of community service providers through methods other than a CLRS (N/A if CLRS are utilized).

I. Attest to establishing mutually developed referral and communication protocols with each community service provider satisfying (at least) the domains above and/or referral and communication protocols with each Network with a sponsored closed-loop referral system.

J. Attest that the practice is actively referring members to CBOs through their preferred medium, appropriately sharing data, and following up on the status of those referrals- including processes related to an MCO, ACO, or CIN sponsored closed loop referral system.

Core Component 3 Specifications	
System Collaboration Opportunities	Practices are responsible for HRSN screening and referrals of the members they see unless the member has already been screened in the year and no significant changes have occurred since the last screening (as determined by the provider) and documenting the screening and referral results in the member's electronic medical record. Some Networks have already developed screening and referral systems to reduce administrative burden for participating providers and MCOs. Networks, CommunityCares, and the 211 program can help providers identify local community resources. Providers can help AHCCCS and networks assess the impact of HRSN and access to resources to members' overall health by identifying screening results and referral status through claims. These analyses help CBOs demonstrate efficacy of their programs to stakeholders (e.g., donors) and AHCCCS demonstrate efficacy of the Targeted Investments 2.0 program to Centers for Medicare & Medicaid Services (CMS).
Additional Resources	CMS recommended list of Z codes, AHCCCS CommunityCares webpage, Contexture CommunityCares webpage, Solari 211 program, Adult PCP Document Validation
Methodology (Seen patients who needed screening- 3H)	The performance rate should be calculated as follows: (total patients seen* by the practice between 4/1/2025 and 9/30/2025 that received or opted out of an HRSN screening at, or within 12 months prior to,the visit) / (total patients seen* by the practice between 4/1/2025 and 9/30/2025). Note: The numerator may include patients the practice has seen with a documented screening even if the screening was performed by a health care partner. If the practice has documentation of an individual opting out of a screening, that individual should be included in the calculation of the performance rate. Only patients who are seen between April 1, 2025 and September 30, 2025 will be counted in the denominator. However, the lookback period for numerator compliance (i.e. screening) is twelve months. **Examples:** 1. A patient visits your practice on April 1, 2025 and an HSRN screening was done at the last visit on April 1, 2024. That would count in the numerator (patient screened at least once in the past year) and denominator (patient seen between 4/1/2025 - 9/30/2025). 2. A patient visited your practice on November 1, 2024, they will not be included in the numerator or denominator, because the patient wasn't seen between 4/1/2025 - 9/30/2025. 3. A patient was not screened for HRSN upon visiting your practice 5/4/2025. They were screened by your practice the last time you saw them- 5/1/2024. The patient will be included in the denominator as a

Core Component 3 Specifications	
	patient seen in between 4/1/2025 - 9/30/2025. The patient would not be included in the numerator, because the previous screening was more than 12 months prior to the 5/4/2025 visit. *Members seen is defined as members served at a participating clinic in the program year, unless another time period is specified, for an outpatient service excluding crisis response services and SMI-evaluations as identifiable through claims. The sample must be limited to members that had AHCCCS enrollment at some point in the program year.
Signed CommunityCares Access Agreement	A signed CommunityCares Access Agreement to use of the Arizona CommunityCares closed loop referral system (i.e. Core Component 3) or attestation that all members are covered under an MCO, ACO, or CIN with a sponsored closed-loop referral system (i.e. the system's resources are maintained by an external entity) automatically satisfies this criteria.
CBO Payment	The TI 2.0 program does not change the way community service providers are paid. Also, community service providers and CBOs are not required to be credentialed by managed care organizations to perform the activities envisioned for TI 2.0.

