

**DATE:** July 19, 2024  
**TO:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCS Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

### **NAME CHANGE**

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1<sup>st</sup> Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

### **DIVISION OF DEVELOPMENTAL DISABILITIES TRIBAL HEALTH PROGRAM (DDD THP)**

The Division of Developmental Disabilities (DDD) Tribal Health Program (THP) is the Fee-For-Service health plan which administers physical health, behavioral health, and Long-Term care Services and Supports (LTSS) for DDD-THP enrolled American Indian/Alaska Native members. Effective April 01, 2022, responsibility for managing acute Physical/Behavioral Health/Children's Rehabilitative Services (CRS), and THP members with a Serious Mental Illness (SMI) designation was transitioned to AHCCCS. AHCCCS is in the process of revising all pertinent documents to reflect this new change.

### **CONTRACT NAME CHANGE**

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organization was aligned with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

### **SECTION 504 OF THE REHABILITATION ACT**

Modifications are being made to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with Section 504 of the Rehabilitation Act. AHCCCS is in the process of revising all pertinent documents to reflect this change.

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### **CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS**

*To view the AHCCCS Contract and Policy Dictionary, please access the following link:*

[\*\*AHCCCS CONTRACT AND POLICY DICTIONARY\*\*](#)

The AHCCCS Contract and Policy Dictionary provides a centralized location for definitions that are utilized in various ACOM and AMPM Policies. A hyperlink to the location of the AHCCCS Contract and Policy Dictionary has been added to all policies found in both the ACOM and AMPM. AHCCCS is in the process of adding an area within the Definition Section of all policies that identifies terms used/referenced in that policy to encourage viewing of the AHCCCS Contract and Policy Dictionary to better understand how AHCCCS defines the word or term. However, some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy; those terms/ definitions will remain in the Policy and will include a statement indicating 'For purposes of this Policy only'.

*To view the AHCCCS Related Acronyms, please access the following link:*

[\*\*AHCCCS RELATED ACRONYMS\*\*](#)

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### **UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

*To view the policies and attachments, please access the following link:*

[\*\*AHCCCS MEDICAL POLICY MANUAL \(AMPM\)\*\*](#)

#### **AMPM POLICY 310-I – HOME HEALTH SERVICES**

AMPM Policy 310-I was revised to clarify the Contractor shall be responsible for monitoring and creating policy and procedure safeguards for gastrostomy tube feedings and the task can be delegated to the caregiver after the Home Health Nurse has completed training and attestation for the caregiver. Licensure by the State for Home Health Agency (HHA) was clarified throughout the Policy, in addition to minor grammatical and formatting edits.

**POST PUBLIC COMMENT CHANGES that concluded on May 27<sup>th</sup>, 2024:** Additional revisions were made to AMPM Policy 310-I based on Public Comment including:

- Adding “/LHA” after caregiver to clarify terminology is for caregiver/LHA (Licensed Health Aide).
- Alignment with Section 504 of the Rehabilitation Act.

### **AMPM EXHIBIT 400-2A – RESERVED**

AMPM Exhibit 400-2A, formerly titled “Maternity and Family Planning Services and Supplies Plan Checklist” is reserved from the AHCCCS Medical Policy Manual (AMPM) and relocated to the [AHCCCS web page – Guides and Manuals for Health Plans and Providers](#).

### **AMPM POLICY 1620-K – SKILLED NURSING NEED STANDARD**

AMPM Policy 1620-K was revised to strengthen requirements for ALTCS Case Management standards. Major revisions include: collaboration of Home Health Agencies (HHA) with Primary Care Providers (PCP) and Licensed Health Aides (LHA), added language related to maintenance of member’s case file, and clarified an HHA is an AHCCCS registered provider. Minor grammatical and formatting edits were made throughout.

**POST PUBLIC COMMENT CHANGES that concluded on May 27<sup>th</sup>, 2024:** Additional revisions were made to AMPM Policy 1620-K based on Public Comment including:

- Clarifying tube feeding language (i.e., nasogastric tube and gastrostomy-jejunostomy).
- Adding discussion and outcome of member’s condition and progress shall be documented within the member’s Person-Centered Service Plan.
- Alignment with Section 504 of the Rehabilitation Act.