

CARE1ST HEALTH PLAN ARIZONA, INC.

ACC-Regional Behavioral Health Agreement
Contract Year Ended September 30, 2023
(With Independent Accountants' Report Thereon)

CARE1ST HEALTH PLAN ARIZONA, INC.

ACC-Regional Behavioral Health Agreement

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KPMG LLP Suite 900 10 South Broadway St. Louis, MO 63102-1761

Independent Accountants' Report

The Audit Committee of the Board of Directors Care1st Health Plan Arizona, Inc.:

We have examined the Medical Loss Ratio Report (subject matter) of Care1st Health Plan Arizona, Inc. (the Company) for the contract year ended September 30, 2023. The Company's management is responsible for the subject matter in accordance with (or based on) the Arizona Health Care Cost Containment System (AHCCCS) Financial Reporting Guide (FRG) effective October 1, 2022 (the criteria). Our responsibility is to express an opinion on the subject matter based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. Those standards require that we plan and perform the examination to obtain reasonable assurance about whether the subject matter is in accordance with (or based on) the criteria, in all material respects. An examination involves performing procedures to obtain evidence about the subject matter. The nature, timing, and extent of the procedures selected depend on our judgment, including an assessment of the risks of material misstatement of the subject matter, whether due to fraud or error. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.

We are required to be independent and to meet our other ethical responsibilities in accordance with relevant ethical requirements relating to the examination engagement.

In our opinion, the Medical Loss Ratio Report of Care1st Health Plan Arizona, Inc. for the contract year ended September 30, 2023 is presented in accordance with (or based on) the Arizona Health Care Cost Containment System (AHCCCS) Financial Reporting Guide, in all material respects.

The purpose of this report is to satisfy requirements of the Arizona Health Care Cost Containment System (AHCCCS) Financial Reporting Guide. Accordingly, this report is not suitable for any other purpose.



St. Louis, Missouri June 6, 2024 Contractor Name: Care 1st Health Plan Contract Year End: 9/30/2023