M4	Connect to and demonstrate effective use of the statewide closed loop referral system (CommunityCares), or other closed loop referral system(s) that can report referral-level details, to connect members seen to community resources. Implementation shall include:

1. **Completing a CommunityCares Access Agreement.**

2. **Ensuring practice team members can access and generate reports in CommunityCares.**

3. **Documenting screening data in CommunityCares or another Managed Care Organization (MCO), Accountable Care Organization (ACO), or Clinically Integrated Network (CIN) sponsored closed loop referral system (as available for members enrolled in applicable health plans).**

4. **Effectively documenting relevant data from CommunityCares and other MCO, ACO, or CIN sponsored closed loop referral system(s) (as applicable) into the practice EHR.**

5. **Making referrals for services that address HRSNs (internal and external) and demonstrating effective follow-up on referrals through CommunityCares or another ACO/CIN sponsored closed loop referral system (as applicable). Internal referrals are permitted so long as the practice demonstrates capabilities to provide/ fulfill the identified needed support and service at the clinic and within the specified period by submitting a detailed screening and referral report to AHCCCS.**

6. **If utilizing an MCO, ACO, or CIN sponsored closed loop referral system, the MCO, ACO, or CIN can demonstrate participating providers' compliance for their contracted MCOs by sending reports of HRSN screening and referral data to AHCCCS. Clinics contracted with any health plans not covered under an ACO or CIN (or under an MCO, ACO, or CIN without a sponsored closed loop referral system) must use CommunityCares to satisfy the milestone.**

15% of Annual Payment

Milestone Measurement Program Year 2 (October 1, 2023 – September 30, 2024)	Milestone Measurement Program Year 3 (October 1, 2024 – September 30, 2025)
By September 30, 2024: A. Upload the practice's CommunityCares Access Agreement and onboarding plan. B. Upload a signed attestation from senior practice leadership (e.g., medical lead, financial lead, lead executive, or other practice leadership) that team members have accounts to log into CommunityCares. C. Upload documentation identifying the team member(s) responsible for utilizing the administrative functions of	*By September 30, 2025:* E. Attest that the practice has added information about practice operations and generated at least one practice-level report between October 1, 2024 and September 30, 2025. If a practice-level report is unavailable, a system-level report with processes to evaluate at the practice/ regional level will suffice. F. Based on an assessment of the practice's full population or a practice record review of a random sample of at least 20 members that wanted to receive assistance with an identified HRSN, attest that practice made

Targeted Investments Year 2 and Year 3 Milestones

CommunityCares, including periodically updating information about practice operations and generating reports.
 	
D. Upload documentation that describes the practice's policies and procedures for using CommunityCares and/or other MCO, ACO, or CIN HRSN referral programs, as appropriate to make electronic service referrals to CBOs. Clearly state which systems are used for each health plan and age group (Adults and Pediatrics).
	referrals in the CommunityCares system for at least 85% of the population between April 1, 2025 and September 30, 2025.
	
	 OR
	G. Practices participating in an MCO, ACO, or CIN program that is currently screening for and identifying member requested assistance for HRSNs may satisfy the milestone by using the MCO, ACO, or CIN closed loop program as long as:
	
	   a. The ACO/CIN program provides a report, as specified by AHCCCS, for all members referred for HRSN needs- at least one per clinic, AND
	
	   b. The practice utilizes CommunityCares to refer members not enrolled with a plan covered by the ACO/CIN (or enrolled under an MCO, ACO, or CIN without a sponsored closed loop referral system).

Core Component 4 Specifications	
System Collaboration Opportunities	Practices are responsible for HRSN screening and referrals of the members they see unless the member has already been screened in the year and no significant changes have occurred since the last screening (as determined by the provider) and documenting the screening and referral results in the member's electronic medical record. Some Networks have already developed screening and referral systems to reduce administrative burden for participating providers and Health Plans. Networks, CommunityCares, and the 211 program can help providers identify local community resources. Providers can help AHCCCS and networks assess the impact of HRSN and access to resources to members' overall health by identifying screening results and referral status through claims. These analyses support community service providers demonstrating efficacy of their programs to stakeholders (e.g., donors) and AHCCCS in demonstrating efficacy of the Targeted Investments 2.0 program to CMS. AHCCCS further incentivizes providers participating in the Differential Adjusted Payments (DAP) program that utilize the CommunityCares system via rate increases (providers may participate in TI 2.0 and DAP simultaneously).
Additional Resources	**AHCCCS CommunityCares webpage**, **Contexture CommunityCares webpage**, **Solari 211 program**, **AHCCCS Differential Adjustment Payments program (requirements updated annually)**, **Adult PCP Document Validation**

