AHCCCS
Arizona Health Care Cost Containment System

SOLICITATION AMENDMENT #2		
YH23-0021 AHCCCS Systems Integrator RFQ	Solicitation Due Date: **March 17, 2023** **3:00 pm Arizona Time**	Procurement Officer: Meggan LaPorte Email: procurement@azahcccs.gov

A signed copy of this amendment must be submitted with your solicitation response.

1. The attached Answers to Questions are incorporated into this solicitation amendment.
2. Attachment 1 Requirements Matrix is updated and version 2 is incorporated with this solicitation amendment. Two changes were made as follows:
    a. The Notes Column on the SLA tab was update to remove the drop down options.
    b. SLA 25 has been removed.

OFFEROR HEREBY ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THIS SOLICITATION AMENDMENT.	**THIS SOLICITATION AMENDMENT IS HEREBY EXECUTED ON THIS DAY, IN PHOENIX, AZ.**
SIGNATURE OF AUTHORIZED INDIVIDUAL:	SIGNATURE: **SIGNATURE ON FILE**
TYPED NAME:	TYPED NAME: Meggan LaPorte, CPPO, MSW
TITLE:	TITLE: Chief Procurement Officer
DATE:	DATE:

SOLICITATION AMENDMENT 2

Answers to Round 2 Questions

YH23-0021 AHCCCS Systems Integrator RFQ

Question#	VENDOR NAME (alpha order)	Paragraph # or Title	Page #	Vendor Question	AHCCCS Response
1.	Accenture	YH23-0021 Attachment 2 - Pricing Structure	1	In Attachment 2, pricing assumptions are requested for all components except for B - Maintenance & Operations and C - Modification Pool; will the State please provide an updated Attachment 2 - Pricing Structure so that bidders can list assumptions for B - Maintenance & Operations specifically? With a single pricing field and without the assumption box there is not a way to provide assumptions or information related to what comprises the annual price per year which may vary significantly depending on respondent interpretations of requirements.	The requirements specify the expectations for M&O and the vendor should provide a price based on those requirements
2.	Accenture	YH23-0021 Attachment 1 - Requirements Matrix Technical SI Tab - T-132	Technical SI Tab - T-132	Would the state please share the volumes of data expected for the AHCCCS and MQD ODS? What's an estimated growth rate when it comes to the increasing amount of data? How often do you plan on refreshing the data in the data platform (e.g., near real-time, every hour, etc.)?	The state expects the data to be near-real time in the future but will start with a nightly load for the first 4 years. See #3 and #4 for volume and growth rates
3.	Accenture	YH23-0021 Attachment 1 - Requirements Matrix Technical SI Tab - T-133	Technical SI Tab - T-133	Would the state please share the approximate number of tables or files that you expect to ingest into the ODS for AHCCCS?	AHCCCS • PMMIS – 1533 tables • 155,000 new members a year (2,374,008 active unique members) **member counts inflated due to COVID-19 • 1m claims/month • 11m encounters/month

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4.	Accenture	YH23-0021 Attachment 1 - Requirements Matrix Technical SI Tab - T-134	Technical SI Tab - T-134	Would the state please share the approximate number of tables or files that you expect to ingest into the ODS for MQD?	MQD • HPMMIS – 1523 tables • 42,000 new members a year (472,442 active unique members) ** member counts inflated due to COVID-19 • 120k claims/month • 1m encounters/month
5.	Accenture	YH23-0021 Attachment 1 - Requirements Matrix Technical SI Tab - T-136	Technical SI Tab - T-136	Would the state please share the approximate number of data sources for AHCCS and MQD? For each data source, what are the estimated number of tables expected to be ingested into the ODS?	See 3 and 4 above for the MMIS counts. The ODS in addition would be expected to source data from the AHCCCS eligibility system, AHCCCS/MQD provider systems, AHCCCS/MQD EVV systems, and the AHCCCS PBM system.
6.	Accenture	YH23-0021 Attachment 1 - Requirements Matrix Technical SI Tab - T-139	Technical SI Tab - T-139	Once the MES data falls out of the 36 months, is the data deleted or moved to an archive? If archived, does the restored data need to be marked or treated differently than the 36-month data store?	The data will be pushed to the EDW and therefore will be deleted from the ODS as the data falls out of the 36 months
7.	Accenture	YH23-0021 Attachment 1 - Requirements	Technical SI Tab - T-149	Would the state please share the approximate number of personnel that would need training?	Estimated at 50 state staff

