

## Acute Care Line of Business – CYE 2015 and CYE 2016

| Quality Performance Measures                |   |                         |                      |               |            |            |       |       |           |
|---|---|-------------------------|----------------------|---------------|------------|------------|-------|-------|-----------|
| Measure                                     | Measure Description   | Rate                    |                      |               |            |            |       |       |           |
| Children's Measures                         |   | Measure Year            | Care 1 <sup>st</sup> | Health Choice | Health Net | Mercy Care | UHCCP | UFC   | Aggregate |
| <b>Adolescent Well Care</b>                 | Percentage of members ages 12 to 21 who had at least one comprehensive well-care visit with a primary care practitioner (PCP) or an obstetric/gynecologic (OB/GYN) practitioner during the measurement year | <b>2016</b><br>MPS: 41% | 42.5%                | 34.8%         | 29.0%      | 41.2%      | 36.8% | 37.6% | 39.2%     |
|   |   | <b>2015</b><br>MPS: 41% | 42.7%                | 36.7%         | 24.7%      | 40.6%      | 39.4% | 40.2% | 39.9%     |
| <b>Annual Dental Visits</b>                 | Percentage of members 2-20 years of age who had at least one dental visit during the measurement year   | <b>2016</b><br>MPS: 60% | 62.8%                | 57.6%         | 40.4%      | 56.2%      | 61.3% | 54.6% | 58.6%     |
|   |   | <b>2015</b><br>MPS: 60% | 65.0%                | 62.1%         | 41.2%      | 65.7%      | 63.9% | 60.7% | 63.7%     |
| <b>Children's Access to PCPs (All Ages)</b> | Percentage of members 12-24 months of age who had a visit with a PCP  | <b>2016</b><br>MPS: 93% | 92.6%                | 90.2%         | 88.2%      | 93.0%      | 92.0% | 90.5% | 92.1%     |
|   |   | <b>2015</b><br>MPS: 93% | 94.1%                | 94.4%         | 91.1%      | 96.2%      | 95.5% | 95.1% | 95.1%     |
|   | Percentage of members 25 months – 6 years of age who had a visit with a PCP   | <b>2016</b><br>MPS: 84% | 85.9%                | 82.3%         | 79.3%      | 87.4%      | 84.9% | 83.1% | 85.4%     |
|   |   | <b>2015</b><br>MPS: 84% | 87.8%                | 85.1%         | 77.3%      | 89.6%      | 87.8% | 86.9% | 87.7%     |
|   | Percentage of members 7 - 11 years of age who had a visit with a PCP  | <b>2016</b><br>MPS: 83% | 90.4%                | 88.6%         | 83.0%      | 92.2%      | 90.7% | 88.7% | 90.6%     |
|   |   | <b>2015</b><br>MPS: 83% | 91.6%                | 89.2%         | 80.1%      | 93.1%      | 91.4% | 89.9% | 91.5%     |
|   | Percentage of members 12 - 19 years of age who had a visit  | <b>2016</b><br>MPS: 82% | 87.3%                | 85.7%         | 78.0%      | 89.3%      | 88.4% | 88.0% | 88.0%     |

## Acute Care Line of Business – CYE 2015 and CYE 2016

|   |  |                         |       |       |       |       |       |       |       |
|---|--|-------------------------|-------|-------|-------|-------|-------|-------|-------|
|   | with a PCP   | <b>2015</b><br>MPS: 82% | 88.6% | 86.9% | 66.3% | 90.3% | 89.4% | 89.4% | 89.3% |
| <b>Dental Participation</b>   | Percentage of members ages 1 to 20 who were enrolled for at least 90 continuous days and received at least one preventive dental service during the reporting period                                 | <b>2016</b><br>MPS: 46% | 44.0% | 40.5% | 26.6% | 42.8% | 44.4% | 35.5% | 42.7% |
|   |  | <b>2015</b><br>MPS: 46% | 44.7% | 43.0% | 27.3% | 51.1% | 46.9% | 40.3% | 46.2% |
| <b>Developmental Screening in the First Three Years of Life (Total)</b> | Percentage of children screened for risk of developmental, behavioral, and social delays using a standardized screening tool in the 12 months preceding or on their first, second, or third birthday | <b>2016</b><br>MPS: 55% | 23.6% | 20.7% | 20.7% | 25.5% | 22.3% | 23.2% | 23.7% |
|   |  | <b>2015</b><br>MPS: N/A | 17.3% | 20.6% | 14.8% | 19.6% | 17.9% | 18.4% | 18.3% |
| <b>Well Child Visits, 15 Months</b>                                     | Percentage of children who turned 15 months old during the measurement year and who had six well-child visits with a primary care practitioner (PCP) during their first 15 months of life            | <b>2016</b><br>MPS: 65% | 63.7% | 57.2% | 51.3% | 63.0% | 54.6% | 55.0% | 57.7% |
|   |  | <b>2015</b><br>MPS: 65% | 66.3% | 63.1% | 41.6% | 69.3% | 56.9% | 55.4% | 62.1% |
| <b>Well Child Visits, 3-6 Years</b>                                     | Percentage of children ages 3 to 6 who had one or more well-child visits with a primary care practitioner (PCP) during the measurement year  | <b>2016</b><br>MPS: 66% | 66.9% | 56.2% | 50.7% | 62.6% | 59.0% | 58.8% | 61.0% |
|   |  | <b>2015</b><br>MPS: 66% | 70.4% | 58.7% | 50.7% | 65.8% | 63.1% | 65.0% | 64.6% |
| <b>Immunization Measures</b>  |  |                         |       |       |       |       |       |       |       |

