



APPENDIX C  
WAIVER AMENDMENT PUBLIC  
FORUM MEETING AGENDA,  
SLIDES AND COMMENTS





## Welcome to the Public Forum

While you are waiting TEST YOUR AUDIO.

LISTEN FOR MUSIC.

You were automatically muted upon entry.

Please only join by phone or computer.

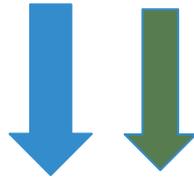
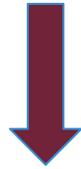
Please use the chat feature for questions or raise your hand.



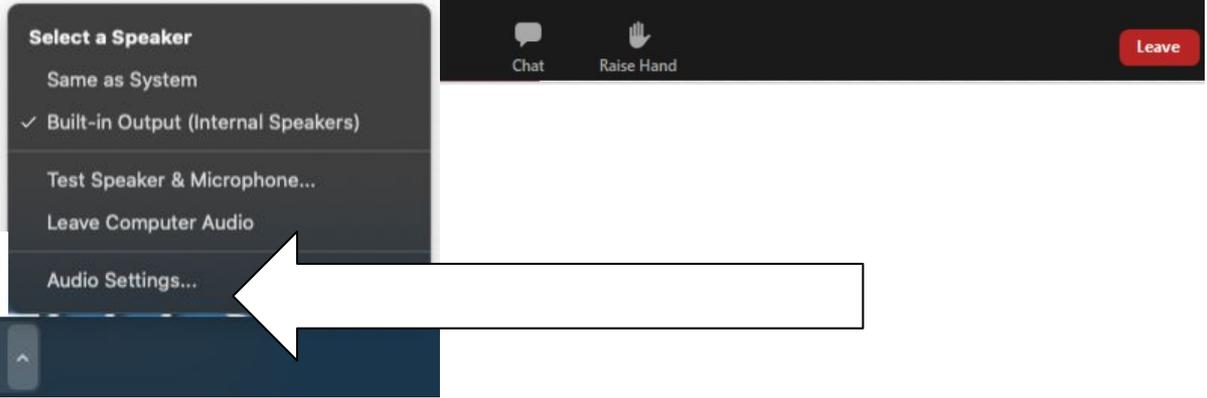
Thank you.

# Zoom Webinar Controls

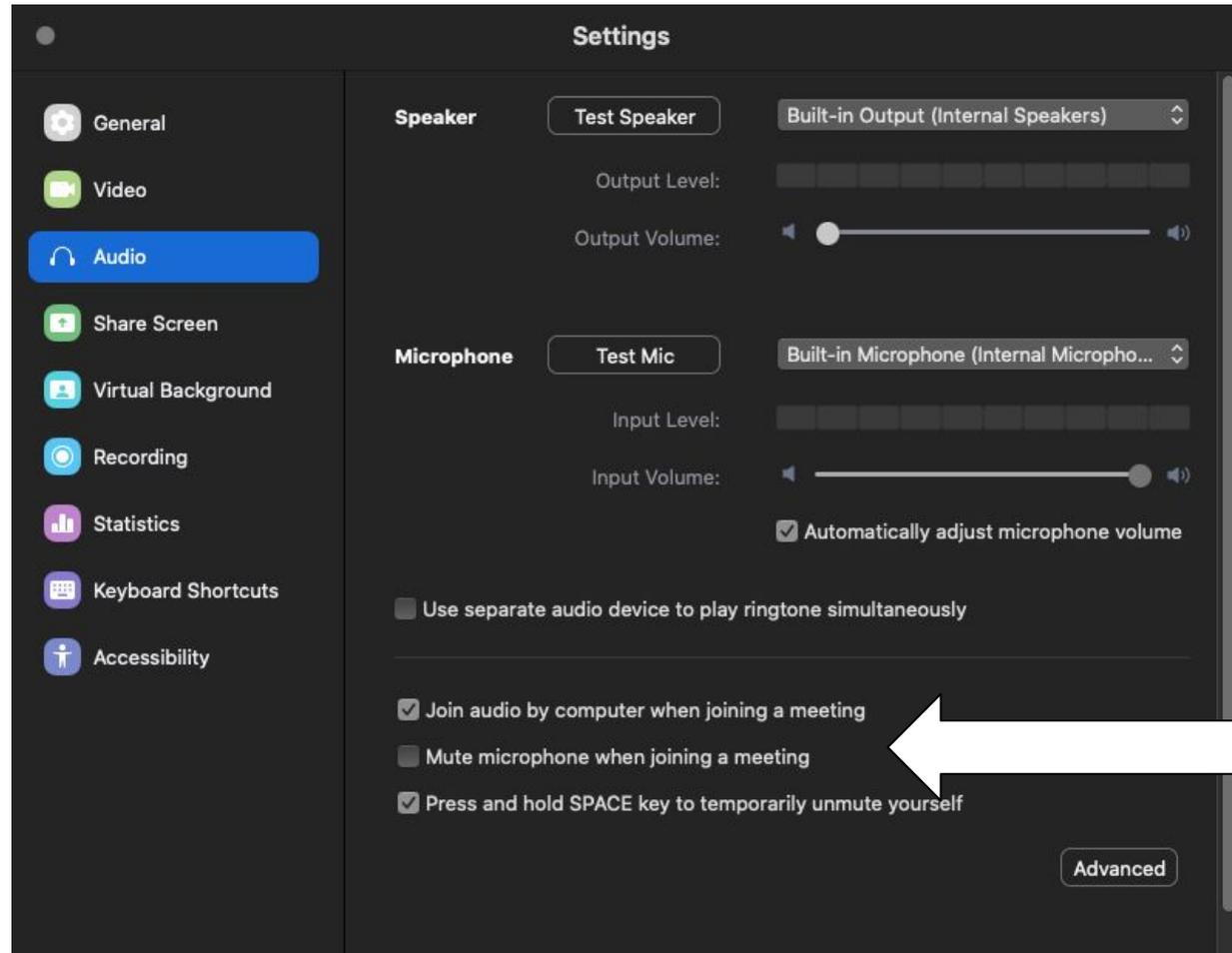
Navigating your bar on the bottom...



- **Windows:** You can also use the **Alt+Y** keyboard shortcut to raise or lower your hand.
- **Mac:** You can also use the **Option+Y** keyboard shortcut to raise or lower your hand.



# Audio Settings



The screenshot shows the Zoom application's Settings window, specifically the Audio section. On the left is a sidebar with various settings categories: General, Video, Audio (highlighted in blue), Share Screen, Virtual Background, Recording, Statistics, Keyboard Shortcuts, and Accessibility. The main panel is titled 'Settings' and is divided into two sections: 'Speaker' and 'Microphone'. The 'Speaker' section includes a 'Test Speaker' button, a dropdown menu set to 'Built-in Output (Internal Speakers)', an 'Output Level' bar, and an 'Output Volume' slider. The 'Microphone' section includes a 'Test Mic' button, a dropdown menu set to 'Built-in Microphone (Internal Micropho...', an 'Input Level' bar, an 'Input Volume' slider, and a checked checkbox for 'Automatically adjust microphone volume'. Below these sections are three checkboxes: 'Use separate audio device to play ringtone simultaneously' (unchecked), 'Join audio by computer when joining a meeting' (checked), 'Mute microphone when joining a meeting' (unchecked), and 'Press and hold SPACE key to temporarily unmute yourself' (checked). A white arrow points from the right edge of the image towards the 'Join audio by computer when joining a meeting' checkbox. At the bottom right of the settings panel is an 'Advanced' button.