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		Matrix Technical SI Tab - T-149			
8.	Accenture	YH23-0021 Attachment 1 - Requirements Matrix Technical SI Tab - T-156	Technical SI Tab - T-156	Would the state please share the known workload requirements? What are the approximate number of daily queries expected? How many users access BI reporting from the data platform throughout a given day? At peak times for accessing data, how many users would concurrently use BI reporting at once?	This will be expanded functionality for the agencies and as such, the workload is unknown. The solution should be scalable to meet the typical needs of a state Medicaid ODS for operational and financial reporting
9.	Accenture	YH23-0021 Attachment 1 - Requirements Matrix Global Tab - GLB-164 and GLB-166	Global Tab - GLB-164 and GLB-166	Staffing requirements GLB-164 and GLB-166 are the same. Can one be eliminated or clarified as to the difference between these?	GLB-164 and GBL-166 are identical. The vendor can provide the same response in both
10.	Accenture	N/A	N/A	Would the State please provide guidance as to what roles and responsibilities they anticipate state staff performing during implementation and ongoing operations? This will allow all respondents to provide comparable solutions.	The state will be responsible for Governance as it relates to configuration and release management, performance management, privacy and security and requirements management. The state will be responsible for Project Management as it relates to certification, disaster recovery & business continuity, the

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					integration platform, architecture, and strategic planning. AHCCCS ISD will be responsible for components of certification, data management and data governance, incident and problem management, integration platform in partnership with the SI vendor, user acceptance testing. The business units will be responsible for components of certification, data management and data governance, and user acceptance testing.
11.	Accenture	YH23-0021 Attachment 1 - Requirements Matrix - SLA tab	SLA tab	The Contractor Response Notes column in the Service Level Agreement tab contains dropdown options. We are not able to provide an alternate response as we are on the other tabs. Would the State please remove these dropdowns?	The Requirements Matrix spreadsheet has been updated and the revised version with the correction is hereby issued with this solicitation amendment labeled "YH23-0021 Attachment 1 – Requirements Matrix – Version 2."
12.	Accenture	YH23-0021 System Integrator RFQ, Section 6.1.3	12	May vendors reduce font sizes in graphics and tables as long as readability is not impacted?	AHCCCS will allow font in graphics and tables to be any legible size.
13.	Accenture	YH23-0021 System Integrator RFQ	1	To help ensure that AHCCCS receives comparable bids from all respondents - incorporating the second-round answers and bidders library content not yet provided - would the State please extend the due date two weeks to March 31st?	No extension will be provided.

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14.	Deloitte Consulting LLP	Request for Quotation ("RFQ" or Solicitation) # YH23-0021; Section 6.3	13 of 20	Section 6.3 states there is a 2-page limit. Can AHCCCS confirm if the 2-page limit is for all subsections in 6.3 section or if the 2-page limit is for each of the subsections 6.3.1, 6.3.2, and 6.3.3 for a total of 6 pages?	Two-page limit is for the entire section. Resumes can be submitted as an attachment and do not count in the total page count
15.	Deloitte Consulting LLP	YH23-0021 Attachment 1 - Requirements Matrix - Technical SI Tab	Technical SI	Can AHCCCS please clarify if the awarded Contractor's ODS solution will be the interim enterprise data warehouse (EDW) for Arizona and Hawaii? Can AHCCCS please provide AHCCCS's long-term vision for the EDW and the approximate timeline?	AHCCCS and MQD currently operate EDWs and MQD is in the process of implementing an analytics platform. AHCCCS has not determined a different path outside of their state operated EDW for their long-term vision.
16.	Deloitte Consulting LLP	YH23-0021 Attachment 1 - Requirements Matrix - Technical SI Tab - T-148	Technical SI	In Attachment 1 on the Technical SI tab, requirement T-148 states, "The Contractor's Operational Data Store (ODS) solution shall be populated with historical data, configured and fully tested to produce federally mandated Transformed Medicaid Statistical Information System (T-MSIS) and CMS64 data extracts from the AHCCCS and MQD ODS repositories." Can AHCCCS confirm the Contractor's ODS solution will contain the data that is the source of truth for the T-MSIS and CMS64 data extracts that are sent to CMS each month? Will the T-MSIS and CMS64 data extracts be eventually produced out of a separate enterprise data warehouse"?	Yes, the data used in the T-MSIS process will be pulled from the ODS. The T-MSIS solution itself will not be part of the ODS scope. There are no plans to change the T-MSIS and CMS64 extract to a different source in the future
17.	Deloitte Consulting LLP	YH23-0021 Attachment 1 -	Technical SI	In Attachment 1 on the Technical SI tab, requirements T-133 and T-134 describe the data from the existing and planned MES	confirmed

