AHCCCS

AHCCCS MEDICAL POLICY MANUAL

POLICY 910 - ATTACHMENT A - AHCCCS CONTRACTOR SERVICES/SERVICE SITE MONITORING

The following services and service sites shall be monitored at a minimum annually by Contractor Quality Management staff and shall include, but are not limited to, the following:

SERVICES	SERVICE SITES
Behavioral Health Personal Assistance	Behavioral Health Outpatient Treatment Center
Behavioral Health Therapeutic Home Care	(Behavioral Health Outpatient Clinics)
Services	Behavioral Health Residential Facility
Behavioral Management	Behavioral Health Therapeutic Home (Adults)
Case Management Services	Behavioral Health Therapeutic Home (Children)
Emergency/Crisis Behavioral Health Services	Behavioral Health Supported Group Home
Emergency Transportation	Federally Qualified Health Center
Evaluation and Screening (initial and ongoing	Community Mental Health Center
assessment)	Community/Rural Health Clinic (or Center)
Family Therapy and Counseling	Crisis Service Provider
Family support	Community Service Agency
Group Therapy and Counseling	Habilitation Providers
Individual Therapy and Counseling	Hospital (if it includes a distinct behavioral
Inpatient Hospital	health or detoxification unit)
Inpatient Psychiatric Facilities (residential	Inpatient Behavioral Health Facility
treatment centers and sub-acute facilities)	Independent Clinic
Intensive Outpatient Services for Alcohol	Individual Respite Homes
and/or Drug Services	 Institutions for Mental Diseases
Laboratory and Radiology Services for Development Addisplay Services for	Integrated Clinic
Psychotropic Medication Regulation and Diagnosis	Psychiatric Hospital
Marriage/Family Counseling	Residential Treatment Center
Non-emergency Transportation	Substance Abuse Transitional Center
Nursing	Unclassified Facility
Opioid Agonist Treatment	
Partial Care (supervised day program,	
therapeutic day program and medical day	
program)	
Peer support	
 Psychosocial Rehabilitation (living skills training, 	
health promotion and supported employment)	
Psychotropic Medication	
Psychotropic Medication Adjustment and	
Monitoring	
Respite Care	
Substance Abuse Treatment	

Effective Dates: 10/01/17, 10/01/18, 10/01/20, 10/01/21, 10/01/22, 10/01/23, 10/01/24
Approval Dates: 03/01/18, 08/14/18, 11/15/18, 07/16/20, 04/27/21, 05/19/22, 07/06/23, 06/13/24

AHCCCS Arizona Health Care Cost Containment System

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The following services and service sites shall be monitored at a minimum every three years by Contractors, and shall include, but are not limited to, the following:

SERVICES	SERVICE SITES
Ancillary	Ambulatory Facilities
Dental	Hospitals
Emergency	Individual Respite Homes
Early Periodic Screening, Diagnosis and	Nursing Facilities
Treatment (EPSDT)	
Family Planning	
Obstetric	
Pharmacy	
Prevention and Wellness	
Primary Care	
Specialty Care	
Other (e.g., Medical Equipment and	
Appliances / Medical Supplies, Home Health	
Services, Therapies, Transportation)	



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SERVICES	SERVICE SITES
Adult Day Health Care*	Assisted Living Centers*
Ancillary	Assisted Living Homes*
Attendant Care*	Ambulatory Facilities
Dental	Behavioral Health Facilities
 Directed Care Services ††* 	Developmentally Disabled (DD) Group Homes*
Early Periodic Screening, Diagnosis and	• Foster Care Homes*
Treatment (EPSDT)	Hospice*
Emergency	Hospitals
Emergency Alert	Individual Respite Homes*
Environmental Modifications	• Institution for Mental Diseases*
Family Planning	Institution for Mental Diseases Intermediate Care Facility for Persons with
Habilitation Services (as applicable)	Intellectual Disabilities*
(as applicable)	Nursing Facilities*
Home Delivered MealsHome Health Services	Nursing Supported Group Homes*
Homemaker*	Residential Treatment Centers*
Hospice	
Medical/Acute Care	• Traumatic Brain Injury Facilities*
Medical Equipment and Appliances/Medical	
Supplies	
Obstetric	
 Personal Care Services † * 	
Prevention and Wellness	
Respiratory Therapy	
Respite Care	
Specialty Care	
Therapies (Occupational Therapy [OT],	
Physical Therapy [PT], Speech Therapy [ST])	
Transportation	
* These services must be reviewed annually.	
† defined in ARS 36-401(36)	
†† defined in ARS 36-401(15)	