

**Behavioral Health Clinical  
Chart Audit**

**AHCCCS Housing and Health Opportunities  
(H2O Program)  
BHCCA Summary**

**October 1, 2025  
CYE26**

## BHCCA H2O Program (Appendix)

### AHCCCS HOUSING AND HEALTH OPPORTUNITIES (H2O) PROGRAM

The H2O program is a CMS-approved Demonstration initiative under Arizona's 1115 Medicaid Waiver. It aims to expand housing-related and supportive services for AHCCCS members who are experiencing or at risk of homelessness.

**Eligibility (Demonstration Period):** H2O services are currently limited to AHCCCS members who meet all of the following criteria:

- Experiencing homelessness, and
- Have a Serious Mental Illness (SMI) designation, and
- Have a chronic health condition,

**OR**

- Experiencing homelessness, and
- Have a Serious Mental Illness (SMI) designation, and
- Are currently incarcerated with a scheduled release within 90 days,
- Were released from a correctional facility within the past 90 days.

**Program Administration & Provider Types:** AHCCCS has contracted with Solari as the H2O Program Administrator to oversee implementation and evaluate program effectiveness.

Two new provider types have been established to support H2O goals:

- Enhanced Shelters,
- Pre-Tenancy/Tenancy Service (PTTS) Providers.

**Care Coordination Expectations:** Collaboration between H2O Providers and Health Homes is essential and contractually required. PTTS services are considered urgent and intensive.

**Coordination includes the following:**

- Involving PTTS providers in ARTs, ITDPs, and other care planning activities
- Ensuring Health Homes provide contact information to the H2O program
- Responding promptly to outreach from H2O providers and documenting care coordination in the member's chart
- Updating assessments and service plans once a member is housed, including any permanent supportive housing needs

For more details, visit the AHCCCS H2O Program page at:

<https://www.azahcccs.gov/Resources/Federal/HousingWaiverRequest.html>.