

**DATE:** August 2, 2024  
**TO:** Holders of the AHCCCS Medical Policy Manual  
**FROM:** DHCS Contracts and Policy  
**SUBJECT:** AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: [DHCMContractsandPolicy@azahcccs.gov](mailto:DHCMContractsandPolicy@azahcccs.gov).

### **NAME CHANGE**

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1<sup>st</sup> Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

### **DIVISION OF DEVELOPMENTAL DISABILITIES TRIBAL HEALTH PROGRAM (DDD THP)**

The Division of Developmental Disabilities (DDD) Tribal Health Program (THP) is the Fee-For-Service health plan which administers physical health, behavioral health, and Long-Term care Services and Supports (LTSS) for DDD-THP enrolled American Indian/Alaska Native members. Effective April 01, 2022, responsibility for managing acute Physical/Behavioral Health/Children's Rehabilitative Services (CRS), and THP members with a Serious Mental Illness (SMI) designation was transitioned to AHCCCS. AHCCCS is in the process of revising all pertinent documents to reflect this new change.

### **CONTRACT NAME CHANGE**

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organization was aligned with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

### **SECTION 504 OF THE REHABILITATION ACT**

Modifications are being made to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with Section 504 of the Rehabilitation Act. AHCCCS is in the process of revising all pertinent documents to reflect this change.

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**CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS**

*To view the AHCCCS Contract and Policy Dictionary, please access the following link:*

**[AHCCCS CONTRACT AND POLICY DICTIONARY](#)**

The AHCCCS Contract and Policy Dictionary provides a centralized location for definitions that are utilized in various ACOM and AMPM Policies. A hyperlink to the location of the AHCCCS Contract and Policy Dictionary has been added to all policies found in both the ACOM and AMPM. AHCCCS is in the process of adding an area within the Definition Section of all policies that identifies terms used/referenced in that policy to encourage viewing of the AHCCCS Contract and Policy Dictionary to better understand how AHCCCS defines the word or term. However, some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy; those terms/ definitions will remain in the Policy and will include a statement indicating 'For purposes of this Policy only'.

*To view the AHCCCS Related Acronyms, please access the following link:*

**[AHCCCS RELATED ACRONYMS](#)**

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**UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)**

*To view the policies and attachments, please access the following link:*

**[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)**

**AMPM EXHIBIT 300-2B – AHCCCS COVERED NON-TITLE XIX XXI BEHAVIORAL HEALTH SERVICES**

AMPM Exhibit 300-2B was revised to update terminology to Substance Use Block Grant (SUBG) and clarified end notes of service descriptions.

**AMPM POLICY 660 – OPIOID TREATMENT PROGRAM**

*Implementation Date 10/01/24*

AMPM Policy 660 was revised for minor formatting, grammatical edits, and clarity. Additional substantial changes include but are not limited to:

- Align with 42 CFR Part 8.11 – Final Rule: Opioid Treatment Program Certification and 42 CFR Part 8.12 – Final Rule Opioid Use Disorder Treatment Standards
- Revised terminology for Medication Assisted Treatment (MAT) to Medications for Opioid Use Disorder (MOUD)

## **AMPM POLICY 930 – IMPLEMENTATION AND FIDELITY MONITORING OF SAMHSA EVIDENCE-BASED PRACTICES**

AMPM Policy 930 is a new policy establishing program requirements, eligibility criteria, and ongoing expectations for fidelity monitoring for providers engaged in the provision of Evidence-Based Practices (EBPs) identified by the Substance Abuse and Mental Health Services Administration (SAMHSA). The Policy is in line with exit stipulations from *Arnold v. Sarn*.

**POST PUBLIC COMMENT CHANGES that concluded on June 17<sup>th</sup>, 2024:** Additional revisions were made to AMPM Policy 930 based on Public Comment including:

- Clarifying targeted population
- Revising definition of Supported Employment to align with SAMHSA Evidence-Based Practices
- Adding language to align with High Fidelity Tool Kit
- Clarifying responsibilities of Contractors
- Alignment with SAMHSA Evidence-Based Practices in Contract
- Clarifying timeframes
- Revising to state that a Peer and Recovery Support Specialist does not need to be a Behavioral Health Technician
- Revising to state an assessment is not necessary for Transition to Lower Level of Care
- Clarifying in person meetings
- Ensuring Zero Exclusion is practiced
- Differentiating between clinical assessments and practices that lead to exclusion
- Adding examples for consistency with SAMHSA Evidence-Based Practices
- Alignment with treatment planning process
- Including “other referral sources” for Contractor and Provider Practice requirements
- Reducing provider burden
- Enhancing language for Fidelity monitoring
- Clarifying requirements for Insufficient Fidelity Implementation

## **AMPM EXHIBIT 1620-20 – PRIOR AUTHORIZATIONS OF SERVICES FOR ALTCS MEMBERS**

AMPM Exhibit 1620-20 was revised for minor formatting, grammatical edits, and clarity. Additional substantial changes include but are not limited to:

- Updating Home Delivered Meals as a covered service for DDD members
- Adding service categories Personal Care in Acute Care Hospitals and Private Duty Nursing

### **AMPM POLICY 1640 – TARGETED CASE MANAGEMENT STANDARDS**

AMPM Policy 1640 was revised for minor formatting, grammatical edits, and clarity. Additional substantial changes include but are not limited to:

- Removing language regarding choice of case managers.
- Removing Inventory for Client and Agency Planning as tool is no longer used.
- Updating Expectations for frequency of case management contact and documentation.
- Updating language to reflect accurate references to the planning document.
- Revising Guardian/Designated Representative (DR) to Health Care Decision Maker (HCDM)

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### **PREVIOUSLY PUBLISHED FOR 10/01/24 IMPLEMENTATION DATE**

#### **AMPM POLICY 1020 – UTILIZATION MANAGEMENT**

Refer to Revision Memo dated 07/26/24

*Implementation date 10/01/24*

#### **AMPM POLICY 1710 – AHCCCS HOUSING PROGRAM**

Refer to Revision Memo dated 07/26/24

*Implementation date 10/01/24*