DIGITAL HARBOR
...Connecting the Dots

$ 100 Million !

That's the cost-savings achieved by a KYP-enabled customer annually.

Did You Know?

In 2015, Medicaid accounted for ~$30 Billion in improper payments

So, what share of $30 Billion does your State drain annually?

CASE STUDY OF THE YEAR 2017

at BIG Awards for Business

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Providers are struggling...

Providers often employ consultants to fill out the enrollment application forms due to the inherent complexities involved. Employing consultants doesn't reduce their enrollment timeline. Providers make between 3 to 5 calls to the call-center per application submitted. All these leads to high volume of calls for preparation support and status inquiries. It is estimated that more than 20% of the applications are abandoned before submission and another 10% post-submission due to the frustration associated with complexities and delays.

It takes anywhere between 8 to 12 months for the providers to get enrolled. Till then, they wait… at times without even knowing their application status

...so are the State Enrollment Analysts

The new compliance is mandating the States to focus on "Prevention" by enabling comprehensive screening and continuous monitoring. And the current enterprise systems lack important capabilities to record observations contextually, collaborate with internal and external stakeholders digitally and leverage system enabled intelligence to augment human decision making. As a result, processing times are longer, decision accuracy is poorer, compliances are burdensome and improper payments are higher.

Even a small state with 20, 000 providers would need to perform 4 million checks annually to comply with the new Federal regulations

Industry's First Smart & Modular Provider Network Management System

With Know Your Provider™(KYP 4.0), Digital Harbor drastically reduces "Provider Credentialing" turn-around time while seamlessly complying with Medicaid regulations

KYP is the only true modular COTS based SaaS solution for Provider Network Management (PNM) in Medicaid and the only solution that

meets and exceeds 100% federal screening regulations

enables business transformation to achieve MITA Maturity Level 3 or higher

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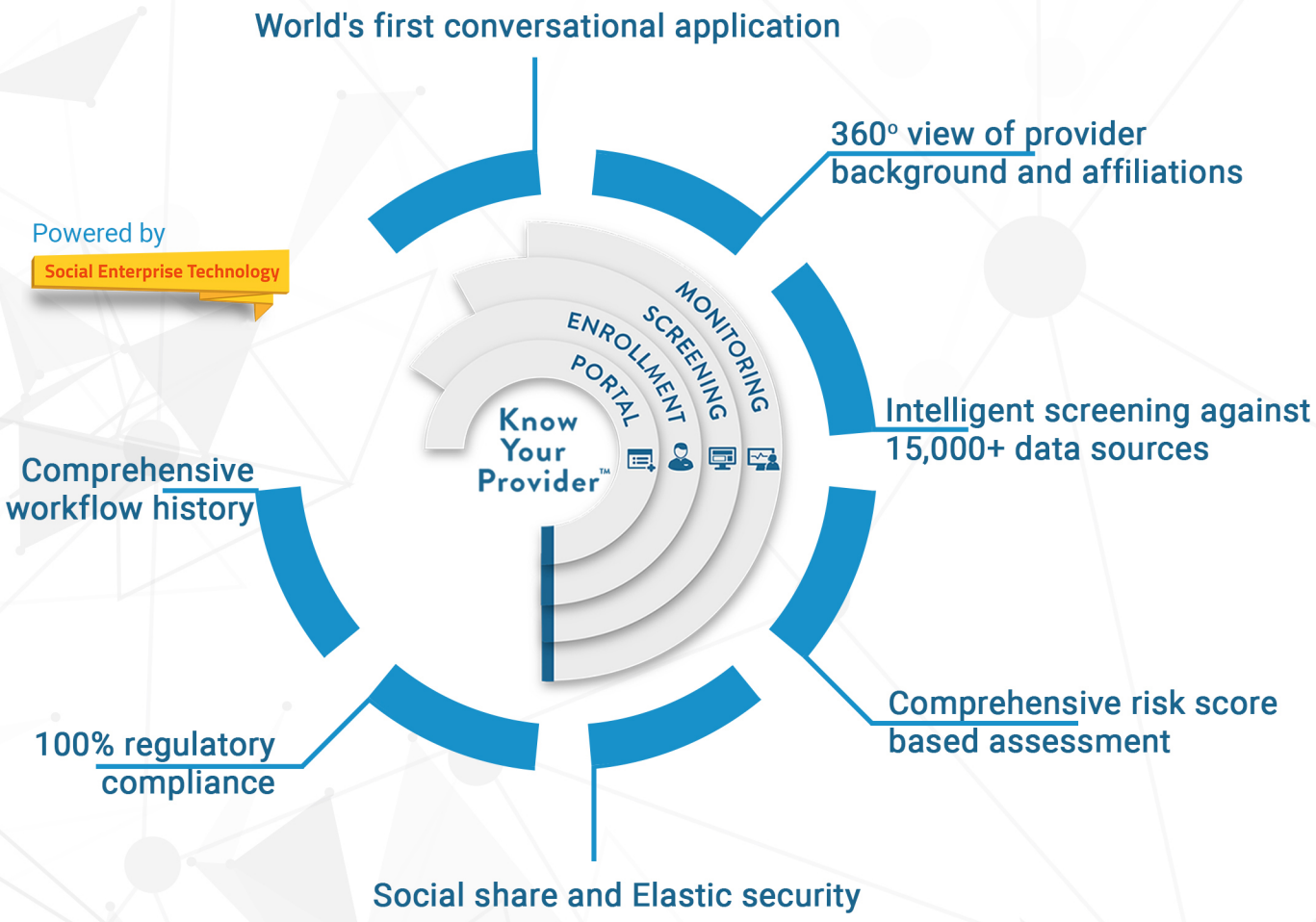
Industry's First Smart & Modular Provider Network Management System



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Digital Harbor, a leader in Enterprise Innovation and the pioneer in Conversational Applications, carries over 20 years of expertise in transforming several different enterprises to make quicker and smarter business decisions through technological innovation. With its generational Social Enterprise Technology (SET) Universal Platform, Digital Harbor makes complex enterprise processes drastically simple and incredibly intuitive by fusing Artificial Intelligence, Business Intelligence and Collaborative Intelligence.

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