DFSM Provider Training Schedule Third Quarter 2023



The Division of Fee-For-Service Management Provider Training Unit holds virtual training sessions for AHCCCS Fee-for-Service providers. All training sessions are held via ZOOM and to participate in a training session, providers must register in advance. Zoom training reminders are emailed via DFSM Email Alerts prior to the scheduled training. The training schedule is subject to change and participants will be notified of any changes via the DFSM Email Alerts.

Subscribe To Receive DFSM Notifications

July 2023	
Thursday	Behavioral Health Residential Facility (BHRF) Overview and PA Submission Training
7/6/2023	BHRF Policy 320-V is an overview of the care and services provided in a BHRF. Topics include PA
09:30-11:00 am	requirements, criteria for admission, treatment outcomes, discharge planning, etc.
Zoom Registration Link	
Monday	IHS/638 Tribal Providers Billing the All-Inclusive Rate
7/10/2023	This training is for IHS/638 Tribal providers only and is an overview of services that are billable
1:00-2:00 pm	under the AIR, billing multiple encounters, tribal self-insurance services, etc.
Zoom Registration Link	
Tuesday	General Direct Care Agency (DCA) Worker Training: Audit Tool
7/11/2023	The purpose of this training is to provide an overview of the Direct Care Agency Audit Tool, which
1:00-2:00 pm	aims to help ensure the safety of members and the Quality of Care they are receiving.
Zoom Registration Link	
Wednesday	Submitting Documentation using the Transaction Insight Portal
7/12/2023	This training will cover how to use the <u>Transaction Insight Portal (TIBCO)</u> , to attach documentation
10:00-11:00 am	for a Fee-for-Service claim. It will also cover how to complete the Attachment Tab during the claim
Zoom Registration Link	submission process via the AHCCCS Online Provider Portal.
Wednesday	Office of General Counsel (OGC) Claims Disputes Overview
7/12/2023	An overview of what are valid and invalid claim disputes, filing timeframes, and how to avoid filing
1:00-2:00 pm	a claim dispute.
Zoom Registration Link	
Thursday	IHS/638 Tribal Facility Billing Guide Ambulatory Surgery Center (ASC)
7/13/2023	This training material is designed for IHS/638 Tribal providers only and provides general billing and
10:00-11:00 am	claim submission guidance for services performed in an Ambulatory Surgery Center setting.
Zoom Registration Link	
Monday	Voids and Replacements of Claims
7/17/2023	Overview of how to submit voids and replacements for Fee-for-Service claims (CMS 1500, UB-04 and
1:00-2:00 pm	ADA 2012 claim forms) using the AHCCCS Online Provider Portal, timeframes for submitting Void
Zoom Registration Link	and Replacement claims.
Tuesday	AHCCCS NEMT Trip Report, Updates
7/18/2023	How to complete the AHCCCS Daily Trip Report, NEMT billing reminders and most common errors
10:00-11:00 am	when completing the AHCCCS Daily Trip Report.
Zoom Registration Link	

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Tuesday Submitting Documentation using the Transaction Insight Portal		
7/25/2023 This training will cover how to use the <u>Transaction Insight Portal (TIBCO)</u> , to attach documentate		
10:00-11:00 am for a Fee-for-Service claim. It will also cover how to complete the Attachment Tab during the cla		
Zoom Registration Link submission process via the AHCCCS Online Provider Portal.		
Tuesday Medical Equipment and Appliances, Medical Supplies, Orthotics and Prosthetics		
7/25/2023 The purpose of this training is to provide an overview of policy and billing requirements for DME		
1:00-2:00 pm medical supplies, orthotics, and prosthetics.		
Zoom Registration Link		
Wednesday <u>Dental Claim Form Submission</u>		
7/26/2023 How to submit a dental claim using the AHCCCS Online Provider Portal.		
10:00-11:00 am		
Zoom Registration Link		
Thursday <u>Documentation for Claims Submission and Concurrent Review</u>		
7/27/2023 This training covers the responsibility of providers to submit required documentation with claim		
10:00-11:00 am and to respond to AHCCCS requests for documentation for concurrent review. NOTE: This training		
Zoom Registration Link does not cover 'how to use' the Transaction Insight Portal.		
Monday Institutional Claim Form Submission		
7/31/2023 How to submit an institutional (UB-04) claim using the AHCCCS Online Provider Portal.		
10:00-11:00 am		
Zoom Registration Link		
August 2023		
Tuesday Behavioral Health Residential Facility (BHRF) Overview and PA Submission Training		
8/1/2023 BHRF Policy 320-V is an overview of the care and services provided in a BHRF. Topics include PA		
09:30-11:00 am requirements, criteria for admission, treatment outcomes, discharge planning, etc.		
Zoom Registration Link		

