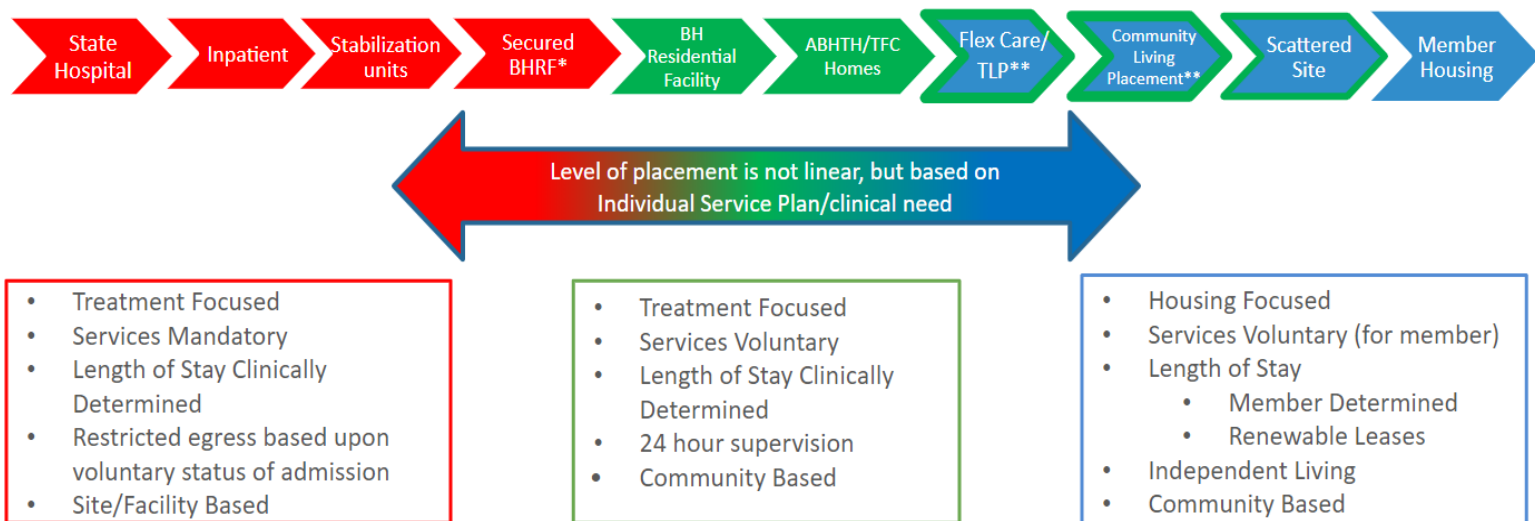


AHCCCS Treatment & Housing Continuum



Supports available for all outpatient levels of care include mobile crisis teams, partial hospitalization programs, day programs, assertive community treatment, peer and family support services, supported employment, and all other covered behavioral health programs (See AMPM 310-B).

	BH Residential Treatment	Permanent Supported Housing
AZ Complete Health	-14 Providers for the southern 7 counties including Pinal; 29 sites -Maximum point-in-time contracted capacity for individuals with SMI Determination in Southern AZ: 196 -Occupancy typically ranges at any point-in-time from 80-90%	-850 Supported Housing units across the southern seven counties (average point-in-time capacity), which typically run at 95%+ occupancy rate -525 units scattered sites with in-home wrap services available; 325 units in community living settings -ED Utilization -47%*** -Crisis Services Utilization -58%*** -Inpatient Utilization: -16%*** -Overall Cost/Utilization: -29%*** -Net six-month savings \$564,000 for 152 members housed***
Mercy Care Plan	-Currently identified contracted capacity for individuals with SMI Determination: 965 -Occupancy typically ranges at any point-in-time from 92-95%	-2156 Supported Housing units (average point-in-time capacity), which typically run at 92%+ occupancy rate -1098 units scattered sites with in-home wrap services available, 1058 units in community living settings -Inpatient Utilization: -20% per 1,000 members per quarter**** -24% total cost of care per 1,000 members per quarter**** -35% total behavioral health cost per 1,000 members per quarter****

*1st Secured BHRF settings are currently in development

** Flex Care, TLP, and Community Living Placements are in Maricopa County Only

***AZ Complete Health. Based upon six months pre-housing utilization compared with six months post-housing utilization by 152 members housed June-December 2019.

**** NORC. (2018). The Impact of Housing Programs and Services on Health Care Costs, Quality, and Member Experience. AETNA.

Outpatient Residential Treatment

Behavioral Health Residential Treatment Facility (BHRF): BHRF is a setting that provides treatment to an individual experiencing a behavioral health issue that limits the individual's ability to be independent or causes the individual to require treatment to maintain or enhance independence. Depending upon licensure, these settings may also have capacity to provide personal care services.

Adult Behavioral Health Therapeutic Homes/Therapeutic Foster Care: Homes operated by foster families specifically trained to serve individuals with behavioral health needs that are of such a critical nature that, in the absence of these services, the individual would be at risk of a more restrictive setting such as a hospital, psychiatric center, or residential treatment home. Members can receive services through the home such as personal care services and skills training and development

Housing

Permanent Supported Housing (PSH): Community based outpatient services are available up to 24 hours a day to assist members with obtaining and/or maintaining housing, and can be provided on or off site, based upon a member's choice. Examples include case management, peer mentoring, housekeeping, stress management, budgeting

- Population served: members with an SMI Determination
- **Transitional Living and Planning (TLP):** Transitional living environment for members transitioning to more permanent treatment or housing settings (members do not sign leases)-Maricopa County only
 - Population served: members with an SMI Determination who are AHCCCS eligible
 - Outpatient services provided based on member needs
- **FlexCare:** Short-term treatment setting that focuses on assisting members in gaining the skills necessary to live independently (members do not sign leases)-Maricopa County only
 - Population served: members with an SMI Determination who are AHCCCS eligible
 - Outpatient services are provided up to 24 hours a day
- **Community Living Program:** Inventory of housing throughout Maricopa County where members sign leases and pay a percentage of income towards rent
 - Provides tenants with the rights of tenancy under state and local landlord tenant laws
 - CLP options include houses, shared apartments, and independent apartments with or without services
 - Specialized locations including Assertive Community Treatment (ACT) locations, settings designated for diagnosis of polydipsia, members with sexual offenses, hearing impaired, diabetes, and transition aged youth
 - Population served: members with an SMI Determination experiencing homelessness
 - Outpatient services are provided up to 24 hours a day based upon member need/choice
- **Scattered Site and Bridge to Permanency:** Permanent Supportive Housing in which members are issued vouchers, sign leases and pay a percentage of income towards rent
 - Provides tenants with the rights of tenancy under state and local landlord tenant laws
 - Population served: members with an SMI Determination experiencing homelessness
 - Outpatient services are provided up to 24 hours a day based upon member need/choice