January 20, 2017

Dear Valued Providers:

Effective February 1, 2017, Maricopa Health Plan (MHP) will no longer be an AHCCCS health plan. As a result, all members will be transitioned to other AHCCCS health plans effective February 1, 2017. The majority of these members have been transitioned to UnitedHealthcare Community Plan of Arizona for their AHCCCS Plan (99%). However, some members have chosen a different AHCCCS health plan, including: Care1st, Mercy Care Plan, Health Net Access and Health Choice Arizona.

Your current contract with Maricopa Health Plan will be honored through January 31, 2017. After the transition, UAHP will continue to work with providers regarding claims with dates of service prior to February 1, 2017. This means that Provider Relations, Customer Care, Claims, Grievance and Appeals will still be working hard process claims, answer questions and resolve issues.

UAHP recommends that provider’s visit AHCCCS’s website for a historical breakdown of the membership transfer agreement between Maricopa Integrated Health System, the parent company of Maricopa Health Plan, and UnitedHealthcare Community Plan.

https://www.azahcccs.gov/Resources/OversightOfHealthPlans/MaricopaHealthPlan.html

You may contact UnitedHealthcare Community Plan Provider Service Center at 800-445-1638 to discuss the impact of this transition on your practice.

MHP is working closely with UHCCP to make this transition seamless for both members and providers. Thank you for your commitment and quality care for our members. If you have additional questions, please do not hesitate to contact your Provider Relations Representative or Customer Care Center at (800) 582-8686.

Sincerely,

Virgil Harraway
Sr. Manager, Provider Relations