# Tips for successful ZOOM PARTICIPATION



MUTE your mic  
when you're not  
speaking



BACKGROUND  
NOISE watch when  
turning on mic



Limit the  
DISTRACTIONS  
around you



Look at the  
CAMERA  
not your screen



PREPARE & queue  
docs or links that  
you plan to share



Stay FOCUSED by  
not texting or side  
conversations



Use GALLERY  
VIEW to see all  
participants



Use CHAT to ask  
questions or share  
resources



# AHCCCS Housing Waiver Amendment Request & Targeted Investments (TI) Program 2.0 Concept Paper

# Today's Presentation

- Review content of AHCCCS Housing and Health Opportunities (H2O) Waiver Amendment Request
- Targeted Investments (TI) 2.0 Concept Paper
- Take public comment and questions via chat feature, raise hand feature, and at conclusion by telephone
  - All comments in the chat and by phone will be captured as public record; or
  - Submit comments in writing by email to:  
[waiverpublicinput@azahcccs.gov](mailto:waiverpublicinput@azahcccs.gov); or
  - Submit comments via mail to:  
AHCCCS, c/o Division of Community Advocacy and Intergovernmental Relations, 801 E. Jefferson Street, MD 4200, Phoenix, AZ 85034

# AHCCCS At A Glance



**Largest insurer in AZ, covering over 2 million individuals and families...**



**...more than 50% of all births in AZ...**



**...and two-thirds of nursing facility days.**



**AHCCCS uses federal, state and county funds to provide health care coverage to the state's Medicaid population.**



**More than 99,500 health care providers are registered with AHCCCS.**



**Payments are made to 15 contracted health plans that are responsible for the delivery of care to members.**

# AHCCCS - National Leader in Innovation

Operated a waiver demonstration since **1982**

Has one of the **lowest per-enrollee costs** among states at only \$7,008 per-enrollee vs. the national average of \$8,057 per-enrollee.



**First state** to operate under a statewide managed care demonstration



**The only state** to have done so from the start of its Medicaid program.



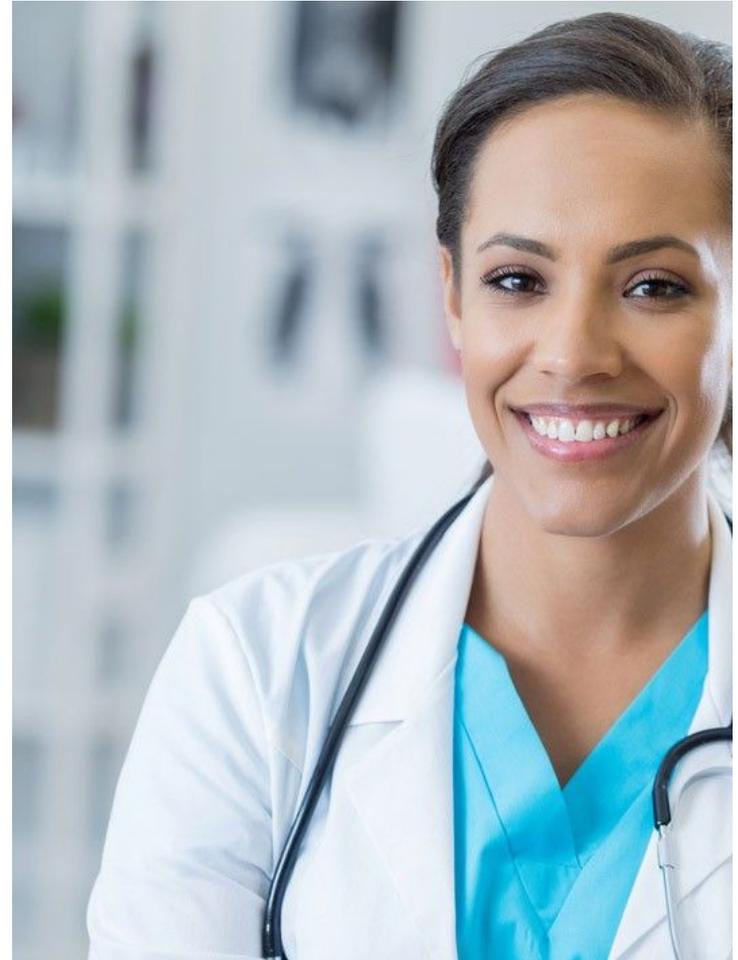
**Welcome to the 2020  
AHCCCS Waiver  
Public Forum**

# Arizona's 1115 Waiver Renewal Timeline



# 1115 Demonstration Waiver Renewal

- **Initiatives to Be Continued**
  - Managed care
  - Home and community based services
  - Targeted Investments Program
  - AHCCCS Works
  - Waiver of prior quarter coverage for certain populations



# 1115 Demonstration Waiver Renewal

- **New Initiatives**

- Verbal consent in lieu of written signature for up to 30 days for care and treatment documentation for ALTCS members
- Reimbursement for traditional healing services (renewed request)
- Reimbursement for adult dental services eligible for 100% federal financial participation provided by IHS and Tribal 638 facilities



# TI Program 2.0 Public Comment Feedback

- Incentivize projects crucial to addressing social risk factors such as housing, food, employment, social isolation, and non-medical transportation for AHCCCS members
- Funding to support the participating community based organizations (CBOs) in building infrastructure and capacity to serve AHCCCS members
- Allow participation for IHS/638 providers and peer run organizations

# Addressing Social Determinants of Health

## Public Comment Feedback

- Request waiver authority to reimburse for whole person care services, such as housing & food
- Additional housing funding to support AHCCCS members who are experiencing homelessness
- Housing services recommended by stakeholders include permanent supportive housing, rapid rehousing, and utility support

