## Quality Performance Measures

<table>
<thead>
<tr>
<th>Measure</th>
<th>Measure Description</th>
<th>Rate</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>General Mental Health/Substance Abuse (GMH/SA) Measures</strong></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Follow-Up after Hospitalization for Mental Illness, 7 Days</td>
<td>Percentage of discharges for members age 21 and older who were hospitalized for treatment of selected mental illness diagnoses and who had a follow-up visit with a mental health practitioner (6 years and Older)</td>
<td>2015 MPS: 50%</td>
<td>46.7%</td>
<td>2016 MPS: 50%</td>
</tr>
<tr>
<td>Follow-Up after Hospitalization for Mental Illness, 30 Days</td>
<td>Percentage of discharges for members age 21 and older who were hospitalized for treatment of selected mental illness diagnoses and who had a follow-up visit with a mental health practitioner (6 years and Older)</td>
<td>2015 MPS: 70%</td>
<td>63.7%</td>
<td>2016 MPS: 70%</td>
</tr>
<tr>
<td>Mental Health Utilization</td>
<td>Percentage of members receiving any mental health services during the measurement year (All Ages)</td>
<td>2015 MPS: N/A</td>
<td>8.3%</td>
<td>2016 MPS: N/A</td>
</tr>
<tr>
<td>Use of Multiple Concurrent Antipsychotics in Children and Adolescents*</td>
<td>Percentage of children and adolescents ages 1 to 17 who were treated with antipsychotic medications and who were on two or more concurrent antipsychotic medications for at least 90 consecutive days during the measurement year</td>
<td>2015 MPS: N/A</td>
<td>N/A</td>
<td>2016 MPS: N/A</td>
</tr>
<tr>
<td>Measure</td>
<td>Measure Description</td>
<td>Measure Year</td>
<td>CIC</td>
<td>HCIC</td>
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<td>---------</td>
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</tr>
<tr>
<td><strong>Serious Mental Illness (SMI) Measures</strong></td>
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</tr>
<tr>
<td>Adult’s Access to Preventative/Ambulatory Health Services</td>
<td>Percentage of members 20 years and older who had an ambulatory or preventive care visit</td>
<td>2016 MPS: 75%</td>
<td>92.0%</td>
<td>90.7%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2015 MPS: 75%</td>
<td>N/A</td>
<td>N/A</td>
</tr>
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</tr>
<tr>
<td>Ambulatory Care: ED Visits</td>
<td>Utilization rate of ambulatory care for emergency departments (All aged members)</td>
<td>2016 MPS: N/A</td>
<td>122</td>
<td>103</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2015 MPS: N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Diabetes, Short Term Complications Admission Rate*</td>
<td>Number of inpatient hospital admissions for diabetes short-term complications per 100,000 member months for members age 18 and older</td>
<td>2016 MPS: N/A</td>
<td>43.7</td>
<td>16.5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2015 MPS: N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Follow-Up after Hospitalization for Mental Illness, 7 Days</td>
<td>Percentage of discharges for members age 21 and older who were hospitalized for treatment of selected mental illness diagnoses and who had a follow-up visit with a mental health practitioner (18 years and Older)</td>
<td>2016 MPS: 50%</td>
<td>74.0%</td>
<td>62.1%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2015 MPS: 50%</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>
### Regional Behavioral Health Authorities (RBHAs) – General Mental Health/Substance Abuse (GMH/SA) and Serious Mental Illness (SMI) CYE 2015 and CYE 2016

<table>
<thead>
<tr>
<th>Follow-Up after Hospitalization for Mental Illness, 30 Days</th>
<th>Percentage of discharges for members age 21 and older who were hospitalized for treatment of selected mental illness diagnoses and who had a follow-up visit with a mental health practitioner (18 years and Older)</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2016 MPS: 70%</td>
<td>88.5%</td>
<td>81.1%</td>
</tr>
<tr>
<td></td>
<td>2015 MPS: 70%</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Inpatient Utilization*</th>
<th>Total inpatient utilization rate, reported as number of discharges per 1,000 member months, for all aged members</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2016 MPS: N/A</td>
<td>187.8</td>
<td>136.3</td>
</tr>
<tr>
<td></td>
<td>2015 MPS: N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mental Health Utilization</th>
<th>Percentage of members receiving any mental health services during the measurement year (All Ages)</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2016 MPS: N/A</td>
<td>88.0%</td>
<td>9.1%</td>
</tr>
<tr>
<td></td>
<td>2015 MPS: N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Plan All-Cause Readmissions*</th>
<th>Number of acute inpatient stays during the measurement year that were followed by an unplanned acute readmission for any diagnosis within 30 days (Ages 18 and older)</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2016 MPS: N/A</td>
<td>24.5%</td>
<td>16.2%</td>
</tr>
<tr>
<td></td>
<td>2015 MPS: N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

* Measures for which higher performance is indicated through a lower rate. MPS is the Minimum Performance Standard.