Core Component #10 Justice Area of Concentration

Identifying Community-Based Resources through the use of lists maintained by the Medicaid Managed Care Organizations (MCOs)

Key Concepts

Working through the Managed Care Organization(s) (MCOs) practices/sites are expected to utilize community based resource and practice knowledge to enhance relationships and create protocols for when to refer members to those resources.

At a minimum practices/sites should establish relationships with:

1. Community based social service agencies

2. Self-help referral connections

3. Substance misuse treatment support services

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Review of Core Component #10

10.	Identify community-based resources, at a minimum, through use lists maintained by the MCO. Utilize the community-based resource list(s) and pre-existing practice knowledge to identify organizations with which to enhance relationships and create protocols for when to refer members to those resources. At a minimum, if available, practices should establish relationships with: 1) Community-based social service agencies. 2) Self-help referral connections. 3) Substance misuse treatment support services.	
	Milestone Period Measurement Period 1 (October 1, 2017−September 30, 2018**) ◄———► **Practice Reporting Requirement to State**	**Milestone Measurement Period 2** (October 1, 2018−September 30, 2019**) ◄———► **Practice Reporting Requirement to State**
	A. By September 30, 2018, identify the sources for the practice's list of community-based resources. B. By September 30, 2018, identify the agencies and community-based organizations to which the practice has actively outreached and show evidence of establishing a procedure for referring members that is agreed upon by both the practice and the community-based resource.	Document that the practice has conducted member and family experience surveys specifically geared toward evaluating the success of referral relationships, and that the information obtained from the surveys is used to improve the referral relationships.

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Justice Core Component #10
Identify Community Based Resources

- Practices are expected to be able to identify community based resources through the use of lists maintained by the MCOs.

AND

- Practices should utilize the community-based resource lists(s) and with your practice knowledge , identify organizations with which to enhance relationships and create protocols for when to refer members to those resources.

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MCO Key Contacts

- AHCCCS will be posting a table which lists key contacts from each of the Medicaid Managed Care Organizations (MCOs) for TI Program Participants.

- Please look under the Support and Resources tab on the TI webpage located here:

https://www.azahcccs.gov/PlansProviders/TargetedInvestments/Resources/index.html

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TI Year 2 Measurement Period
October 1, 2017 – September 30, 2018

Practice Reporting Requirement to State:

By September 30, 2018 identify the sources for the practice's list of community-based resources

AND

By September 30, 2018 identify the agencies and community-based organizations to which the practice has actively outreached and shows evidence of establishing a procedure for referring members that is agreed upon by both the practice and the community based resource.

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Attestation and Document Validation

- AHCCCS will be opening a TI Attestation Portal through **AHCCCS Online** (https://azweb.statemedicaid.us/Account/Login.aspx?ReturnUrl=%2f)

- The portal will be available for milestone attestation in June 2018

- Not all of the Milestones will require providers to upload documentation through the Attestation Portal for review by AHCCCS.

- In order to attest to meeting this Core Component, participants will need to identify the sources for the practice(s) list(s) and identify who they have outreached to and established a procedure for referral.

- More detailed information and guidance about how to use the TI Attestation Portal will be available prior to June 2018.

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Sneak Peek of Targeted Investments Year 3

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Version: 3/29/2018

Sneak Peek: TI Year 3 Measurement Period October 1, 2018 – September 30, 2019

10.	Identify community-based resources, at a minimum, through use lists maintained by the MCO. Utilize the community-based resource list(s) and pre-existing practice knowledge to identify organizations with which to enhance relationships and create protocols for when to refer members to those resources. At a minimum, if available, practices should establish relationships with: 1) Community-based social service agencies. 2) Self-help referral connections. 3) Substance misuse treatment support services.	
	Milestone Period Measurement Period 1 (October 1, 2017–September 30, 2018**) ◄────► **Practice Reporting Requirement to State**	**Milestone Measurement Period 2** (October 1, 2018–September 30, 2019**) ◄────► **Practice Reporting Requirement to State**
	A. By September 30, 2018, identify the sources for the practice's list of community-based resources. B. By September 30, 2018, identify the agencies and community-based organizations to which the practice has actively outreached and show evidence of establishing a procedure for referring members that is agreed upon by both the practice and the community-based resource.	Document that the practice has conducted member and family experience surveys specifically geared toward evaluating the success of referral relationships, and that the information obtained from the surveys is used to improve the referral relationships.

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Sneak Peek: TI Year 3 Measurement Period October 1, 2018 – September 30, 2019

Practice Reporting Requirement to State

by 9/30/2019:

Document that the practice has conducted member and family experience surveys specifically geared toward evaluating the success of referral relationships and that the information obtained from the surveys is used to improve the referral relationships.
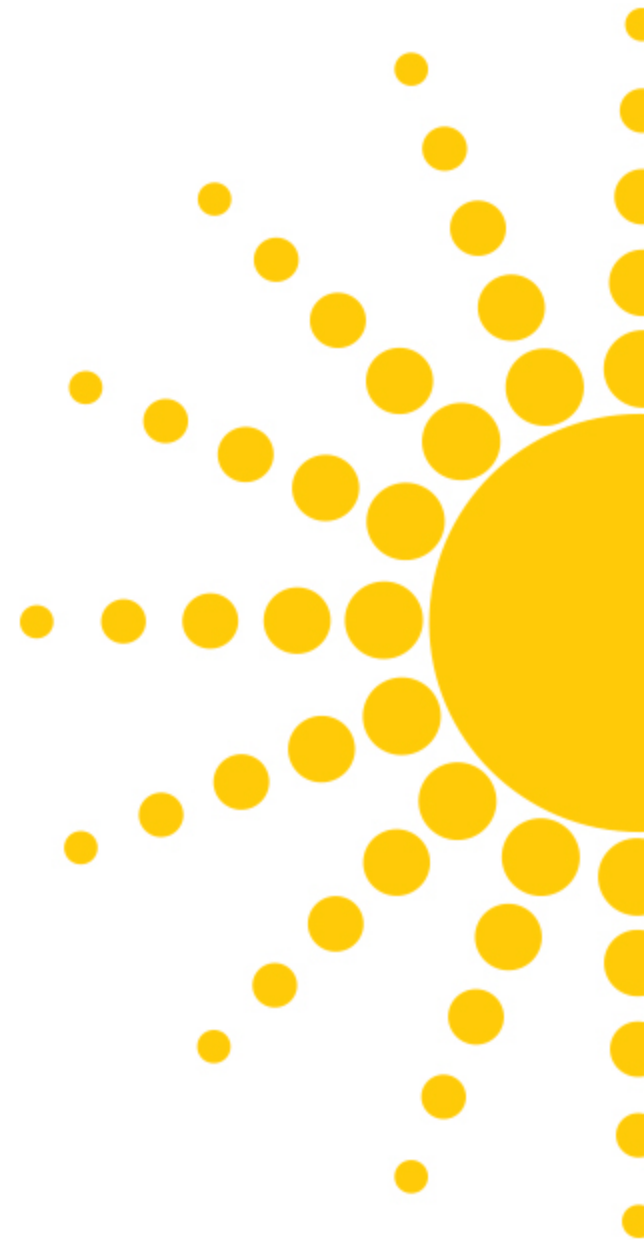
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Questions?

Please contact us at
targetedinvestments@azahcccs.gov
if you have any questions

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Thank You.

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