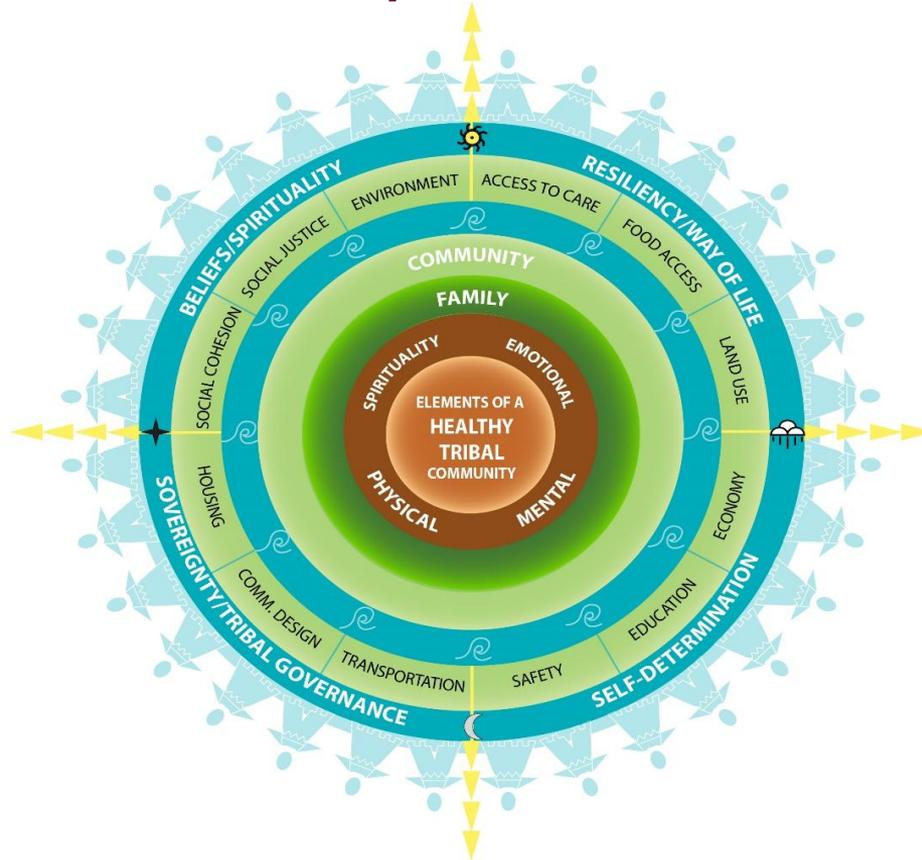
# Tribal Housing Listening Session

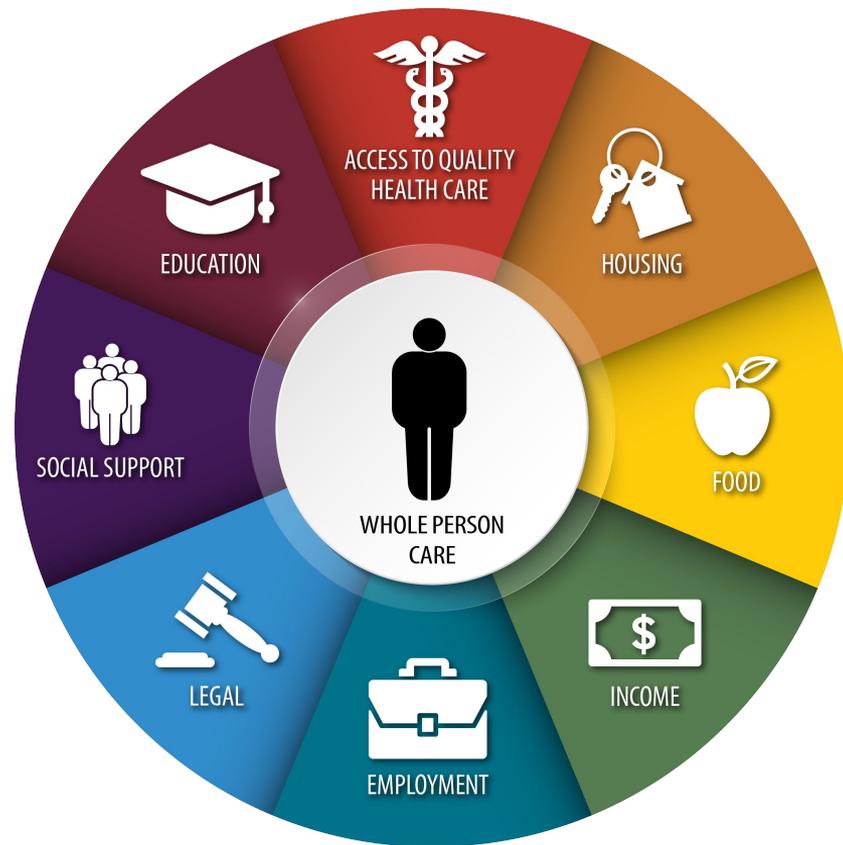
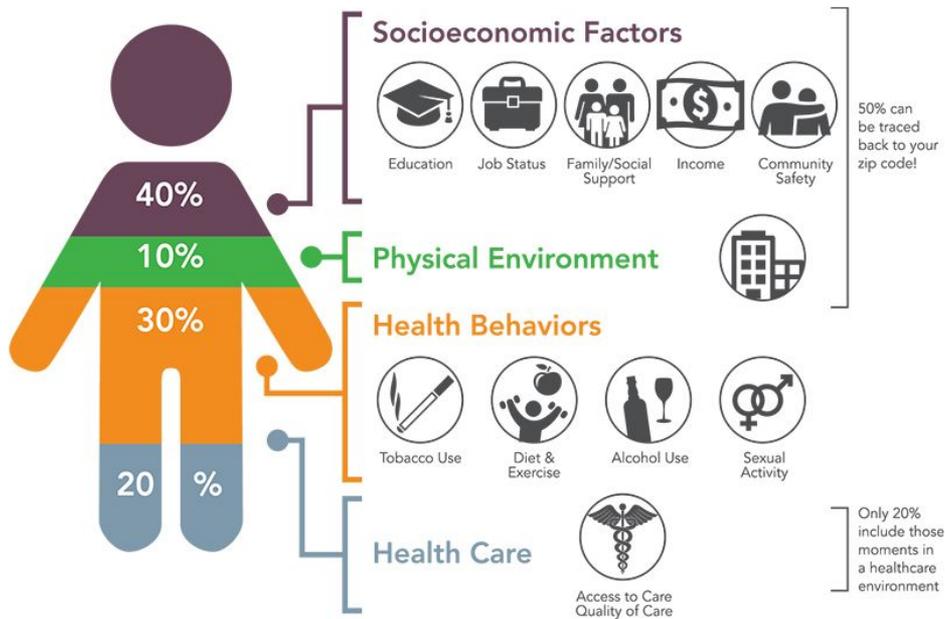
- AHCCCS hosted a listening session regarding tribal housing needs and resources on February 1, 2021.
- Audience focused specifically on individuals from tribal housing authorities and organizations serving tribal members in need of housing.
- **Goal:** Help identify possible barriers related to geography, cultural norms, service system coordination, tribal housing needs or shortages, and member service needs.

# Tribal Housing Listening Session: Summary

- Substandard housing
- Lack of housing available on tribal lands
  - Bureaucratic barriers related to land use on tribal lands
- High cost of housing for members when available
  - Often exceeds applicable funding sources/vouchers
- Housing directors may be used to working with federal dollars via HUD or IHS, but not so much state housing dollars
- Lack of culturally competent and responsive providers

# Elements of a Healthy Tribal Community Wheel





Source: Institute for Clinical Systems Improvement, Going Beyond Clinical Walls: Solving Complex Problems (October 2014)

# AHCCCS Whole Person Care Initiative (WPCI)



- Launched in November 2019
- Building off of existing programming and services to further address social risk factors of health including:
  - housing
  - employment
  - criminal justice
  - transportation
  - social isolation

# Whole Person Care Initiative

- Housing Administrator contract begins 10/1/2021 
- Closed Loop Referral System with Health Current   
 
- MCOs focus on community reinvestment dollars on social determinants of health  
- **Next Steps: Housing and Health Opportunities (H2O) Demonstration & Targeted Investments (TI) 2.0 - To be discussed today**

# Housing Waiver Request/ TI 2.0 Concept Paper Timeline



# Public Forums, Special TC and SMAC Meeting

Meetings	Dates and Times
Public Forum #1	March 31, 2021 1:00 p.m. - 3:00 p.m. MST
Special Tribal Consultation	April 5, 2021 12:00 p.m. - 2:00 p.m. MST
Public Forum #2	April 8, 2021 2:00 p.m. - 4:00 p.m. MST
State Medicaid Advisory Committee (SMAC) Meeting	April 14, 2021 1:00 p.m. - 3:00 p.m. MST

# Public Notice & Comment Period

- Arizona's draft amendment application will be available for public review and comment: **March 19, 2021 - May 3, 2021**
- Submit written comments no later than **May 3, 2021**
- Housing Waiver amendment request & TI 2.0 concept paper are posted here:
  - [azahcccs.gov/HousingWaiverRequest](https://azahcccs.gov/HousingWaiverRequest)
  - [azahcccs.gov/Resources/Federal/PendingWaivers/TI2.html](https://azahcccs.gov/Resources/Federal/PendingWaivers/TI2.html)



# AHCCCS Housing & Health Opportunities (H2O) Demonstration Proposal

# History

## 1989 –Arnold v. Sarn (Maricopa)

- Court Order Included Housing
  - Maricopa HUD CoC for SMI Housing
  - AZ Legislative Appropriations
    - Units purchased and rehabbed (e.g., SB2003)
  - Subsidies/Scattered Sites Programs

## 2016 Arnold v. Sarn Settlement/Exited

- Housing in Exit Stipulations
- AHCCCS/DBHS Integrated Care
- AHCCCS as funder/regulator; RBHAs as operators



# AHCCCS Medicaid Housing Delivery System

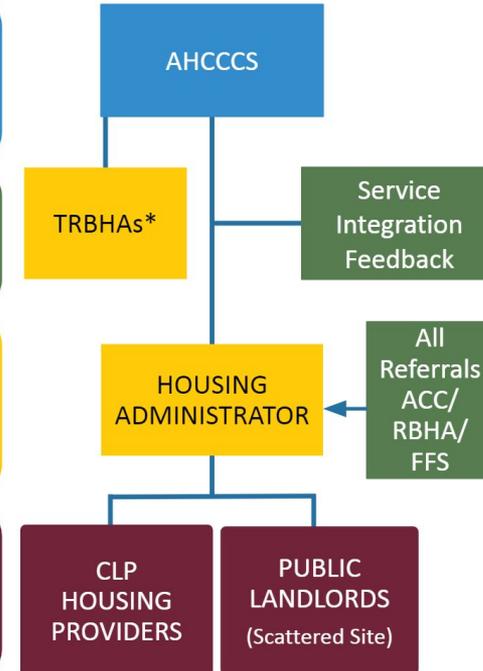
- Funding allocation to contractor
- Establish and implement standards, policies
- Oversight of contractor metrics, monitoring
- Oversight of referral process

- Coordination of clinical eligibility and referrals
- Client housing placement coordination
- Clinical coord. of post-housing wrap around services

**Housing Administration** – waitlist management; inspections; client briefing/lease up; utilization; legal compliance (fair housing); landlord payment; housing outcome reporting and tracking; HUD unit management; renewals/re-certifications; fiscal reporting; notices.  
 \*AHCCCS awards funding directly to the TRBHAs for housing activities

