

DATE: August 14, 2020 – Updated March 31, 2021
TO: Holders of the AHCCCS Medical Policy Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

Information Regarding COVID-19

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the COVID-19 FAQs does not align with provisions set forth by the AMPM. In these instances the FAQs take precedence and are controlling.

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

[AHCCCS Medical Policy Manual \(AMPM\)](#)

AMPM POLICY 450, OUT-OF-STATE PLACEMENTS FOR BEHAVIORAL HEALTH TREATMENT

AMPM Policy 450 was revised to update the AHCCCS Quality Management Portal process for submittal of notifications and reports. Due dates for notifications were revised to align with the Contract and the AHCCCS Quality Management Portal requirements. Additional revisions included adding TRBHA and Fee-For-Service providers where applicable and the removal of the three in-state requirement before an out-of-state placement is made.

- **ATTACHMENT A, OUT-OF-STATE PLACEMENT FORM – UPDATED 03/31/21**

Attachment A, has been removed and is Reserved due to reporting now being submitted through the AHCCCS Quality Management Portal.

AMPM POLICY 660, OPIOID TREATMENT PROGRAM MID-LEVEL EXEMPTION

AMPM Policy 660 was revised to provide clarity and direct information for the Opioid Treatment Program (OTP) providers. A section was added for providers in need of exemption requests to have other prescribers perform the duties of medical directors or other prescribers.

- **ATTACHMENT A, ARIZONA OPIOID TREATMENT PROGRAM – EXEMPTION REQUEST AND RECORD OF JUSTIFICATION**

Attachment A, has been revised based on Substance Abuse and Mental Health Services Administration (SAMHSA) requirements. An Exemptions Requested section has been added to Identify Patient admission criteria, when released from an institutions, medication administrations, and unsupervised or “take-home” use. In addition, an Other Mid-level provider option has been added.

- **ATTACHMENT B, ARIZONA OPIOID TREATMENT PROGRAM – EXEMPTION REQUEST RENEWAL FORM - RESERVED**

Attachment B, is being Reserved due to combining Attachment A & B to remove duplicative information and streamline processes.

APPROVED NOT YET EFFECTIVE

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

Pursuant to Laws 2019, 1st Regular Session, Chapter 305, behavioral health services for children in DCS custody were anticipated to transition from the RBHA Contractors to DCS/ CMDP effective October 1, 2020. However, this implementation has been delayed. Revisions that have already been completed for ACOM and AMPM Policies and Attachment(s), related to this anticipated integration [**listed in document provided below**], will remain in the impacted policies but will not be applicable until such time that CMDP behavioral health service integration is implemented. Revisions unrelated to the integration of behavioral health services for CMDP members; will continue to be effective October 1, 2020.

https://www.azahcccs.gov/shared/Downloads/ACOM/NotEffective/Policies_CMDP_Integration_Changes_To_Publish.pdf

AMPM POLICY 320-O, BEHAVIORAL HEALTH ASSESSMENTS AND TREATMENT SERVICE PLANNING

AMPM Policy 320-O was revised to address integration of behavioral health services into the DCS/CMDP Program effective October 1, 2020 (RFP #BPM001873). Definitions were added and revised to provide identifier clarity. Language was revised stemming from the Community Collaborative group meetings. Details were also added surrounding Crisis and Safety Planning. *Implementation Date 10/01/20.*

- **ATTACHMENT A, SERVICE PLAN RIGHTS ACKNOWLEDGEMENT TEMPLATE**

No Changes. *Implementation Date 10/01/20.*

AMPM POLICY 320-S, BEHAVIOR ANALYSIS SERVICES

AMPM Policy 320-S was revised to address integration of behavioral health services into DCS/CMDP Program. *Implementation Date 10/01/20.*

POST TRIBAL CONSULTATION NOTIFICATION/PUBLIC COMMENT CHANGES:

AMPM Policy 320-S was revised to remove language for clarity and added definition to align with contract, after being posted for Tribal Consultation Notification/Public Comment on 05/18/20.

AMPM POLICY 320-V, BEHAVIORAL HEALTH RESIDENTIAL FACILITIES

AMPM Policy 320-V was revised to address integration of behavioral health services into DCS/CMDP Program. *Implementation Date 10/01/20.*

POST TRIBAL CONSULTATION NOTIFICATION/PUBLIC COMMENT CHANGES:

AMPM Policy 320-V was revised to align definition with AMPM policies, after being posted for Tribal Consultation Notification/Public Comment on 05/18/20.

AMPM POLICY 1620-D, PLACEMENT SERVICE PLANNING STANDARD

AMPM Policy 1620-D, Placement Service Planning Standard; has been revised to align with the language in Person Centered Service Planning and new Person-Centered Service Plan (PCSP). For clarity new definitions have been added for PCSP, Planning Team, Case Managers, Case Management, Managed Risk Agreement, Designated Representative, Health Care Decision Maker and Own Home. Language revision for "member/guardian/designated representative" has been modified throughout policy. *Implementation Date 10/01/20.*

POST TRIBAL CONSULTATION NOTIFICATION/PUBLIC COMMENT CHANGES:

AMPM Policy 1620-D, did not require changes, after being posted for Tribal Consultation Notification/Public Comment on 06/22/20.

PREVIOUSLY APPROVED NOT YET EFFECTIVE

[AMPM Approved Not Yet Effective](#)

AMPM POLICY 310-B, BEHAVIORAL HEALTH SERVICE BENEFIT

See Revision Memo dated 03/02/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 310-P, MEDICAL EQUIPMENT, MEDICAL APPLIANCES AND MEDICAL SUPPLIES

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 320-W, THERAPEUTIC FOSTER CARE FOR CHILDREN

See Revision Memo dated 07/09/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 541, COORDINATION OF CARE WITH OTHER GOVERNMENT AGENCIES

See Revision Memo dated 06/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 962, REPORTING AND MONITORING OF SECLUSION AND RESTRAINT

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 965, COMMUNITY SERVICE AGENCIES

See Revision Memo dated 03/02/19 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1020, MEDICAL MANAGEMENT SCOPE AND COMPONENTS

See Revision Memo dated 07/01/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1200, RESERVED

See Revision Memo dated 02/12/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1610, GUIDING PRINCIPLES AND COMPONENTS OF ALTCS CASE MANAGEMENT

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM EXHIBIT 1620 – 13, ALTCS MEMBER SERVICE PLAN

See Revision Memo dated 07/01/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1620-A, INITIAL CONTACT VISIT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1620-B, NEEDS ASSESSMENT CARE PLANNING STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1620-C, COST EFFECTIVENESS STUDY STANDARDS

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.

AMPM POLICY 1620-E, SERVICE PLAN MONITORING AND REASSESSMENT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.
Implementation Date 10/01/20.