

DATE: November 15, 2024
TO: Holders of the AHCCCS Medical Policy Manual (AMPM)
FROM: Division of Managed Care Operations (DMCO) Contracts and Policy Unit
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: DMCOContractsandPolicy@azahcccs.gov.

NAME CHANGE

Effective April 1, 2021, Comprehensive Medical and Dental Program (CMDP) changed to Comprehensive Health Plan (CHP) due to Behavioral health integration. Refer to Laws 2019, 1st Regular Session. AHCCCS is in the process of revising all pertinent documents to reflect the new name.

DIVISION OF DEVELOPMENTAL DISABILITIES TRIBAL HEALTH PROGRAM (DDD THP)

Effective April 1, 2022, The Division of Developmental Disabilities (DDD) Tribal Health Program (THP) that is the Fee-For-Service health plan which administers physical health, behavioral health, and Long-Term care Services and Supports (LTSS) for DDD-THP enrolled American Indian/Alaska Native members. responsibility for managing acute Physical/Behavioral Health/Children's Rehabilitative Services (CRS), and THP members with a Serious Mental Illness (SMI) designation was transitioned to AHCCCS. AHCCCS is in the process of revising all pertinent documents to reflect this new change.

CONTRACT NAME CHANGE

Effective October 1, 2022, the Regional Behavioral Health Authority (RBHA) for the Managed Care Organization was aligned with the Competitive Contract Expansion YH20-0002 to expand the provision of services for the awarded ACC-RBHA Contractors. AHCCCS is in the process of revising all pertinent documents to reflect this change.

SECTION 504 OF THE REHABILITATION ACT

Effective May 1, 2024, The Office for Civil Rights (OCR) finalized the rule that prohibits discrimination on the basis of disability. AHCCCS is in the process of revising all pertinent documents to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with [Section 504 of the Rehabilitation Act](#).

AHCCCS NEW AGENCY STRUCTURE

Effective May 3, 2024, AHCCCS unveiled a new Agency structure. AHCCCS is in the process of revising all pertinent documents to reflect the new Division titles. For complete details related to the new Agency structure, please see the press release found on the AHCCCS website under [News & Press Releases](#).

STATEWIDE BRANDING

Effective August 23, 2024, Arizona announced a statewide branding effort. AHCCCS is in the process of revising all pertinent documents to reflect the new AHCCCS Logo, colors, and design elements.

CONTRACT AND POLICY DICTIONARY AND AHCCCS RELATED ACRONYMS

To view the AHCCCS Contract and Policy Dictionary, please access the following link:

[AHCCCS CONTRACT AND POLICY DICTIONARY](#)

Effective August 2, 2021, AHCCCS created a Dictionary that provides a centralized location for definitions that are utilized in various ACOM and AMPM Policies. A hyperlink to the location of the AHCCCS Contract and Policy Dictionary will be added to applicable policies. AHCCCS is in the process of adding an area within the Definition Section of all policies that identifies but is not limited to some common terms used/referenced in that policy to encourage viewing of the AHCCCS Contract and Policy Dictionary to better understand how AHCCCS defines the word or term. There are instances when some policies have specific terms/definitions that may have a slightly different meaning for that respective Policy; those terms/definitions will remain in the Policy and will include a statement indicating 'For purposes of this Policy only'. AHCCCS is in the process of revising all pertinent documents to reflect this change.

To view the AHCCCS Related Acronyms found on the AHCCCS website, please access the following link:

[AHCCCS RELATED ACRONYMS](#)

CURRENT UPDATES AND REVISIONS TO THE AHCCCS MEDICAL POLICY MANUAL (AMPM)

AMPM POLICY 411 - WOMEN'S PREVENTIVE CARE SERVICES

AMPM Policy 411 was revised to add a new requirement for the Contractor to develop and implement a process for monitoring, evaluating, and improving provider compliance to ensure that members are tested for syphilis at least annually, beginning at age 15 years.

AMPM POLICY 420 - FAMILY PLANNING SERVICES AND SUPPLIES

AMPM Policy 420 was revised to add a requirement for the Contractor to ensure members are tested for syphilis at least annually to distinguish annual testing as a provider requirement. In addition, new notification requirements were added for Fee-For-Service Family Planning Providers.

ATTACHMENT A – CONSENT TO STERILIZATION

Attachment A was revised for readability; the notice statement was updated to a sixth grade reading level.

ATTACHMENT B - AHCCCS STERILIZATION REPORTING FORM FOR MEMBERS UNDER 21 YEARS OF AGE

Attachment B had no changes.