GAAP Basis (Columns H - L) should agree to the submitted **GAAP Basis** Incurred Basis financial statements. ISE FOR ANNUAL REPORT ONLY Annual Annual columns should report prior year adjustments (Column M) and true up any estimates (Column N) to present on an incurred CYE 23 date of service basis. Any adjustments to be deducted should Member Months be entered as a negative number. 1,136,226 1,148,259 1,108,828 1,034,421 Format of to be Applicability to Statement Accoun MLR Category Line of Business # (If applicable) Include Include full capitation including 1% withhold payment. Exclude State Directed Payments revenue (reported in line 16) and 560,407,685 risk adjustment revenue (reported in line 6). 42 CFR§438.8(f)(2)(i) 40105-01 \$ 144,723,768 \$ 144,867,177 \$ 140,542,166 \$ 132,500,664 \$ 562,633,775 \$ (2,226,090) ospective Capitation Include Alternative Payment Model (APM) settlements related to Withholds, Incentives (see ACOM 306) and Performance Based Payments (see ACOM 307). Unearned withhold ACC/ALTCS
APM 1% Withhold Settlement 42 CFR 438.6(b)(3) and Performance (ACOM 306) should be deducted. Earned incentive should be added. Based Payments (PBP) reimbursed by AHCCCS ALL - PBP 700,000 \$ 384,266 \$ 442,440 \$ 2,027,787 \$ 3,554,493 \$ (1,909,218) 42 CFR§438.8(f)(2)(ii) + 3 Delivery Supplement ACC/ALTCS 40120-01 \$ 2,458,780 \$ 1,967,208 \$ 1,726,494 \$ 2,179,501 \$ 8,331,983 \$ \$ 8,331,983 nclude unpaid cost-sharing amounts that could have been collected from enrollees under the contract, except those amounts that can be shown it made a reasonable, but unsuccessful effort to collect 42 CFR§438.8(f)(2)(iv) Unpaid Cost Sharing Amounts Changes to Unearned Premium Reserves Include adjustments to Deferred Revenue 40105-01 Include amounts for risk adjustment after adjusted amounts are computed or amounts that can be reasonably estimate Footnote Risk Adjustment (Footnote Suspended) (Suspended) and accrued. ACC/ACC-42 CFRS438,8 (N/2)(VI) 40125-01, 40130-Prospective Tiered RBHA/ALTCS 01, 40135-01 (13,813,089) \$ (13,889,240) \$ (10,371,365) \$ (12,588,058) (50,661,751) 3,737,431 (46,924,320 +/-8 Reserved clude other reconciliation settlements like APSI settlement (see ACOM 325). Do not include monthly premiu ACC/ACCcomponent of APSI. RBHA/ALTCS (411.825) (511.719) (2.147.290 Other Reconciliation Settlements 40145-01 (270.383)(77.602 248.091 \$ (1.635.571 10 Share of Cost (SOC) Settlement 40150-0 +/-11 Reserved 12 Reserved Other income should not include any types of non-operating ncome such as gain on sale, etc. Other Income 40310-0 14 Patient Contributions ALTCS + 40315-01 Other Accruals (Explain below) more, plans should use the most accurate available information for MLR reporting. Include Rural, Nursing Facility, APSI, PSI, HEATHII, ARP and Targeted Investments State 42 CFR§438.8(f)(2)(i) State Directed Payments Revenue 30.516.163 \$ 25.726.844 \$ 27.864.443 \$ 26.651.267 \$ 110.758.716 110.758.716 Directed Payments Should agree to 40105-01 through 40315-01 \$164,315,240 \$158,644,430 \$160,126,576 \$151,019,253 \$634,105,498 \$(2,033,449) \$ Total Premium Revenue \$ 632,072,049 Taxes, Licensing and Regulatory Fees Exclude Federal income taxes and tax benefit on investm 42 CFR\$438,8(f)(3)(iii) ACC/ACCncome, capital gains and Federal employment taxes. Federal Income & Federal Tax (include Tax Benefit) RBHA/ALTCS (305,379) \$ 2,615,014 \$ 3,386,394 \$ 2,677,781 \$ 8,373,810 \$ Licensing and F Fees 19 Premium Tax + 90205-01 \$ 1,633,917 \$ 3,497,233 \$ 3,427,081 \$ 2,295,056 \$ 10,853,286 \$ 1,443,883 \$ \$ 12,297,169 Reserved Other Federal, State, Local Taxes and Licensing and Regulatory 21 42 CFR§438.8(f)(3) Fees Community Benefit Expenses (otherwise exempt from Federal imited to 3% of earned premium ACC/ACCincome tax) and Community Reinvestment Expenses meeting requirements of 45 CFR 158.162c 990105-01 \$ 615,826 \$ 616,973 \$ (248,906) \$ 500,130 \$ 1,484,022 \$ 42 CFR§438.8(f)(3) RBHA/ALTCS 23 Total Taxes, Licensing and Regulatory Fees \$ 1,944,363 \$ 6,729,220 \$ 6,564,569 \$ 5,472,966 \$ 20,711,118 \$ 1,443,883 \$ \$ 22,155,000

NOTES: Do not duplicate any amounts in multiple lines.