**CLP Housing** – AHCCCS purchased, fixed site, owned by provider/ non-profits, block leasing

**Scattered Site (Vouchers)** – Market affordable housing, community landlords.



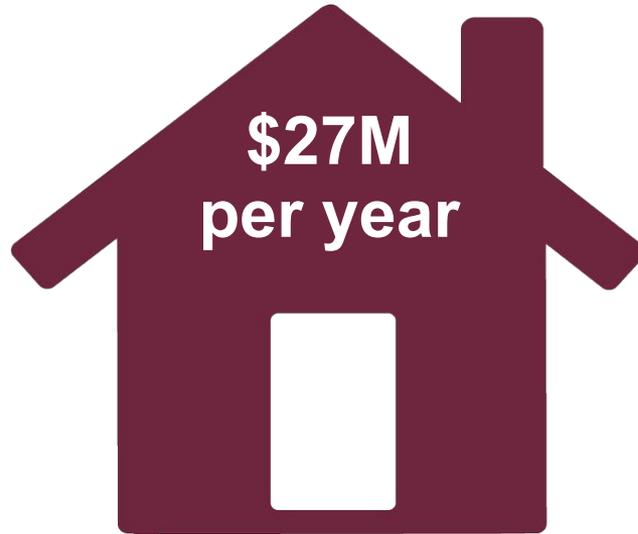
# AHCCCS Permanent Supportive Housing

Housing  
Subsidies



Medicaid Wraparound  
Services

# AHCCCS Housing Delivery System



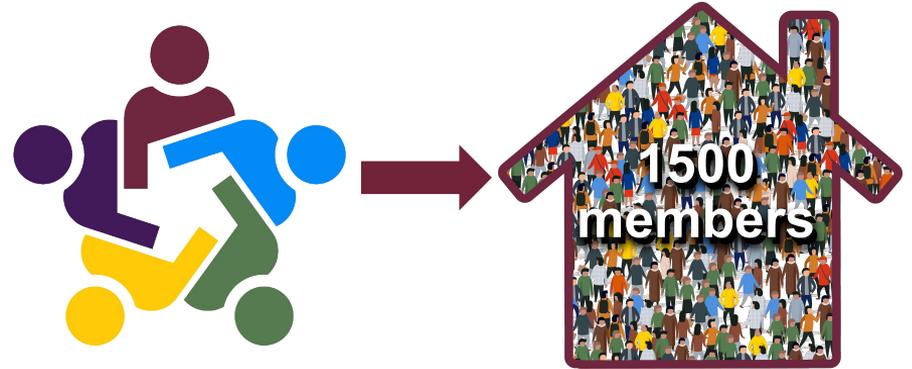
AHCCCS administers approximately \$27 million per year to provide rent subsidies for almost 3,000 AHCCCS members with an SMI designation, and for a small number of high need individuals in need of behavioral health and/or substance use treatment.

# AHCCCS Housing Delivery System

State SMI Housing Trust Fund



AHCCCS administers the State SMI Housing Trust Fund (SMI HTF) of approximately \$2 million per year, to expand housing capacity for persons with an SMI designation



AHCCCS collaborates with local housing authorities, tax credit programs, and the HUD Continuum of Care (HUD CoC) to provide PSH capacity for an additional 1,500 members.

# AHCCCS Wraparound Housing Services

Medicaid Wraparound Housing Services		
Medicaid Covered Behavioral Health Services	Related Pre-Housing Activities (Attain Housing)	Related Activities In Housing (Sustain Housing)
<ul style="list-style-type: none"> <li>• Case Management and Coordination of Care</li> <li>• Group Counseling</li> <li>• Pre-Employment Training</li> <li>• Supportive Employment</li> <li>• Individual &amp; Family Peer Support</li> <li>• Group Peer Support</li> <li>• Health Promotion</li> <li>• Medication Assistance</li> <li>• Substance Use Counseling</li> <li>• Skills Training and Development</li> </ul>	<ul style="list-style-type: none"> <li>• Securing ID and Documents</li> <li>• Completing Housing Applications</li> <li>• Understanding Lease/Legal Notices</li> <li>• Housing Search</li> <li>• Disability Accommodation Requests</li> <li>• Move-In Coordination</li> <li>• Attending Housing Briefings</li> <li>• Budgeting and Financial Planning</li> <li>• Coaching for Interviews, Landlord Visits or Housing Negotiations</li> </ul>	<ul style="list-style-type: none"> <li>• Crisis/Conflict Management</li> <li>• Budgeting</li> <li>• Pre and Post Employment Supports</li> <li>• Benefit Applications</li> <li>• Life Skills</li> <li>• Connection to Family, Natural and Community Supports</li> <li>• Landlord and Neighbor Communication</li> <li>• Substance Use Disorder Treatment Supports</li> <li>• Lease Renewal</li> </ul>

# AHCCCS Housing Program Outcomes



- ✓ **20%** *reduction in psychiatric hospitalizations*
- ✓ **24%** *reduction in cost of care per quarter*
- ✓ **\$5,000** *per member per quarter savings, primarily due to reductions in behavioral health costs*

In 2018, the University of Chicago's National Opinion Research Center (NORC) evaluated AHCCCS' Mercy Care RBHA PSH programs to verify reduced cost and improved outcomes for members with an SMI designation who reside in Maricopa County.

# AHCCCS Housing Program Outcomes



- ✓ **56%** increase in primary and preventative health care utilization
- ✓ **45%** reduction in emergency department visits
- ✓ **53%** reduction in inpatient admissions
- ✓ **46%** reduction in crisis utilization
- ✓ **29%** reduction in overall health care costs



- ✓ **33%** reduction in inpatient admissions
- ✓ **19%** reduction in crisis utilization
- ✓ **60%** reduction in substance use treatment centers
- ✓ **16%** reduction in total physical and behavioral health care costs

# AHCCCS Housing Program Outcomes (SFY 2020)

**2,472** members in AHCCCS' PSH programs

**31%** reduction in ED visits

**44%** decrease in inpatient admissions

**92%** reduction in BHRF admissions

**\$5,563** in average cost savings per-member per-month

# Gaps in the Housing Delivery System

- Over 10,000 individuals are experiencing homelessness in Arizona
- Almost 80% of members identified as homeless are non-SMI members
- HUD Fair Market Rent (FMR) rates have increased significantly in Arizona
- Arizona needs another 134,758 units to meet the needs of its existing population that fall into the category of “Extremely Low Income”
- Excessive strain on systems to avoid institutional discharges to homelessness due to this lack of viable shelter or housing settings



# AHCCCS Housing & Health Opportunities (H2O) Demonstration Goals

Increase positive  
health and  
wellbeing outcomes  
for target  
populations

Reduce the cost of  
care for individuals  
successfully housed

Reduce  
homelessness and  
maintain housing  
stability



# AHCCCS H2O

## Demonstration Strategies

**Strategy 1:** Strengthening Homeless Outreach and Service Engagement

**Strategy 2:** Securing Housing Funding for Members Who are Homeless or At-Risk of Homelessness

**Strategy 3:** Enhancing Medicaid Wraparound Services and Supports

# Strategy 1: Strengthening Homeless Outreach & Service Engagement

- 1.1 Offer Outreach and Engagement Services
- 1.2 Enhance Screening and Discharge Coordination
- 1.3 Enhance and Support Data Collection



# Strategy 1.1: Offer Outreach & Engagement Services

- AHCCCS seeks waiver authority to offer outreach services to connect all eligible or potentially eligible members experiencing homelessness to available services and supports
- Outreach is critical for members with acute behavioral health needs who may avoid congregate service sites or shelters due their mental health conditions

# Strategy 1.2: Enhance Screening & Discharge Coordination

- AHCCCS seeks waiver authority to cover reentry services for Medicaid-eligible individuals with serious behavioral and physical health conditions who are at high risk of experiencing homelessness upon release from prison or jail
- Studies have shown that “in-reach” provided before release can be an effective strategy for ensuring continuity of care

