

The following services and service sites shall be monitored at a minimum annually by Contractor Quality Management staff and shall include, but are not limited to, the following:

SERVICES	SERVICE SITES
<ul style="list-style-type: none"> • Behavioral Health Personal Assistance • Behavioral Health Therapeutic Home Care Services • Behavioral Management • Case Management Services • Emergency/Crisis Behavioral Health Services • Emergency Transportation • Evaluation and Screening (initial and ongoing assessment) • Family Therapy and Counseling • Family support • Group Therapy and Counseling • Individual Therapy and Counseling • Inpatient Hospital • Inpatient Psychiatric Facilities (residential treatment centers and sub-acute facilities) • Intensive Outpatient Services for Alcohol and/or Drug Services • Laboratory and Radiology Services for Psychotropic Medication Regulation and Diagnosis • Marriage/Family Counseling • Non-emergency Transportation • Nursing • Opioid Agonist Treatment • Partial Care (supervised day program, therapeutic day program and medical day program) • Peer support • Psychosocial Rehabilitation (living skills training, health promotion and supported employment) • Psychotropic Medication • Psychotropic Medication Adjustment and Monitoring • Respite Care • Substance Abuse Treatment 	<ul style="list-style-type: none"> • Behavioral Health Outpatient Clinics • Behavioral Health Residential Facility • Behavioral Health Therapeutic Home (Adults) • Behavioral Health Therapeutic Home (Children) • Federally Qualified Health Center • Community Mental Health Center • Community/Rural Health Clinic (or Center) • Crisis Service Provider • Community Service Agency • Habilitation Providers • Hospital (if it includes a distinct behavioral health or detoxification unit) • Inpatient Behavioral Health Facility • Independent Clinic • Individual Respite Homes • Institutions for Mental Diseases • Integrated Clinic • Psychiatric Hospital • Residential Treatment Center • Substance Abuse Transitional Center • Unclassified Facility

A. The following services and service sites shall be monitored at a minimum every three years by Contractors, and shall include, but are not limited to, the following:

SERVICES	SERVICE SITES
<ul style="list-style-type: none"> • Ancillary • Dental • Emergency • Early Periodic Screening, Diagnosis and Treatment (EPSDT) • Family Planning • Obstetric • Pharmacy • Prevention and Wellness • Primary Care • Specialty Care • Other (e.g. Medical Equipment and Appliances / Medical Supplies, Home Health Services, Therapies, Transportation) 	<ul style="list-style-type: none"> • Ambulatory Facilities • Hospitals • Individual Respite Homes • Nursing Facilities

IMPLEMENTATION DATE 10/01/22

B. In addition to the site monitoring requirements listed above, the following services and service sites shall be monitored by Arizona Long Term Care System (ALTC) Contractors every three years or annually as noted, at a minimum, (unless otherwise noted), and must include, but are not limited to, the following:

SERVICES	SERVICE SITES
<ul style="list-style-type: none"> ● Adult Day Health Care* ● Ancillary ● Attendant Care* ● Dental ● Directed Care Services ††* ● Early Periodic Screening, Diagnosis and Treatment (EPSDT) ● Emergency ● Emergency Alert ● Environmental Modifications ● Family Planning ● Habilitation Services (as applicable) ● Home Delivered Meals ● Home Health Services ● Homemaker* ● Hospice ● Medical/Acute Care ● Medical Equipment and Appliances/Medical Supplies ● Obstetric ● Personal Care Services † * ● Prevention and Wellness ● Respiratory Therapy ● Respite Care ● Specialty Care ● Therapies (Occupational Therapy [OT], Physical Therapy [PT], Speech Therapy [ST]) ● Transportation <p>* These services must be reviewed annually. † defined in A.R.S. § 36-401(36) †† defined in A.R.S. § 36-401(15)</p>	<ul style="list-style-type: none"> ● Assisted Living Centers* ● Assisted Living Homes* ● Ambulatory Facilities ● Behavioral Health Facilities ● Developmentally Disabled (DD) Group Homes* ● Foster Care Homes* ● Hospice* ● Hospitals ● Individual Respite Homes* ● Institution for Mental Diseases* ● Intermediate Care Facility for Persons with Intellectual Disabilities* ● Nursing Facilities* ● Nursing Supported Group Homes* ● Residential Treatment Centers* ● Traumatic Brain Injury Facilities*