## Acute Care Line of Business – CYE 2015 and CYE 2016

|                                 |  |                         |       |       |       |       |       |       |       |
|---------------------------------|--|-------------------------|-------|-------|-------|-------|-------|-------|-------|
| <b>Childhood Immunizations*</b> | Diphtheria, Tetanus and Acellular Pertussis (DTaP) | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                 |  | <b>2015</b><br>MPS: 85% | 85.8% | 90.9% | 52.0% | 88.6% | 76.7% | 85.6% | 82.9% |
|                                 | Inactivated Poliovirus (IPV)                       | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                 |  | <b>2015</b><br>MPS: 91% | 92.9% | 93.7% | 63.8% | 94.3% | 89.2% | 92.5% | 90.8% |
|                                 | Measles, Mumps and Rubella (MMR)                   | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                 |  | <b>2015</b><br>MPS: 91% | 93.3% | 93.5% | 80.3% | 93.5% | 91.3% | 93.3% | 93.0% |
|                                 | Haemophilus Influenzae Type B (Hib)                | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                 |  | <b>2015</b><br>MPS: 90% | 92.5% | 94.7% | 27.1% | 93.3% | 91.3% | 90.7% | 89.3% |
|                                 | Hepatitis B (Hep B)                                | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                 |  | <b>2015</b><br>MPS: 90% | 94.5% | 91.1% | 62.4% | 93.7% | 90.1% | 93.1% | 89.9% |
|                                 | Varicella Zoster (VZV)                             | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                 |  | <b>2015</b><br>MPS: 88% | 93.3% | 93.9% | 79.0% | 93.5% | 89.9% | 93.1% | 92.6% |
|                                 | Pneumococcal Conjugate (PCV)                       | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                 |  | <b>2015</b><br>MPS: 82% | 82.6% | 88.8% | 49.3% | 85.4% | 77.5% | 80.5% | 80.1% |
|                                 | Hepatitis A (Hep A)                                | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                 |  | <b>2015</b>             | 93.1% | 94.7% | 82.5% | 93.5% | 87.8% | 90.7% | 92.3% |

## Acute Care Line of Business – CYE 2015 and CYE 2016

|                                      |  |                         |       |       |       |       |       |       |       |
|--------------------------------------|--|-------------------------|-------|-------|-------|-------|-------|-------|-------|
|                                      |  | MPS: 40%                |       |       |       |       |       |       |       |
|                                      | Rotavirus (RV)   | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                      |  | <b>2015</b><br>MPS: 60% | 83.2% | 89.5% | 59.8% | 76.9% | 66.3% | 79.3% | 76.4% |
|                                      | Influenza  | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                      |  | 2015<br>MPS: 45%        | 49.1% | 52.7% | 10.5% | 50.5% | 42.6% | 45.8% | 46.6% |
|                                      | Combination 3  | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                      |  | <b>2015</b><br>MPS: 68% | 78.5% | 84.6% | 20.9% | 79.7% | 70.6% | 77.1% | 73.2% |
| <b>Adolescent<br/>Immunizations*</b> | Meningococcal  | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                      |  | <b>2015</b><br>MPS: 75% | 93.7% | 85.8% | 72.4% | 96.6% | 86.2% | 96.4% | 89.5% |
|                                      | Tdap and/or Td vaccine                                 | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                      |  | <b>2015</b><br>MPS: 75% | 94.1% | 87.4% | 77.4% | 97.6% | 90.9% | 97.0% | 91.2% |
|                                      | Meningococcal and Tdap<br>and/or Td vaccine            | <b>2016</b><br>MPS: N/A | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   | N/A   |
|                                      |  | <b>2015</b><br>MPS: 75% | 93.5% | 85.6% | 70.4% | 95.7% | 85.4% | 96.4% | 88.8% |
| <b>Adult/All Ages Measures</b>       |  |                         |       |       |       |       |       |       |       |
| <b>Adult's Access to</b>             | Percentage of members 20<br>years and older who had an | <b>2016</b><br>MPS: 75% | 73.3% | 74.8% | 70.4% | 79.9% | 78.0% | 74.7% | 76.8% |

