

## Targeted Investments Year 2 Document Validation Criteria

## Note: The intent is that NO protected health information [PHI] is uploaded through the TI attestation portal

Core Component	Milestone	Validation Method	Review Criteria
1	Utilize a BH integration toolkit and action plan and determine level of integration	IPAT score submitted through Survey Monkey to AHCCCS	N/A
2	Demonstrate that the practice has begun using an integrated care plan	Upload sample integrated care plan form through the TI attestation portal	<ul> <li>Integrated care plan must include the following elements:</li> <li>Patient goals for improved health</li> <li>Problem identification</li> <li>Risk drivers</li> <li>Barriers to care</li> <li>Action items for the clinical team, patient and / or family.</li> </ul>
3	Document policies and procedures for intervention or referral to specific resources/agencies	Upload the SDOH intervention policy through the TI attestation portal	<ul> <li>The SDOH intervention policy must include:</li> <li>Which member of the clinical team will make the connection between the member and a specific resource or agency.</li> <li>The selected SDOH screening tool</li> <li>How the member of the clinical team will make the connection (e.g., telephone call, email, resource / agency intake form, etc.).</li> </ul>
4	<ul> <li>Document protocols that cover how to:</li> <li>1) Refer members,</li> <li>2) Conduct warm hand-offs,</li> <li>3) Handle crises,</li> <li>4) Share information,</li> <li>5) Obtain consent,</li> <li>6) Engage in provider-to-provider consultation.</li> </ul>	Upload communication protocols with physical and behavioral health providers & MCOs through the TI attestation portal	<ul> <li>Communication protocols with physical and behavioral health providers and MCOs must include specific processes for:</li> <li>Referring members</li> <li>Conducting warm hand-offs</li> <li>Handling crises, including</li> <li>Obtaining member consent</li> <li>Sharing information at the time of referral and periodically afterward while the member is still a patient of both providers</li> </ul>



## Targeted Investments Year 2 Document Validation Criteria

5	Develop and utilize a written protocol for use of Health Current Admission Discharge-Transfer (ADT) alerts in the practice's management of high-risk members	Upload written protocol for use of Health Current ADT alerts in the practice's management of high-risk members.	<ul> <li>The protocol for use of Health Current ADT alerts must include:</li> <li>Which position title(s) of the clinical team are responsible for reviewing ADT alerts.</li> <li>How ADT alerts will inform the practice's high-risk individuals.</li> </ul>
6	Identify the sources for the practice's list of community-based resources and identify the agencies and community- based organizations to which the practice has actively outreached and show evidence of establishing procedure for referring members that is agreed upon by both the practice and the community-based resource.	Upload procedure for referring members that is agreed upon by both the practice and the community-based resource through the TI attestation portal	<ul> <li>The procedure for referring members to community-based resources must:</li> <li>Show that it was defined collaboratively with one or more community-based resources.</li> <li>Include the method by which the practice will refer the patient, including which member of the clinical team is responsible for making the referral.</li> </ul>