

## AHCCCS HIPAA 5010 837 Encounters Transaction Testing Overview

The following summarizes our procedures and expectations related to HIPAA 5010 837 Encounters transaction testing with our trading partners. If you have any questions, comments or suggestions please let us know.

### **Schedule:**

Trading Partner Testing with all 837 submitters: Beginning August 1, 2011 and running through June 29, 2012.

### **Approach:**

1. All test files will be in a dedicated test environment; refreshed with production Recipient and Health Plan data as of 07/01/2011. Additional refreshes from production will occur each quarter thereafter (Oct 2011, Jan 2012, Apr 2012).
2. AHCCCS will run according to a published testing schedule:
  - 5010 837 Encounter test files must be received by no later than 5:00 am Thursday. Any file not received in time to process will be included in the following week's processing.
  - Weekly Encounter processing will start at 5:00 pm on Thursday.
  - Refer to the 837 Encounter Testing Calendar for more information.
3. All 5010 837 Encounter test files will be validated through the AHCCCS Validator prior to acceptance by AHCCCS.
4. AHCCCS will attempt to process files as consistent with production procedures as permitted within the constraints of the dedicated test environment.
5. 5010 837 Encounter test files can have any file name under 30 characters in length with no spaces in the file name and placed in directory XXX/TEST/EDI-IN where XXX is your folder name (file names cannot end in .TMP).
6. 5010 837 Encounter Acknowledgement test files will be named as follows and will be placed in directory XXX/TEST/EDI-OUT:  
**AZEF837\_HPxxxxxx\_ccyymmddhhmmssms\_filename.ZZZ**
  - **F** – form type – P (professional), I (institutional), D (dental)
  - **xxxxxx** - 6-digit AHCCCS Health Plan ID (first 6 bytes of the GS02)
  - **ccyymmdd** - process date
  - **hhmmssms** - process time
  - **filename** - original 837 filename as submitted by the trading partner
  - **ZZZ** - 277, 999, 824, or TA1 (TA1 will only be created if ISA14 is set '1')
7. All submitted 837 test files will be validated, and if successful, processed through all editing and/or auditing processes on a weekly basis.
8. Submitters will be able to submit Encounters for any valid AHCCCS recipient, provider and service combinations as of the latest refresh; therefore Encounters may be production examples or test data. Be aware that test data submitted during a quarter will be lost when the next refresh is completed so plan testing cycles accordingly. (see #1)

### **Testing Standards/Expectations:**

1. Prior to end to end testing, Trading Partners should validate 2 files for 5010 compliance using the Community Manager application. If you do not currently have a community manager account send a request via email to: [EDICustomerSupport@azahcccs.gov](mailto:EDICustomerSupport@azahcccs.gov).
2. Recommended # of test files that a trading partner must successfully exchange to "pass" testing (see column 3) are the minimum. Trading Partners may elect to and are encouraged to exchange as many test files as desired.
3. Once a Trading Partner feels they have successfully completed all applicable end to end testing, an email should be submitted to us indicating your readiness to move forward with this transaction in the production environment: [Lori.Petre@azahcccs.gov](mailto:Lori.Petre@azahcccs.gov). We will then follow-up to confirm the date this transition will occur.
4. All Trading Partner test completions will be tracked by AHCCCS.
5. Only applicable form types for each submitter must be tested.

## Testing Expectations

Transaction	Who must test?	# of Receipts Recommended	# of Requests (Transactions)	Testing Requirements
837 – Encounters	All current Electronic claims submitters who wish to continue Electronic claims submissions must successfully complete testing, as well as all new submitters. Testing is open entry open exit, as ready	2	>25	Validate files using Community Manager
		Minimum of 3	At least one exchange should include Replacements/ Voids as applicable.  Minimum of 25 claims  Maximum of 100 claims	Ensure that files are accepted and can be processed appropriately from end to end.  Must test all applicable form types.

### Helpful Hints:

1. The ISA06 Sender ID is the Health Plan Tax ID (no alpha code preceding).
2. All test files must be identified as “T-test” rather than “P-production” in the ISA15 element, and should reflect the appropriate 5010 version information as outlined in the Draft 5010 Companion Guide (see available documentation below).
3. The GS02 Sender Code is a 6 digit AHCCCS Health Plan ID.
4. If you have any questions, please email or call Lori Petre at: [Lori.Petre@azahcccs.gov](mailto:Lori.Petre@azahcccs.gov) or (602-417-4421).

### Transaction Delimiters:

AHCCCS' delimiters for outbound transactions:

- Element delimiter = "{" (left French bracket, position 4 in ISA)
- Composite delimiter = "|" (the pipe, ISA16, no change)
- Segment terminator = "~" (a tilde, position 106 in ISA, no change)
- Repetition Separator = "^" (a carat, ISA11, new)

### Available Documentation:

1. Draft 5010 Companion Guides for each transaction or transaction set are available on the AHCCCS EDI Technical Documents Webpage – <http://www.azahcccs.gov/commercial/EDIresources/EDITEchnicalDocuments.aspx>
2. Refer to the AHCCCS HIPAA 5010 Webpage for the latest HIPAA 5010 Information – <http://www.azahcccs.gov/commercial/EDIresources/consortium.aspx>
3. Please submit any comments, suggestions or questions related to the Companion Guides to Dave Mollenhauer via email at: [Dave.Mollenhauer@azahcccs.gov](mailto:Dave.Mollenhauer@azahcccs.gov)

### Reporting Testing Problems/Questions/Scenario Requests:

1. All testing related problem reports/issues/questions related to 5010 testing other than the Community Manager (CM) Application should be submitted to us via email at: [5010Testing@azahcccs.gov](mailto:5010Testing@azahcccs.gov). CM problems can be reported using the CM portal ‘ask AHCCCS’ button within the application.
2. For Problem reporting, please include the pertinent test data and as much detail of the issue as possible in your email. Testing related issues will be tracked and forwarded to the appropriate parties for review and response. **\*Do not include PHI data with your issue/question since the testing is occurring with Production data and all PHI must be encrypted. If PHI data is needed to resolve the issue/question than we will contact you to arrange to have it sent thru an encrypted method.**