AHCCCS
Arizona Health Care Cost Containment System

SOLICITATION AMENDMENT #1		
YH23-0021 AHCCCS Systems Integrator RFQ	Solicitation Due Date: **March 17, 2023** **3:00 pm Arizona Time**	Procurement Officer: Meggan LaPorte Email: procurement@azahcccs.gov

A signed copy of this amendment must be submitted with your solicitation response.

The attached Answers to Questions are incorporated into this solicitation amendment.

OFFEROR HEREBY ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THIS SOLICITATION AMENDMENT.	**THIS SOLICITATION AMENDMENT IS HEREBY EXECUTED ON THIS DAY, IN PHOENIX, AZ.**
SIGNATURE OF AUTHORIZED INDIVIDUAL:	SIGNATURE: **SIGNATURE ON FILE**
TYPED NAME:	TYPED NAME: Meggan LaPorte, CPPO, MSW
TITLE:	TITLE: Chief Procurement Officer
DATE:	DATE:

SOLICITATION AMENDMENT 1

Answers to Round 1 Questions

YH23-0021 AHCCCS Systems Integrator RFQ

Round 2 Questions shall be submitted electronically on the Q and A form to Procurement@azahcccs.gov no later than

Round #2: DUE Wednesday, February 15, 2023, 3:00pm AZ time

Question#	VENDOR NAME	Paragraph # or Title	Page #	Vendor Question	AHCCCS Response
1.	Accenture	YH23-0021 Attachment 2 - Pricing Structure	1	In Attachment 2, pricing assumptions are requested for all components except for B - Maintenance & Operations and C - Modification Pool; will the State provide an updated Attachment to included pricing assumptions to B and C, or allow bidders to update the sheet to be consistent?	No updates allowed to the attachment
2.	Accenture	AHCCCS System Integrator RFQ Cover Letter & YH23-0021 System Integrator RFQ	1	The cover letter states that the Proposal Due Date is 3/17, but the RFP Document shows the Proposal Due Date as 3/20; can the State please confirm that the proposal due date is 3/20?	The correct proposal due date is 03/17/23.
3.	Accenture			Understanding that the State would like to minimize contractual changes and that the Participating Addenda for this procurement will apply to future purchases under NASPO Cloud Services, would the State be open to clarifying that the pricing under the contract remains fixed for 1 year (rather than "1 term")? This approach is consistent with Participating Addenda for NASPO Cloud Services that the State has with other vendors.	The pricing schedule provided with the RFQ should be filled out and returned with total fixed pricing proposal for all elements with the exception of the "B -Maintenance and Operations" which is an annual fee, and "E - Vendor Rate Card" which will be a fixed hourly rate per resource for the term of the award.
4.	Accenture			Would the State be open to adding a contractual provision allowing the base contract terms to be changed in Orders, to allow the parties greater contractual flexibility, consistent with the terms in other contracts the vendor has with the State?	No. The majority of contract terms will be set by ADOA/State Procurement Office.
5.	Accenture	NASPO Value Point Cloud Services Arizona	11	Would the State be open to modifying the limitation of liability term to two times fees paid, consistent with Participating Addenda that the State has with other vendors? This approach is consistent with	No. The state (ADOA) is in the process of adjusting that language for all Cloud Contractors

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		Participating Addendum		Participating Addenda for NASPO Cloud Services that the State has with other vendors.	to align with the preferred terms in the B2G contract.
6.	Accenture			Would the State be open to vendors proposing certain discrete changes to the security terms to better reflect the vendor's security environment?	Yes. The solution would still need to meet the State's requirements. The preferred option is to meet the listed requirements.
7.	Accenture	NASPO Value Point Cloud Services Arizona Participating Addendum	13	Would the State be open to vendors proposing certain discrete changes to the insurance terms to better reflect the vendor's corporate insurance program?	No.
8.	Deloitte Consulting LLP	Request for Quotation ("RFQ" or Solicitation) # YH23-0021; Cover Page	1 of 20	Can AHCCCS please clarify the time and due date for the proposal is March 20th, 2023 at 3:00 PM Arizona Time? The YH23-0021 System Integrator RFQ.PDF states a due date of March 20th, 2023 at 3:00 PM, but the AHCCCS System Integrator RFQ Cover Letter.pdf states a due date of March 17th, 2023 at 3:00 PM.	See #2
9.	Deloitte Consulting LLP	YH23-0021 Attachment 1 - Requirements Matrix - Technical SI Tab - T-52	Technical SI	Can AHCCCS please clarify if T-51 and T-52 are duplicate requirements?	Yes. T-51 and T-52 and are duplicates
10.	Deloitte Consulting LLP	Request for Quotation ("RFQ" or Solicitation) # YH23-0021; Exhibit 2 and Exhibit 3	10 of 20	Regarding the IAM tool referenced in Exhibit 2: AHCCCS and MQD Systems Integration Architecture and the graphic in Exhibit 3: MES Modernization Roadmap Planned Architecture. Is there an existing IAM tool that the AHCCCS would prefer the vendor to integrate the SI platform with?	Azure active directory
11.	Deloitte Consulting LLP	Request for Quotation ("RFQ" or Solicitation) # YH23-0021; Section 6.2.4	13 of 20	Can AHCCCS provide vendors with a copy of the AZ Security standards and policies set by ADOA/ASET as described in Section 6.2.4?	https://azdohs.gov/information-technology-it-policies-standards-and-procedures

