

## SOLICITATION AMENDMENT #1YH16-0031Solicitation Due Date:Procurement Officer:RFI For Web ApplicationApril 15, 2016Michael Kowren3:00 pm Arizona Timemichael.kowren@azahcccs.gov

1. The attached Answers to Questions are incorporated as part of this solicitation amendment.

| THIS AMENDMENT IS HEREBY EXECUTED ON SOLICITATION THIS DAY, IN PHOENIX, AZ. SIGNATURE: SIGNATURE ON FILE |                                   |  |  |  |  |  |
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|  |                                   |  |  |  |  |  |
| TITLE:   | Procurement and Contracts Manager |  |  |  |  |  |
| DATE:  | February 8, 2016                  |  |  |  |  |  |



## QUESTIONS AND ANSWERS

RFI For Web Application # YH16-0031

PROPOSAL DUE DATE: April 15, 2016 AT 3:00 P.M. ARIZONA TIME

| Question<br># | VENDOR<br>NAME       | Paragraph<br># or Title | Page # | Vendor Question  | Leave Blank for AHCCCS Response  |
|---------------|----------------------|-------------------------|--------|--|--|
| 1.            | Wildflower<br>Health | 4.1                     | 3 of 6 | Is the State focused on specific condition<br>areas or an overall engagement tool for<br>Medicaid population?                            | The State is interested in a solution that will be a basic<br>engagement tool with incremental additions for specific condition<br>areas.  |
| 2.            | Wildflower<br>Health | 4.9                     | 3 of 6 | Does the State have a preferred pricing<br>structure – flat license fee, per user<br>license fee, PMPM license fee?                      | The State is open to various potential payment structures dependent upon what is in the best interest of the State and the Medicaid program in Arizona.  |
| 3.            | Wildflower<br>Health | 4.8                     | 3 of 6 | Does the State want the technology<br>solution to integrate benefits and<br>resources for its Medicaid plans?                            | The State does not fully understand the question, however the intent of this RFI is to gather any/all information and recommendations that you may have. We are interested in understanding more about this. |
| 4.            | Wildflower<br>Health | 4.1                     | 3 of 6 | Is the State interested in custom-built<br>technology or an existing technology that<br>can be configured to meet the State's<br>needs?  | The State is open to gathering information for all options.  |
| 5.            | Wildflower<br>Health | 9                       | 4 of 6 | What is the timeline targeted for<br>eventual implementation and/or decision<br>to release an RFP?                                       | The State has not finalized the timeline for this initiative.  |
| 6.            | CJIS GROUP           | 9                       | 5      | In the event AHCCCS decides to move<br>forward with procurement, is there a<br>desired time frame for when any RFP<br>would be released? | The State has not finalized the timeline for this initiative.  |

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|---------------|----------------|-------------------------|--------|--|--|
| 7.            | CJIS GROUP     | 1                       | 2      | Has funding for the Web App been<br>allocated from the budget? If not, would<br>funding likely come from the budget If<br>not, which other source?   | There are multiple funding options available to the State and a decision will be made as more information is gathered.   |
| 8.            | CJIS GROUP     | 4.9                     | 3      | Does AHCCCS have an estimated cost, or<br>desired not to exceed contract amount in<br>mind for this and if so, how much?   | At this time the State does not have an estimated cost nor budget<br>for this initiative, however, we are seeking a cost effective tool to<br>enhance member engagement. |
| 9.            | CJIS GROUP     | N/A                     | N/A    | Am I correct in assuming that there is not<br>a solution currently in place? If there is,<br>which vendor provided it? If not, how is<br>AHCCCS currently managing the need?   | The State does not have a standardized tool currently in place.<br>The State is seeking a cost effective tool to enhance member<br>engagement.                           |
| 10.           | CJIS GROUP     | 5.2                     | 4      | Who within AHCCCS management is the project manager for this effort?   | This RFI is being managed by a workgroup comprised of both AHCCCS staff and health plan Contractors.   |
| 11.           | CJIS GROUP     | 4.5                     | 3      | Which vendor provided the EHR?<br>Which vendor provided the HIE?<br>Which vendor provided the PHR?   | AzHeC is Arizona's Qualified Health Information Organization,<br>more information may be found here:<br><u>www.azhec.org</u>   |
| 12.           | Sense Health   |                         |        | Does AHCCCS anticipate that the<br>technology solution would be used<br>directly by MCO staff to communicate<br>with members, or would providers use<br>the technology directly for patient<br>communication? Or both? | Both.  |