Core Component 4 Specifications	
Methodology (Screened patients who desired a referral-4F & 4G)	The performance rate should be calculated as follows: (practice patients seen* between 4/1/2025 and 9/30/2025 whose screening identified a need and who expressed a desire for assistance and for which the practice made a referral in CommunityCares) / (all practice patients seen* between 4/1/2025 and 9/30/2025 whose screening identified a need for which the individual sought assistance). *Members seen is defined as members served at a participating clinic in the specified time period for an outpatient service excluding crisis response services and SMI-evaluations as identifiable through claims. The sample must be limited to members that had AHCCCS enrollment at some point in the program year.
Example	Internal Referral: Referring a member to an in-house food pantry to receive a food box directly at the clinic. Internal referrals to social workers that refer to an external community provider to render the service do not qualify as an internal referral.

Targeted Investments Year 2 and Year 3 Milestones

M5	Identify health inequities and health-related social needs (HRSNs) prevalent within the population attributed to the practice and implement plans to reduce identified inequities. Identification and implementation shall include:

1. **Collecting member-reported demographic data (i.e., race/ethnicity, primary language, disability status, geography of member's residence, sex assigned at birth, gender identity, and sexual orientation) using statewide data standards where specified by AHCCCS[1], documenting the data in the practice EHR and developing policies for updating data and maintaining data. Practices cannot delegate these activities to a partner organization.**

2. **At least annually stratifying AHCCCS TI 2.0 quality incentive measures using clinical data, member-reported demographic data and/or HRSN data in the practice EHR to identify health inequities using the practice EHR, CommunityCares and/or other tools.**

3. **Developing and implementing a community-informed health equity plan to reduce at least one identified inequity at least annually. The practice supplements data from its EHR, as outlined above, with other sources, including but not limited to: stratified HEDIS measure performance provided by ASU; CommunityCares data; Health Information Exchange data; and state, regional and/or national data for benchmarking purposes.**

15% of Annual Payment

Milestone Measurement Program Year 2 (October 1, 2023 – September 30, 2024)	Milestone Measurement Program Year 3 (October 1, 2024 – September 30, 2025)
By August 31, 2024: A. Submit a completed AHCCCS Health Equity Collaboration Analysis using the template provided by AHCCCS via Google Form or submitting the completed xls to TargetedInvestments@azahcccs.gov. *By September 30, 2024:* B. <mark>NCQA ONLY-</mark> Submit a completed AHCCCS- Modified NCQA HEA 2024 Gap Analysis using the tool provided by AHCCCS to TargetedInvestments@azahcccs.gov. C. Upload documentation that demonstrates the practice's process for collecting, documenting and maintaining member-reported	*By March 31, 2025:* G. Upload documents demonstrating the practices's process for creating a health equity plan to reduce identified inequities. H. <mark>NCQA ONLY-</mark> Upload documentation that the practice expects will satisfy the requirements for NCQA HE 6.D (Factors 1, 3, 5). *By September 30, 2025:* I. Upload documents demonstrating the practice's processes for routinely evaluating the results from the implemented intervention to reduce identified inequities and revising the health equity plan to improve it.

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[1] AHCCCS will define these standards consistent with Federal and State guidance in the Summer, 2024. Participants will have a reasonable timeframe to implement these changes.

demographic data for race/ethnicity, primary language, disability status, geography, sex assigned at birth, gender identity and sexual orientation.