NOTES: Do not duplicate any amounts in multiple lines. Contractor Name: Care 1st Health Plan Contract Year End: 9/30/2023 **GAAP Basis** Incurred Basis financial statements ISE FOR ANNUAL REPORT ONLY columns should report prior year adjustments (Column M) and true up any estimates (Column N) to present on an incurred date of service basis. Any adjustments to be deducted should Annual Restated be entered as a negative number CYE 23 Dec-22 Mar-23 Jun-23 Sep-23 Incurred Claims Include Include paid claims to providers/subcontractors for Medicaid covere services to Medicaid enrollees. Exclude sub-capitation/block payments related to delegated managed care administrative Total reported in lines 24 and 25 should equal the total expenses. The costs of the delegated managed care activities cannot reported in the income statement for Account #s 50105-01 to 50360-01 and 50370-01 (60105 through 61305 for RBHAs). be included in the managed care plan's medical loss ratio calculation Contractors who have providers/subcontractors with delegated 50350-01, 50370or ALTCS/EPD and DDD LOBs: exclude Account # 50365. managed care activities must include these costs in admin unless 01 - ALTCS Case Management which should be reported in they are quality improvement activities which should be reported in CFR§438.8(e)(2)(i)(A) 8 60105-01 through lines 59-64, as appropriate. The majority of the items explicitly requested to be quantified on a subsequent line in the Expenditures for Activities that Improve Health Care Quality 61305-01 (ACC CFR§438.230(c)(2)(1) RBHA) \$ 100,380,494 \$ 115,249,696 \$ 113,965,345 \$ 118,615,739 \$ 448,211,274 \$ (24,021,059) \$ 424,190,215 the Incurred Claims section are not to be reported in line 24. Changes in other claims-related reserves (Change in unpaid claim tween the prior year's and the current year's unpaid claims (i.e., RBUC) and change in claims incurred but not reported (IBNR) from Change in A/C Report changes each quarter from the prior Contract year CFR§438.8(e)(2)(i)(G) the prior year to the current year) 244,197 \$ (1,131,414) \$ (14,519,295) \$ 7,769,864 \$ 33,189,664 40,959,527 RBUCS and IBNR CFR§438.8(e)(2)(i)(C) Provider Withholds from Payments nclude Incentives or bonuses to providers that are no CFR§438.8(e)(2)(iii)(A) Provider Incentive/Bonus Payments (Include Unreimbursed PRP) included as part of APM Performance Based Payments Also Payments recovered through Fraud Recovery efforts less related 42 CFR§438.8(e)(2) Report total Fraud Recoveries reduced by Fraud Recovery 81405-01 (iii)(B) 28 Expenses. The amount of Fraud Recovery expenses Contingent Benefits/ Medical claim portion of lawsuits CFR§438.8(e)(2)(i)(H) 30 Value Added Services (Explain below) 42 CFR§438.3(e)(1)(i) Include those services provided in addition to those covered ALL If the State Directed Payment process takes almost a year or CFR§438.8(e)(2)(i)(A) Provider Payments Attributable to State Directed Payments 30,516,163 \$ 25,726,844 \$ 27,864,443 \$ 26,651,267 \$ 110,758,716 110,758,716 more, plans should use the most accurate available Deduct 70105-01 \$ (2,401,792) \$ (2,781,928) \$ (2,403,933) \$ (1,390,023) \$ (8,977,676) \$ 879,514 \$ 42 CFR§438.8(e)(2)(vi) 32 Reinsurance Recoveries \$ (8,098,161) Amount should be generally stated as a negative number. CFR§438.8(e)(2)(ii)(A) Provider/Subcontractor Overpayment Recoveries 70305-01 (91 595) (91.595) (91,595) Amount should be generally stated as a negative number. CFR§438.8(e)(2)(ii)(B) 70310-05 Rx Rebates (received/accrued) (115.040) (185,913) (176,545) (153,770) (631,268) (631,268) Amount should be generally stated as a negative number. Pharmacy Performance Guarantee 70310-10 Amount should be generally stated as a negative number. 42 CFR§438.8(e)(2) (i) (D)(E) TPL, COB, Subrogation Recoveries and recoverable COB claim ALL (593.685) \$ (175.153) \$ (204.323) \$(1.190.199.77) (1.190.200 mount should be generally stated as a negative number 37 Total Incurred Claims \$ 151,247,566 \$ 137,659,211 \$ 137,942,743 \$ 128,999,595 \$ 555,849,116 \$ 10,048,119 \$ 565,897,235 Non-Claims Costs 80105-01 \$ 6,737,915 \$ 3,447,228 \$ 3,996,781 \$ 4,198,021 \$ 18,379,946 \$ - \$ 18,379,946 Exclude Compensation classified as Health Care Quality Compensation 39 80205-01 411 040 141.686 148.764 \$ 823.601 823,601 686.693 \$ 2.677.881 40 Depreciation 773,509 2.677.881 80305-01 \$ 563.659 S 654.020 \$ Care Management/Care Coordination not included in Health Care Quality Improvement Expenses 80405-01 497.232 327.141 317.307 306.122 \$ 1.447.802 1.447.802 42 Professional and Outside Services 80505-01 \$ 1,749,781 \$ 1,127,703 \$ 1,343,859 \$ 1,140,917 \$ 5,362,261 \$ 5,362,261 Exclude expenses classified as Health Care Quality ALL 43 Office Supplies and Equipment 80605-01 86,792 51,694 79,473 62,915 \$ 280,874 280,874 44 Travel 80705-01 ALL 21,290 25,275 29,327 30,793 \$ 106,685 106,685 45 Repair and Maintenance 80805-0 46 Bank Service Charge 97 709 ALL 80905-01 79 697 74 665 76 613 S 328 685 328 685 47 Insurance 81005-0 70,749 42,774 44,766 45,573 203,863 203,863 48 Marketing 81105-01 7.028 8 163 10 757 25,972 25,972 49 Interest Expense 7,475 \$ ALL 4,359 \$ 21,637 23,901 \$ 57,372 57,372 50 Pharmacy Benefit Manager Expenses 81305-01 220,939 553,020 543,100 \$ 1,263,474 \$ 2,580,533 2,580,533 42 CFR§ 138.8(e)(2)(v)(A)(1) Amounts paid to third party vendors for secondary network savings 81505-01 107,446 107,446 107,446 The portion of the sub-capitation/block payment that is Amounts paid to third party vendors for network development, 42 CFR§ explicitly attributable to the provision of administrative 438 8(e)(2)(v)(A)(1) administrative fees, claims processing, and utilization management. services, or delegated managed care activities, and associate Amounts paid, including amounts paid to a provider, for professional The portion of the sub-capitation/block payment that is or administrative services that do not represent compensation or explicitly attributable to the provision of administrative 42 CFR§ services, or delegated managed care activities, and associated reimbursement for covered services provided to an enrollee, (e.g. 81605-0 438.8(e)(2)(v)(A)(3) Non-Medical (Administrative component) of Sub-Capitated or Block reporting requirements by the provider unless the provider/subcontractor provides Medicaid-covered services

