



150 N. 18th Avenue
Phoenix, AZ 85007
602.417.4000

KATIE HOBBS
GOVERNOR

ROBERTA HARRISON
INTERIM DIRECTOR

May 11, 2026

Cynthia Leach
Vice President
Mercy Care_LTC
4750 S. 44th Place., Ste. 150
Phoenix, AZ 85040

SUBJECT: Final Results of Sanctionable Pended Encounters December 2025

Dear Ms. Leach:

This attached information will provide the final aged, pending encounter sanctions for the quarter ending December 2025. According to the Contract YH18-0001-02 Mercy Care_LTC (MER) is required to resolve all pending encounters within 120 calendar days of the processing date. If this requirement is not met, the Contractor is subject to sanctions.

The exception to the above is when the pending encounter is due to an Arizona Health Care Cost Containment System (AHCCCS) error. AHCCCS error is defined as a pended encounter, which AHCCCS acknowledges to be the result of its own error, and requires a change to the system programming, an update to the database reference table, or further research by AHCCCS. Contractors must notify AHCCCS, in writing, that the resolution of a pended encounter depends on AHCCCS instead of the Contractor. Pended encounters do not qualify as AHCCCS error if AHCCCS reviews the Contractor's notification and asks the Contractor to research the issue and provide additional substantiating documentation, or if AHCCCS disagrees with the Contractor's claims of AHCCCS error.

The final sanction number pending for this quarter is zero (0). There is no sanction for December 2025.

Ms. Leach
May 11, 2026
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If you have any questions regarding your pended encounter sanctions, please contact Gina Aker at Gina.Aker@azahcccs.gov, (602) 417-4016.

Sincerely,

DocuSigned by:

6720D03F007E4A8...

Meggan LaPorte, CPPO, MSW
Chief Procurement Officer
Division of Business and Finance
Mail Drop #15003

cc: Devra Navas
Pamela McMillen
Gina Aker
Christina Quast
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DAR File
MercyCareCompliance@mercycares.org
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Certificate Of Completion

Envelope Id: EA8A79E6-73B8-8878-8281-900313FAA47A

Status: Completed

Subject: Complete with Docusign: Mercy_LTC 2025 Dec. Final Sanction Ltr 5.docx

Source Envelope:

Document Pages: 2

Signatures: 1

Envelope Originator:

Certificate Pages: 2

Initials: 0

anntonia cota

AutoNav: Enabled

801 E. Jefferson St.

Envelopeld Stamping: Enabled

Phoenix, AZ 85034

Time Zone: (UTC-07:00) Arizona

anntonia.cota@azahcccs.gov

IP Address: 184.182.37.5

Record Tracking

Status: Original

Holder: anntonia cota

Location: DocuSign

5/11/2026 10:03:18 AM

anntonia.cota@azahcccs.gov

Security Appliance Status: Connected

Pool: StateLocal

Signer Events

Meggan LaPorte

Meggan.LaPorte@azahcccs.gov

Chief Procurement Officer

AHCCCS

Security Level: Email, Account Authentication
(None)

Signature

DocuSigned by:


6720D03F007E4A8...

Signature Adoption: Uploaded Signature Image
Using IP Address: 68.109.130.52

Timestamp

Sent: 5/11/2026 10:04:11 AM

Viewed: 5/11/2026 1:11:37 PM

Signed: 5/11/2026 1:11:41 PM

Electronic Record and Signature Disclosure:
Not Offered via Docusign

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events

Status

Timestamp

Carbon Copy Events

Status

Timestamp

Tracey Thomas

Tracey.Thomas@azahcccs.gov

Procurement Mgr

AHCCCS

Security Level: Email, Account Authentication
(None)

COPIED

Sent: 5/11/2026 10:04:11 AM

Electronic Record and Signature Disclosure:
Not Offered via Docusign

Witness Events

Signature

Timestamp

Notary Events

Signature

Timestamp

Envelope Summary Events

Status

Timestamps

Envelope Sent

Hashed/Encrypted

5/11/2026 10:04:11 AM

Certified Delivered

Security Checked

5/11/2026 1:11:37 PM

Signing Complete

Security Checked

5/11/2026 1:11:41 PM

Completed

Security Checked

5/11/2026 1:11:41 PM

Payment Events	Status	Timestamps
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