# Strategy 1.2: Enhance Screening & Discharge Coordination

- Reentry services will begin 30 days prior to the member's release and will include the following services:
  - Provision of one-to-one case management and/or educational services to prepare individuals for stable, long-term housing
  - Coordinating the individual's move into stable housing including assisting with housing applications, utility set-up, and reinstatement
  - Developing an integrated discharge and care plan that will identify the medical, behavioral health, and social needs necessary to support a stable and successful community life
  - Establishing linkage with physical and behavioral health providers, including peer supports, to facilitate continuity care upon release

# Strategy 1.2: Enhance Screening & Discharge Coordination

- AHCCCS will continue to strengthen screening and discharge coordination within key entry and transition points in the health care system, including:
  - Emergency departments
  - Inpatient (acute and behavioral health) facilities
  - Other crisis facilities
- Goals is to give members a better chance of successfully navigating barriers, including finding appropriate shelter or housing

# Strategy 1.3: Enhance & Support Data Collection

- AHCCCS will enhance and support data collection and improve informed care coordination and maximize available resource
- Data sharing is particularly useful in identifying high risk or high cost members
- AHCCCS has demonstrated the value of using appropriate intersystem data sharing strategies in Maricopa County

# Strategy 2: Securing Housing Funding for Members Who are Homeless or At-Risk of Homelessness

- 2.1 Community Reintegration & Immediate Post Homeless Housing Services
- 2.2 Community Transitional Services
- 2.3 Eviction Prevention Services



## Strategy 2.1: Community Reintegration & Immediate Post Homeless Housing Services

- AHCCCS seeks waiver authority to fund the provision of short-term, transitional housing (up to 18 months) for individuals leaving homelessness or an institutional setting
- Transitional housing may include temporary rent or voucher assistance to allow a discharge to housing with a goal of allowing the member to assume the rent and ongoing tenancy upon termination of the service transition

## Strategy 2.2: Community Transitional Services

- AHCCCS seeks waiver authority to expand the provision of Community Transitional Services for the targeted populations
- Eligible expenses will include, but are not limited to:
  - Security deposits
  - Set-up fees for utilities or service access (including telephone, electricity, heating, and water)
  - Limited relocation expenses
  - Supplies needed to establish and maintain the household

## Strategy 2.3: Eviction Prevention Services

- AHCCCS seeks waiver authority to provide eviction prevention services to assist members in maintaining tenancies
- Eviction prevention services include, but are not limited to:
  - Payment of back rent
  - Late fees or charges
  - Utility bills or restart costs
  - Limited damage reimbursement to landlords



## Strategy 3: Enhancing Medicaid Wraparound Services and Supports

- 3.1 Home Modification Services
- 3.2 Pre-Tenancy and Tenancy Supportive Services

## Strategy 3.1: Home Modification Services

- AHCCCS seeks waiver authority to expand the agency's ability to pay for home modification and remediation services to ensure habitability of housing
- Services include, but are not limited to installation of ramps and handrails to facilitate barrier-free access to members with physical disabilities or limitations, in addition to their behavioral health needs

## Strategy 3.2: Pre-Tenancy & Tenancy Supportive Services

- AHCCCS seeks waiver authority to extend the provision of tenancy support services beyond the currently eligible population of individuals with an SMI designation or in need of behavioral health and/or substance use treatment
- Services will reduce the length of time a member experiences homelessness, increase the likelihood of securing and maintaining housing, reduce ongoing system costs related to homeless recidivism, and promote primary care and other preventative health care strategies

# H2O Demonstration Target Population

Individuals who are experiencing homelessness or at risk of homelessness and who have at least one or more of the following conditions or circumstances:

- Serious Mental Illness (SMI) designation or in need of behavioral health and/or substance use treatment
- Determined high risk or high cost based on service utilization or health history
- Repeated avoidable emergency department visits or crisis utilization
- Pregnant/postpartum

# H2O Demonstration Target Population (Cont.)

- Chronic health conditions and/or co-morbid conditions, including, but not limited to:
  - End-stage renal disease
  - Cirrhosis of the liver
  - HIV/AIDS
  - Co-occurring mental health conditions, physical health conditions, and/or substance use disorder
- Young adults (18 -24 years of age) who have aged out of the foster care system

# H2O Demonstration Target Population (Cont.)

- High risk of experiencing homelessness upon release from an institutional setting, including, but not limited to:
  - Institutions for Mental Disease (IMDs)
  - Inpatient hospitals
  - Nursing facility
  - Correctional facility
- ALTCS members who are medically able to reside in their own home and require affordable housing in order to transition from an institutional setting

# Important Considerations For Targeted Populations and Services

- H2O Demonstration services will be implemented statewide and will take into consideration the unique needs of Arizona's diverse urban and rural communities
- Special consideration will also be given to racial and ethnic populations who may be disparately impacted or have more limited access to housing and housing supports and services including American Indian/Alaska Native (AI/AN) members

# American Indian/Alaska Native Member Needs

- AHCCCS recently began to determine whether housing utilization and access reflected the racial diversity of AHCCCS enrollees and the homeless population
- AI/AN members are disproportionately over-represented in both the general homeless population (9%) and in AHCCCS identified homeless SMI members (10%) compared to the state population (5%)

Questions?

# Resources & Public Comment

[AHCCCS H2O Demonstration](#) and [TI 2.0 Concept Paper](#)

How do I submit public comment? Public comment can be:



Discussed at public forums

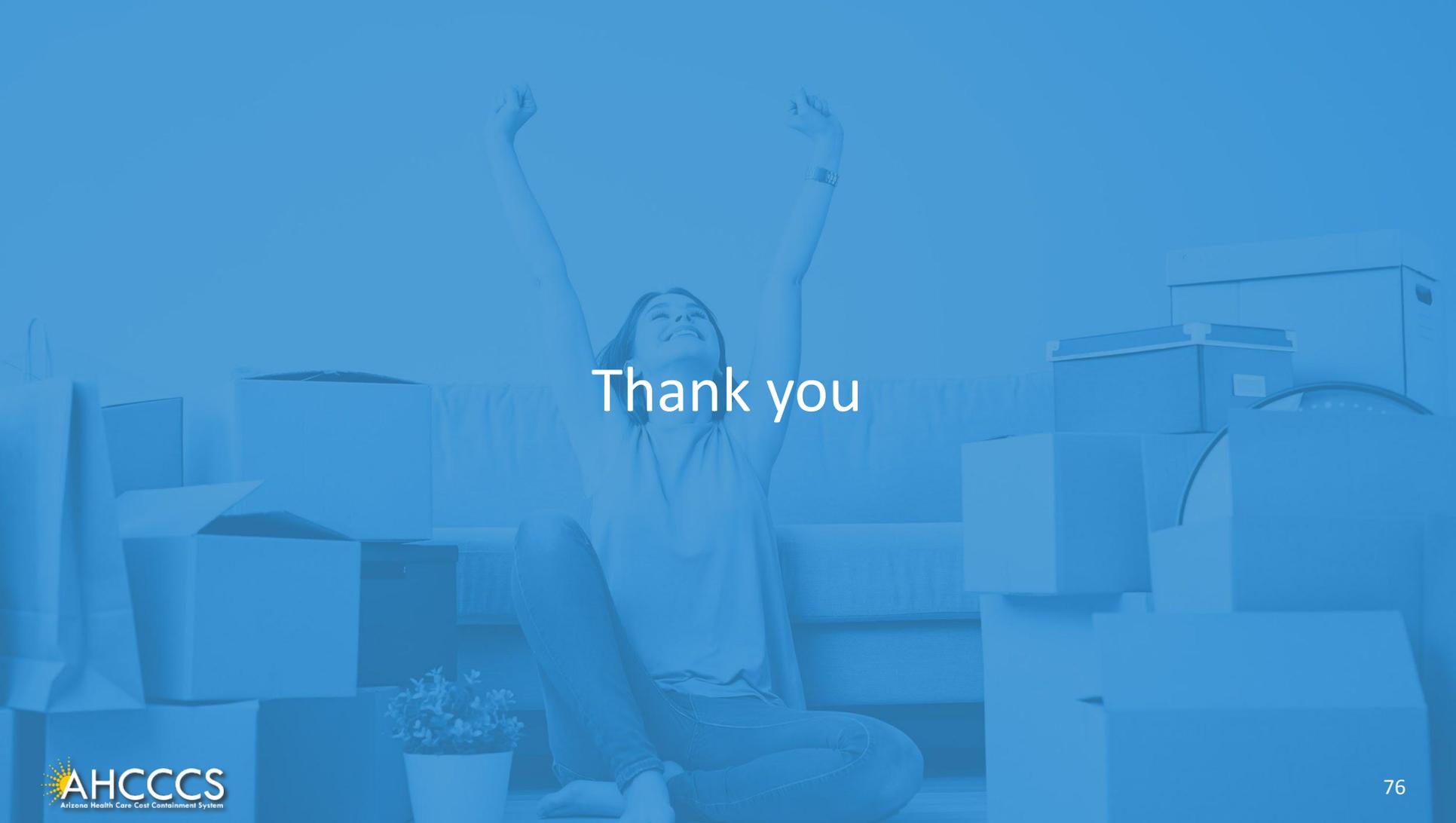


Emailed to [waiverpublicinput@azahcccs.gov](mailto:waiverpublicinput@azahcccs.gov)