14 843

59.795

83005-0

930.291

(436.737)

378 399

118,692

\$ 10,855,539 \$ 6,863,077 \$ 7,740,858 \$ 8,565,371 \$ 34,024,845 \$

3.145

497 444

6.145 \$

67.238 \$

1,820,978

(191,012)

11.958

1.820.978

11.958

nclude AHCCCS sanctions

Loss Adjustment Expense is considered a cost-containment

(191.012

42 CFR§ 438.8(e)(2)(v)(A)(4) Payments)

57 Loss Adjustment Expense 58 Total Non-Claims Costs

55

Interpretation/Translation Services

Fines and penalties assessed by regulatory authorities

Other Administrative Expenses

NOTES: Do not duplicate any amounts in multiple lines. Contractor Name: Care 1st Health Plan GAAP Basis (Columns H - L) should agree to the submitted Contract Year End: 9/30/2023 **GAAP Basis** Incurred Basis financial statements ISE FOR ANNUAL REPORT ONLY1. columns should report prior year adjustments (Column M) and true up any estimates (Column N) to present on an incurred date of service basis. Any adjustments to be deducted should Annual Annual be entered as a negative number. Dec-22 CYE 23 Adjustments¹ Adjustments CYE23 42 CFR§438.8(e)(3) Health Care Quality Improvement and Other Expenses For ALTCS/EPD and DDD LOBs: Account # 50365-01 -81705-01 \$ 1,127,886 \$ 711,810 \$ 411,542 \$ 583,812 \$ 2,835,050 \$ 2,835,050 45 CFR§158.150(b)(1) 59 Improvement of health outcomes ALL 60 Activities to prevent hospital readmission CFR§158.150(b)(2)(iii) Improvement of patient safety and reduce medical errors 81705-01 \$ 42,818 8,052 7,856 8,638 67,363 67,363 CFR§158.150(b)(2)(iv)(Wellness and health promotion activities 81705-01 259,990 115,866 204,349 234,034 814,240 814,240 nditures for ac h care quality CFR§158.150(b)(2)(v) lealth information technology expenses related to improving health 45 CFR§158.151 care quality 81705-01 \$ (107.824) \$ 19.639 \$ 295,851 227.856 435.523 435.523 42 CFR\$438 8(e)(3)(ii) & 42 CFR§438.358(b) and (c). 81705-0 Activities related to external quality review \$ 1,430,314 \$ 891,222 \$ 949,865 \$ 1,089,040 \$ 4,360,440 \$ 65 Total Health Care Quality Improvement and Other Expenses \$ 4,360,440 mprovements to infrastructure that prevents fraud, waste and abuse on a going forward basis. Expenditures related to activitie compliant with 42 § 438.608(a)(1) through (5), (7), (8) 42 CFR§438.8(e)(4) & 45 CFR§158.150(c)(8) 66 Program Integrity: Fraud, Waste, and Abuse Prevention Expenses 81810-01 CHP and small f an MCO's annual member months are determined to be partially-credible, the credibility adjustment factor must be manually entered as calculated using the guidance in the non-LTSS² MCOs etween 5.400 and 380,000 Annual Credibility Adjustment tab. Credibility Adjustment 42 CFR§438.8(h) Credibility Adjustment (If applicable) Member Months Numerator \$ 151,247,566 \$ 137,659,211 \$ 137,942,743 \$ 128,999,595 \$ 555,849,116 \$ 10,048,119 \$ \$ 1,430,314 \$ 891,222 \$ 949,665 \$ 1,069,040 \$ 4,360,440 \$ \$ 152,677,880 \$ 138,580,433 \$ 138,882,608 \$ 130,088,636 \$ 500,209,556 \$ 10,048,119 \$ 68 \$ 565,897,235 69 Expenditures for activities that improve health care quality \$ 4,360,440 70 \$ 570.257.675 Denominator 71 Premium Revenue \$ 164,315,240 \$ 158,644,430 \$ 160,126,576 \$ 151,019,253 \$ 634,105,498 \$ (2,033,449) \$ \$ 632,072,049 72 Taxes, licensing and regulatory fees \$ 1,944,363 \$ 6,729,220 \$ 6,564,569 \$ 5,472,966 \$ 20,711,118 \$ 1,443,883 \$ \$ 162,370,876 \$ 151,915,210 \$ 153,562,007 \$ 145,546,287 \$ 613,394,380 \$ (3,477,331) \$ \$ 22,155,000 \$ 609,917,049 73 Total 74 Medical Loss Ratio 90.4% 89.4% 75 Medical Loss Ratio with Credibility Adjustment 94 0% 91 2% 90.4% 89 4% 91.3% 93.5% Met 42 CFR§438.8(g)

42 CFR§438.8(k)(v Please describe methodology(ies) for allocation of expenditures: Each expense must be included under only one type of Administrative expenditures are sourced from the general ledger. Management fees are allocated to administrative expense lines based on corporate level analysis and added to the direct expenses. expense. If a portion of the expense fits under the definition 77 The sub cap admin is reflective of additional guidance from AHCCCS and consistent with the CY22 Sub Cap-Block Purchase Expense deliverable submitted on May 22, 2023. 78 79 80 81 82 83 Please describe aggregation methodology: 42 CFR§438.8(h)(4)(i); AHCCCS requires that the MLR be calculated as one Aggregation 42 CFR§438.8(k)(xii) Care1st uses the claims/IBNR and enrollment data from the audited and approved GAAP general ledger. aggregate value representing all risk groups/populations and

