

**DATE:** January 06, 2023,  
**TO:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCM Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM.

Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4055 or email at [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

#### INFORMATION REGARDING COVID-19

In response to Medicaid-related questions from providers and contractors arising from the COVID-19 pandemic, AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the AHCCCS Medical Policy Manual (AMPM). In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

#### NAME CHANGE

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1<sup>st</sup> Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

#### CONTRACT NAME CHANGE

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organizations was align with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

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#### AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

*To view the AHCCCS Contract and Policy Dictionary from our Guides and Manuals site, please access the following link:*

#### [AHCCCS CONTRACT AND POLICY DICTIONARY](#)

Consistent with the Arizona Management System (AMS) principles to streamline processes and provide consistency in Policy Development, the Contract and Policy Unit has developed a new *AHCCCS Contract and Policy Dictionary*. The Dictionary provides a centralized location for definitions that are currently found in the various ACOM and AMPM Policies. The Contract and Policy Dictionary can be found on the AHCCCS website under Resources – Guides-Manuals-Policies. AHCCCS is in the process of revising all pertinent policies to remove definitions and adding a hyperlink to the location of the AHCCCS Contract and Policy Dictionary. Some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy only; those terms/definitions will remain in the Policy and will include a statement indicating the term/definition is applicable 'For purposes of this Policy only'.

To view the AHCCCS Related Acronyms, please access the following link:

**[AHCCCS RELATED ACRONYMS](#)**

Common AHCCCS Related Acronyms can be found on the AHCCCS website under AHCCCS Info – About Us.

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**[UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)**

To view the policies and attachments, please access the following link:

**[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)**

**AMPM POLICY 320-I – TELEHEALTH**

AMPM Policy 320-I was revised to expand coverage regarding e-consult visits, to aid in the coordination of care between a Primary Care Provider (PCP) and a specialist, and to improve timely access to specialty providers.

**POST TRIBAL CONSULTATION NOTIFICATION AND PUBLIC COMMENT CHANGES:**

AMPM Policy 320-I was revised to further clarify original changes after being posted for Tribal Consultation Notification and Public Comment on 12/05/22.

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**[PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE  
AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)**

**AMPM POLICY 1230-A – ASSISTED LIVING FACILITIES**

Refer to Revision Memo 09/28/22.

*Implementation Date 03/01/23.*

**AMPM POLICY 1240-B – ADULT DAY HEALTH CARE FACILITIES**

Refer to Revision Memo 09/01/22.

*Implementation Date 03/01/23.*

**AMPM POLICY 1240-J – EMPLOYMENT SERVICES**

Refer to Revision Memo 09/14/22.

*Implementation Date 03/01/23.*

**AMPM EXHIBIT 1620-15 – ASSISTED LIVING FACILITY RESIDENCY AGREEMENT**

Refer to Revision Memo 09/28/22.

*Implementation Date 03/01/23.*