

## **Kick-Off Meeting: Speaker Bios**

**William Riley, PhD.** William Riley is the TIP QIC Project Director and serves as a Professor for the Science of Health Care Delivery in the College of Health Solutions at Arizona State University (ASU). Dr. Riley is a leading authority in interdisciplinary team training and performance management. He serves as the Director of the National Safety Net Advancement Center, which assists safety net organizations in responding to payment reform and care delivery innovation. Dr. Riley is also a national and international expert in quality improvement methods, techniques, and implementation. He teaches classes in health care process engineering and has done extensive research regarding interdisciplinary team training.

**George Runger, PhD,** Professor at ASU and Directors of Centers of Excellence for the College of Health Solutions, including the Center for Health Information & Research (CHiR) which manages a large repository of health data. He has a comprehensive background in both basic and advanced data analytical methods and quality improvement and specializes in machine learning, process monitoring, as well as longitudinal data analysis and surveillance. Dr. Runger has published widely on analytical methods and served for more than eight-years as Department Editor of the IIE Transactions on Healthcare Systems Engineering.

**Charlton Wilson, MD.** Charlton Wilson is the Chief Medical Officer for Mercy Care Plan and serves as the Medical Director for the TIP QIC. He is responsible for providing clinical expertise and business direction to support the delivery of high-quality, constituent-responsive, cost-effective medical care. He develops and maintains relationships with providers, health plan sponsors and regulatory agencies. Dr. Wilson has more than ten years of senior leadership experience in managed care public health programs, including Medicare, Medicaid and the Indian Health Service. Dr. Wilson also has more than twenty years of medical practice and hospital leadership experience. From 1990 to 2010, he was a commissioned officer for the U.S. Public Health Service, Indian Health Service. He held senior leadership positions, including chief executive officer (interim), chief operating officer and associate director for the Phoenix Indian Medical Center. He has extensive clinical experience in rural and urban locations and has researched and written about issues affecting population health. He has had more than forty articles published in peer-reviewed journals and book chapters. Dr. Wilson is licensed in both Arizona and New Mexico. He is a Fellow of the American College of Physicians and a Fellow of the American College of Healthcare Executives.

**George Jacobson, MHA, MPA.** George Jacobson has worked at AHCCCS since 2013 in the Office of the Director, coordinating the Agency's value-based care delivery and payment reform activities with senior management, and the provider and payer communities. He now serves as the Targeted Investments Program administrator, a five-year \$300 million project that provides financial incentives to eligible AHCCCS providers who meet certain benchmarks for integrating and coordinating physical and behavioral health care. Prior to joining AHCCCS, he served in hospital and post-acute executive positions in Arizona. He is a University of Arizona graduate, and holds MHA and MPA degrees from the University of Missouri.

**Satya Sarma, MD.** Satya Sarma is the Medical Director for the Office of the Director at the Arizona Health Care Cost Containment System (AHCCCS) and previously served as Senior Medical Director at Care1st Health Plans of Arizona, a WellCare company. Dr. Sarma has 27 years' experience as a clinician, with interest in the management of complex chronic conditions and 10 years' experience in managed care, with a focus on government programs (Medicare and Medicaid). Dr. Sarma is an Internist with 16 years' practice experience in Arizona, including caring for those with chronic and complex conditions. Prior to assuming her role at Care1st Health Plan Arizona, Dr. Sarma developed and executed a learning collaborative for High Risk Clinics at the University of Maryland Medical System in her role as Vice President at Davita Healthcare Partners.

**Jennifer Barrett.** Jenn Barrett serves as Business Consultation Director in the Office of Health & Clinical Services for Mercy Care. In this capacity, Ms. Barrett is supporting transformation activities and promotes the growth and performance of the integrated delivery system. Ms. Barrett's career in managed health care spans more than 28 years. Her experience includes leadership positions for Mercy Care, which provides Medicaid managed care services to approximately 1.5 million people in Arizona. Ms. Barrett's expertise also extends to revenue and billing, provider relations, network development and contracting. She is passionate about using innovation and technology enhancements to improve the healthcare system. Ms. Barrett is currently pursuing a degree in Healthcare Administration from Grand Canyon University in Phoenix. Ms. Barrett is also a dedicated mother to Zoe and Decklen, and an enthusiastic volunteer for Special Olympics Arizona.