

**Arizona Long Term Care System (ALTCS) Elderly/Physically Disabled (E/PD)
CYE 2015 and CYE 2016**

Quality Performance Measures						
Measure	Measure Description	Rate				
Adult Measures		Measure Year	Mercy Care Plan- LTC	United Healthcare Community Plan - LTC	Banner University Family Care - LTC	Aggregate
Adult's Access to Preventative/ Ambulatory Health Services	Percentage of members 20 years and older who had an ambulatory or preventive care visit	2016 MPS: 75%	94.6%	87.3%	N/A	91.5%
		2015 MPS: 75%	94.7%	85.0%	N/A	90.5%
Ambulatory Care: ED Visits**	Utilization rate of ambulatory care for emergency departments (All aged members)	2016 MPS: N/A	77	66	N/A	71
		2015 MPS: N/A	75	59	N/A	68
Annual Monitoring for Patients on Persistent Medication (Total)	The percentage of members 18 years of age and older who received at least 180 treatment days of ambulatory medication therapy for a select therapeutic agent during the measurement year and at least one therapeutic monitoring event for the therapeutic agent in the measurement year	2016 MPS: N/A	96.1%	89.0%	N/A	93.6%
		2015 MPS: N/A	N/A	N/A	N/A	N/A
Chronic Obstructive Pulmonary Disease (COPD) Or Asthma In Older Adults Admission Rate**	Number of inpatient hospital admissions for chronic obstructive pulmonary disease (COPD) or asthma per 100,000 member months for members age 40 and older	2016 MPS: N/A	96.1	81.2	N/A	88.3
		2015 MPS: N/A	113.3	78.6	N/A	106.2

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Diabetes, Short Term Complications Admission Rate**	Number of inpatient hospital admissions for diabetes short-term complications per 100,000 member months for members age 18 and older	2016 MPS: N/A	18.8	16.5	N/A	19.5
		2015 MPS: N/A	7.9	7.8	N/A	11.6
Heart Failure Admission Rate**	Number of inpatient hospital admissions for heart failure per 100,000 member months for members age 18 and older	2016 MPS: N/A	157.1	110.5	N/A	129.3
		2015 MPS: N/A	151.9	87.2	N/A	122.4
Follow-Up after Hospitalization for Mental Illness, 7 Days	Percentage of discharges for members age 21 and older who were hospitalized for treatment of selected mental illness diagnoses and who had a follow-up visit with a mental health practitioner (6 years and Older)	2016 MPS: 50%	27.7%	31.4%	N/A	28.2%
		2015 MPS: 50%	47.6%	29.1%	N/A	40.6%
Follow-Up after Hospitalization for Mental Illness, 30 Days	Percentage of discharges for members age 21 and older who were hospitalized for treatment of selected mental illness diagnoses and who had a follow-up visit with a mental health practitioner (6 years and Older)	2016 MPS: 70%	56.9%	48.6%	N/A	50.8%
		2015 MPS: 70%	80.2%	61.5%	N/A	72.9%
Inpatient Utilization**	Total inpatient utilization rate, reported as number of discharges per 1,000 member months, for all aged members	2016 MPS: N/A	275.4	129.1	N/A	205.8
		2015 MPS: N/A	274.1	122.6	N/A	207.2
Mental Health Utilization	Percentage of members receiving any mental health services during the measurement year (All ages)	2016 MPS: N/A	22.1%	15.9%	N/A	18.6%
		2015 MPS: N/A	N/A	N/A	N/A	N/A

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Plan All –Cause Readmissions**	Number of acute inpatient stays during the measurement year that were followed by an unplanned acute readmission for any diagnosis within 30 days (Ages 18 and older)	2016 MPS: N/A	13.3%	8.1%	N/A	11.7%
		2015 MPS: N/A	16.3%	7.3%	N/A	13.7%

** Measures for which higher performance is indicated through a lower rate.
MPS is the Minimum Performance Standard