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12.	Deloitte Consulting LLP	Request for Quotation ("RFQ" or Solicitation) # YH23-0021; Section 6.2.5	13 of 20	Section 6.2.5 states, "Proof of compliance with all the following requirements: "For solutions that will process, store, or transmit data from the Federal Hub." Can AHCCCS please elaborate on this requirement and what proof of compliance is expected?	AHCCCS will require that the vendor follow FedRAMP which is authorized at the moderate level. We adhere to the federal data protection requirements and require encryption standards that are FIPS 140-2 compliant.
13.	Deloitte Consulting LLP	Request for Quotation ("RFQ" or Solicitation) # YH23-0021; Section 6.4	13 of 20	Section 6.4 Methodology and Approach has a 5 page limit. Section 6.4.4 Solution Overview has a 5 page limit. Can AHCCCS clarify the entire Section 6.4 Methodology and Approach has a 10 page limit - Section 6.4 Methodology and Approach would address section 6.4.1, 6.4.2, and 6.4.3 within a 5 page limit and Section 6.4.4 Solution Overview would address the solution overview outlined in the Global Requirements within an additional 5 page limit?	Page limits for the Methodology and Approach Section are as follows: 6.4 Methodology and Approach **(Sections 6.4.1 – 6.4.4 are limited to 5 pages each)** 6.4.1 Proposed methodology and approach to fulfill the requirements of this project. **(Limit 5 pages)** 6.4.2 High level description of how the vendor will satisfy each of the requirements in the requirements matrix. **(Limit 5 pages)** 6.4.3 High level proposed timeline for completion of requirements. **(Limit 5 pages)** 6.4.4 Solution Overview **(Limit 5 pages)** outlined in the Global Requirements (Requirements Matrix) 6.4.5 Completed Requirements Matrix **(Send Back Whole Spreadsheet with last 2 columns filled in)**
14.	Deloitte Consulting LLP	YH23-0021 Attachment 1 - Requirements Matrix - Technical SI Tab	Technical SI	Three requirements listed (T-144, T-145, and T-146) mention an MDM component. Can AHCCCS clarify whether an MDM component is required as part of the solution to be provided by the vendor?	Vendors can meet the requirements as they see fit. MDM component is not required.

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15.	HealthTech Solutions	6.4	13	The page limit for Section 6.4 – Methodology and Approach is set at a 5-page limit. However, in 6.4.4, a page limit for the solution overview is set at 5 pages. Can AHCCCS clarify the total page limit for Section 6.4?	See #13
16.	Gainwell Technologies	6.4	13	6.4 Methodology and Approach has been given a page limit of 5 pages while 6.4.4 Solution Overview has been given a limit of 5 pages. Will the state please clarify if the 5-page limit indicated in 6.4 only pertain to 6.4.1, 6.4.2 and 6.4.3? With an additional 5 pages for 6.4.4? Is there a page limit for 6.4.5 Requirements Matrix?	See #13
17.	Gainwell Technologies	Cover Letter bullet #3	1	"The awarded Contractor may be precluded from bidding on other AHCCCS MES Modernization contracts or additional scopes of work". Our understanding is that with states having procured MES roadmap consultants, coming up with and writing requirements for other MES modules is not SI vendors scope of work, hence there is no conflict of interest for precluding SI vendor from other MES module work. In situations where the state thinks that SI vendor got involved in finalizing requirements for any MES modules, that is when state would consider precluding SI vendor from bidding that MES module. Can you please confirm this understanding?	Vendors will not automatically be precluded from bidding on additional scopes of work. The decision will be based on a conflict of interest, such as the development of requirements.
18.	HealthTech Solutions	Attachment 1	N/A	Attachment 1 (RTM) has a column in each of the tabs for "Contractor Response Notes". Can AHCCCS clarify the intent of the 'Contractor Response Notes' column? We are assuming that a point-by-point response is not required but rather vendors are required to complete the 'Response' column and only provide notes if a clarification is needed to be provided. Is this a correct assumption?	Yes
19.	HealthTech Solutions	Attachment 1	T-132 – T-156	Can AHCCCS confirm if the ODS is to be priced as part of A – System Integration Platform Design, Development, and Implementation?	Yes

