

Provider Training Schedule  
**Fourth Quarter 2018**

<p><b>October 10, 2018</b> 9:00 AM – 12:00 PM</p>	<p><b>AHCCCS Complete Care Open House for AIHP/FFS providers</b> <i>On October 1, 2018 most AHCCCS members will move to an AHCCCS Complete Care (ACC) integrated health care plan. Members will no longer have to navigate one health plan for physical services, and a second plan for behavioral health services.</i></p> <p><i>If you have specific questions about ACC and would like to meet in person, you can request to attend an “open house” session. You must contact FFS Provider Training at <a href="mailto:ProviderTrainingFFS@azahcccs.gov">ProviderTrainingFFS@azahcccs.gov</a> to schedule your appointment and must receive a confirmation email reply confirming that there is space available.</i></p>
<p><b>October 11, 2018</b> 10:00 AM – 12:00 PM</p> <p><b>WebEx Only</b></p>	<p><b>AHCCCS Complete care – AIHP Overview</b> <i>An overview of AHCCCS Complete Care and the American Indian Health Program (AIHP).</i></p>
<p><b>October 24, 2018</b> 9:30 AM – 12:30 PM</p>	<p><b>AHCCCS Complete Care Open House for AIHP/FFS providers</b> <i>On October 1, 2018 most AHCCCS members will move to an AHCCCS Complete Care (ACC) integrated health care plan. Members will no longer have to navigate one health plan for physical services, and a second plan for behavioral health services.</i></p> <p><i>If you have specific questions about ACC and would like to meet in person, you can request to attend an “open house” session. You must contact FFS Provider Training at <a href="mailto:ProviderTrainingFFS@azahcccs.gov">ProviderTrainingFFS@azahcccs.gov</a> to schedule your appointment and must receive a confirmation email reply confirming that there is space available.</i></p>
<p><b>October 25, 2018</b> 9:30 – 10:30 AM</p>	<p><b>IHS/638 Quarterly Forum</b> <i>Discussion of policy updates, changes, or challenges AHCCCS and the IHS Facilities are experiencing.</i></p>
<p><b>November 7, 2018</b> 9:30 AM – 12:30 PM</p>	<p><b>NEW: Open House</b> <i>By appointment only. Availability for one-on-one provider sessions on AHCCCS policies and billing procedures. Email <a href="mailto:ProviderTrainingFFS@azahcccs.gov">ProviderTrainingFFS@azahcccs.gov</a> to schedule a session.</i></p> <p><i>Provider Training may cover the following topics:</i></p> <ul style="list-style-type: none"> <li>• <i>Online Claim Submission (AHCCCS Online)</i></li> <li>• <i>Transaction Insight Portal</i></li> <li>• <i>Online Prior Authorization Submission</i></li> </ul>

<p><b>November 15, 2018</b> 9:00 AM – 12:00 PM</p>	<p><b>NEW: Open House</b></p> <p><i>By appointment only. Availability for one-on-one provider sessions on AHCCCS policies and billing procedures. Email <a href="mailto:ProviderTrainingFFS@azahcccs.gov">ProviderTrainingFFS@azahcccs.gov</a> to schedule a session.</i></p> <p><i>Provider Training may cover the following topics:</i></p> <ul style="list-style-type: none"> <li>• <i>Online Claim Submission (AHCCCS Online)</i></li> <li>• <i>Transaction Insight Portal</i></li> <li>• <i>Online Prior Authorization Submission</i></li> </ul>
<p><b>December 5, 2018</b> 9:30 AM – 12:30 PM</p>	<p><b>NEW: Open House</b></p> <p><i>By appointment only. Availability for one-on-one provider sessions on AHCCCS policies and billing procedures. Email <a href="mailto:ProviderTrainingFFS@azahcccs.gov">ProviderTrainingFFS@azahcccs.gov</a> to schedule a session.</i></p> <p><i>Provider Training may cover the following topics:</i></p> <ul style="list-style-type: none"> <li>• <i>Online Claim Submission (AHCCCS Online)</i></li> <li>• <i>Transaction Insight Portal</i></li> <li>• <i>Online Prior Authorization Submission</i></li> </ul>
<p><b>December 11, 2018</b> 9:30 AM – 12:30 PM</p>	<p><b>NEW: Open House</b></p> <p><i>By appointment only. Availability for one-on-one provider sessions on AHCCCS policies and billing procedures. Email <a href="mailto:ProviderTrainingFFS@azahcccs.gov">ProviderTrainingFFS@azahcccs.gov</a> to schedule a session.</i></p> <p><i>Provider Training may cover the following topics:</i></p> <ul style="list-style-type: none"> <li>• <i>Online Claim Submission (AHCCCS Online)</i></li> <li>• <i>Transaction Insight Portal</i></li> <li>• <i>Online Prior Authorization Submission</i></li> </ul>