D. ==NCQA Only-== Upload documentation that the practice expects will satisfy the requirements for:

    a. NCQA HE 2.A

    b. NCQA HE 2.B (Factor 1)

    c. NCQA HE 2.C (Factor 1)

    d. NCQA HE 2.D

    e. NCQA HE 2.E

E. Upload documentation that demonstrates the practice's policies and procedures for stratifying performance on quality incentive measures using clinical data stratified by

    a. member-reported demographic data (i.e., the variables specified in milestone 5.C) and/or

    b. HRSN data collected in milestone 3 in the practice EHR. Practices should report stratified performance for all subpopulations, regardless of the size of the denominator.

F. ==NCQA Only== - Upload documentation that the practice expects will satisfy the requirements for:

    a. NCQA HE 6.A

    b. NCQA HE 6.B

Core Component 5 Specifications	
System Collaboration Opportunities	Providers can collect demographic and HRSN information directly from the member and provide the most reliable data to AHCCCS and Networks to complete health equity analyses within their populations. Networks can help providers identify inequities in existing value-based incentives by joining demographic data to regular reports (e.g.,

Core Component 5 Specifications	
	adding patient ethnicity to a well-gap report). AHCCCS provides demographic information collected in the enrollment process to Networks and Providers and seeks to improve data reliability by validating with other sources. AHCCCS and Networks can identify specific factors significantly correlated with inequitable outcomes to refine policies, create campaigns, and provide targeted outreach. All entities can coordinate patient correspondence (e.g., mailers) to deduplicate and optimize successful engagement of specific individuals or communities in need. TIPQIC will stratify performance measure dashboards and discuss system-level trends to help all entities identify health inequities. TIPQIC and Contexture can help providers leverage their EHR system reporting to internally evaluate health inequities efficiently.
Additional Resources	[CMS Health Equity Resource Center,](#) [NCQA Health Equity Resource Center,](#) [Adult PCP Document Validation](#)
Methodology (Attributed Members)	Provider attribution is consistent with the methodology used for performance measures (currently TI 1.0 Y6 methodologies). Generally: PCP participants are responsible for members seen for primary care services and patients empaneled-to but not seen by the practice when the patient does not seek PCP services from another outpatient facility, BH participants are responsible for members seen by the organization for outpatient services (excluding crisis response and SMI evaluations as identified through claims) in the past 24 months, and Justice participants are responsible for members referred to the clinic from a justice partner or health plan in the previous 24 months. AHCCCS and ASU welcome feedback to improve these attribution methodologies in a standardized format with available data (e.g., "we'll send you a list of members" satisfies neither criteria). AHCCCS requires Health Plans to reconcile PCP assignment with the member's claims history by October, 2024 (and quarterly thereafter).
Examples (5E)	AHCCCS will be flexible with which measures will satisfy 5E. They can range from NCQA HEDIS Measures, well gap reports, or health outcomes (eg. immunization rate and asthma screening). NCQA Only: Any measure related to NCQA HE 6 will qualify.

M6	Identifying and engaging caregiver(s) and guardian(s) of a newborn to screen for anxiety and depression and coordinate with appropriate behavioral health provider(s) and/or case manager(s) to follow-up. Policies and procedures shall include:

1. Identifying when an attributed member becomes pregnant or gives birth.
2. Notifying the member's health plan when the notification of pregnancy or birth was not generated by the health plan.
3. Engaging caregiver(s) and guardian(s) for a follow-up PCP (including but not limited to OB/GYN) appointment within 84 days of childbirth or pregnancy.
4. Educating the present caregiver(s) and guardian(s) about postpartum depression and anxiety.
5. Screening present caregiver(s) and guardian(s) for postpartum depression and anxiety using appropriate evidence-based tools and documenting the results and discussion.
6. Maintaining a registry of behavioral health providers that can be provided to the caregiver(s) and guardian(s) at time of appointment.
7. Coordinating with behavioral health provider(s), care managers and/or case managers for follow-up.

