## BEHAVIORAL HEALTH PLANNING COUNCIL

<table>
<thead>
<tr>
<th>Date: May 17, 2019</th>
<th>Called to Order: 10:31 am</th>
<th>Adjourned: 12:36 pm</th>
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### Members Present:

<table>
<thead>
<tr>
<th>Name</th>
<th>Status</th>
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<tbody>
<tr>
<td>Kathy Bashor, Chair</td>
<td>X</td>
<td>Vicki Johnson</td>
<td>X</td>
<td>John Baird</td>
<td>X</td>
<td>Akia Compton</td>
<td>X</td>
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<tr>
<td>Alida Montiel</td>
<td>X</td>
<td>Tamaria Gammage</td>
<td>X</td>
<td>Daniel Haley</td>
<td>X-Phone</td>
<td>Jane Kallal</td>
<td>X</td>
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<tr>
<td>Alicia Ruiz</td>
<td>X</td>
<td>Susan Junck</td>
<td>X</td>
<td>John Barrett</td>
<td>X</td>
<td>Richard Brubaker</td>
<td>X</td>
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### Non-Members Present: None

**Public:** Michelle Skurka & Judie Walker (AHCCCS), Tony S, Matthew Gioia, Tarva G, Eddie Sisson, Nadine Smith, Targa Bedoit, Mary Lou C, Joshua Bangle, Maurcio R, Deb Jorgenson, Dr. Matt Joyner, Cathy Romans

### Next Meeting: June 21, 2019

### Location: Sierra Vista (site to be determined)

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<tr>
<th>Agenda Item</th>
<th>Notes</th>
<th>Follow-up/Next Steps</th>
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| 1. Call to order and Introductions | - Council Chair Kathy B called meeting to order at 10:31 AM  
- Kathy/Chair identified her recent participation in Open Meeting Law training and the need for the council to follow the requirements.  
- Thank you to Care 1st & Deb Jorgenson for hosting the meeting at their facility and for her work to increase the role of peer and family members in the community.  
- Handouts from the AHCCCS website included the AHCCCS Works Fact Sheet, OIFA administrators list, and the AHCCCS Initiatives. Also provided was a copy of the page where the documents are located on the AHCCCS website and the link. [https://www.azahcccs.gov/](https://www.azahcccs.gov/) | - Upcoming trainings & resources are available on the Arizona Ombudsman – Arizona State Legislature website. [https://www.azoca.gov/open-meeting-and-public-records-law/training/](https://www.azoca.gov/open-meeting-and-public-records-law/training/) |
## II. Minute Approval

- Dan H and Kathy B reviewed the 4-12-19 Town Hall summary notes with the committee and discussed the issues brought up during the Town Hall meeting. Notes to be included in the update section of meeting notes.

- Dan identified that he will call a workgroup meeting to continue a discussion off-line on how to present the concerns from the Town Hall meeting and also to describe other issues with AHCCCS.

## III. Updates

- Participants in the Town Hall Peer/Family Run programs expressed concern that members are not getting referred to their programs.

- Peer/Family run programs have been told by members they are not receiving information about their programs. Organization representatives identified families/members expressed they were not told of the Peer/Family run programs or if they were, not told how to access them.

- Town Hall participants identified another issue facing members and Peer/Family run programs in the Northern part of the state. The member requested a specific therapy program by a community provider but was denied by their Health Home. The Health Home stated they could provide the service; however Town Hall participants identified that the Health Home in question does not have a certified Therapist for the program.

- Additional issues identified regarding the lack of referrals by Health Homes. The meeting participants shared examples of members requesting services and were denied by Health Home, who identified they could provide them; however the sites were not at the location or by the provider the members preferred.

- Matthew Gioia, Clinical Operations Administrator, Mercy Care provided a presentation on the Mental Health and Substance Abuse Block Grants Mercy Care manages. He also provided frequently asked questions (FAQ’s) from the AHCCCS website.

- Request from Council Chair to include issues identified in the 4-12-19 town hall meeting in the minutes from 5-17-19.

- Follow up to Town Hall meeting:

  - Dan will schedule workgroup meeting to discuss ideas and strategies to increase the visibility of the Peer/Family run programs.

  - Kathy/Chair will request a meeting with AHCCCS leadership to discuss and address the issues identified in the Town Hall meeting.

  - The council will invite a Steward Health representative to attend the July BHPC meeting in Flagstaff.

- Mental Health and Substance Abuse Block Grants
  [https://www.mercycareaz.org/wellness/grants](https://www.mercycareaz.org/wellness/grants)

- AHCCCS Website: FAQ’s
| IV. Call for public comment | - A family member in attendance shared an overview of her son’s situation and the strengths and weaknesses of the site providing his services. The housing voucher reasonable accommodations paperwork has been at the clinic for over 2 weeks and the clinical team cannot locate it. There is turnover of case managers. Mercy Care OIFA Representative, Ernie Pinder was present and will talk with family member to obtain contact information and more details of the described issues. | - Mercy Care OIFA Representative, Ernie Pinder obtained contact information for family member and will work with family to file a grievance and assist with the criminal and medical issues facing the member. |
| V. Adjourn Council meeting | - Call to Adjourn Council Meeting at 12:36 PM | Next Behavioral Health Planning Council Meeting: June 21, 2019
Sierra Vista – Site to be determined |