## Acute Care Line of Business – CYE 2015 and CYE 2016

|  |  |                         |       |       |       |       |       |       |       |
|--|--|-------------------------|-------|-------|-------|-------|-------|-------|-------|
| <b>Preventative/<br/>Ambulatory Health<br/>Services</b>  | ambulatory or preventive care visit  | <b>2015</b><br>MPS: 75% | 73.1% | 78.0% | 66.9% | 82.2% | 80.7% | 76.8% | 78.3% |
| <b>Ambulatory Care: ED<br/>Visits**</b>                  | Utilization rate of ambulatory care for emergency departments (All aged members)   | <b>2016</b><br>MPS: N/A | 55    | 58    | 58    | 60    | 55    | 52    | 56    |
|  |  | <b>2015</b><br>MPS: N/A | 55    | 62    | 51    | 60    | 59    | 57    | 59    |
| <b>Asthma in Younger<br/>Adults Admission<br/>Rate**</b> | Number of inpatient hospital admissions for asthma per 100,000 member months for members ages 18 to 39   | <b>2016</b><br>MPS: N/A | 10.3  | 7.1   | 7.1   | 7.6   | 6.1   | 5.7   | 6.9   |
|  |  | <b>2015</b><br>MPS: N/A | 7.4   | 8.2   | 5.5   | 8.8   | 10.8  | 7.3   | 8.5   |
| <b>Breast Cancer<br/>Screening</b>                       | Percentage of women 50-74 years of age who had a mammogram to screen for breast cancer   | <b>2016</b><br>MPS: 50% | 51.0% | 48.8% | 50.3% | 59.1% | 55.2% | 54.5% | 53.8% |
|  |  | <b>2015</b><br>MPS: 50% | 45.7% | 48.0% | 34.4% | 58.3% | 57.6% | 47.0% | 52.2% |
| <b>Cervical Cancer<br/>Screening</b>                     | Percentage of women 21-64 years of age who were screened for cervical cancer   | <b>2016</b><br>MPS: 64% | 51.8% | 45.0% | 45.0% | 56.8% | 48.3% | 53.1% | 50.6% |
|  |  | <b>2015</b><br>MPS: 64% | 49.6% | 47.6% | 34.1% | 56.5% | 50.8% | 52.0% | 50.9% |
| <b>Chlamydia Screening in<br/>Women</b>                  | Percentage of women ages 16 to 24 who were identified as sexually active and who had at least one test for chlamydia during the measurement year | <b>2016</b><br>MPS: 63% | 48.9% | 48.6% | 46.8% | 46.0% | 47.0% | 49.7% | 47.4% |
|  |  | <b>2015</b><br>MPS: 63% | 50.9% | 49.1% | 45.1% | 51.6% | 39.4% | 51.3% | 46.8% |
| <b>Inpatient Utilization**</b>                           | Total inpatient utilization rate, reported as number of discharges per 1,000 member months, for all aged members                                 | <b>2016</b><br>MPS: N/A | 29.7  | 28.5  | 27.2  | 30.9  | 26.1  | 24.8  | 27.6  |
|  |  | <b>2015</b><br>MPS: N/A | 30    | 29.5  | 33.2  | 33.3  | 31.4  | 28.2  | 30.9  |

## Acute Care Line of Business – CYE 2015 and CYE 2016

|                                      |   |                         |       |       |       |       |       |       |       |
|--------------------------------------|---|-------------------------|-------|-------|-------|-------|-------|-------|-------|
| <b>Plan All-Cause Readmissions**</b> | Number of acute inpatient stays during the measurement year that were followed by an unplanned acute readmission for any diagnosis within 30 days (Ages 18 and older) | <b>2016</b><br>MPS: N/A | 11.8% | 11.5% | 12.6% | 12.4% | 9.3%  | 9.8%  | 11.2% |
|                                      |   | <b>2015</b><br>MPS: N/A | 13.8% | 12.6% | 13.8% | 12.8% | 10.4% | 11.2% | 12.1% |

\* Rates reflective of a hybrid/medical record review. All other measures are reflective of administrative data only.

\*\* Measures for which higher performance is indicated through a lower rate.

MPS is the Minimum Performance Standard