Tuesday	Submitting Documentation using the Transaction Insight Portal
8/1/2023	This training will cover how to use the <u>Transaction Insight Portal (TIBCO)</u> , to attach documentation
1:00-2:00 pm	for a Fee-for-Service claim. It will also cover how to complete the Attachment Tab during the claim
Zoom Registration Link	submission process via the AHCCCS Online Provider Portal.
Wednesday	IHS/638 Tribal Providers Billing the All-Inclusive Rate
8/2/2023	This training is for IHS/638 Tribal providers only and is an overview of services that are billable
10:00-11:00 am	under the AIR, billing multiple encounters, tribal self-insurance services, etc.
Zoom Registration Link	
Thursday	Voids and Replacements of Claims
8/3/2023	Overview of how to submit voids and replacements for Fee-for-Service claims (CMS 1500, UB-04 and
10:00-11:00 am	ADA 2012 claim forms) using the AHCCCS Online Provider Portal, timeframes for submitting Void
Zoom Registration Link	and Replacement claims.
	AHCCCS NEMT Trip Report, Updates
Monday	-
8/7/2023	How to complete the AHCCCS Daily Trip Report, NEMT billing reminders and most common errors
10:00-11:00 am	when completing the AHCCCS Daily Trip Report.
Zoom Registration Link	
Tuesday	IHS/638 Tribal Facility Billing Guide Ambulatory Surgery Center (ASC)
8/8/2023	This training material is designed for IHS/638 Tribal providers only and provides general billing and
10:00-11:00 am	claim submission guidance for services performed in an Ambulatory Surgery Center setting.
Zoom Registration Link	
Tuesday	Office of General Counsel (OGC) Claims Disputes Overview
8/8/2023	An overview of what are valid and invalid claim disputes, filing timeframes, and how to avoid filing
1:00-2:00 pm	a claim dispute.
Zoom Registration Link	
Wednesday	Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)
8/9/2023	How to submit a prior authorization request using the AHCCCS Online Provider Portal.
10:00-11:00 am	
Zoom Registration Link	
Thursday	Third Party Liability (TPL)
8/10/2023	
· ·	What is Third Party Liability (TPL), and things providers should consider regarding claim submissions
1:00-2:00 pm	when a member has TPL/Medicare.
Zoom Registration Link	
Monday	Behavioral Health Overview
8/14/2023	This presentation covers behavioral health providers, definitions, supervision and clinical oversight
1:00-2:00 pm	of BHPP and BHTs and more.
Zoom Registration Link	
Tuesday	Submitting Documentation using the Transaction Insight Portal
8/15/2023	This training will cover how to use the <u>Transaction Insight Portal (TIBCO)</u> , to attach documentation
10:00-11:00 am	for a Fee-for-Service claim. It will also cover how to complete the Attachment Tab during the claim
Zoom Registration Link	submission process via the AHCCCS Online Provider Portal.
Wednesday	Medical Equipment and Appliances, Medical Supplies, Orthotics and Prosthetics
8/16/2023	The purpose of this training is to provide an overview of policy and billing requirements for DME,
1:00-2:00 pm	medical supplies, orthotics, and prosthetics.
Zoom Registration Link	
Thursday	General Direct Care Agency (DCA) Worker Training: Audit Tool
8/17/2023	

10:00 - 11:00 am Zoom Registration Link	The purpose of this training is to provide an overview of the Direct Care Agency Audit Tool, which aims to help ensure the safety of members and the Quality of Care they are receiving
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8/24/2023	An overview of what are valid and invalid claim disputes, filing timeframes, and how to avoid filing
1:00-2:00 pm	a claim dispute.
Zoom Registration Link	
Monday	AHCCCS Remittance Advice
8/28/2023	This training covers general information contained on the Electronic Remittance Advice (835) and
10:00-11:00 am	paper remits, informational fields and payment details.
Zoom Registration Link	
Tuesday	Submitting Documentation using the Transaction Insight Portal
8/29/2023	This training will cover how to use the <u>Transaction Insight Portal (TIBCO)</u> , to attach documentation
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9/6/2023	This training is an overview of the coordination of benefits, third party liability, secondary Medicare
1:00-2:00 pm	claims, and submission requirements for the Medicaid program.
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Zoom Registration Link	submission process via the AHCCCS Online Provider Portal.
Monday	Professional Claim Submission (AHCCCS Online Provider Portal)
9/25/2023	An overview of how to submit a professional claim (CMS 1500) using the AHCCCS Online Provider
1:00-2:00 pm	Portal.
Zoom Registration Link	
Tuesday	IHS/638 Tribal Facility Billing Guide Ambulatory Surgery Center (ASC)
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