9.6 Audit Trail Requirements

RFP Reference: 10.

Our commitment to complying with Health Insurance Portability and Accountability Act (HIPAA) and other security and privacy mandates extends to each facet of our service delivery, including our technology. This section explains our Management Information Systems' (MIS) ability to meet audit trail requirements.

Entries, Changes, Deletions, and Adjustments

RFP Reference: 10.

The Contractor's MIS (Management Information Systems) shall provide a complete audit trail of all entries, changes, deletions, and adjustments.

As demonstrated throughout our proposal, HMS's powerful proprietary MIS create complete audit trails that fully document our actions, provider correspondence sent and received, documentation received, and findings. HMS affirms that our systems will provide a complete audit trail of all entries, changes, deletions, and adjustments. (**Figure 9.6-1**)

[redacted]

- User
- Date and time
- Nature of the entry (i.e., additions, changes, deletions, and adjustments)

[redacted]

- [redacted]
- [redacted]
- [redacted]

For additional information on HMS system audit trails, please see **Sections 9.0**, **9.1**, **9.2**, **9.3, Attachment 2,** and **Attachment 5**.