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20.	HealthTech Solutions	Attachment 1	T-103 – T-131	Can AHCCCS confirm if the EDMS is to be priced as part of A – System Integration Platform Design, Development, and Implementation?	Yes
21.	HealthTech Solutions	Attachment 1	T-132 – T-156	Can the volume of data for both AHCCCS and Hawaii MQD be provided for the ODS?	Transactions and volume data will be available in the bidder's library. Bidder's library released upon submission of Intent to Bid form.
22.	HealthTech Solutions	Attachment 1	T-138	Is the expectation for the 36 months of historical data to be a part of the base implementation of ODS? Is this base implementation expected to be priced as a part of A – System Integration Platform Design, Development, and Implementation? If it is required to be included in the pricing, can the data volumes for the historical data be defined for pricing purposes?	Yes
23.	HealthTech Solutions	N/A	N/A	The cover letter indicates March 17, 2023 as the due date and the solicitation lists March 20, 2023. Can the State please confirm the due date for submitting the RFQ response?	See #2
24.	HealthTech Solutions	Attachment 2	N/A	Since the NASPO Cloud Services vehicle will be used for the acquisition and contracting of the services, we understand that an agreement may have to be made between the reseller on the NASPO Cloud Services vendor, AHCCCS, and the awarded vendor. If selected, we understand that the third-party/reseller fee may be negotiated after award. Additionally, since some components of the solution may be able to be directly purchased by the state through the contract vehicle and/or another purchasing agreement at government discounts, we are assuming that the presented fixed fees are not required to include anticipated reseller fees that may be applied to the Contractor's cost. Can AHCCCS please confirm this assumption?	No
25.	HealthTech Solutions	Attachment 2	N/A	The Pricing Structure lists the following optional services: Enterprise Content Management, Digital Fax Services, and Enterprise Business Rules Engine. The requirements for these elements do not appear to be included (or we can't locate them) in the Attachment 1 –	Vendors may propose pricing ranges and applicable assumptions

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				Requirements. Can the State provide any details of the functionality, size, and user base for these optional components?	
26.	KPMG			Please clarify the RFQ response date. The cover letter states March 17, 2023 while the RFQ states March 20,2023.	See #2
27.	KPMG	RFQ Section 7 Subsection 9	15	Please confirm that based on this section, services that do not include access to secure or sensitive data or personal client data can be performed outside United States territories?	Services that do not have access to PHI or PII can be done outside of the US. This will need to be signed off on by AHCCCS prior to it occurring.
28.	KPMG	RTM	T-157	Please describe AHCCCS's Single Sign-on (SSO) solution?	Azure Active directory is used
29.	KPMG	Required Elements 6.2.3	13	Is the AHCCCS Azure Instance in the Azure Gov cloud?	Azure commercial
30.	KPMG	Required Elements 6.2.3	13	What security certifications does the AHCCCS Azure instance have?	This question is not relevant to this solicitation.
31.	KPMG	T-158 Dashboards and Reports	Technical SI	Does the AHCCCS control network security and access centrally for their Azure instance?	Yes
32.	KPMG	T-92, T–93 DevOps CI/CD	Technical SI	Does the AHCCCS control network security and access centrally for their Azure instance?	Yes
33.	KPMG	GLB-078 Maintenance and Operations	Global	What level of network and tool access does the AHCCCS Azure instance offer for its vendors?	AHCCCS will provide the vendor a blank subscription. The vendor would be responsible for providing details as to what would be needed to accomplish the ask.
34.	KPMG	GLB-099 Privacy and Security	Global	What standards of data protection does the AHCCCS Azure instance conform to?	Azure is FedRAMP authorized at the moderate level. We adhere to the federal data protection requirements and require encryption standards that are FIPS 140-2 compliant