



Katie Hobbs, Governor
Carmen Heredia, Cabinet Executive Officer
and Executive Deputy Director

February 6, 2024

James Stringham
Administrator/CEO
Banner University Family Care (BUFC)
5255 E. Williams Circle, Suite 2050
Tucson, AZ 85711

SUBJECT: Final Results of Sanctionable Pended Encounters September 2023

Dear Mr. Stringham:

This attached information will provide the final aged pended encounter sanctions for the quarter ending September 2023. According to the Contract (YH19-0001-01), Banner University Family Care (BUFC) is required to resolve all pended encounters within 120 calendar days of the processing date. If this requirement is not met, the Contractor is subject to sanctions.

The exception to the above is when the pended encounter is due to an Arizona Health Care Cost Containment System (AHCCCS) error. AHCCCS error is defined as a pended encounter, which AHCCCS acknowledges to be the result of its own error, and requires a change to the system programming, an update to the database reference table, or further research by AHCCCS. Contractors must notify AHCCCS, in writing, that the resolution of a pended encounter depends on AHCCCS instead of the Contractor. Pended encounters do not qualify as AHCCCS error if AHCCCS reviews the Contractor's notification and asks the Contractor to research the issue and provide additional substantiating documentation, or if AHCCCS disagrees with the Contractor's claims of AHCCCS error.

AHCCCS distributed the preliminary sanction results, including a summary of encounters excluded from sanctions as AHCCCS error, on October 23, 2023. The Contractor was provided an opportunity to review the preliminary results, and challenge those encounters believed to be sanctioned in error. The Contractor's submitted mitigation was considered, and when appropriate, the mitigated encounters were removed from the final sanctionable encounters. The final sanction number pended encounters for this quarter is zero (0). There is no sanction for September 2023.



Mr. Stringham
February 6, 2024
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If you have any questions regarding your pended encounter sanctions, please contact Gina Aker at Gina.Aker@azahcccs.gov, (602) 417-4016.

Sincerely,

DocuSigned by:

F3FA93E640FA40D...

Meggan LaPorte, CPPO, MSW
Chief Procurement Officer
Division of Business and Finance
Mail Drop #5700

cc: Devra Navas
Pamela Sullivan
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Certificate Of Completion

Envelope Id: CBD6EC7E8BFA4C90AD37FEFC1B36532B	Status: Completed
Subject: Complete with DocuSign: Banner UFC 2023 Sept. Final Sanction	
Source Envelope:	
Document Pages: 2	Signatures: 1
Certificate Pages: 5	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelopeld Stamping: Enabled	anntonia.cota
Time Zone: (UTC-07:00) Arizona	801 E. Jefferson St.
	Phoenix, AZ 85034
	anntonia.cota@azahcccs.gov
	IP Address: 184.182.60.248

Record Tracking

Status: Original	Holder: anntonia.cota	Location: DocuSign
2/7/2024 10:20:57 AM	anntonia.cota@azahcccs.gov	
Security Appliance Status: Connected	Pool: StateLocal	
Storage Appliance Status: Connected	Pool: Arizona Health Care Cost Containment System	Location: DocuSign

Signer Events

Meggan LaPorte
Meggan.LaPorte@azahcccs.gov
Security Level: Email, Account Authentication (None)

Signature

DocuSigned by:

F3FA93E640FA40D...
Signature Adoption: Pre-selected Style
Using IP Address: 13.86.232.74

Timestamp

Sent: 2/7/2024 10:23:24 AM
Viewed: 2/7/2024 10:27:08 AM
Signed: 2/7/2024 10:27:13 AM

Electronic Record and Signature Disclosure:

Accepted: 2/2/2024 12:36:37 PM
ID: 361f9c6a-00b4-4013-865a-745e2b3d77d2
Company Name: Carahsoft OBO Arizona Health Care Cost Containment System

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events

Status

Timestamp

Carbon Copy Events

Status

Timestamp

Deborah Burrell
deborah.burrell@azahcccs.gov
Security Level: Email, Account Authentication (None)

COPIED

Sent: 2/7/2024 10:27:13 AM
Viewed: 2/7/2024 11:19:24 AM

Electronic Record and Signature Disclosure:

Accepted: 12/5/2023 8:59:23 AM
ID: 8fd0623a-12c7-4f4a-822e-399113ecd64b
Company Name: Carahsoft OBO Arizona Health Care Cost Containment System

Witness Events

Signature

Timestamp

Notary Events

Signature

Timestamp

Envelope Summary Events

Status

Timestamps

Envelope Sent	Hashed/Encrypted	2/7/2024 10:23:24 AM
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Envelope Summary Events	Status	Timestamps
Certified Delivered	Security Checked	2/7/2024 10:27:08 AM
Signing Complete	Security Checked	2/7/2024 10:27:13 AM
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Payment Events	Status	Timestamps
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You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: anthony.flot@azahcccs.gov

To advise Arizona Health Care Cost Containment System of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at anthony.flot@azahcccs.gov and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

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To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to anthony.flot@azahcccs.gov and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

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