

Provider Training Schedule Third Quarter 2019

701 E. Jefferson St. Phoenix AZ 85034

WebEx/Teleconference information will be emailed via Constant Contacts 7 days prior to the scheduled training.
(Schedule is subject to change. Providers will be notified via Constant Contacts of any changes.)

Behavioral Health Residential Facility (BHRF) Training	
July 10, 2019 Wednesday 10:00 AM – 11:30 AM	<u>Behavioral Health Residential Facility (BHRF) Overview and PA Submission Training</u> <i>How to submit a PA request for BHRF providers only. WebEx only.</i>
August 06, 2019 Tuesday 9:00 AM – 10:30 AM	<u>Behavioral Health Residential Facility (BHRF) Overview and PA Submission Training</u> <i>How to submit a PA request for BHRF providers only. WebEx only.</i>
September 04, 2019 Wednesday 10:00 AM – 11:30 AM	<u>Behavioral Health Residential Facility (BHRF) Overview and PA Submission Training</u> <i>How to submit a PA request for BHRF providers only. WebEx only.</i>
General Direct Care Agency (DCA) Worker Training	
July 16, 2019 Tuesday 10:00 AM – 11:00 AM	<u>General Direct Care Agency (DCA) Worker Training : Audit Tool</u> <i>The purpose of this training is to ensure the safety of members and the Quality of Care they are receiving. WebEx only.</i>
August 14, 2019 Wednesday 9:00 AM – 10:00 AM	<u>General Direct Care Agency (DCA) Worker Training : Audit Tool</u> <i>The purpose of this training is to ensure the safety of members and the Quality of Care they are receiving. WebEx only.</i>
September 04, 2019 Wednesday 12:00 PM – 1:00 PM	<u>General Direct Care Agency (DCA) Worker Training : Audit Tool</u> <i>The purpose of this training is to ensure the safety of members and the Quality of Care they are receiving. WebEx only.</i>
AHCCCS Online Claim Submission Training /Daily Trip Report/ NEMT Providers	
July 17, 2019 Wednesday 11:00 AM – 12:00 PM	<u>AHCCCS Online Claim Submission Training /DTR NEMT Providers</u> <i>How to submit a claim using the AHCCCS Online Web Portal. WebEx only.</i>
AHCCCS Online Claim Submission Training – Direct Care Agency	
July 17, 2019 Wednesday 1:00 PM – 2:00 PM	<u>AHCCCS Online Claim Submission Training – Direct Care Agency</u> <i>How to submit a claim using the AHCCCS Online Web Portal. WebEx only.</i>

	One on One Provider Training Sessions
<p>July 16, 2019 Tuesday</p> <p>1:00 PM – 2:15 PM</p>	<p><u>One on One Provider Training</u></p> <p>By Appointment only. Availability for one-on-one provider sessions on AHCCCS POLICIES AND BILLING PROCEDURES. Email ProviderTrainingFFs@azahcccs.gov to schedule a session.</p> <p>Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
<p>July 23, 2019 Tuesday</p> <p>9:00 AM – 10:15 AM 10:30 AM – 11:45 AM</p>	<p><u>One on One Provider Training</u></p> <p>By Appointment only. Availability for one-on-one provider sessions on AHCCCS POLICIES AND BILLING PROCEDURES. Email ProviderTrainingFFs@azahcccs.gov to schedule a session.</p> <p>Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
<p>August 14, 2019 Wednesday</p> <p>10:15 AM – 11:15 AM 11:30 AM – 12:30 PM</p>	<p><u>One on One Provider Training</u></p> <p>By Appointment only. Availability for one-on-one provider sessions on AHCCCS POLICIES AND BILLING PROCEDURES. Email ProviderTrainingFFs@azahcccs.gov to schedule a session.</p> <p>Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
<p>August 22, 2019 Thursday</p> <p>9:00 AM – 10:15 AM 10:30 AM – 11:45 AM</p>	<p><u>One on One Provider Training</u></p> <p>By Appointment only. Availability for one-on-one provider sessions on AHCCCS POLICIES AND BILLING PROCEDURES. Email ProviderTrainingFFs@azahcccs.gov to schedule a session.</p> <p>Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal

	One on One Provider Training Sessions
September 11, 2019 Wednesday 9:00 AM – 10:15 AM 10:30 AM – 11:45 AM	<p><u>One on One Provider Training</u></p> <p>By Appointment only. Availability for one-on-one provider sessions on AHCCCS POLICIES AND BILLING PROCEDURES. Email ProviderTrainingFFs@azahcccs.gov to schedule a session.</p> <p>Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
September 19, 2019 Thursday 9:30 AM – 10:45 AM 11:00 AM – 12:15 AM	<p><u>One on One Provider Training</u></p> <p>By Appointment only. Availability for one-on-one provider sessions on AHCCCS POLICIES AND BILLING PROCEDURES. Email ProviderTrainingFFs@azahcccs.gov to schedule a session.</p> <p>Provider Training may cover the following topics:</p> <ul style="list-style-type: none"> • Online Claim Submission (AHCCCS Online) • Online Prior Authorization Submission • Transaction Insight Portal
IHS/638 Quarterly Forum	
August 01, 2019 Thursday 2:00 PM – 3:30 PM	<p><u>IHS/638 Quarterly Forum</u></p> <p><i>Discussion of policy updates, changes, or challenges AHCCCS and the IHS Facilities are experiencing.</i></p>
Office of Administrative Legal Services	
July 31, 2019 Wednesday 10:00 AM – 11:30 AM	<p><u>Office of Administrative Legal Services – Claims Dispute Process</u></p> <p><i>WebEx only.</i></p>