



December 8 2014

UPDATE!

Dear Care1st & ONECare Providers and Office Staff:

We are pleased to inform you that Care1st and Blue Shield of California announced today that we have entered into a definitive agreement for Blue Shield to acquire Care1st/ONECare.

We are excited about combining our business and our talent with Blue Shield. Blue Shield and Care1st have similar mission-driven, member-first cultures as well as a long history of providing quality service to our members, and we share common values. Together, we will have the resources to better serve the growing Medicaid and Medicare populations. We look forward to working together with the Blue Shield team in order to further the Affordable Care Act's universal health care objectives.

For now, it's business as usual. Completion of the transaction is not expected until the second half of 2015 and is subject to fulfillment of various conditions, including receipt of regulatory approvals from the states Care1st participates in, i.e. California, Arizona and Texas, as well as clearances from certain federal agencies.

You may receive questions from your patients as they hear the news. Please assure your patients that their current Care1st plan will remain in place through 2015. Nothing has changed for them, and they will receive the same high-quality service we have always provided. If you have any questions or concerns, please contact Provider Network Operations at the numbers below.

Thank you for your partnership and support.

Provider Network Operations

Phone 602.778.1800 or 866.560.4042 (Options in order: 5, 7)

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