Mailed to 801 E Jefferson, Phoenix, AZ 85034 Attn: Federal Relations

Public comments are accepted through **May 3, 2021**

A woman is sitting on the floor in a room filled with cardboard boxes, suggesting a moving or unpacking process. She has her arms raised in a celebratory gesture, and she is smiling. The entire image is overlaid with a semi-transparent blue filter. The text "Thank you" is centered over the woman's upper body.

Thank you



## AHCCCS seeks public input on two amendments to its 1115 Research and Demonstration Waiver

### **Housing Waiver Amendment:**

With expenditure authority from CMS, AHCCCS will implement the Housing and Health Opportunities (H2O) demonstration, a project that strives to enhance and expand housing services and interventions for AHCCCS members who are homeless or at risk of becoming homeless.

### **Targeted Investments program 2.0:**

AHCCCS also seeks waiver authority to extend the Targeted Investments (TI) Program from 2021 through 2026. Known as the TI Program 2.0, this program will sustain the integration efforts of current TI participants, expand integration opportunities to new providers, and improve the program requirements to provide whole person care more comprehensively.

Details of these proposals will be presented at the following public forums:

PUBLIC FORUMS	
Date/Time	Zoom Links
<b>March 31, 2021</b> <b>Time: 1:00p.m. - 3:00 p.m.</b> <b>(AZ/Pacific time)</b>	<b>Meeting link:</b> <a href="https://bit.ly/AmendmentForum1">bit.ly/AmendmentForum1</a> <b>Passcode:</b> AHCCCS2! <b>Call-in numbers:</b> 408-638-0968, 646-876-9923, 301-715-8592, 877-853-5257 (Toll Free), 888-475-4499 (Toll Free), 833-548-0276 (Toll Free) or 833-548-0282 (Toll Free)  <b>Webinar ID:</b> 894 6996 7126 <b>Passcode:</b> 65647117
<b>April 8, 2021</b> <b>Time: 2:00 p.m. -4:00 p.m.</b> <b>(AZ/Pacific time)</b>	<b>Meeting Link:</b> <a href="https://bit.ly/AmendmentForum2">bit.ly/AmendmentForum2</a> <b>Passcode:</b> AHCCCS2! <b>Call-in numbers:</b> 346-248-7799, 312-626-6799, 646-876-9923, 833-548-0282 (Toll Free), 877-853-5257 (Toll Free), 888-475-4499 (Toll Free) or 833-548-0276 (Toll Free)  <b>Webinar ID:</b> 882 6307 0979 <b>Passcode:</b> 10613032

Public comments will be accepted from March 19 through May 3, 2021 by email to [waiverpublicinput@azahcccs.gov](mailto:waiverpublicinput@azahcccs.gov).



AHCCCS will host a Special Tribal Consultation meeting on the following topics to seek feedback from tribes, Indian Health Service, tribal health programs operated under P.L. 93-638, and urban Indian health programs in Arizona.

All meeting materials, including agendas and slide decks, related to this meeting can be found on the AHCCCS Tribal Consultation webpage prior to the meeting: [www.azahcccs.gov/AmericanIndians/TribalConsultation/meetings.html](http://www.azahcccs.gov/AmericanIndians/TribalConsultation/meetings.html).

**The deadline for agenda item recommendations for this meeting is 5:00 pm MST on March 22, 2021.**

Questions, concerns, or agenda item requests for this meeting may be sent to AHCCCS Tribal Liaison, Amanda Bahe: [Amanda.Bahe@azahcccs.gov](mailto:Amanda.Bahe@azahcccs.gov).

**Housing Waiver Amendment:**

With expenditure authority from CMS, AHCCCS will implement the Housing and Health Opportunities (H2O) demonstration, a project that strives to enhance and expand housing services and interventions for AHCCCS members who are homeless or at risk of becoming homeless.

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Special Tribal Consultation	
Date/Time	Zoom Link
<b>April 5, 2021</b> <b>Time: 12:00 p.m. - 2:00 p.m.</b> <b>(AZ/Pacific time)</b>	<b>Meeting Registration link:</b> <a href="http://bit.ly/April2021Tribal">bit.ly/April2021Tribal</a>  <b>Call-in numbers:</b> 346-248-7799, 408-638-0968, 669-900-6833, 253-215-8782, 833-548-0282 (Toll Free), 877-853-5257 (Toll Free), 888-475-4499 (Toll Free), 833-548-0276 (Toll Free)  <b>Webinar ID:</b> 854 1196 6314  <b>Passcode:</b> 77045474

Written testimony from tribes and I/T/Us will be accepted during the public comment period of March 19 through May 3, 2021. Written comments may be submitted via email to [waiverpublicinput@azahcccs.gov](mailto:waiverpublicinput@azahcccs.gov).



## AHCCCS SPECIAL TRIBAL CONSULTATION MEETING AGENDA

With Tribal Leaders, Tribal Members, Indian Health Services, Tribal Health Programs Operated under P.L. 93-638 and Urban Indian Health Programs

**Topic: 1115 Housing Waiver Amendment and Targeted Investments 2.0**

**Date and Time:** April 05, 2021 from 12:00 p.m. to 2:00 p.m. (MST)

**Location:** VIRTUAL ONLY

**Webinar Registration Link:**

[https://ahcccs.zoom.us/webinar/register/WN\\_NgCnjmcJO2Wd01kHq0lsbA](https://ahcccs.zoom.us/webinar/register/WN_NgCnjmcJO2Wd01kHq0lsbA) (You will receive call-in information after registering for this meeting)

TIME	TOPIC	Presenter
12:00 PM – 12:05 PM	Welcome and Introductions	<b>Amanda Bahe</b> <i>AHCCCS Tribal Liaison</i>
12:05 PM – 12:20 AM	AHCCCS Housing Waiver Amendment Request & Targeted Investments (TI) Program 2.0 Concept Paper	<b>Shreya Arakere</b> <i>AHCCCS Waiver Manager</i>
12:20 PM – 1:00 PM	AHCCCS Housing & Health Opportunities (H2O) Demonstration Proposal	<b>David Bridge</b> <i>AHCCCS Housing Program Director</i>
1:00 PM – 1:20 PM	<i>Open Discussion/Consultation on AHCCCS H2O Proposal</i>	
1:20 PM – 1:40 PM	Targeted Investments (TI) Program Renewal Concept Paper (TI 2.0)	<b>George Jacobson</b> <i>Medical Management Manager</i>
1:40 PM – 2:00 PM	<i>Open Discussion/Consultation on TI 2.0</i>	
2:00 PM	Announcements & Adjourn	<b>Amanda Bahe</b>

**Next AHCCCS Tribal Consultation Meeting: April 13, 2021**

Time: 10 a.m. MST | Location: Virtual Only

Please see [AHCCCS Tribal Consultation Webpage](#) for Information



## AHCCCS SPECIAL TRIBAL CONSULTATION MEETING AGENDA

With Tribal Leaders, Tribal Members, Indian Health Services, Tribal Health Programs Operated under P.L. 93-638 and Urban Indian Health Programs

**Topic: COVID-19 Touchbase and General AHCCCS Updates**

**Date and Time:** April 13, 2021 from 10:00 a.m. to 11:00 a.m. (MST)

**Location:** VIRTUAL ONLY

**Webinar Registration Link:**

[https://ahcccs.zoom.us/webinar/register/WN\\_fY71tANsSd-VIIR51dy4fg](https://ahcccs.zoom.us/webinar/register/WN_fY71tANsSd-VIIR51dy4fg) (You will receive call-in information after registering for this meeting)

