

Division of Fee-For-Service Management Provider Training Schedule, First Quarter 2026

Please refer to the schedule below for information regarding training details, including registration instructions, dates, times, and the links for registration. All sessions are via Zoom. Additional resources are available online and published on the [Fee-For-Service Provider Training Web Page](#). As new presentations, videos, and training resources become available, they will be added. Schedule updates will be sent by DFMS Email Alerts.

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January 2026	
Tuesday 01/06/2026 10:00-11:00am. Zoom Registration Link	<u>EDI Solutions Portal – Documentation Upload Guide</u> This training offers (FFS) providers on how to submit necessary documentation for claims review, additional documentation (i.e. the AHCCCS Daily Trip report or requested medical records), etc. using the EDI Solutions portal ServiceNow to upload documents.
Wednesday 01/07/2026 1:00-2:00pm.	<u>Traditional Healing Overview</u> This overview is for IHS/638 Tribal providers only.
Tuesday 01/13/2026 10:00 – 11:00am. Zoom Registration Link	<u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> This training provides guidance on how to submit a prior authorization request, attach necessary documents to the PA request.
Wednesday 01/14/2026 10:00-11:00am. Zoom Registration Link	<u>Submitting a Correction / Replacement Claim</u> This training provides guidance on when a replacement claim is required and the documentation attachment process.
Tuesday 1/20/2026 10:00-11:00am Zoom Registration Link	<u>AHCCCS NEMT Trip Report.</u> How to properly complete the AHCCCS NEMT Daily Trip Report.
Wednesday 1/21/2026 10:00-11:00am. Zoom Registration Link	<u>EDI Solutions Portal – Documentation Upload Guide</u> This training offers (FFS) providers on how to submit necessary documentation for claims review, additional documentation (i.e. the AHCCCS Daily Trip report or requested medical records), etc. using the EDI Solutions portal ServiceNow to upload documents.

Tuesday 1/27/2026 10:00-11:00a.m. Zoom Registration Link	<u>Submitting a Request for Prior Authorization (AHCCCS Online Provider Portal)</u> This training provides guidance on how to submit a prior authorization request, attach necessary documents to the PA request.
Wednesday 1/28/2026 10:00-11:00am Zoom Registration Link	<u>Verifying Member Enrollment/Eligibility (AHCCCS Online Provider Portal)</u> The purpose of this training is how to confirm a member's enrollment and eligibility status by using the AHCCCS Online Provider Portal.

