9.5 System Interface/Testing Requirements

RFP Reference: 9.

Our experienced team receives data files from numerous sources, including clients, payers, and other entities, and successfully reformats them upon receipt. We currently receive the following through our work on our current TPL contract with AHCCCS:

- Eligibility files
- Paid claims for Fee-for-Services and Encounters
- Provider data
- Daily leads file
- AZ master carrier file
- MCO A/R match file
- Valid (V) – Report (AHCCCS TPL Database)
- Referral (R) – Report (AHCCS pending daily lead referrals)
- Daily Lead Reject Report
- Medicare Files(s)

The sections below affirm our ability to continue to meet AHCCCS's system interface requirements.

Providing Access to AHCCCS or Authorized Government Officials

RFP Reference: 9.

> The Contractor shall provide AHCCCS or authorized government officials with full access to its computer system for monitoring, review, and testing of the Contractor's operations relating to the contract.

HMS will continue to provide AHCCCS or authorized government officials with full Maestro™ access to our computer system for monitoring, reviewing, and testing of our operations relating to the contract.

System Change Plan

RFP Reference: 9.

> The Contractor shall ensure that changing or making major upgrades to their information systems affecting processing and/or other major business components will be accompanied by a plan which includes a timeline, milestones to include adequate testing before implementation. At least six (6) months prior to the anticipated implementation date the contractor shall provide the system change plan to AHCCCS for review and comment.

We will ensure that we communicate to AHCCCS changes or major upgrades to our information systems that will have an effect to AHCCCS TPL/RAC processes and/or other major business components, including a plan with timelines and milestones for adequate testing prior to implementation. At least six months prior to the anticipated implementation date, HMS will provide the system change plan to AHCCCS for review and comment.

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