TIME	TOPIC	Presenter
10:00 AM – 10:05 AM	Welcome and Introductions	<b>Amanda Bahe</b> <i>AHCCCS Tribal Liaison</i>
10:05 AM – 10:20 AM	AHCCCS COVID-19 Public Health Emergency-Specific Information and Updates	<b>Jami Snyder</b> <i>AHCCCS Director</i>
10:20 AM – 10:30 AM	<i>Open Discussion and Tribal Consultation on AHCCCS COVID-19 Updates</i>	
<b>GENERAL AHCCCS UPDATES</b>		
10:30 AM – 10:45 AM	Follow-up: AHCCCS Housing Waiver Amendment and TI 2.0 Concept Paper	<b>Shreya Arakere</b> <i>AHCCCS Waiver Manager</i>
	<i>Open Discussion/Consultation on AHCCCS Waiver Updates</i>	
<b>AHCCCS POLICIES</b>		
10:45 AM – 11:00 AM	New/Revised Policy Overview: • AMPM 320-I	<b>Dr. Sara Salek</b> <i>AHCCCS Chief Medical Officer</i>
		<b>Alison Lovell</b> <i>AHCCCS DFSM Education Manager</i>
	<i>Open Discussion/Consultation on AMPM 320-I</i>	
11:00 AM	Announcements & Adjourn	<b>Amanda Bahe</b>

**Next AHCCCS Tribal Consultation Meeting: May 13, 2021**

Time: 1 p.m. MST | Location: Virtual Only

Please see [AHCCCS Tribal Consultation Webpage](#) for Information



# State Medicaid Advisory Committee (SMAC)

Quarterly Meeting  
 Wednesday, April 14, 2021  
 (VIRTUAL MEETING)  
 1:00 p.m. - 3:00 p.m.

(To Join by Web)

<https://ahcccs.zoom.us/j/89849751173?pwd=b2xKVEN0elo4eVo0eHlFQU4yK1hMQT09>

Webinar ID: 898 4975 1173

Password: SMAC2021!

(To Join by Phone)

1-877-853-5257 Meeting ID: 898 4975 1173 Passcode: 156227777

## Agenda

<b>I. Welcome</b>	<b>Director Jami Snyder</b>
<b>II. Attendance and Quorum Confirmation</b>	<b>ALL</b>
<b>III. Guest Speaker: The Medicaid Project</b>	<b>Kirin Goff</b> Lecturer, Applied Health Policy Institute Professor of Practice in Law, James E. Rogers College of Law
<b>IV. AHCCCS Update</b>	<b>Director Jami Snyder</b>
<b>V. 1115 Waiver Proposals: Targeted Investments 2.0 and Housing and Health Opportunities Demonstration</b>	<b>George Jacobson and David Bridge</b>
<b>VI. Call to the Public</b>	<b>Director Jami Snyder</b>
<b>VII. Adjourn at 3:00 p.m.</b>	<b>ALL</b>

### 2021 SMAC Meetings

Per SMAC Bylaws, meetings are to be held the 2nd Wednesday of January, April, July and October. All meetings will be held from 1:00 p.m. - 3:00 p.m. unless otherwise deemed necessary by the Director.

ASL interpretation and CART captioning services are available upon request. If you require these or other types of accommodations pursuant to the Americans with Disabilities Act (ADA), please contact Brenda Morris at [Brenda.Morris@azahcccs.gov](mailto:Brenda.Morris@azahcccs.gov) or 602-419-4029 no later than April 9, 2021.

**July 14, 2021**  
**October 13, 2021**

For information or assistance, please contact Brenda Morris at (602) 417-4029 or [Brenda.Morris@azahcccs.gov](mailto:Brenda.Morris@azahcccs.gov).



## OIFA Advisory Council Agenda

Tuesday, April 20th, 2021 10:30 AM - 12:00 PM

### Join Zoom Meeting

<https://ahcccs.zoom.us/j/92904855511?pwd=cVmWFo3UHJneEM4cGpYeG5KRdVRQT09>

Meeting ID: 929 0485 5511

Passcode: AHCCCS1!

### Join via Phone

833 548 0276 US Toll-free

Meeting ID: 929 0485 5511

Passcode: 01043844

Introductions of first time attendees	10:30 - 10:35
Approve March Minutes	10:35 - 10:40
OIFA Updates	10:40 - 10:45
Community Updates	10:45 - 10:55
Housing	10:55 - 11:15
Waiver & TI II	11:15 - 11:50
CSA HIE Issue, Health Current	11:50 - 12:00

**Next Meeting May 18th, 2021**



## *AHCCCS MCO Update Meeting*

**April 21, 2021**  
**9:30 AM - 12:20 PM**  
**Virtual Only**

	<b>Topic</b>	<b>Presenter/Discussion Leader</b>
<b>9:30 am</b>	Director Update	Jami Snyder
<b>10:00 am</b>	Waiver Update	Shreya Arakere David Bridge George Jacobson
<b>10:30 am</b>	Consolidation Act Grant	Alisa Randall
<b>10:50 am</b>	Legislative Session Update	Kyle Sawyer Willa Murphy
<b>11:05 am</b>	Systems Update APEP/HEAplus EVV	Joni Shipman Dara Johnson
<b>11:25 am</b>	Finance/Rates Update	Matthew Isiogu Colby Schaeffer
<b>11:45 am</b>	Quality Strategy Update	Jakenna Lebsock
<b>11:55 am</b>	Unwinding from PHE	Mohamed Arif Ruben Soliz
<b>12:20 pm</b>	<b>Meeting adjourned</b>	
	<b>Next AHCCCS MCO Update Meeting:</b> <b>July 21, 2021</b> <b>9:30 AM - 12:20 PM</b>	

**AHCCCS Housing and Health Opportunities (H2O) Waiver Amendment: Community Forum Summary**

AHCCCS held public forums regarding Arizona’s H2O request. Feedback was solicited at several agency meetings including two demonstration renewal public forum meetings held online, which were attended by a variety of community stakeholders, as well as other public meetings such as the State Medicaid Advisory Committee (SMAC), several Tribal Consultations, and tribal listening sessions. Table below summarizes questions and comments from the public, and the agency’s responses.

Name/Organization	Stakeholder Questions and Comments	AHCCCS Response
Michele Stokes, Behold Charities International	Please include captioning and ASL interpreting for all public meetings and publicize the availability.	<p>To ensure stakeholders have information on how to request accommodations to actively participate in public meetings, AHCCCS provides the following standard language on fliers, webpage and Zoom registrations:</p> <p>American Sign Language (ASL) interpretation and Communication Access Realtime Translation (CART) captioning services are available upon request. If you require these or other types of accommodations pursuant to the Americans with Disabilities Act (ADA), please contact [provide name, email address, and phone number of primary contact person] no later than [Day of the Week, Month, Day, Year at 5:00 p.m.]</p>
Michele Stokes, Behold Charities International	For Strategy 1, offer accessible communication in all outreach activities, strengthen the coordination and contracts between disability agencies and enhance the data collection with other systems including disability agencies	Current AHCCCS contracts and policies as well as any related to the services proposed here will include standard requirements pertaining to cultural competency and accommodating members including, but not limited to, disability related accommodations.
Michele Stokes, Behold Charities International	For Strategy 2, include funding accessible amenities and services, expand the agency's ability to offer financial assistance for disability accommodations, fund and communicate the provision of eviction prevention services in an	Current pre-housing activities support members in requesting disability related accommodation requests from landlords. Additionally, the waiver amendment proposal includes home modification services to support a barrier-free home environment. Current

	accessible manner to assist members	AHCCCS contracts and policies as well as any related to the services proposed here will include standard requirements pertaining to cultural competency and accommodating members including, but not limited to, disability related accommodations.
Robert Hess, Hess III Consulting	Ensure the availability of separate housing options for transgender and gender non-conforming members to be safe and comfortable. I support the H2O program. It sounds terrific and is very much so needed across the state- especially the rural and frontier areas.	Current AHCCCS contracts and policies as well as any related to the services proposed here will include standard requirements pertaining to cultural competency and accommodating members including, but not limited to, disability related accommodations.
Cindy Godwin, NAMI Southern Arizona	If an SMI member is already in supportive housing through their provider, is there a limit for how long they can stay in that housing	The waiver amendment proposal does not impact members currently housed under the AHCCCS housing program.
Cindy Godwin, NAMI Southern Arizona	Who does a member contact to receive housing support?	Members in need of housing should contact their health plan to see if they meet criteria for the AHCCCS housing program.
Jeanine Beckett, UnitedHealthcare Clinical Services.	If a person already has a housing voucher, does that eliminate them from this program if they are already on a waitlist?	Members are able to be on multiple waitlists for housing, provided they meet the criteria for eligibility on each waitlist.
Sarah Kent, AZMAG	You are all doing great work. I am in agreement of what you are doing.	Noted.
Annette Robertson, WICHE	No questions, just a comment of support. Thank you for this presentation. As a fidelity reviewer in the state of Arizona of four evidence-based practices for individuals with SMI, I support this. Thank you! Looks like some amazing work you have been doing!	Noted.

