

DATE: April 14, 2023,
TO: Holders of the AHCCCS Medical Policy Manual
FROM: DHCS Contracts and Policy
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes revisions and/or additions to the AMPM. Please direct questions regarding policy updates to the Contracts and Policy Unit at 602-417-4055 or email at: DHCMContractsandPolicy@azahcccs.gov.

INFORMATION REGARDING COVID-19

AHCCCS has developed a list of Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19) which is updated regularly. It is important to note that there are instances where the information presented in the CMS-approved flexibilities and COVID-19 FAQs does not align with provisions set forth by the ACOM. In these instances, the CMS-approved flexibilities and FAQs take precedence and are controlling.

NAME CHANGE

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1st Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

CONTRACT NAME CHANGE

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organizations was align with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

AHCCCS CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary, please access the following link:

[AHCCCS CONTRACT AND POLICY DICTIONARY](#)

The AHCCCS Contract and Policy Dictionary provides a centralized location for definitions that are utilized in various ACOM and AMPM Policies. A hyperlink to the location of the AHCCCS Contract and Policy Dictionary has been added to applicable policies. However, some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy; those terms/definitions will remain in the Policy and will include a statement indicating 'For purposes of this Policy only'.

To view the AHCCCS Related Acronyms, please access the following link:

[AHCCCS RELATED ACRONYMS](#)

[UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

To view the policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)

AMPM POLICY 310-D1 - DENTAL SERVICES FOR MEMBERS 21 YEARS OF AGE AND OLDER

AMPM Policy 310-D1 was revised to align with A.R.S. 36-2907 to cover Comprehensive Dental Benefit. Language was revised to indicate dental services provided within an IHS/638 Tribal facility are not subject to the \$1000 adult emergency dental limit.

AMPM POLICY 310-D2 - ARIZONA LONG TERM CARE SYSTEM ADULT DENTAL SERVICES

AMPM Policy 310-D2 was revised to align with A.R.S. 36-2907 to cover Comprehensive Dental Benefit. Language was updated to indicate dental services provided within an IHS/638 Tribal facility are not subject to the \$1,000 adult emergency dental limit.