DATE: September 30, 2020
TO: Holders of the AHCCCS Medical Policy Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

Information Regarding COVID-19

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the COVID-19 FAQs does not align with provisions set forth by the AMPM. In these instances the FAQs take precedence and are controlling.

UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)
To view the policies and attachments, please access the following link:

AHCCCS MEDICAL POLICY MANUAL (AMPM)

The Contract and Policy Unit will begin transitioning the Policies from the Approved Not Yet Effective section of the AMPM webpage to the AMPM final publishing section. Some Policies may have additional changes since the date they were first posted to the Approved Not Yet Effective section. In the event additional changes were made, those revisions are indicated below with each Policy. The transitioned policies have a 10/01/20 effective date.

Pursuant to Laws 2019, 1st Regular Session, Chapter 305, behavioral health services for children in DCS custody were anticipated to transition from the RBHA Contractors to DCS/CMDP. However, this implementation has been delayed. Revisions that have already been completed for ACOM and AMPM Policies and Attachment(s), related to this anticipated integration [listed in document provided below], will remain in the impacted policies but will not be applicable until such time that CMDP behavioral health service integration the anticipated implemented will be April 01, 2021. All the revisions unrelated to the integration of behavioral health services for CMDP members; will continue to be effective October 01, 2020.

https://www.azahcccs.gov/shared/Downloads/ACOM/NotEffective/Policies_CMDP_Integration_Changes_To_Publish.pdf
AMPM POLICY 310-B, BEHAVIORAL HEALTH SERVICE BENEFIT

See Revision Memo dated 03/02/20 for summary of original changes and Revision Memo 08/20/20 for updated changes. Effective Date 10/01/20.

AMPM POLICY 310-P, MEDICAL EQUIPMENT, MEDICAL APPLIANCES AND MEDICAL SUPPLIES

See Revision Memo dated 08/03/20 for summary of changes. Effective Date 10/01/20.

AMPM POLICY 320-O, BEHAVIORAL HEALTH ASSESSMENTS AND TREATMENT SERVICE PLANNING

See Revision Memo dated 08/14/20 for summary of changes. Effective Date 10/01/20.

AMPM POLICY 320-P, SERIOUS MENTAL ILLNESS ELIGIBILITY DETERMINATION

See Revision Memo dated 09/11/20 for summary of changes. Effective Date 10/01/20.

AMPM POLICY 320-S, BEHAVIOR ANALYSIS SERVICES

See Revision Memo dated 08/14/20 for summary of changes. Effective Date 10/01/20.

AMPM POLICY 320-T1, BLOCK GRANTS AND DISCRETIONARY GRANTS

AMPM Policy 320-T1 is a new policy that was originally split from former AMPM Policy 320-T to distinguish federally funded grants from other Non-Title XIX/XXI Services and Funding. AMPM 320-T1 provides the purpose and requirements of federally funded grants including Mental Health Block Grant (MHBG), Substance Abuse Block Grant (SABG), Project for Assistance in Transition from Homelessness (PATH), State Opioid Response (SOR), and Emergency Grant for COVID-19. The Division of Grants Administration (DGA) is responsible for oversight of grants administered by the agency. Effective Date 10/01/20.

- **ATTACHMENT A, CHARITABLE CHOICE**
  
  No changes. Effective Date 10/01/20.

- **ATTACHMENT B, SED PROGRAM STATUS REPORT – MHBG SED GRANT**
  
  Attachment B was revised to align with current reporting requirements. Effective Date 10/01/20.
- **Attachment C, First Episode Psychosis Program Status Report**
  
  No changes. *Effective Date 10/01/20.*

- **Attachment C-1, FEP Status Report**
  
  No changes. *Effective Date 10/01/20.*

- **Attachment D, ICR Peer Review Member Charts**
  
  No changes. *Effective Date 10/01/20.*

- **Attachment E, SABG HIV Activity Report**
  
  Attachment E was revised to align with current reporting requirements. *Effective Date 10/01/20.*

- **Attachment F, SABG HIV Site Visit Report**
  
  Attachment F was revised to align with current reporting requirements. *Effective Date 10/01/20.*

- **Attachment F-1, Oxford House Financial Reports**
  
  No changes. *Effective Date 10/01/20.*

- **Attachment G, SABG Agreements Report**
  
  Attachment G had a minor change to specify all RBHA SABG treatment providers will use the AHCCCS Capacity Management Waitlist System. *Effective Date 10/01/20.*

- **Attachment H, Oxford House Model Report**
  
  No changes. *Effective Date 10/01/20.*

- **Attachment I, SABG Priority Population Waitlist Report**
  
  Attachment I was revised to update the mailing address to Division of Grants Administration. *Effective Date 10/01/20.*