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		Requirements Matrix - Technical SI Tab - T-133 and T-134		modules, for both Arizona and Hawaii, are to be housed in the Contractor's ODS. Can AHCCCS confirm that this data is available in the legacy system currently and will be included as part of the 36 month data conversion in the initial solution implementation? If not, can AHCCCS please explain when this data is expected to be incorporated into the ODS?	
18.	Deloitte Consulting LLP	YH23-0021 Attachment 1 - Requirements Matrix – Service Level Agreements – SLA-013 and SLA-025	Service Level Agreements	In Attachment 1 on the Service Level Agreements tab, requirements SLA-013 and SLA-025, appear to be very similar and potentially overlap, but contain different availability values (99.95% vs. 95%). Can AHCCCS confirm if the requirements are redundant and, if yes, which availability value is correct? If not redundant, can AHCCCS help clarify the differences between the two requirements?	The text for SLA-025 (Service Level Agreements tab) has been removed and the words "REQUIREMENT HAS BEEN REMOVED" has been put in place of the text. The revised matrix is hereby issued with this solicitation amendment labeled "YH23-0021 Attachment 1 – Requirements Matrix – Version 2."
19.	Deloitte Consulting LLP	YH23-0021 Attachment 2 - Pricing Structure.docx	1 of 2	Can AHCCCS provide a high-level description (3-4 sentences) of how the agency would utilize an Enterprise Content Management (ECM) tool?	One of the primary methods of utilization will be to facilitate the publication and distribution of content for the AHCCCS public website and various portals. Documents are currently stored in file systems without a defined content management strategy. AHCCCS will continue to evaluate additional ECM needs beyond the planned EDMS in the SI throughout the MES modernization roadmap execution.

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20.	Gainwell Technologies	General	N/A	Will the state please explain the proposed negotiation process for the Participating Addendum for the System Integrator program?	The ADOA State Procurement Office is responsible for the execution of the state PA. They have instructed AHCCCS that all Cloud Contractors for AZ will have similar terms (even those with current PAs) and that those PAs will align closely to the Ask Reply, dba B2Gnow PA terms with some minor updates. Due to this, along with the timing of this project, there will not be lengthy negotiation of the PA terms permitted.
21.	Gainwell Technologies	Attachment 4 – Intent to Bid Form	1	Regarding the last attestation item to accept terms and conditions from the previous negotiated NASPO Cloud Participation Addendum (PA), is there flexibility regarding the new PA since the scope of work could be significantly different given the previous PA will only "…be closely modeled after the latest Participation Addendum executed for Cloud Services…"?	No. In order to participate with the States on the NASPO contracts, the terms are pre-negotiated and agreed to on the PA so that additional negotiation is not needed when awarding new agency projects.
22.	HealthTech Solutions	Attachment 1 - RTM	GLB-171	Round 1 Q/A, Question 27 indicates that some services may be provided by resources outside the US. However, GLB-171 clearly states that proposed staffing should be located within the United States. Understanding the staffing plan requirements throughout the project, can the State reconfirm that offshore resources are allowed as approved by AHCCCS? Can GLB-171 be amended to reflect the response to clarification?	<u>The Uniform Terms and Conditions paragraph 3.13 state:</u> Offshore Performance of Work involving Data is Prohibited. Any Services that are described in the specifications or scope of work that directly serve the State of Arizona or its clients and involve access to Data shall be performed within the defined territories of the United States. <u>GLB-171 States</u>:

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					The Contractor's staffing solution will only include staff located within the continental United States (CONUS). <u>Round 1 Q/A Question 27 states:</u> Services that do not have access to PHI or PII can be done outside of the US. This will need to be signed off on by AHCCCS prior to it occurring. Answer: AHCCCS recognizes that our answer to Round 1 question 27 unintentionally created ambiguity to this topic. Offerors should refrain from proposing any offshore resources with its proposal.
23.	HealthTech Solutions	Attachment 1 - RTM	GLB-053	Is the cited 'documentation management component' within this requirement a different solution than the EDMS? If so, what tool is currently used by AHCCCS/MQD for documentation management?	No, the documentation management component will be the EDMS that is part of the SI solution. The current EDMS is Docuware.
24.	HealthTech Solutions	Attachment 1 – RTM	GLB -163	Are resumes for the key personnel (Tab in RTM) expected to be submitted with the RFQ response? If so, are the resumes to be submitted as an appendix to the RFQ response and excluded from the overall page count? Is there a page limitation or formatting restrictions for the resumes?	Resume submission is optional but can be attached separately and will not be included in the page count.
25.	HealthTech Solutions	Attachment 1 - RTM	T-138	Is the expectation that as part of the DDI, three years of historical data will be populated into the ODS or is the expectation that the 'rolling 36 months of MES data' begins day 1 of operations? If the expectation is for the historical data to be populated during DDI, can AHCCCS provide the estimated volume of the data?	Expectation is to begin with three years loaded during DDI.

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26.	HealthTech Solutions	Attachment 7		Attachment 7 lists the current volumes and EDMS statistics. How much data from the existing EDMS is expected to be converted as a part of the DDI period?	AHCCCS is currently working on a purge/retention strategy based upon state retention mandates; however, all remaining documents will require conversion and migration to the new solution.
27.	HealthTech Solutions	Attachment 1 - RTM	T-142	Can the State provide the total numbers of users who will be querying the ODS and accessing the reporting tools for data and reports (e.g., CMS-64)?	See responses #7 and #8