

DATE: October 19, 2021
TO: Holders of the AHCCCS Medical Policy Manual
FROM: DHCM Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4295 or 602-417-4055 or email at DHCMContractsandPolicy@azahcccs.gov.

The Contract and Policy Unit will begin transitioning the Policies from the *Approved Not Yet Effective* section of the AMPM webpage to the AMPM final publishing section. Some Policies may have additional changes since the date they were first posted to the Approved Not Yet Effective section. In the event additional changes were made, those revisions are indicated below with each Policy. The transitioned policies have a 10/01/21 effective date.

[INFORMATION REGARDING COVID-19](#)

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the AHCCCS Medical Policy Manual (AMPM). In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

[NAME CHANGE](#)

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) will be changing to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1st Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

[AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS](#)

To view the AHCCCS Contract and Policy Dictionary, please access the following link:

[AHCCCS CONTRACT AND POLICY DICTIONARY](#)

Consistent with the Arizona Management System (AMS) principles to streamline processes and provide consistency in Policy Development, the Contract and Policy Unit has developed a new *AHCCCS Contract and Policy Dictionary*. The Dictionary provides a centralized location for definitions that are currently found in the various ACOM and AMPM Policies. The Contract and Policy Dictionary can be found on the AHCCCS website under Resources – Guides-Manuals-Policies. Although currently the Dictionary reflects only definitions from the ACOM and AMPM, in the future it will include definitions from the Contracts as well. Definitions found in the Dictionary will be removed from the ACOM and AMPM Policies as they are published and a hyperlink to the AHCCCS Contract and Policy Dictionary will be included. Some policies have specific terms/definitions that will need to apply to the respective Policy only; those terms/definitions will remain in the Policy and will include a statement indicating the term/definition is applicable 'For purposes of this Policy' only.

To view the AHCCCS Related Acronyms, please access the following link:

[AHCCCS RELATED ACRONYMS](#)

Common AHCCCS Related Acronyms can be found on the AHCCCS website under AHCCCS Info – About Us.

[UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

AMPM POLICY 980 – PERFORMANCE IMPROVEMENT PROJECTS

AMPM Policy 980 was revised to address annual October 1, 2021, changes and to apply a name change for CMDP from Comprehensive Medical and Dental Program to Comprehensive Health Plan (CHP) effective April 1, 2021, due to CHP behavioral health integration. Additional revisions reflect Managed Care Organization (MCO) Contract changes and revisions to clearly outline associated expectations related to Performance Improvement Projects (PIPs) including clarification that AHCCCS-mandated PIPs for CYE 2020 and forward correspond with calendar year rather than Contract year (Contract Year utilized for CYE 2019 and earlier reporting).

Policy is retroactive to 10/01/21.

○ **ATTACHMENT A – PROTOCOL FOR CONDUCTING PERFORMANCE IMPROVEMENT PROJECTS (PIPs)**

Attachment A was revised to reflect the October 2019 updates to the Centers for Medicare and Medicaid Services (CMS) External Quality Review (EQR) protocols for the validation of PIPs and Implementation of PIPs.

Attachment is retroactive to 10/01/21.

○ **ATTACHMENT B – RESERVED**

Attachment B, formerly titled “Performance Improvement Project (PIP) Report ACC, CMDP, and ALTCS E/PD Specific” has been reserved from AMPM Policy 980 and can now be found on the AHCCCS Quality Management/Performance Improvement (QM/PI) Reporting Templates and Checklists page under [AHCCCS Guides and Manuals for Health Plans and Providers](#).

Attachment is retroactive to 10/01/21.

○ **ATTACHMENT C – RESERVED**

Attachment C, formerly titled “Performance Improvement Project (PIP) Report DDD Specific” has been reserved from AMPM Policy 980 and can now be found on the AHCCCS Quality Management/Performance Improvement (QM/PI) Reporting Templates and Checklists page under [AHCCCS Guides and Manuals for Health Plans and Providers](#).

Attachment is retroactive to 10/01/21.

- **ATTACHMENT D – RESERVED**

AMPM Policy 980, Attachment D, formerly titled “Performance Improvement Project (PIP) Report RBHA Specific” has been reserved from AMPM Policy 980 and can now be found on the AHCCCS Quality Management/Performance Improvement (QM/PI) Reporting Templates and Checklists page under [AHCCCS Guides and Manuals for Health Plans and Providers](#).

Attachment is retroactive to 10/01/21.

AMPM POLICY 320-T1– PERFORMANCE IMPROVEMENT PROJECTS

AMPM Policy 320-T1 has been revised to address annual October 1, 2021, changes and to address the name change for CMDP from Comprehensive Medical and Dental Program to Comprehensive Health Plan (CHP) effective April 1, 2021, due to CHP behavioral health integration throughout Policy and Attachments. The purpose statement was also updated to include Tribal ALTCS. Clarification was provided surrounding Tuberculosis, Marijuana restrictions, and Non-Title XIX/XXI Eligible Populations regarding the responsibilities of the Regional Behavioral Health Authorities (RBHAs) and Tribal Regional Health Authorities (TRBHAs) for crisis intervention. A section was added regarding the Mental Health Block Grant (MHBG) Funds for Payment of Behavioral Health Drugs and the AHCCCS discontinued effective July 1, 2021, the allocation of the Substance Abuse Block Grant (SABG) used for substance abuse primary prevention services to the Regional Behavioral Health Authorities and the allocation of funds directly with providers for substance abuse primary prevention services. In addition, an introduction regarding the State pilot program for treatment for pregnant and postpartum women including the restrictions, care coordination, oversight and monitoring as well as the Federal Block Grants reports was also added.