<p>Megen Akens, Department of Developmental Disabilities</p>	<p>I am so excited that ALTCS members are going to be included in these services and really see the need for members to have assistance in navigating the various programs available. These services will also assist our ALTCS members in maintaining their current housing subsidies and assist them in getting new subsidies. Thank you for all this hard work, I am in support of this program. Great job!</p>	<p>AHCCCS has made a revision to the H2O proposal to allow for the use of the Community Transition Service for ALTCS members when transitioning from a higher level of care (i.e. group home or assisted living home) to their own home, extending the benefit beyond those transitioning from an institutional setting. The revision is noted on page 14 in the Waiver Amendment proposal.</p>
<p>Elizabeth DaCosta, Community Bridges, Inc.</p>	<p>I wanted to ensure I send Community Bridges support for the 1115 waiver. It is exciting to see how the AHCCCS team has continued to add innovation to our state by hearing from providers, members, and the homeless service system to continue to meet the needs of our members. The waiver will add so much value to our system of care. Thank you for your work!</p>	<p>Noted.</p>
<p>Kim Russell, Arizona Advisory Council on Indian Health Care</p>	<p>Could a demonstration goal also include reducing the number of people living in one home?</p>	<p>The waiver amendment proposal does not contemplate a focus on reducing the number of people in one home, but the agency will continue to work with stakeholders to explore the concern and AHCCCS' ability to impact the issue.</p>
<p>Don Arnstsen, Gila River Health Care</p>	<p>How does this program impact individuals from Tribal lands or on Tribal lands that are homeless?</p>	<p>AHCCCS is committed to working with and coordinating with tribal housing and health care partners to ensure that American Indian/Alaska Native (AI/AN) members have equal access to the services outlined in the H2O proposal.</p>
<p>Alida Montiel, Inter Tribal Council</p>	<p>We are worried about the lack of housing for lower income individuals and families that are above 138% FPL. Could H2O apply to persons up to 200% FPL or higher?</p>	<p>AHCCCS is not proposing to modify financial eligibility criteria with this waiver request. H2O services will only be available to members who meet both current program financial eligibility criteria.</p>

<p>Kim Russell, Arizona Advisory Council on Indian Health Care</p>	<p>Most tribal communities lack housing overall, this will be a significant factor to implementing the waiver for some tribal populations.</p>	<p>AHCCCS is committed to convening tribal housing and health care partners to identify strategies to leverage existing mainstream tribal housing programs in an effort to increase housing subsidies and housing stock capacity to maximize access for AI/AN members outlined in the H2O proposal.</p>
<p>Michael Allison, Arizona Department of Health Services (ADHS)</p>	<p>Are there data/statistics available for AI/AN members particularly? Wait times need to be reduced for housing on reservations</p>	<p>AHCCCS has initiated efforts to review housing data for members currently served in the AHCCCS program relative to other housing programs in order identify disparities and develop programs strategies to address or mitigate housing disparities, including disparities for the AI/AN populations.</p>
<p>Alida Montiel, Inter Tribal Council</p>	<p>Did the housing unit provide input? Was the housing department at the Tribes engaged? Individuals housed can be made aware of the additional services and supports. Looks like affordable housing is going to be tough to find the next few years</p>	<p>In addition to holding a special Tribal Consultation specific to the H2O proposal, AHCCCS also regularly holds tribal listening sessions with tribal partners representing housing and health care services.</p>
<p>Alida Montiel, Inter Tribal Council</p>	<p>Each tribal housing entity has different by-laws, policies and procedures and Indian Housing</p>	<p>Noted. This feedback will inform future operational planning and implementation efforts.</p>

	<p>Plans. I am wondering if there is an opportunity to partner with the National American Indian Housing Council to determine if there can be coordinated outreach to partner or share information about how you may be able to leverage resources. In addition, could you invite the behavioral health partners in Az as well?</p>	
<p>Mary Jo Whitfield, Jewish Family and Children’s Services</p>	<p>It is wonderful to hear that this will be made available to populations beyond the SMI population</p>	<p>Noted.</p>
<p>Suzanne Pfister, Vitalyst Health Foundation</p>	<p>There is a huge effort going on with the Regional Homelessness collaborative in Maricopa County - are you working with that effort?</p>	<p>AHCCCS and its MCOs currently collaborate with all three of Arizona’s HUD recognized Continuum of Care (CoC) entities including the Maricopa Regional Continuum of Care. The CoCs are aware of the H2O proposal and AHCCCS will coordinate with the CoCs, as appropriate, in implementing the initiatives outlined in this proposal.</p>
<p>Diana Devine, Native American Connections</p>	<p>The disparity in Native and Black homeless populations is significant (2 times higher in Native populations and even higher in the Black population in Maricopa County) and also among those who are/or not determined SMI. So, the proposed changes should have positive impact outcomes on underserved populations.</p>	<p>AHCCCS has initiated efforts to review housing data for members currently served in the AHCCCS program relative to other housing programs in order identify disparities and develop strategies to address or mitigate housing disparities, including disparities for the AI/AN populations.</p>
<p>Vicki Staples, Valleywise Health</p>	<p>Excited to hear in-reach in prison and jail would be a part of services. We have seen great success through our partnerships with PRO to conduct in-reach into prison.</p>	<p>Noted.</p>
<p>Diana Devine, Native American Connections</p>	<p>Using Housing dollars for congregate living has been difficult, so this expansion will</p>	<p>Noted.</p>

	provide greater flexibility for many more alternative types of housing	
Debbie Johnston, Arizona Hospital and Healthcare Association	This is a great proposal. If CMS approves the waiver request, what revenue streams would be used to support the state cost of the program? Are there any special revenue streams that AHCCCS can tap into or would it be existing streams (GF, provider assessment, tobacco)?	AHCCCS is seeking to leverage the available state General Fund monies to draw down federal matching dollars for the services and supports outlined in the waiver amendment proposal. This would expand the total funding available for these housing initiatives without requiring any additional General Fund investment.
Mary Jo Whitfield, Jewish Family and Children’s Services	Dollars for young adults ages 18 to 26 to help with housing will fill a gap in care for this part of our population this will aid in helping youth transition successfully to adulthood.	AHCCCS is making a revision to the waiver amendment proposal to extend the eligibility age range for young adults who have aged out of the foster care system from 18-24 to 18-26. The revision is noted in the H2O proposal.
Diana Devine, Native American Connections	Move the racial equity question up in the slide deck- more in black community compared to native community. How may you be working on a CoC entry?	AHCCCS has initiated efforts to review housing data for members currently served in the AHCCCS program relative to other housing programs in order identify disparities and develop strategies to address or mitigate housing disparities, including disparities for the AI/AN populations. As noted above, AHCCCS and its MCOs are working with the CoCs on numerous issues related to data, coordinated entry, housing development and general coordination. AHCCCS’ H2O proposal was informed, in large part, by our prior collaborations with the CoCs.
Mary Jo Whitfield, Jewish Family and Children’s Services	You all have done a very fine job during the most difficult times.	Noted.
Tamara Player, West Yavapai Guidance Clinic	The outreach for the H2O proposal is great.	Noted.
Suzanne Legander, STAR Centers Inc.	I love this. When will we hear if it is approved?	Individuals interested in the progress of the H2O proposal may <a href="#">sign up</a> to receive AHCCCS news and updates.