20% of Annual Payment

Milestone Measurement Program Year 2 (October 1, 2023 – September 30, 2024)	Milestone Measurement Program Year 3 (October 1, 2024 – September 30, 2025)
By September 30, 2024: A. Develop policies and procedures related to identifying members that have become pregnant or given birth and notifying health plans when the notification of pregnancy or birth was not generated by the health plan. B. Develop policies and procedures related to engaging caregiver(s) and guardian(s) for a follow-up PCP (including but not limited to OB/GYN) appointment within 84 days of childbirth or pregnancy. C. Develop policies and procedures related to anxiety and depression screening after childbirth, including:	*By September 30, 2025:* F. Based on an organization record review of a random sample of at least 20 Adult members whom the practice has newly identified as a caregiver of a newborn and received an OB/GYN or other primary care service between April 1, 2025 - September 30, 2025: a. If the primary care practice is co-located with behavioral health providers [including co-located via telehealth] attest that a warm hand-off[2] by a provider or care manager, behavioral health technician, or other licensed professional to a licensed professional, consistent with the practice's protocol, occurred 85% of the time. Appointments scheduling may be conducted by whomever the practices determine.

[2]Warm handoff: The licensed primary care provider directly introduces the patient to the behavioral health provider at the time of the primary care visit.

a. Educating the present caregiver(s) and guardian(s) about the prevalence of anxiety and depression after childbirth and the importance of seeking appropriate services.

b. Using norm or criterion-referenced screening tools to assess anxiety and depression during pregnancy or within one year of becoming a caregiver (e.g., birth of child). Criterion-referenced screening tools specific to PPD, such as the Edinburgh, should only be administered to the birthing parent. Practices should use other depression screening tools (e.g., PHQ-9) for a non-birthing parent/caregiver.

c. Documenting, in the member's electronic health record, which caregiver(s) and guardian(s) are present, the screening tool(s) used, discussion of the screening result(s) with the caregiver(s) and guardian(s) and referral details as appropriate.

D. Develop, maintain, and provide the patient a copy of a registry of behavioral health providers that can meet the identified need, including:

a. Current status of Postpartum Support International Perinatal Mental Health Certification, and

b. Current contracted health plans.

E. Develop coordination and referral protocols with AHCCCS Health Plans, a behavioral health provider, care manager, and/or appropriate case managers to document follow-up with caregiver(s) and guardian(s) that screen positive for anxiety and/or depression in accordance with the timelines specified in ACOM 417. Documentation must include all of the following:

a. Referring members,

b. Conducting warm hand-offs,

G. If the practice is not co-located attest that, 85% of the time referrals are made within 72 hours by a provider or the care manager, or other licensed professional to a licensed professional, the information specified in the practice's communication protocol is provided at the time of the referral, and that the member is outreached in person or telephone regarding the shared information and the referral status.

c. Handling crises, d. Sharing information, e. Obtaining consent, f. Engaging in provider-to-provider consultation, and g. Prioritizing referrals to a practitioner or prescriber certified in PMH and qualified to diagnose and treat anxiety and depression when possible.	

Core Component 6 Specifications	
System Collaboration Opportunities	TI participants must develop coordination and referral protocols with behavioral health resources to follow-up. TI Adult BH participants are required to build these protocols with referring providers and certify at least one provider in perinatal mental health. MCOs can help identify BH providers in-network and distinguish those with perinatal mental health certification (PMH-C). Adult PCP participants can collaborate with other providers (e.g., hospitals, Pediatric providers) to be notified when an adult member gives birth. Participants and MCOs can work with Contexture to leverage lab results that flag potential pregnancies. MCOs may create or enhance existing notification structures to ensure participants are notified of a pregnancy as soon as possible. Practices are still required to provide the registry to the caregiver at the time of the encounter. The registry must be available as a physical hand-out.
Additional Resources	[ACOM417- Appointment Availability](#), [Postpartum Support International (PSI) PMH-C program](#), [Adult PCP Document Validation](#)
Methodology	Members seen is defined as members served at a participating clinic in the specified time period for an outpatient service excluding crisis response services and SMI-evaluations as identifiable through claims. The sample must be limited to members that had AHCCCS enrollment at some point in the program year.