Policy is retroactive to 10/01/21.

- **ATTACHMENT A – CHARITABLE CHOICE – ANTI-DISCRIMINATION NOTICE TO INDIVIDUALS RECEIVING SUBSTANCE USE DISORDER TREATMENT SERVICES**

Attachment A had no changes.

- **ATTACHMENT B - SERIOUS EMOTIONAL DISTURBANCE PROGRAM STATUS REPORT**

Attachment B received minor language changes to provide clarification.

Attachment is retroactive to 10/01/21.

- **ATTACHMENT C – FIRST EPISODE PSYCHOSIS PROGRAM STATUS REPORT**

Attachment C received minor grammatical and formatting changes.

Attachment is retroactive to 10/01/21.

- **ATTACHMENT C1 – FIRST EPISODE PSYCHOSIS PROGRAM STATUS REPORT**

Attachment C-1 had no changes

○ **ATTACHMENT D – INDEPENDENT CASE REVIEW PEER REVIEW DATA PULL**

Attachment D had a name change to the title from: Independent Case Review (ICR) Peer Review Member Charts To: Independent Case Review (ICR) Peer Review Data Pull. Provider ID was removed as it was duplicative.

Attachment is retroactive to 10/01/21.

○ **ATTACHMENT E - SUBSTANCE ABUSE BLOCK GRANT HIV ACTIVITY REPORT**

Attachment E had minor clarification to language, minor grammatical and formatting changes for better flow.

Attachment is retroactive to 10/01/21.

○ **ATTACHMENT F - SUBSTANCE ABUSE BLOCK GRANT HIV SITE VISIT REPORT**

Attachment F had minor grammatical and formatting changes.

Attachment is retroactive to 10/01/21.

○ **ATTACHMENT F1 – SUBSTANCE ABUSE BLOCK GRANT OXFORD HOUSE FINANCIAL REPORT SAMPLE**

Attachment F1 - had minor grammatical and formatting changes.

Attachment is retroactive to 10/01/21.

○ **ATTACHMENT G- SUBSTANCE ABUSE GLOCK GRANT AGREEMENTS REPORT**

Attachment G had minor edits and spelling out of acronym.

Attachment is retroactive to 10/01/21.

○ **ATTACHMENT H – OXFORD HOUSE MODEL REPORT**

Attachment H had minor clarification to language and minor grammatical and formatting changes.

Attachment is retroactive to 10/01/21.

○ **ATTACHMENT I - SUBSTANCE ABUSE BLOCK GRANT PRIORITY POPULATION WAITLIST REPORT**

Attachment I had minor grammatical and formatting changes.

Attachment is retroactive to 10/01/21.

○ **ATTACHMENT J – SUBSTANCE ABUSE BLOCK GRANT CAPACITY MANAGEMENT REPORT**

Attachment J had minor clarification to language and minor grammatical and formatting changes.

Attachment is retroactive to 10/01/21.

○ **ATTACHMENT K - SUBSTANCE ABUSE BLOCK GRANT / MENTAL HEALTH BLOCK GRANT PLAN**

Attachment K had minor clarification to language and minor grammatical and formatting changes.

Attachment is retroactive to 10/01/21.

○ **ATTACHMENT L - SUBSTANCE ABUSE BLOCK GRANT/MENTAL HEALTH BLOCK GRANT REPORT**

Attachment L New attachment – Substance Abuse Block Grant / Mental Health Block Grant (SABG/MHBG) Report, this report shall be submitted by the Contractor as specified in Contract, to accurately depict barriers, monitoring and expenditures to moving the individual forward in their plan.

Attachment is retroactive to 10/01/21.

POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:

After being posted for Tribal Consultation Notification and Public Comment on 08/11/21 – 09/27/21 no changes were made.

AMPM POLICY 320-T2, NON-TITLE XIX XXI SERVICES AND FUNDING (EXCLUDING BLOCK GRANTS AND DISCRETIONARY GRANTS)

AMPM Policy 320-T2 has been revised to apply name change for CMDP from Comprehensive Medical and Dental Program to Comprehensive Health Plan (CHP) effective April 1, 2021, due to CHP behavioral health integration. Refer to Laws 2019, 1st Regular Session. Additional revisions included adding County Funds related to pre-petition screening, Court Ordered Evaluation (COE), crisis, etc. Language was also added to provide enrollment information education to individuals not eligible for Title XIX/XXI services into the federal health insurance exchange. General formatting and clean up for consistency throughout all policies was also done.

Policy is retroactive to 10/01/21.

POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:

After being posted for Tribal Consultation Notification and Public Comment on 08/11/21 – 09/27/21 no changes were made.