Contractor Name: Care 1st Health Plan

Contract Year End: 9/30/2023

		GAAP Basis					[1a] [1b]		Incurred Basis
							Annual	Annual	
		Dec-22	Mar-23	Jun-23	Sep-23	CYE 23	Adjustments	Adjustments	Restated CYE 23
[2]	Total Premium Revenue	\$ 164,315,239.58	\$ 158,644,429.61	\$ 160,126,575.50	\$151,019,252.82	\$ 634,105,497.50	\$ (2,033,448.58)	\$ -	\$632,072,048.92
[3]	Total Taxes, Licensing & Regulatory Fees	\$ 1,944,363.33	\$ 6,729,219.61	\$ 6,564,568.71	\$ 5,472,965.96	\$ 20,711,117.60	\$ 1,443,882.76	\$ -	\$ 22,155,000.36
[4]	Total Incurred Claims	\$151,247,566.18	\$ 137,659,210.99	\$137,942,743.20	\$ 128,999,595.48	\$ 555,849,115.85	\$10,048,119.14	\$ -	\$ 565,897,235.00
[5]	Total Non-Claims Costs		\$ 6,863,077.01	\$ 7,740,858.32	\$ 8,565,371.11	\$ 34,024,845.06	\$ -	\$ -	\$ 34,024,845.06
[6]	Total Health Care Quality Improvement and	, ,	\$ 891,221.62	\$ 949,864.60	\$ 1,089,040.17	\$ 4,360,440.24	\$ -	\$ -	\$ 4,360,440.24
	Other Expenses								
[7]	Program Integrity: Fraud, Waste, and	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Abuse Prevention Expenses								
[8]	MLR Calculated Net Operating Income:	7 (1):0-10:007	\$ 6,501,700.37	\$ 6,928,540.67	\$ 6,892,280.10	\$ 19,159,978.75			\$ 19,159,978.75
[9]	Enter: 99999 Net Profit (Loss)	7,	\$ 9,094,092.62	\$ 9,174,488.84	\$ 9,428,243.79	\$ 28,493,323.69			\$ 28,493,323.69
[9]	Enter: 88999 Profit/(Loss) from Non-	7 .,,	\$ 1,975,418.94	\$ 2,494,854.60	\$ 2,035,834.13	\$ 7,849,322.67			\$ 7,849,322.67
[10]	Community Benefit / Reinvestment	7	\$ 616,973.31	\$ (248,906.43)	\$ 500,129.56	\$ 1,484,022.27			\$ 1,484,022.27
[11]	Check Figure	+ (:,:=,::=)	\$ 6,501,700.37	\$ 6,928,540.67	\$ 6,892,280.10	\$ 19,159,978.75			\$ 19,159,978.75
[12]	Difference	\$ (0.0)	\$ 0.0	\$ 0.0	\$ (0.0)	\$ (0.0)	\$ (0.0)	\$ (0.0)	\$ (0.0)

Notes:

- [1a] USE FOR ANNUAL MLR REPORT ONLY Adjustments column should report prior year adjustments. Any adjustments to be deducted should be entered as a negative number.
- [1b] USE FOR ANNUAL MLR REPORT ONLY Adjustments column should true up any estimates to present on an incurred date of service basis. Any adjustments to be deducted should be entered as a
- [2] Line #17 of the MLR Reporting Template. Note: Premium revenue does not include non-operating income such as investment income or interest income.
- [3] Line #23 of the MLR Reporting Template.
- [4] Line #37 of the MLR Reporting Template.
- [5] Line #58 of the MLR Reporting Template.
- [6] Line #65 of the MLR Reporting Template.
- [7] Line #66 of the MLR Reporting Template. Fraud prevention includes improvements to infrastructure that prevents fraud, waste and abuse going forward.
- [8] Auto calculates do not enter anything in these cells.
- [9] Enter (in natural state): Net Profit (Loss) and Profit(Loss) from Non-Operations which includes accounts 88999-01 and 88999-02, as presented on Financial Reporting Template.
- [10] Enter Community Benefit / Reinvestment Expense.
- [11] Auto calculates do not enter anything in these cells.