POST PUBLIC COMMENT CHANGES THAT CONCLUDED ON OCTOBER 20, 2024: Additional revisions were made to AMPM Policy 420 based on public comment including:

- Updating language to reflect laparoscopic and hysteroscopic tubal sterilization where applicable.

AMPM POLICY 430 - EARLY AND PERIODIC SCREENING, DIAGNOSTIC, AND TREATMENT (EPSDT) SERVICES

AMPM Policy 430 was revised for minor formatting, grammatical edits, and clarity. Additional substantial changes include but are not limited to:

- Adding annual syphilis testing beginning at age 15 years old.
- Adding addition of human donor milk as a covered service in certain circumstances.
- Removed statement an 'EPSDT visit' is synonymous with a 'Well Child' visit and clarified throughout the Policy.
- Adding requirement for the Contractor to develop and implement a written process for medically necessary transportation.
- Adding requirement for Contractor to provide interpretation and translation services to EPSDT-eligible members.
- Adding requirement for Contractor to follow Notice of Adverse Benefit Determination (NOA) policies and procedures as outlined in ACOM Policy 414.
- Clarified Prior Authorization requirements for Fee-For-Service (FFS) members.

ATTACHMENT A – AHCCCS EARLY AND PERIODIC SCREENING, DIAGNOSTIC AND TREATMENT (EPSDT) PERIODICITY SCHEDULE

Attachment A was revised to include syphilis testing starting at 15 years of age.

ATTACHMENT B – AHCCCS CERTIFICATE OF MEDICAL NECESSITY FOR COMMERCIAL ORAL NUTRITIONAL SUPPLEMENTS (EARLY AND PERIODIC SCREENING, DIAGNOSTIC AND TREATMENT (EPSDT) AGED MEMBERS-INITIAL OR ONGOING REQUESTS)

Attachment B was revised to include a National Provider Identifier (NPI) number as a required field.

ATTACHMENT C – PROCEDURES FOR THE COORDINATION OF SERVICES UNDER EARLY AND PERIODIC SCREENING, DIAGNOSTIC AND TREATMENT (EPSDT) AND EARLY INTERVENTION

Attachment C was revised to clarify Arizona Early Intervention Program (AzEIP) requirements and eligibility criteria.

ATTACHMENT D – ARIZONA EARLY INTERVENTION PROGRAM AHCCCS MEMBER SERVICE REQUEST FORM

Attachment D had no changes.

ATTACHMENT E – AHCCCS EARLY AND PERIODIC SCREENING, DIAGNOSTIC AND TREATMENT (EPSDT) CLINICAL SAMPLE TEMPLATES

Attachment E was revised to add a height requirement of four feet and nine inches (4'9") for booster seats and added syphilis testing for ages 15 and older.

ATTACHMENT F – RESERVED

The former AMPM Policy 430, Attachment F, Early and Periodic Screening, Diagnostic and Treatment (EPSDT) Program Plan Checklist has been reserved from the AMPM and relocated to the [AHCCCS web page – Guides and Manuals for Health Plans and Providers](#).

POST PUBLIC COMMENT CHANGES THAT CONCLUDED ON OCTOBER 20, 2024: Additional revisions were made to AMPM Policy 430 based on public comment including:

- Updating the reference of AMPM Policy 100 to the new AMPM Exhibit 300-3.
- Updating Attachment E to clarify application of fluoride varnish in a Primary Care Physician (PCP)'s office is every three months from ages six months up to five years of age.

AMPM POLICY 1230-C - COMMUNITY RESIDENTIAL SETTINGS

AMPM Policy 1230-C was revised to align with 2023 Arizona House Bill 2166, amending ARS 36-551. Updates include adding a definition for Group Home and amending the licensing authority for Community Residential Settings to Arizona Department of Health Services (ADHS). Additionally, roles and responsibilities of Community Residential Settings licensed by DDD was updated for alignment.

POST PUBLIC COMMENT CHANGES THAT CONCLUDED ON OCTOBER 21, 2024: Additional revisions were made to AMPM Policy 1230-C based on public comment including:

- Clarifying Community Residential Settings are under the umbrella of Alternative Home and Community Based Services (HCBS) Settings.
- Clarifying Behavioral-Supported Group Homes and Group Homes are distinct settings.

To view all AMPM policies and attachments, please access the following link:

[AHCCCS MEDICAL POLICY MANUAL \(AMPM\)](#)