B1. Minimum Requirement Pass/Fail (Attachment A)

ATTACHMENT A MINIMUM QUALIFICATION (PASS/FAIL)		
YH22-0072 Third Party Eligibility Verification Services 270/271		
Offeror Name: **TransUnion Healthcare, Inc. d/b/a nThrive**		
Instructions: Place in x in the appropriate column for each requirement. Selecting NO shall have the effect of being determined non-responsive.		
Requirement	**Yes**	**No**
The Offerors shall have at least five (5) years experience processing over five million 270/271 X12 transactions monthly	X	
The Offeror shall have experience with pass-through payments for 270/271 X12 transactions.	X	
The Offeror shall agree to pay the pass-through payment amount of 5.5 cents per transaction to AHCCCS.	X	
The Offeror shall implement real time v5010 270/271 with AHCCCS data.	X	
The Offeror shall adhere to all security requirements specified in Exhibit B	X*	
The Offeror shall have the ability to create the X12 formatted v5010 real-time 271 response.	X	
The Offeror shall be able to produce specified invoice and performance reports.	X	

*** Exhibit B items PVS-05 and PVS-15 request proof of compliance with HIPAA and other security standards relevant to our solution be included in the proposal submission.**

As a as a Business Associate, nThrive is required to comply with the HIPAA Security Rule, Breach Notification Rule and applicable sections of the Privacy Rule. We have implemented appropriate administrative, physical and technical controls and processes to meet HIPAA requirements. We are committed to protecting patient information seriously and recognize the importance of safeguarding the privacy and security of individually identifiable health information and protected health information (PHI).

Our Clearinghouse is HITRUST, EHNAC and CORE Phase II certified and undergoes an annual SOC 2 audit. Letters supporting our HITRUST and EHNAC certifications are included on the following pages. **Our most recent SOC 2 report** is uploaded as a separate file in the PART B folder. (TransUnion SOC2 2021 - FINAL_CONFIDENTIAL.pdf).

If additional documentation is needed, we will be happy to provide upon request.

HITRUST 6175 Main Street
Suite 400
Frisco, TX 75034

December 13, 2021

TransUnion Healthcare
555 W Adams St.
Chicago, IL 60661

Based upon representation from management as to the accuracy and completeness of information provided, the procedures performed by an Authorized External Assessor to validate such information, and HITRUST's independent confirmation that the work was performed in accordance with the HITRUST® Assurance Program requirements, the following systems, locations, and supporting infrastructure of the Organization ("Scope") meet the HITRUST CSF® v9.4 Risk-based, 2-year (r2) certification criteria:

> TransUnion Healthcare: eScan Insurance Discovery Solution (ePortal) and Insurance Clearinghouse (MedConnect) hosted in Chicago and Northlake IL. Also in scope is eScan offices in Chicago, IL and Austin, TX.

The certification is valid for a period of two years assuming the following occurs:

- No data security breach reportable to a federal or state agency by law or regulation has occurred,
- No significant changes in the business or security policies, practices, controls, and processes have occurred that might impact its ability to meet the HITRUST Risk-based, 2-year (r2) certification criteria, and
- Timely completion of the HITRUST Interim Assessment for r2 Certification as defined in the HITRUST Assurance Program Requirements.

HITRUST has developed the HITRUST CSF, a certifiable framework that provides organizations with the needed structure, detail and clarity relating to information protection. With input from leading organizations, HITRUST identified a subset of the HITRUST CSF controls that an organization must meet to be HITRUST Risk-based, 2-year (r2) Certified.

HITRUST performed a quality assurance review to ensure that the control maturity scores were consistent with the results of testing performed by the Authorized External Assessor. Users of this letter can refer to the document Leveraging HITRUST Assessment Reports: A Guide for New Users for questions on interpreting this letter and can contact HITRUST customer support at support@hitrustalliance.net. Users of this letter are assumed to be familiar with and understand the services provided by the organization listed above, and what specific services are being used by the user organization.

A version of this letter with a more detailed scope description has also been issued by HITRUST which can also be requested from the organization listed above directly. A full HITRUST

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Validated Assessment Report has also been issued by HITRUST which can also be requested from the organization listed above directly. Additional information on the HITRUST Assurance Program can be found at the HITRUST website at https://hitrustalliance.net.

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ELECTRONIC HEALTHCARE NETWORK ACCREDITATION COMMISSION
1092 Farmington Ave., Unit F, West Hartford, CT 06032

To Whom It May Concern,

EHNAC Issues this:	**Accreditation Announcement**
For the EHNAC Program(s):	**HNAP-EHN**
To:	**TransUnion Healthcare, LLC** 555 West Adams Street, 3rd Floor, Chicago, IL 60661

Scope of Accreditation[1]:

TransUnion Healthcare, LLC has successfully completed the accreditation process of EHNAC by providing evidence that meets the EHNAC criteria in the following areas:

- Identification of data flows of confidential information such as Protected Health Information within the organization as well as with business partners outside of the organization;
- Verification that appropriate Business Associate Agreements are in place with all relevant entities;
- Review of HIPAA privacy policies and procedures;
- Review of HIPAA security safeguards in place (administrative, technical and physical);
- Review methods of secure transmission of data;
- Review of customer service metrics;
- Validation of accuracy of transaction exchange;
- Validation of system availability and capacity metrics;
- Validation of compliance with industry standards;
- Review of IT security best practices;
- Review of industry-specific best practices;
- Review of disaster recovery and business continuity processes;
- Review of workforce training; and
- Review of personnel qualifications.

This Certificate of Accreditation was issued by EHNAC after an objective and independent audit and review of all facilities in-scope of the accreditation, including datacenters and outsourced business partners. EHNAC has found all such facilities to be following best practices for safeguarding customer's facilities, equipment and the data residing within each of the facilities visited.

The holder of this certificate is entitled to use the following seal(s):

EHNAC ACCREDITED HNAP EHN

This Certificate is valid: **2/1/2022 thru 2/1/2024**

Lee Barrett
Executive Director, EHNAC

[1] Guided by peer evaluation, the EHNAC accreditation process promotes quality service, innovation, cooperation and open competition in healthcare. EHNAC accredits based upon standards of technical performance, business practices, and independent peer evaluation.