- **Attachment J, SABG Capacity Management Report**
  
  No changes. *Effective Date 10/01/20.*
- **Attachment K, SABG, Prevention, MHBG Plan**

  Attachment K was revised to align with current reporting requirements. *Effective Date 10/01/20.*

- **AMPM Policy 320-T2, Non-Title XIX/XXI Services and Funding (Excluding Block Grants and Discretionary Grants)**

  AMPM Policy 320-T2 is a new policy that was originally split from former AMPM Policy 320-T to distinguish federally funded grants from Non Federal Non-Title XIX/XXI funding. AMPM Policy 320-T2 specifies the requirements of Non-Title XIX/XXI Services and Funding. *Effective Date 10/01/20.*

- **AMPM Policy 320-V, Behavioral Health Residential Facilities**

  See Revision Memo dated 08/14/20 for summary of changes. *Effective Date 10/01/20.*

- **AMPM Policy 320-W, Therapeutic Foster Care for Children**

  See Revision Memo dated 07/09/20 for summary of changes. *Effective Date 10/01/20.*

- **AMPM Policy 320-X, Adult Behavioral Health Therapeutic Homes**

  AMPM Policy 320-X is a new policy that establishes requirements for the provision of care and services to members in Adult Behavioral Health Therapeutic Homes (ABTH). *Effective Date 10/01/20.*

- **AMPM Policy 541, Coordination of Care with Other Government Agencies**

  See Revision Memo dated 06/03/20 for summary of changes. *Effective Date 10/01/20.*

- **AMPM Policy 910, Quality Management-Performance Improvement Program Scope**

  AMPM Policy 910 was revised to align with contractual updates and include recommendations provided by the Abuse & Neglect Prevention Task Force to Governor Douglas A. Ducey (November 1, 2019) developed in response to Executive Order 2019-03. *Effective Date 10/01/20.*

- **Attachment A, AHCCCS Contractor Services/Service Site Monitoring**

  No changes. *Effective Date 10/01/20.*
Attachment B was revised for minor grammatical changes. Effective Date 10/01/20.

**Attachment B, Contractor Monitoring of Direct Care Worker (DCW) Training and Testing Standards**

Attachment B was revised for minor grammatical changes. Effective Date 10/01/20.

**AMPM Policy 965, Community Service Agencies**

See Revision Memo dated 03/02/19 for summary of changes. Effective Date 10/01/20.

**AMPM Policy 1020, Medical Management Scope and Components**

See Revision Memo dated 07/01/20 for summary of changes. Effective Date 10/01/20.

**AMPM Policy 1200, Reserved**

See Revision Memo dated 02/12/20 for summary of changes. Effective Date 10/01/20.

**AMPM Policy 1620-C, Cost Effectiveness Study Standards**

Please note that as a result of the current Public Health Emergency the implementation of the new Person-Centered Service Plan (PCSP) Tool and process has been postponed. AHCCCS intends to postpone PCSP. Contractors and Tribal ALTCS Programs are not required to implement the PCSP requirements noted in this policy until further notification. See Revision Memo dated 08/03/20 for summary of changes. Effective Date 10/01/20.

---

**Approved Not Yet Effective**

**Updates and Revisions to the AHCCCS Medical Policy Manual (AMPM)**

**AMPM Medical Policy Manual (AMPM)**

**Previously Approved Not Yet Effective**

Please note that as a result of the current Public Health Emergency the implementation of the new Person-Centered Service Plan (PCSP) Tool and process has been postponed. AHCCCS intends to postpone PCSP. Contractors and Tribal ALTCS Programs are not required to implement the PCSP requirements noted in this policy until further notification.
AMPM POLICY 1610, GUIDING PRINCIPLES, AND COMPONENTS OF ALTCS CASE MANAGEMENT

See Revision Memo dated 08/03/20 for summary of changes.  
*Implementation Date Upon Publishing.*

AMPM EXHIBIT 1620 – 13, ALTCS MEMBER SERVICE PLAN

See Revision Memo dated 07/01/20 for summary of changes.  
*Implementation Date Upon Publishing.*

AMPM POLICY 1620-A, INITIAL CONTACT VISIT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.  
*Implementation Date Upon Publishing.*

AMPM POLICY 1620-B, NEEDS ASSESSMENT CARE PLANNING STANDARD

See Revision Memo dated 08/03/20 for summary of changes.  
*Implementation Date Upon Publishing.*

AMPM POLICY 1620-D, PLACEMENT SERVICE PLANNING STANDARD

See Revision Memo dated 08/14/20 for summary of changes.  
*Implementation Date Upon Publishing.*

AMPM POLICY 1620-E, SERVICE PLAN MONITORING AND REASSESSMENT STANDARD

See Revision Memo dated 08/03/20 for summary of changes.  
*Implementation Date Upon Publishing.*